Newmar Corporation's Parts Ordering and Catalog System

Each Dealership is assigned two (2) User ID's and Passwords.

- 4 The Standard ComNet2 ID/Password provides access to:
 - Ordering and Order Status abilities
 - Item Listing Information
 - Coach Specific Data:
 - Corresponding Year/Brand/Type data
 - Baggage Door Pic-a-Part, floorplan specific, with Floorplan Drawing
 - Cabinet Doors Originally Ordered for the unit
 - Miscellaneous Parts Ordered for the unit
 - Windows Originally Ordered for the unit
 - Exterior Lighting and Exterior Shell
 - Interior Décor Boards and Exterior Paint Schemes with Paint Codes
 - Owner's Guide in pdf format
 - All Newmar Technical Service Bulletins
 - Model Year Catalog
 - Parts Department Sale Page
 - Administrative Information
 - ComNet Parts Instructions
 - ComNet Warranty Instructions
 - Parts Department Administrative Information
 - Paint Code Pages (1999 Current)
 - Technical Service Bulletins (1999 Current)
 - Policies and Procedures Manual (with forms)
 - Platinum Servicing Dealer Information
 - Parts & Service Newsletters (2001 Current)
 - Warranty Department Administrative Information
 - Paint Code Pages (1999 Current)
 - Technical Service Bulletins (1999 Current)
 - Policies and Procedures Manual (with forms)
 - 🔹 Flat Rate Manual
 - Owner's Guides (2005 Current)
 - Platinum Servicing Dealer Information

Retail View ID/Password provides VIEW ONLY access to all of the above listed above information for displaying photos to Retail Customers. Orders cannot be placed when signed on with this password.

After receiving your dealership's User ID and Password, go to <u>http://comnet2.newmarcorp.com</u>. At this screen, enter the ID/Password that will provide the information you are wanting. Please note that the passwords are case sensitive. If you do not have your dealership's ID/Password contact a Parts Sales Representative. They can provide it for you.

At this point, sign on with the Standard ComNet2 ID/Password provided.

From this view, choose your next step:





Catalog Shop provides access to an assortment of information.

- 1. Coach Specific Data -searched by Serial Number.
- 2. Coach Specific Data searched by VIN number.
- 3. Model Year listing 1999 thru Current.
- 4. Contains the Listing of 'SALE PAGE' items available.
- 5. Administrative Instructions & Information.

SEARCH BY SERIAL NUMBER

Currently, Coach Specific information is available on the 2000 thru current Model Years, with limited information on a Coach to Coach basis.

To access the Coach Specific information simply enter the Newmar Coach number with a 'CS' after it in the SEARCH CATALOG box and click the 'GO' button. This can be done at any point in the Catalog.



Clicking the CoachNumberCS (this example <u>903788CS</u>) in the category column displays Coach Specific information such as:

- Year/Brand/Type data
- o Baggage Doors Standard and/or Optional by floorplan Coach Specific options not included
- <u>Cabinet Doors</u> originally ordered
- <u>Miscellaneous Parts</u> originally ordered
- <u>Windows</u> originally ordered
- <u>Furniture</u> originally ordered
- Exterior Lighting Standard by floorplan
- Exterior Shell Standard by floorplan
- Exterior Paint Scheme with Paint Codes
- Interior Décor
- Model Year Owner's Guide
- Year/Brand/Type Related TSB's



Clicking on the catagory will display the information requested. For example, clicking the <u>Technical Service</u> <u>Bulletins – 2008 MA DP</u> will display the Technical Service Bulletins associated with this unit, etc.

Please remember the Baggage Door and Exterior Shell/Lighting listings are what MAY be installed, standard or optional on the unit. Coach specific options are not strictly listed.

In regards to the Cabinet Doors, Miscellaneous Parts and Window listings, this information is what was ordered at the time Newmar Production was provided the sales order. If any changes happened after this time, the actual doors, parts or windows may differ from this list.

"PARTS" BUTTON OR PARENT/CHILD RELATIONSHIP

When you see an item that has a "Parts" button below it, this button is to indicate that there are individual parts that belong to the original number you are looking at. For example, if you look up part number 09429(Exterior Mirror), there is a "Parts" button telling you that there are parts that belong to this mirror that you may want to review before buying the entire item. O9429 would act as the "Parent" and the other miscellanous parts would be considered its "Children".

Vendor Part CHRT-943	0947	29 5- WH- 9002- ABC SIDE MIRROR				
MIRROR EXT 305.33 EA(1	PAINT 2 Avail Add	ABLE DS 79512 .)				
	Par	ts for Item	1: 0	942	9	
	ITEM NO.	DESCRIPTION	U/ М	PRICE	AVAIL	QUANTIT
	01363	MIRRORS CUP- CONVEX MNTG	EA	11.22	3	1
	01905	SWITCH MIRROR HT	EA	11.24	57	1
	02297	MIRRORS CNVX9000	EA	28.41	0	1

YEAR/BRAND/TYPE

The first choice in the Coach Specific List would be the 'Year/Brand/Type' information. Once selected, drilling down to the assembly in question will display the parts used, both Standard and Optional, on this unit. When parts are changed throughout the Model Year, infromation detailing what and when a specific item was changed, including the replacement item data.



BAGGAGE DOORS

Baggage Door information is captured on 'Pic-A-Part' pages. Simply click on the 'Pic-A-Part' icon 🕵 to open the page. Once open, move the mouse over the image to the desired baggage door. The mouse will change from the 'arrow' to the 'hand' pointer. Left click on the door to highlight the item number associated. Click on the 'Add' button to order.

The Exterior Lighting and Exterior Shell 'Pic-A-Part' pages associated with this unit, as well as any other 'Pic-A-Part' assembly throughout the Catalog, will all function in this manner.



To view the Cabinet Doors originally ordered for this unit, click the Cabinet Door Category (example: <u>Coach</u> <u>Specific Cabinet Doors – 903788 – 2008 MA DS 4528</u>)</u>. This list provides the Part Number, Description, Location and Image (when available).



MISCELLANEOUS DATA

To view any Miscellaneous Parts originally ordered for this unit, click the Miscellaneous Category (example: <u>Coach Specific Miscellaneous Parts – 903788 – 2008 MA DP 4528</u>). Mirrors and Wall Art are among the various items listed here.



WINDOW DATA

To view the Windows originally ordered for this unit, click the Window Category (example: <u>Coach Specific</u> <u>windows – 903788 – 2008 MA DP 4528</u>). This list provides the Part Number, Description, Location and image (when available).



The Exterior Graphics can be viewed and printed in two very different formats. Selecting the 'More Info' button, will open the pdf Paint Code Formula Page.



By Clicking the thumbnail image, a larger image of the of the Exterior will be displayed.



INTERIOR DECOR

By Clicking the thumbnail image, a larger image of the of the Interior Decor will be displayed.



OWNER'S GUIDES

By selecting the 'MORE INFO' button, the Owner's Guide specific to the Year/Brand/Type of coach is available in pdf format, for viewing or printing.



TECHNICAL SERVICE BULLETINS

To view the Technical Service Bulletins affecting this unit, clicking on the: 'Technical Service Bulletins – 2008 MA DP' Category. This will display a list of TSB's for this particular coach. Clicking on the 'MORE INFO' button will open the TSB pdf document. If the TSB is highlighted in blue, rather than white, there are parts associated with it. Click the TSB# to display these parts.



SEARCH BY VIN

There are two ways to convert a VIN to a Newmar Serial Number. By selecting the 'MORE INFO' button, a pdf listing of Newmar unit will open. Enter a partial VIN in the 'Find' box (if the 'Find' box isn't open, Ctrl F to open) and Enter. This will search the pdf document until the criteria is found. This pdf document can also be used to convert a Newmar Serial Number to a VIN. The VIN can also be found by performing a search using the 'Catalog Search' box. Be certain to select the 'Vendor Item Number' button, enter the partial VIN and click 'GO'.

	Search Catalog	(Go)						
-CATEGORIES-	- GO Speed Entry							
TOP LEVEL								
I. SEARCH BY SERIAL NUMBER	2. SEARCH BY VI	J. SEARCH	NR MOI	DEL				
Versillar Part # - text Tar VP# Enter the Investme Couch Nambur Inflowed by a YCE- For Example 003127CS at the "SEARCH CATALDE" box atows. Pare Info	Search by Full or Partia VDI in the "SEARCH CATALO above.							
4. SALE PAGE	5. Instructions & Information							
apples to quantities in stock - All soles are trust.	Newmar Co	ach Informa	tion Year	Brand	Туре	Floorplan	Int Decor	Original Date of Purchase
	22289 3FCMI	53GXTJA09037	1997	KA	CA	3780	279	09/19/1996
	22290 487MT	9K03TC021453	1997	KA	DP	4057	280	03/17/1997
	22291 1NFL	\$4036V0022291	1997	KA	FW	40LSDK	283	08/30/1996
	22292 1NFSI	K3622V0022292	1997	KA	FW	36SKDS	281	09/09/1999
	22356 3FCM	F53G3VJA00358	1997	KA	CA	3780	283	09/21/1996
	22357 1NFR	K3626V0022357	1997	KA	FW	36RKW	283	09/09/1999
	22358 1NFR	L3936V0022358	1997	KA	FW	39RLSE	279	08/30/1996

MODEL YEAR

Choosing the blue '<u>MODEL YEAR'</u> Category will display the 1999 thru Current Model Years available. After choosing a particular Model Year, the various Brand/Types listing display. For example, after selecting 2008MY, all Brand/Types for the 2008 Model Year are listed. Next, choose the Brand/Type of unit you need information on. Note the 'More Info' button will open the Sales Brochure pdf document for that Year/Brand/Type of unit. At this point, each Year/Brand/Type of unit is divided into Categories and Sub-Categories. The Categories and Sub-Categories displayed are consistent throughout all of the Model Years listed in the catalog.

Top Level > 3. SEARCH BY MODEL Y	EAR	
1999 Model Year	2000 Model Year	2001 Model Year
2002 Model Year	2003 Model Year	2004 Model Year
2005 Model Year	2006 Model Year	2007 Model Year
2008 Model Year	2009 Model Year	
Top Level > 3. SEARCH BY MC	DEL YEAR > 2008 Model Year	
2008 All Star Mid Engine Catalog	2008 Bay Star Class A Catalog	2008 Canyon Star Class A Catalog
Click the Year/Brand/Type to view the catalog listing. Click the 'MORE INFO' button to view the Brochure. More Info	Click the Year/Brand/Type to view the catalog listing. Click the 'MORE INFO' button to view the Brochure. More Info	Click the Year/Brand/Type to view the catalog listing. Click the 'MORE INFO' button to view the Brochure. More Info
2008 Cypress Fifth Whee Catalog	l 2008 Dutch Star Diesel Pusher Catalog	2008 Essex Diesel Pusher Catalog
Click the Year/Brand/Type to view the catalog listing. Click the 'MORE INFO' button to view the Brochure. More Info	Click the Year/Brand/Type to view the catalog listing. Click the 'MORE INFO' button to view the Brochure. More Info	Click the Year/Brand/Type to view the catalog listing. Click the 'MORE INFO' button to view the Brochure. More Info

SALE PAGE

Choosing the blue '<u>SALE PAGE'</u> Category will display the list of items currently available at a discounted price. As noted, these items are LIMITED STOCK and All Sales are FINAL.



INSTRUCTIONS & INFORMATION

Instructions and Information for our dealer body can be accessed by choosing the '<u>Instructions & Information'</u> Category.

- 1. ComNet Parts Instructions
- 2. ComNet Warranty Instructions
- 3. Parts Department Administrative Information
- 4. Newmar Parts & Service Newsletters
- 5. Warranty Department Administrative Information
- 6. Technical Reference

COMNET PARTS INSTRUCTIONS

To view the ComNet Parts Instructions pdf, click the 'MORE INFO' button under the ComNet Parts Instructions Category.



COMNET WARRANTY INSTRUCTIONS

To view the ComNet Warranty Instructions pdf, click the 'MORE INFO' button under the ComNet Warranty Instructions.

PARTS ADMINISTRATIVE INFORMATION

Parts Department related information can be accessed by choosing the <u>'Parts Administrative Information'</u> Category.

Top Level > 5. Instructions & Information > 3. Parts Administrative Information					
All Newmar Paint Code Pages	All Newmar TSB's	Fax Order / Quote Form Revised 7/17/2006 More Info			
Newmar Parts Department Dealer Policies & Procedures	Platinum Servicing Dealer Information - rev 6/1/07	Return / Credit Request Form			
Manual Revised 5/16/2008 More Info	If your Dealership meets the Criteria, please complete the application and return it attantion VP of Service Operations at Newmar Corporation.	Revised 2/20/2007 More Info			

Paint Code Pages, with Paint Formulas, can be accessed by clicking the blue '<u>All Newmar Paint Code Pages'</u> Category.

Simply choose the Model Year, and select the Brand/Type desired. Finally choose the Exterior Color Package from the selection.



Technical Service Bulletins

Technical Service Bulletins are accessed in the same 'drilled-down' manner as Paint Code Pages.

To start, click the 'All Newmar TSB's' Category to open the Model Year listing.

First choose the Model Year and then select the Brand/Type. This will list all of the TSB's that are applicable for that Year, Brand and Type of coach. Clicking the 'MORE INFO' button will open the pdf document for the desired Technical Service Bulletin.

Top Level > 5. Instructions & Inform	ation > 3. Parts Administrative Info	ormation > All Newmar TSB's	
1999 Model Year Technical Service Bulletins Te	2000 Model Year chnical Service Bulletins	2001 Model Year Technical Service Bulletins	
Top Level > 5. Instructions & Info Model Year Technical Service Bulletin	ormation > 3. Parts Administrative : Is	Information > All Newmar TSB's > 20	DO
T Technical Service Bulletins - 2000 AS FW	Technical Service Bulletins - 2000 AS TT	Technical Service Bulletins - 2000 AS XLT FW	
Top Level > 5. Instructions & In Model Year Technical Service Bullet	formation > 3. Parts Administrative ins > Technical Service Bulletins -	e Information > All Newmar TSB's > 2 2000 AS FW	000
TSB #202 DEXTER AXLE PRODUCT IMPROVEMENT BULLETINS 252, 253, AND 254	TSB #203 DATRON TECHNICAL BULLETIN #41 REV A FOR ALL UNITS SHIPPED WITH A SATELLITE	TSB #204 IOTA TECHNICAL BULLETIN More Info	
	SATELLITE		

If one specific TSB is needed, simply enter the TSB number in the 'Search Catalog' field and click the 'Go' button. Click the 'More Info' button from the displayed list to open, view or print the Technical Service bulletin.

Parts Department Policies & Procedures

The Newmar Parts Department Dealer Policies and Procedures Manual and Forms are available on ComNet2, with immediate updates.



The Platinum Servicing Dealer Information contains both the Application and the Criteria and Benefits documents to assist you in becoming qualified.

Top Level >	5. Instructions & Information	>	3. Parts Administrative Information	>	Platinum Servicing Dealer
Information - re	v 6/1/07				

Platinum Servicing Dealer Application -	Platinum Servicing Dealer Criteria and
rev 6/1/07	Benefits - rev 6/1/07
If your Dealership meets the Criteria, please	If your Dealership meets the Criteria, please
complete the application and return it attantion VP	complete the application and return it attantion VP
of Service Operations at Newmar Corporation.	of Service Operations at Newmar Corporation.
<u>More Info</u>	<u>More Info</u>

PARTS & SERVICE NEWSLETTERS

Parts and Service Newsletters are available by the 'Newmar Parts & Service Newsletters' Category. By selecting the desired Year, the pdf document for that year will open.

Clicking on the month in the pdf bookmark list will display that month's newsletter.

Use caution when printing the newsletter; be certain to specify the page numbers needed.



WARRANTY ADMINISTRATIVE INFORMATION

Warranty Department related Information can be accessed by choosing the '<u>Warranty Administrative</u> information' Category.

Top Level > 5. Instructions & In	formation > 6. Warranty Administra	ative Information
All Newmar Paint Code Pages	All Newmar TSB's	Newmar Warranty Department Dealer Policies & Procedures Manual
		Revised 10/10/08 More Info
Newmar Warranty Department Flat Rate Manual	Owner's Guides by Model Year	Platinum Servicing Dealer Information - rev 6/1/07
Revised 3/4/08 More Info		If your Dealership meets the Criteria, please complete the application and return it attantion VP of Service Operations at Newmar Corporation.

Paint Code Pages

Paint Code Pages are accessed as described previously.

Technical Service Bulletins

Technical Service Bulletins are accessed as described previously.

Warranty Department Policies & Procedures

The Newmar Warranty Department Dealer Policies and Procedures Manual and Forms are available on ComNet2, with immediate updates. Click on the 'More Info' button to search, view or print the Manual.



Flat Rate Manual

The Flat Rate Manual is also available on ComNet2. Simply click the 'More Info' button under the 'Newmar Warranty Department Flat Rate Manual' Category. This will open the Flat Rate pdf document. From here, locating the Flat Rate Code can be done by selecting the category from the listed bookmarks, or by using the 'Find' feature. Simply enter the search criteria in the 'Find' dialog box and press the Enter key. The pdf will locate and highlight the desired word or phrase. If this isn't what you needed, press enter until the code needed is located.

	ATA Y BE X DOL Y			
Connecto Connecto Connecto Connecto Post Rate Schedule Postedure Steps	Newmar Corporation Flat Rate Sch Control Television Schuler Sch Others prior productions will be adjusted all relation register PERDS at The Other Schuler Balance In the Internet of Schuler Control In the All Control Balance In the Internet Schuler Control In the All Control	edule a t the	ing for	_
· · · · · · · · · · · · · · · · · · ·	12 - Barr 17 - Daniel Arc Domain 21 - Un Wale 13 - Daget 21 - Daniel - Marian 14 - Solget a Say 21 - Solget a Sault			
E Dathers AC	Test Stantas Basis Personal	Parts	100	1
Eleme, Desh A/C Elemente Sububan	Air Conditioning & Heating AIR CONDITIONER - DOUTHERM International And Party of Bill States of the Annual International Annual States and Party of Bill States of the Annual International Annual States of Party of States of States of States International Annual States of Stat			
E LP Destant	Reserve & Replace Trade Tipe			
Appliances & Accessories	mm + 1 Permitting Section 2010 March 2010 Part and Permitting merits and Section 2010 Part and Permitting Section 2010 Permitting merits and Section 2010 Parts 2010 Parts	140	140	-1.4
Applances - Mscellaneous	THE ALC - DUTTERNAL AND PARTICULATION NAMED TAXABLE	140	10	1.0
Mcrowave Oven	HAR A C DECOMPRESS BRITE PAR BLOWER MOTOR	181	181	1.40
🛃 Satalite System-I/VH	AND A C - DUITTOING - BAINGO TOTO DELTA FAIT BLACK, THERE	148	. 140	1.10
Satalita System-Aling Controls	NOT A CONTRACT ROOM PAPERATIN SCHERE STREET.	340	140	1.00
Over/Fanae - Weiterstad	MILLAR - DOUTINESS - CARLEY PLOT CARCELED BROKEN	100	10	1.41
E Hange - Duburben	INC A CONTINUE CARLEY FLOR VIEW DECIMATION	148	142	141
Pathperator - Donietic	Mar and Decisional Carlinger Flag Pactores		191	-1.e
E Faligerator - Norcold	Mar A. C. DUTTERAR COLD CONTAIN.	181	112	14
Water Heater - Agua Hot	ING A CONTRACT CONFORT CONTROL TERMOTIAN	181	10	1.0
Water Heater - Advood	disa a C. DOUTHIRA COLUMN TO DOT	181	VB-1	1.00
🛃 Water Heater - Oasis	and and incorrection compression into a loss of a fills.	116	181	
Water Heater - Precision Tamp	And 1.000 - Repair and the Part for 4.100 (Fig. and in section for on two Might Mill Fore automatics for 110000			****

Newmar Owner's Guides are available for viewing or printing. Simply click on the 'Owner's Guides by Model Year' Category.

Top Level > 5. Instructions & Information > 6. Warrantv Administrative Information > Owner's Guides by Model Year					
Owner's Guides - 2005 Model Year	Owner's Guides - 2006 Model Year	Owner's Guides - 2007 Model Year			
Owner's Guides - 2008 Model Year	Owner's Guides - 2009 Model Year				

Next, choose the Model Year. And from the list displayed, select the Brand/Types needed. At this point, the Owner's guide can be viewed, searched or printed.



The Platinum Servicing Dealer Information, as previously described, can be accessed here.

SPEED ENTRY

The "SPEED ENTRY" method makes entering orders easy. If you know the Newmar Item Numbers for the parts you are ordering, save time by using the 'Speed Entry' button. By clicking the 'Speed Entry' button, a dialog box will open. Enter the Newmar Item Number and Quantity desired, and click the 'Add' button. This will add the items to your 'Shopping Cart'. When finished entering items in this manner, click the red '**X**' to close the dialog box.

	Search Catalog	Go -Turn ON COM_Net2 suggest-	
-CATEC	GORIES-	GO Speed Entry	
	ITEM	M NO. QTY	

The chart below may eliminate multiple page loads. Knowing what Model Year, Brand, Type and area of the coach you are working on, enter the desired category (example used is the 2008 MA DP Plumbing Category) in the 'Search Catalog' field.

	Search Catalog	2008madpp1 Go -Turn ON COM_Net2 suggest-
Top Level > CATEGORIES: Fixtures, Hold Lines and Fitt	Search res ing Tanks, Plumbir ings	ults for '2008madpp1' ng, Sinks. Lavatories and Stools, Tubs and Enclosures, Water

Number	Category Name					
A1	ADHESIVES & SEALANTS					
A110	Adhesives					
A120	Sealants and Gaskets					
A5	AIR CONDITIONING & HEATING					
A510	Air Conditioning and Ducting – Dash					
A515	Air Conditioning and Ducting – Roof					
A520	Furnace and Ducting					
A530	LP System					
A7	APPLIANCES & ACCESSORIES					
A710	Entertainment System					
A720	Information Stickers					
A730	Miscellaneous Appliances					
A740	Ranges, Microwaves and Accessories					
A750	Refrigerators and Accessories					
A760	Water Heater and Accessories					
C1	CABINETS & FURNITURE					
C110	Cabinet Doors					
C115	Chairs - Captains					
C120	Chairs - Dinette					
C125	Chairs - Lounge					
C130	Countertops					
C135	Hardware					
C138	Mattresses					
C143	Sofa Pillows					
C140	Sofa - E-Z-Bed					
C145	Sofa - Hide-A-Bed					
C150	Sofa - Jack Knife					
C155	Sofa - Lounge					
C160	Sofa - Magic Bed					
C163	Sofa - Miscellaneous					
C165	Stiles					
C170	Tables					
C5	CHASSIS					
C510	Axles, Wheels, Tires and Covers					
C520	Fuel System					
C530	Jacks					
C540	Miscellaneous Motorized					
C7	CONSTRUCTION					
C710	Construction					

SPECIALTIES				
OG	Owner's Guides			
TSB	Technical Service Bulletins			

Number Category Name				
E1	ELECTRICAL			
E110	Batteries, Breakers and Fuses			
E120	Exterior Lighting			
E125	E-Plex System			
E130	Generators, Convertors, Invertors			
E140	Interior Lighting			
E150	Switches and Recepts			
E150FP	Positron Switches by Floorplan			
E160	Wire Harnesses			
E6	EXTERIOR			
E610	Awnings			
E620	Baggage Doors			
E620FP	Baggage Doors - By Floorplan			
E630	Entrance Doors, Steps and Panels			
E645	Garage – Exterior Items			
E640	Exterior Shell			
E645	Garage – Exterior Items			
E650	Graphics			
E660	Trim			
E670	Vents			
E680	Windows			
E680FP	Windows - By Floorplan			
11	INTERIOR Dedding and Assessmine			
1105	Bedding and Accessories			
1110	Dash Components			
1125	Garage - Interior Items			
1120	Floor Covering			
1130	Mirrore and Glass			
1140	Mirrors and Glass			
1150	Panels Wallpaper and Seam Tane			
1170	Plastic Trim			
1180	Window Treatment			
1190	Wood Trim			
P1	PLUMBING			
P110	Fixtures			
P120	Sinks, Lavatories and Stools			
P130	Tank Chart			
P140	Tubs and Enclosures			
P150	Water Lines and Fittings			
S1	SLIDEOUT MECHANISM			
S110	Slideout Mechanism			
S150	Slideout Fascia			
S160	Slideout Fascia by Color by FlrpIn			

ITEM IMAGES

Throughout the Catalog, Item Images, when available, are displayed. Currently there are over 60,000 items with images and new photos are constantly being added. If an image is available, then a 'thumbnail' of the item is displayed next to the part listing. Clicking on the 'thumbnail' or the <u>item description</u> will take you to a page with a larger photo of the item in question.

The information listed on the 'Image Page' includes only the Item Number, Item Description, Image and Vendor Part Number. This allows the Dealer to show the Retail Customer this page to confirm accuracy of item being ordered, if necessary.



SHOPPING CART

If an item has been added to your shopping cart at any time during your visit, a "SHOPPING CART" icon (with dollar amount of the current order) will appear in the upper right hand corner of the screen. Click the "SHOPPING CART" icon to view the items that have been 'placed' in the cart. At this point, you have the opportunity to delete the items, increase the quantity of the items, clear the contents of the entire cart, or Checkout.

If you choose to proceed with the order click the "CHECKOUT" button.

			Shoppin	g Cart			(č	\$ \$
	ITEM NO.	U/M	DESCRIPTION / COMMENT	REQ DATE (mm/dd/yyyy)	QTY	PRICE	EXT. PRICE	
6	00040	EA	BUZZER ASSY 12V-HWH	11/05/2009	1	\$\$.\$\$	\$\$.\$\$	۵
	LINE ITEM TOTAL \$\$.\$\$							
	Cł	neckou	it Clear Cart Save	e Cart Special	Charges			

CHECKING OUT

This next screen contains the 'header' information for the order you are placing. On this screen, there are some fields that are required fields, optional fields and fields that are automatically populated. At this point, you can convert this Order to a Quote, if desired, by selecting 'Quote Entry'.

Billing Address	Shipping Address				
Order Type Order Entry Ouote Entry	Ship To:	00000001 Change			
YOUR DEALERSHIP	*Company Name:	YOUR DEALERSHIP			
1234 YOUR STREET	*Address 1:	1234 YOUR STREET			
	Address 2:				
E-mail: YOUR EMAIL ADDRESS	Address 3:				
Contact:	*City:	YOUR CITY			
	*State/*Zip/*Country:	ST 🖌 / ZIP 🛛 / US	5A 💙		
Continue	Tax Suffix:		*		
	Contact Name:				
	Phone:	DEALER PHONE#			
		Continue			

The 'P.O. Number' is the only required field. This field is for the Dealer's Purchase Order Number. If your dealership does not use P.O. numbers, please enter your name or the Newmar coach number that these parts are being purchased for.

Payment	
P.O. Number:	
Shipping	
Shipping Method: CUSTOMER PICKUP	×
Ship Instr.:	
Comments	
Comments:	~
	<u>×</u>
Continue	

The optional fields include the Contact, Shipping Instructions, and Comments fields. The 'Contact' field is for the Dealer Purchasing Agent's Name. The 'Shipping Instructions' field is for the method of shipment you wish to use. The 'Comments' field is where you would place any addition information about the order, such as, the Newmar Serial Number, the Year/Brand/Type of unit, the Interior Décor package number, etc. This is also the field that you would note which Newmar Parts Sales Representative you want handling the order, if you have a preference.

In the Ship To area, the Company Name, Address, City, ST, Zip Code, Country and Phone Number are automatically populated. If the order needs to be drop shipped to different location, overwrite this data. Please include complete name and address information, as well as, a 'Contact Name' and 'Phone' number. This information is crucial when shipping items with a freight trucking company.

Once all of the information is complete on this Order Header, you can either "SUBMIT ORDER", "SAVE CART", or "CANCEL ORDER" by clicking on the corresponding button.



Submitting the order will complete the transaction, sending the order directly to Newmar for processing. After submitting the order, you will not be able to make any changes. If changes are necessary, please contact a Newmar Parts Sales Representative. They will be able to assist you.

Suspending the order will retain all of the information entered up to this point, in case you need to verify something prior to placing the actual order.

Canceling the order will do just that, cancel the order and discard all of the information currently displayed.

SPECIAL FEATURES

Along the top of the webpage you will find several different special features that ComNet has to offer.

Home Catalog Shop Dashboard List Items Order Status Invoices Shipments Contact Us Claims Supplier Links Appliances Build Order View Cart Sign Off



The 'Dashboard' feature allows you to track different areas of use in the ComNet website under your account. For instance, you can look to see the amount of users in any given month of the calendar year. Other graphs show Average Session Time, Number of Orders, Number of Order Lines, and Value of Orders.

En la companya de la	This Month	Last 12 Months	Monthly Average	
Number of Users	1473	1473	122.75	Grach
Average Session Time (m)	66.36	66.36	66.36	Graph
Number of Orders	134	134	11.17	Graph
Number of Order Lines	299	299	24,92	Graph
Value of Orders	32728	32728	2727.33	Graph
Number of Users		Average	Session Time (m)	
c Jan Feb Mar Apr May Jun Jul Au	Sep Oct Nov	Dec Jan Feb Mar Apr J	May Jun Jul Aug Seg	Oct New

List Items

Choosing 'List Items' allows you to sort through Newmar's entire Item Master. Simply enter a Newmar Part number and change the drop down to 'Number' or 'Number Contains'. This will place the item you are looking for at the top of the list, and then list all other items numerically. You also have the ability to search for parts by 'Description' or 'Vendor Part Contains'.

	Sear	rch for Item 💌	Number OOO Description contains Number Number Number contains	036 n ON C	OM_Net2	suggest-	0	
		Repos	sitioned using Item Numbe	r - 0	0036			
		ITEM NO.	DESCRIPTION	U/M	PRICE	AVAIL	QUANTIT	Y
		00036 RAP1653	SOLENOID AIR PUMP 12V-HWH	EA	\$\$.\$\$	0	1	Add
•6	ÎN,	00037 RAP0995	SWITCH WARN 3W CU-HWH	EA	\$\$.\$\$	0	1	Add
	89	00038 RAP1088	PANEL TOUCH ASSY W/D-HWH #610 F/610 SERIES	EA	\$\$.\$\$	0	1	Add

Choosing Order Status allows you to check the status of all Open, Completed and Back-Ordered Orders.

At this window, select the type of order you wish to inquire about. This type of search engine is used for all of the Order types available.

Open orders Completed orders Back orders

At this view, enter the parameters to define your search. If you simply click search, all open orders will be listed in descending order.

Search All orders	🕑 for Order number 💌	for Ship To	Q
from date (mm/dd/yyyy) to date (mm/dd/yyyy)	Descending 💙 Search	-More-

At this point, select the order in question to view this information.

Order Number 🗸	P.O. Number	Entered Date	Contact	Order Total	Status
<u>→ 8226269</u>	HOLBROOK	09/02/2008	CMN-CRAIG	170.14	Complete
8226250	KENDALL	09/02/2008	CMN-CRAIG	32.50	Complete
8226016	ANDI	08/23/2008	CMN-CRAIG	27.82	Complete
8225937	JICKS	08/20/2008	CMN-CRAIG	42.56	Complete
<u>8225934</u>	BELANGER	08/20/2008	CMN-CRAIG	260.88	Complete
8225911	STK	08/20/2008	CMN-ANDI	45.30	Complete

The next screen is the Order Detail Screen. From this view on Completed Orders, all information regarding a specific parts order can be viewed, from the parts ordered, to the shipment tracking numbers.

BILL TO :				SHIP	то #	: 000	00001		
DEALERSHIP NAME STREET ADDRESS CITY, ST ZIP				DE. ST	ALERS REET / CITY, S	HIP N Addr St Zii	AME ESS P		
ORDER # : 8226269				SH	IP VIA	: UP	S GROU	ND	
P.O. # : HOLBROO	эк			EN	ITERED	: 09	/02/200	08	
ORDER TOTAL : \$\$.\$\$				со	NTACT	: CN	IN-CRAI	G	
CUSTOMER # : 1475002				S	TATUS	: Co	mplete		
SHIPMENT # TRACKING #	SHIP DATE	SHIP	TIME	WHSE		SHI	STATUS		INVOICE #
<u>0563499</u> <u>1Z4441720357156554</u>	09/03/2008	13:1	2:49	10	Ship	ped an	d invoice p	rinted	366699
ITEM CUST/IND NUMBER NUMBER	DESCRIPTIO COMMENTS (IN	DN / BOLD)	REQUE	STED / DATE	ORDER OTY	WHSE	SHIP OTY	PRICE / U/M	EXTENDED PRICE
75139	RADIO AM/FM CD MOUNT	WALL	09/03/ 09/03/	/2008 /2008	1	10	1	\$\$.\$\$ / EA	\$\$.\$\$
Select All	Clear All		Add A	ll Sele	cted It	ems			
Shipping Instructions: UPS	GRND = UPS G	ROUNE)						
Comments: CRAIG									

By selecting the tracking numbers (in this example UPS) you are directed to the website to verify shipment. The shipping information (UPS, Roadway, etc.) will provide you with a status of the specific shipment. There is no need to spend time on the phone to check shipment status. All the information is just a click or two away.

ups	Inter I Alexand 2051 Context 2051	Centrus Charteri I Shecha	•	
<u>.</u>		No.		UP's United States
Tracking Tracking Track	South Dear D	Pass-strift	D I teathered	Regator
+ Insch Simmenta b Track for References	Track Shipments			
 Task to E-mat Distation Tischers 	Track Packages & Freight	Guantien View	Fies Global View	
Elizada Trantesa Elizada Vita Trantesa Tuzzi vita Tuzzi Vita Guardari Vita Aucesa Vita Guardari Vita Presovit Trantesa Vital A Strantesa	Tracking Summary Tracking Number:	12 444 172 484 *Jose call on an	789 012 3	hanta Canada 2 (1995 D
Search Support Exter a keyword	Status Delivered On Delivered To: Signed By: Senica	Delivered II 1019/2008 10 14 A.M. YOUR CITY, ST SMITH GROUND	ZIPCD	
Ge Global With UDS	Taching results provided by Earlier Francis C	UPS 1015200	19 MATEM	



Choosing Invoices allows you to look at the Invoice that has been generated for any completed order. You are able to look up an Invoice by searching PO, Invoice or Order Number.

der	Y	571258	Go
). /oice		-	
	der). /oice der	der 💌). /oice der	der V 5/1258 D. voice der

At this point, select the order in question to view this information.

Invoice Date	Due Date	Invoice Number	Invoice Amount	P.O. Number	Order Number
09/04/2008	09/04/2008	<u>366912</u>	86.94	SUBICK-3	<u>571258</u>

From this view, all information regarding a specific Invoice will be shown.

SOLD TO :	BILL TO :	
DEALERSHIP NAME STREET ADDRESS CITY, ST ZIP	DEALERSHI STREET AD CITY, ST	P NAME DRESS ZIP
INVOICE # : 366912 Shipments	ORDER # :	<u>571258</u>
INVOICE DATE : 09/04/2008	ORDER VALUE :	86.94
DUE DATE # : 09/04/2008	P.O. # :	SUBICK-3
		Trading
Total item amount:		86.94
Special charge 1 amount:		
Special charge 1 amount		.00
Special charge 2 amount:		00. 00.
Special charge 2 amount: Special charge 3 amount:		00. 00. 00.
Special charge 2 amount: Special charge 3 amount: Surcharge amount:		00. 00. 00. 00.
Special charge 2 amount: Special charge 3 amount: Surcharge amount: Item tax amount:		00. 00. 00. 00. 00.
Special charge 2 amount: Special charge 2 amount: Surcharge amount: Item tax amount: Special charge tax amount:		00. 00. 00. 00. 00.
Special charge 2 amount: Special charge 2 amount: Surcharge amount: Item tax amount: Special charge tax amount: Surchage tax amount:		00. 00. 00. 00. 00. 00.
Special charge 2 amount: Special charge 2 amount: Surcharge amount: Item tax amount: Special charge tax amount: Surchage tax amount: Trade discount amount:		00. 00. 00. 00. 00. 00. 00.
Special charge 2 amount: Special charge 3 amount: Surcharge amount: Item tax amount: Special charge tax amount: Surchage tax amount: Trade discount amount: Total invoice amount:		.00 .00 .00 .00 .00 .00 .00 .00 .00

Shipments

You are able to track/look up shipments under this section of ComNet. Simply enter a PO, Invoice or Order number and click the 'go' button. Next select the order you are looking for. This will bring up all of the detail of this shipment.

	SHIP TO # : DEALERSHIP NAME STREET ADDRESS CITY, ST ZIP							
	ORDER # :	570628	SHIPMENT NUMBER :	0564282				
	SHIP VIA :	UPS GROUND	SHIP DATE :	09/09/200	8			
	TRACKING # :	124441720356186872	SHIP TIME :	15:14:59				
	STATUS :	Shipped and invoice printed	SHIP WEIGHT :	0.0				
	WHSE :	10	INVOICE NUMBER :	<u>367344</u>				
	PRODUCT NUMBER	DESCRIPT		ORDER QTY / U/M	SHIP QTY			
55	i492 D/	IN SHADE TUSCANY 38X38		1 / EA	1			
55	i498 D/	IN SHADE TUSCANY 50X32		1 / EA	1			
55	501 D/	'N LINED SHADE TUSCANY 20X24		2 / EA	2			
93	319 D/	N LINED SHADE TUSCANY 26X32		2 / EA	2			
93	321 D/	N LINED SHADE TUSCANY 29X36		2 / EA	2			
95	6033 FA	WN PEARL 23-1/2 X 32		1 / EA	1			
10	2881 D/	N LINED SHADE TUSCANY 36X36		2 / EA	2			



This feature gives you names, phone numbers and e-mail addresses to our Parts Sales Representatives, Warranty Claims Line and Dealer Support Group.

Name	Responsibility	Telephone	Email Address
Dealer Support	Standard Line Dealer Support	866-290-5371	techsupport@newmarcorp.com
Claims/Authorizations	Claims/Authorization Support	866-290-5209	claimsupport@newmarcorp.com
Bill Banks	Parts Sales Representative	866-290-5208	bbanks@newmarcorp.com
Craig Chupp	Parts Sales Representative	866-290-3855	cchupp@newmarcorp.com
Tom Gearin	Parts Sales Representative (Lead)	866-290-3822	tgearin@newmarcorp.com
Christy Quigley	Parts Sales Representative	866-290-3808	cbrown@newmarcorp.com

Claims

Dealers have the ability to enter and check the status of Warranty Claims under this 'Claims' category of ComNet. For step by step instructions, please reference the Warranty Policy and Procedures Manual.

Wa	Warranty Claim Status													
Create New R.O.				AI	All Go Search			Search by R.O.# Go		Go Searc	Search by Coach#			
R.O.#	Job Detail	Status	Date Created	Coach	Year	Brand	Туре	Floorplan	Labor	Parts	Markup	Parts&Frt	Requested	Authorized
<u>30227</u>	m	Pending Claim Submission	09/15/2009	160244	2009	CS	СА	3641	57.00	.00	.00	.00	192.59	57.00
28811	并	Returned	07/31/2009	950115	2009	GS	CA	3752	294.50	.00	.00	.00	437.00	294.50
<u>28941</u>	产	Pending Claim Submission	06/18/2009	800682	2007	EX	DP	4502	95.00	.00	.00	.00	95.00	95.00

Supplier Links

Under the 'Supplier Links' feature, you have the ability to have quick access to a variety of Newmar suppliers. If, for some reason, there is something you are unable to find on ComNet, please check our list of supplier links. You will automatically be directed to a specific website for further information.

Supplier Links

Allison Transmission	MotoSat
Aqua Hot	MIto
Atwood Mobile	Newmar Apparel
ASA	Newmar Corporation
BASE	Norcold
<u>Carefree</u>	<u>Oasis</u>
Cummins	<u>Onan</u>
CAT	Power Tech
Diamond Shield	Precision Temp
Dometic	River Park
Eclipse	Samsung
Evans Tempcon	Sony
Flexsteel	Spartan
Freightliner	Suburban
Giard	TelCare Surveys
HWH	Trip Tek
<u>Jamo</u>	<u>U-Line</u>
King Dome	Viewsonic
KVH	Villa
Magnum	Winegard
	Workhorse



The 'Appliance Listing' is a great tool for you to quickly look up appliances originally used on a specific coach. Just enter a coach number to view the list.

Appliance Listing							
Coach Number	90382	21 Search by	y Coach# Go				
Appliance Des	cription	Model Num	ber Serial Number				
AWNING ARM 1		GG	GG				
AWNING DOOR		975EU56.110	U 74590436				
CAMERA		VCC5130B	070706030				
CAPT CHAIR DRIV	CAPT CHAIR DRIVER						
CAPT CHAIR PASS	ENGER	NEW 108024					
CD		KDC-C669	70200156				
CENTER A/C		630516	74403963				
DASH A/C		RV201389	839633				
DVD		DV-400V-K	G1KD038835VC				
EXT RADIO		CDX-A251C	1504388				
EXT TV		3253000	4135138				
FREEZER		MRFT60	JQN0019				
FRONT A/C		630516	74403955				
FRONT RADIO		DDX6019	Y39-5240-10				
FRONT TV		3253000 4115627					

Build Order

The 'Build Order' feature allows you information on original options, color packages, furniture, and many other components originally ordered for a specific unit. Like the Appliances, simply enter a Newmar unit number to view. The build order will not give you individual Newmar Part numbers, but it is an excellent starting point when looking for information on a particular coach.

Build Order Listing						
Coach Number	903821 Search by Coach#	Go				
Item Number	Description	Quantity				
MADP	* MOUNTAIN AIRE DIESEL PUSHER*	1.000				
	*4VZAT1C919C062805					
	2009 PICTURE UNIT					
	PO 5219					
9BMADP4528	2009 MA DP 4528 W/4 PSO	1.000				
9C120	LITERATURE SPECIFICATIONS MAY	1.000				
9C130	VARY FROM PICTURE UNIT	1.000				
9B798	PEWTER FULL PAINT	1.000				
9A798	PEWTER DECOR MA9-798	1.000				
9C840	SPARTAN K2 CHASSIS 450HP MA	1.000				
9C540	TRIP TEK TRAVEL INFORMATION	1.000				
9J040	100# NORCOLD FREEZER ON SLIDES	1.000				
9J720	ADVANTIUM SPEEDCOOK MICROWAVE	1.000				
93400	BOSE WAVE RADIO IN BDRM	1.000				
9J380	CENTRAL VACUUM	1.000				

If you have additional questions, please contact your Newmar Parts Sales Representative for assistance.