



# *Service Manual* **APEX 2 Stage**

*With Direct Response Electronics*

**RV**



Read this manual before installing or servicing this product. Failure to follow the instructions and safety precautions in this manual can result in personal injury and/or cause the product to not operate properly.



For LED parts and service, refer to 070013-301 "LED Service Manual for Box Awnings" available on-line at [www.carefreeofcolorado.com](http://www.carefreeofcolorado.com)

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## PROPRIETARY STATEMENT

The Apex 2-Stage Patio Awning is a product of Carefree of Colorado, located in Broomfield, Colorado, USA. The information contained in or disclosed in this document is considered proprietary to Carefree of Colorado. Every effort has been made to ensure that the information presented in the document is accurate and complete. However, Carefree of Colorado assumes no liability for errors or for any damages that result from the use of this document.

The information contained in this manual pertains to the current configuration of the models listed on the title page. Earlier model configurations may differ from the information given. Carefree of Colorado reserves the right to cancel, change, alter or add any parts and assemblies, described in this manual, without prior notice.

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## SAFETY INFORMATION



This is the safety alert symbol. It is used to alert individuals to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible personal injury or death.



Indicates a hazardous situation, which if not avoided, could result in death or serious bodily injury.



Indicates a hazardous situation, which if not avoided, may result in minor or moderate bodily injury.



Indicates a situation that may result in equipment-related damage.

### General Safety:



This product can expose you to chemicals including Di-isodecyl phthalate (DIDP), Vinyl Chloride and Formaldehyde, which are known to the state of California to cause cancer or birth defects or other reproductive harm. For more information visit [www.P65warnings.ca.gov](http://www.P65warnings.ca.gov)



Shock Hazard. Always disconnect battery or power source before working on or around the electrical system.



Always wear appropriate safety equipment (i.e. goggles).



Always use appropriate lifting devices and/or helpers when lifting or holding heavy objects.



When using fasteners, do not over tighten. Soft materials such as fiberglass and aluminum can be "stripped out" and lose the ability to grip and hold.

Electric components in this product have been tested by the following agencies:



**Motor:** UL Recognized (USA)  
CSA Approved (Canada)  
**Controls:** UL Listed (USA & Canada)





## PRODUCT OVERVIEW

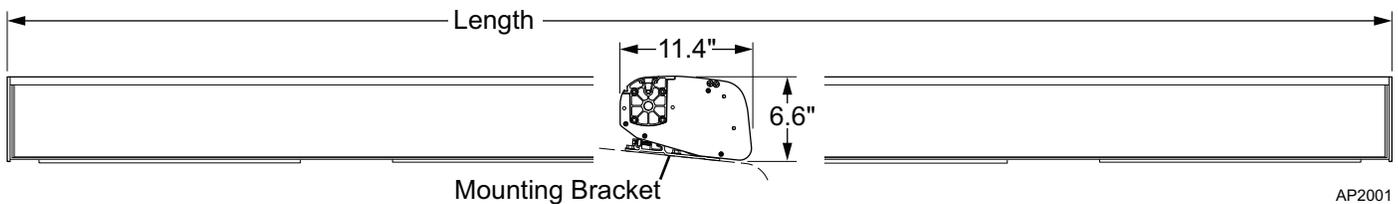
The Apex 2-Stage Patio Awning offers the coach owner an awning system that provides as much or as little shade as required. The canopies are housed in an aluminum case that easily blends in with the coach roof. The awning extends to a maximum of 10 feet from the side wall. The canopy is made from Acrylic fabric.

Each unit is equipped with lateral support arms that are the strongest available on the market. No vertical arms interfere with coach sidewalls or equipment that may be mounted on the roof. These arms can also be adjusted to vary the canopy pitch up to 3 feet (it is strongly recommended that service and adjustments be performed by trained technicians).

The unique and innovative 110V electronic control system provides Carefree's *Direct Response* system with interior touch pad controls for standard extend/retract functions. At the master control panel the auto-retract system can be engaged to automatically retract the awnings in windy conditions with sensitivity, set by the user, to respond to a variety of wind speed conditions. An RF remote is furnished with the *Direct Response* system.

### Apex Patio Awning Specifications

The following information is for reference only. Specific information is detailed in the installation instructions.



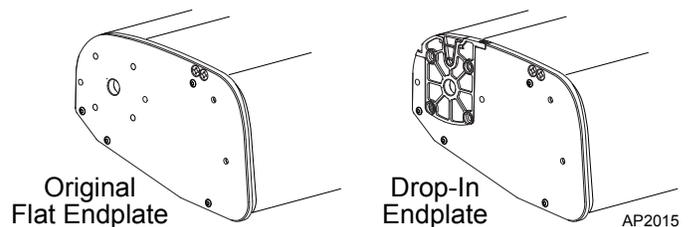
<b>LENGTHS:</b>	12' – 21'				
<b>EXTENSIONS:</b>	10' (standard)				
<b>COLORS AVAILABLE:</b>	Case:	Black			
	Fabric:	Woven Acrylic Fabric refer to order form for available colors			
<b>MOTOR SPECIFICATIONS:</b> Available in LH or RH configurations					
<b>MOTOR:</b>	Tubular	Available in LH or RH configurations			
	Power:	120V, 60Hz, 2.5A	Torque:	60nm	Speed:
<b>CONTROLS:</b>	Direct Response with a single master control and single remote for all awnings.				
<b>COLOR:</b>	Hardware:	Black			
	Fabric:	Woven Acrylic (refer to sales literature for colors)			

- Notes:
1. The Apex awning measurement is end of case to end of case.
  2. The awning uses 4 mounting brackets that are 7" wide and 24" long.

Optional factory installed 12V LED lighting (mounted in the lead rail) is available for the Apex awning. LED lighting requires a separate 12V control switch.

Starting in 2020, a new case endplate assembly will be used for production units. The new endplate has removable drop-in plates to simplify roller tube access for canopy replacement and motor replacement.

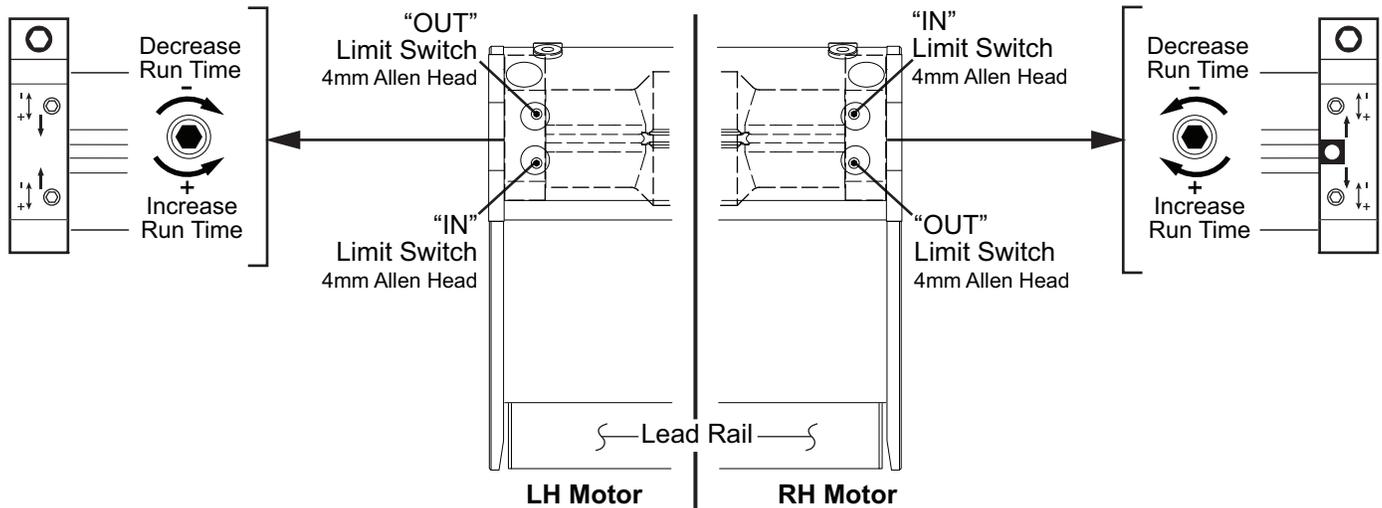
The new endplates will be available for replacements and upgrades starting in 2020.



# STANDARD SYSTEM ADJUSTMENTS

## MOTOR LIMIT SWITCHES

The motor limit switches are preset at the factory for best operation. The "OUT" limit switch is used to stop the motor when the awning is fully extended. The "IN" limit is NOT USED with the *Direct Response* system.



The limit switches are located inside the case, near the end plate. To access the switches, remove the rubber plugs on top of the case next to the end plate.

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### Adjusting the OUT Limit Switch

**NOTE:** During normal operation, the awning will extend out then roll back slightly to tension the fabric.

1. Extend the awning out completely.
2. Confirm that the arms are fully extended. The motor should stop and the fabric should be tight. If the motor continues to run, the fabric will sag; or, if the motor quits before the arms are fully extended, it will be necessary to adjust the "OUT" limit switch.

**NOTE:** It is best to make the adjustments in increments of a single turn. 3 full turns of the screw equals approximately 2" of fabric extension.

3. If the fabric sags:
  - 3.1. Retract the awning until the fabric is tight then retract an addition 10"-12".
  - 3.2. Using a 4mm Allen wrench turn the "OUT" limit switch COUNTERCLOCKWISE to reduce the time the motor runs.
  - 3.3. Extend to confirm that the adjustment is correct.
  - 3.4. Repeat the procedure until the awning extends correctly.
4. If the arms do not extend completely:
  - 4.1. Retract the awning approximately 10"-12".
  - 4.2. Using a 4mm Allen wrench turn the "OUT" limit switch CLOCKWISE to increase the time the motor runs.
  - 4.3. Extend to confirm that the adjustment is correct.
  - 4.4. Repeat the procedure until the awning extends correctly.

### Adjusting the IN Limit Switch

**NOTE:** The "IN" limit switch is not adjusted with the Direct Response system. The system electronics monitors the motor and shuts the motor off when the awning is fully retracted.

If the IN limit switch is accidentally adjusted, the motor may shut off before the awning is fully closed. If this occurs, turn the "IN" adjustment screw to INCREASE the motor run time. It is not necessary that the screw matches the closed position.

**NOTE:** It is normal for the lead rail to slightly relax after the awning closes completely.

## ADJUSTING THE PITCH

The awning is factory set with minimum pitch. The amount of adjustment for increasing pitch may be limited by the mounting height above a door opening.

**NOTICE** During installation or when the pitch of the awning is adjusted, it is important that the lead rail is parallel to the awning housing.

1. Extend the awning fully.

*To Lower the Pitch:*

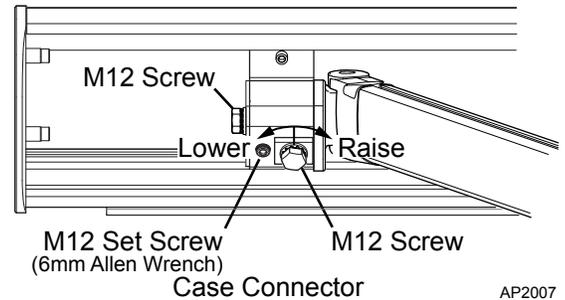
2. SLIGHTLY loosen the M12 hex screw on the side of the knuckle.
3. On the front of arm knuckle turn the M12 hex screw COUNTERCLOCKWISE to lower the pitch.
4. Tighten the M12 setscrew until snug.

*To Raise the Pitch:*

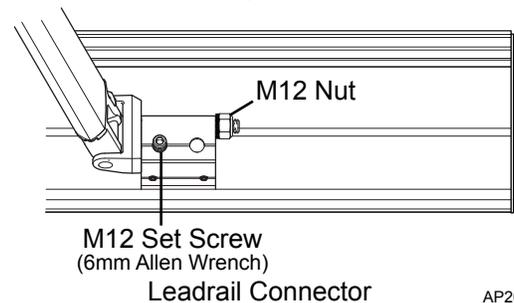
5. SLIGHTLY loosen the M12 hex screw on the side of the knuckle.
6. Loosen the M12 set screw several rotations.
7. On the front of arm knuckle turn the M12 hex screw CLOCKWISE to raise the pitch.
8. Tighten the M12 set screw until snug.
9. Repeat steps 5 through 8 for the other end.
10. When the pitch adjustments are completed, tighten the M12 screws on the side of the knuckle.

When the pitch is adjusted, it is necessary to adjust the angle of the lead rail for the awning to close correctly.

11. SLIGHTLY loosen the M12 nut on the side of each arm knuckle on the lead rail.
12. Turn the M12 setscrews of each knuckle to increase or decrease the angle of the lead rail. The bottom of the lead rail should be parallel with the ground.
13. When the lead rail adjustments are completed, tighten the nut on the side of the knuckles.



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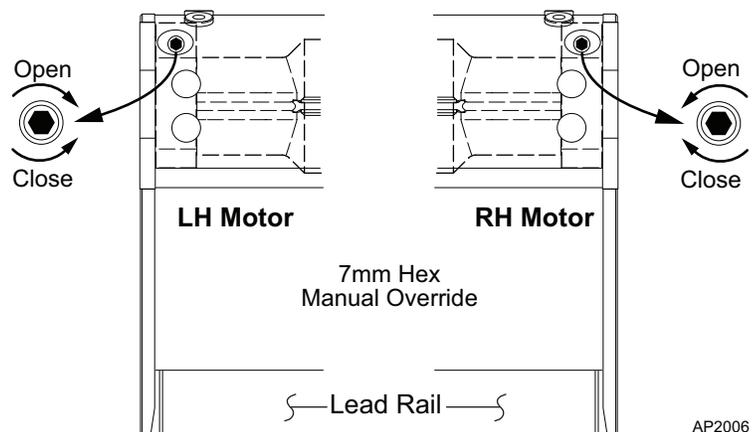


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## MANUAL OVERRIDE

If 110V power is not available to the coach, the Apex awning can still be safely retracted using the manual override.

1. The bypass is located inside the case, near the end cap. Remove the large rubber plug located toward the rear of the case on the motor side of the awning.
2. Chuck the 7mm hex key into a 3/8" battery powered drill.
3. Insert the hex key into the manual override on the awning.
4. Operate the drill in the direction shown in the diagram to close the awning. Reverse the drill to open the awning.
5. When done, reinsert the rubber plug.



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## PROGRAMMING THE REMOTE RECEIVER

Transmitters & receivers operate on a frequency of 433MHz. The transmitter and receiver frequencies must match.

1. Power to the control box must be on.
2. Press and release the "Press to Learn Transmitter" button on the bottom of the receiver box. The receiver is in program mode when the red light comes on.
3. For Key FOBS w/ Antenna: Press and release the STOP button on the remote. The red light will go out after the receiver learns the remote signal.

**NOTE:** Pressing the stop button will cause the blue up arrow button to default as the open (extend) function. If a function button is pressed to train the receiver, it will be programmed as the open (extend) button. Example: Pressing the bottom button will program the bottom button for extend and the top button as retract.

4. For Multiple Awning Remotes: Press and release ANY button on the remote. It is recommended to use the STOP button. The red light will go out after the receiver learns the remote signal.

**NOTICE** When the receiver learns the transmitter signal the system will perform the operation of the button pressed. Example: Pressing an "Extend" button during the learning phase will cause the awning to extend when the receiver learns the signal. Use caution to avoid unexpected movement by the awning.

5. Repeat for each additional remote.

### Operational Notes:

- a. The receiver exits the program mode after ten seconds.
- b. If the light does not come on above, the memory is full and must be cleared.
- c. If the light does not go out above, the receiver already knows the transmitter's signal or the battery in the remote needs to be replaced.
- d. To clear the memory: PRESS AND HOLD the transmitter learn button. While holding the button, the indicator light should be OFF for the full 5 seconds then come on.
- e. The system may be programmed for up to 5 remotes. Additional remotes may be ordered separately.

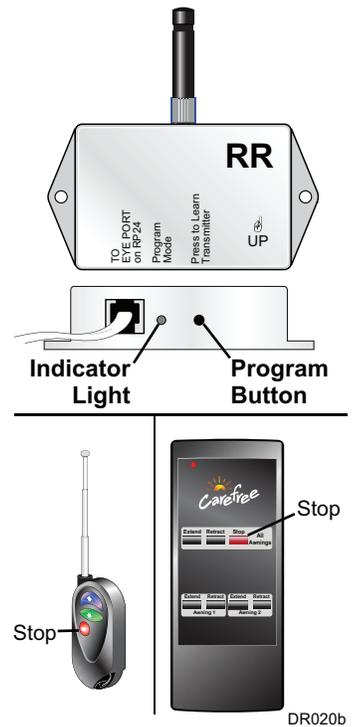
### Remote Batteries

The Key FOB remote w/ antenna uses a battery (Radio Shack p/n 23-279 or equivalent) that should provide a long period of service. To access: Remove the small screw from the back of the case and carefully snap off the back. Lift the old battery out and insert the new battery.

Multiple awning remotes use two standard AAA Batteries that should provide a long period of service. To access: open the access cover on the back of the case.

Batteries are available through local battery outlets.

Battery life is dependent on frequency of use, environmental conditions and condition of remote.



## STANDARD MAINTENANCE

Maintaining the Carefree APEX Awning is easy. Just follow these basic steps:

- Always operate the awning according to the instructions.
- Periodically check that the fasteners are tight. Tighten if necessary.
- Keep the awning fabric and arms clean.

### ***Fabric Care***

**NOTICE** Do not use oil based cleaners or any caustic, granulated, or abrasive type cleaners on your Carefree product.

1. One of the best ways to keep the fabric looking good and to delay the need for deep or vigorous cleanings is to hose fabrics off on a monthly basis with clear water. This practice will help prevent dirt from becoming deeply imbedded in the fabric. In most environments, a thorough cleaning will be needed every two to three years.
2. When it's time for a thorough cleaning, the fabric can be cleaned while still on an awning frame.
  - For Vinyl Fabric – Use a soft brush and warm water with soap.
  - For Acrylic Fabric – Use a stiff brush and warm water with soap.
3. When cleaning the fabric, it is important to observe the following:
  - Always use a natural soap, never detergent.
  - Water should be cold to lukewarm, never more than 100°F.
  - Air-dry only. Never apply heat to the fabric.
  - Always allow the fabric to dry thoroughly before rolling up the awning.

### ***Mildew***

Mildew is a fungus growth that looks like dirt. Vinyl coated polyester fabrics are mildew resistant because of a chemical biocide in the vinyl coating. Under ordinary conditions, mildew will not appear. However, in areas where high temperature and humidity are common, mildew can be a problem and required the material to be washed more frequently. Thoroughly rinse the fabric with clean water and allow to air dry completely before rolling up the awning.

### ***Pooling***

When water collects on the top of the fabric, this is known as "pooling". This can occur during inclement weather or if a running air conditioner discharges over the awning. The water is dumped when the awning is retracted. It is recommended that if water accumulates on the top; retract the awning in steps (8"-12") to dump the water. This will help prevent the fabric from stretching or distorting.

**The effects of wind and rain on an awning are unpredictable. Severe damage to the awning and the vehicle may result. IF WIND OR EXTENDED PERIODS OF RAIN ARE EXPECTED, ROLL UP THE AWNING AND SECURE FOR TRAVEL.**

### ***Arm Care***

The best method of keeping the arms and braces operating smoothly is to clean them. Dirt and debris can cause the channels not to slide easily.

**NOTE:** Avoid introducing water into the motorized housings.

Periodically wash out the channels with running water (i.e. a hose) to keep them clean. If the channels still do not slide easily, lightly spray the joints with a dry silicone lubricant after the arms have been cleaned and dried thoroughly.

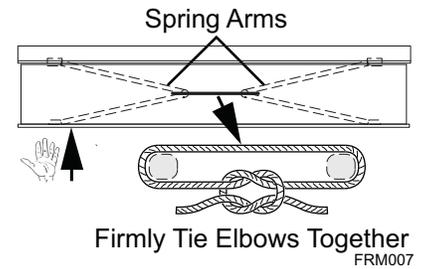
### ***Motor Maintenance***

- Check all wiring and connections for wear. Repair when needed.

# CANOPY REPLACEMENT (WITH FLAT ENDPLATES)

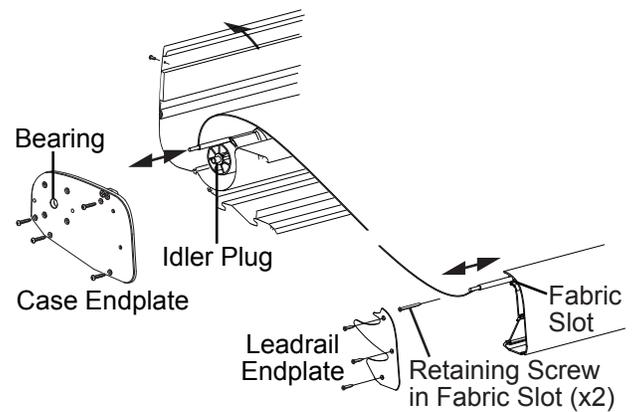
During the following instructions, use the manual override procedure on page 3 to open and close the awning.

1. Disconnect power to the awning.
2. Using the manual override (page 3), open the awning 18"-24".
3. Push the lead rail toward the case so that the arms collapse and the fabric is slack. Firmly tie the elbows of the spring arms together. Use a minimum 1/2" rope - do not use bungee cords. When tying the rope, use a non-slip knot such as a square knot or equivalent.



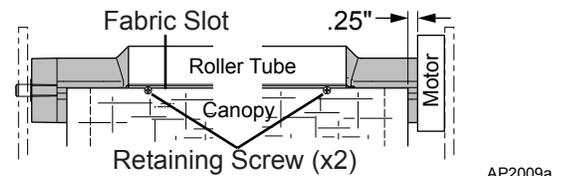
**CAUTION** Failure to secure the lead rail as described will allow the spring arms to extend out possibly causing personal injury and damage to the awning.

4. Remove the lead rail endplate and fabric retainer screw from the fabric slot on both sides and set aside.
5. Remove the top screws holding the top cover. Rotate the top cover back and out of the way. If rotated back without obstructions, the top cover will disengage from the pivot rail and can be set aside.
6. Use the manual override (page 3) to unroll the canopy until the fabric slot is exposed on top of the roller tube.
7. Remove the fabric retaining screws from the roller tube.
8. Remove the idler endplate and set aside.



**NOTE:** It will be necessary to support the roller tube; do not allow the roller tube to pull off the motor.

9. From the idler side, slide the old canopy out of the roller tube and leadrail.
10. Slide the new canopy into the lead rail and roller. Both edges must be done at the same time. Orient the fabric so that the large polycord goes into the lead rail, the smaller polycord goes into the roll bar. The hem should be on the down side.
11. The canopy should be approximately .25" from the end of the motor crown.
12. Attach the endplate to the case with the roller tube idler plug seated into the glide bearing.



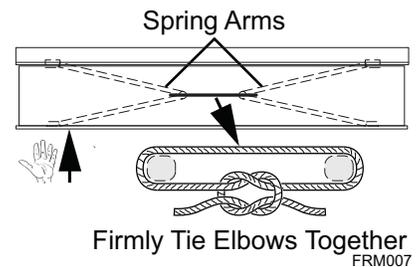
13. Stake the canopy with one (1) #8 x 1" flat head screw motor side of the roller tube. The screw goes through the material, polyrod and roller tube in the fabric slot.
14. On the idler side, pull the fabric smooth in the roller tube then secure with a retaining screw through the material, polyrod and roller tube in the fabric slot.
15. Use the manual override to roll the canopy onto the roller tube, the material must roll over the top of the roller tube. Ensure the fabric rolls evenly onto the roller tube.
16. Once the fabric is snugly rolled up, remove the rope used to secure the arms previously.
17. Restore power to the awning.
18. Extend and retract the awning. Adjust the canopy in the lead rail as required.
19. Install the fabric retainer screws into the fabric slot of the lead rail. The screw should thread into the metal of the lead rail and the fabric/polyrod. Do this on both sides of the lead rail.
20. Attach the leadrail endplates.

21. It may be necessary to adjust the motor limits. Refer to page **Error! Bookmark not defined.**
22. Install the top cover.

## CANOPY REPLACEMENT (WITH DROP-IN ENDPLATES)

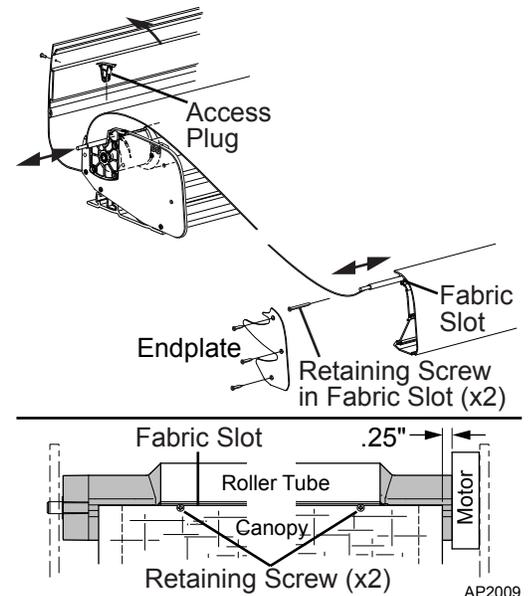
During the following instructions, use the manual override procedure on page 3 to open and close the awning.

4. Disconnect power to the awning.
5. Using the manual override (page 3), open the awning 18"-24".
6. Push the lead rail toward the case so that the arms collapse and the fabric is slack. Firmly tie the elbows of the spring arms together. Use a minimum 1/2" rope - do not use bungee cords. When tying the rope, use a non-slip knot such as a square knot or equivalent.



**CAUTION** Failure to secure the lead rail as described will allow the spring arms to extend out possibly causing personal injury and damage to the awning.

1. Remove the lead rail endplate and fabric retainer screw from the fabric slot on both sides and set aside.
2. Remove the top screws holding the top cover. Rotate the top cover back and out of the way. If rotated back without obstructions, the top cover will disengage from the pivot rail and can be set aside.
3. Use the manual override (page 3) to unroll the canopy until the fabric slot is exposed on top of the roller tube.
4. Remove the fabric retaining screws from the roller tube.
5. Remove the access plug from the top of the idler endplate.
6. From the idler side, slide the old canopy out of the roller tube and lead rail.
7. Inspect the slots in the roll bar and lead rail. Clean and deburr as required. Lightly spraying the inside of the slot with a dry silicone lubricant will aid in sliding the new fabric in.
8. Slide the new canopy into the lead rail and roller. Both edges must be done at the same time. Orient the fabric so that the large polycord goes into the lead rail, the smaller polycord goes into the roll bar. The hem should be on the down side.
9. The canopy should be approximately .25" from the end of the motor crown.
10. Stake the canopy with one (1) #8 x 1" flat head screw motor side of the roller tube. The screw goes through the material, polyrod and roller tube in the fabric slot.
11. On the idler side, pull the fabric smooth in the roller tube then secure with a retaining screw through the material, polyrod and roller tube in the fabric slot.
12. Insert the access plug into the idler endplate.
13. Use the manual override to roll the canopy onto the roller tube, the material rolls over the top of the roll bar. Ensure the fabric rolls evenly onto the roller tube.
14. Once the fabric is snugly rolled up, remove the rope used to secure the arms previously.
15. Restore power to the awning.
16. Extend and retract the awning. Adjust the canopy in the lead rail as required.
17. Install the fabric retainer screws into the fabric slot of the lead rail. The screw should thread into the metal of the lead rail and the fabric/polyrod. Do this on both sides of the lead rail.
18. Attach the lead rail endplates.
19. It may be necessary to adjust the motor limits. Refer to page 2.
20. Install the top cover.



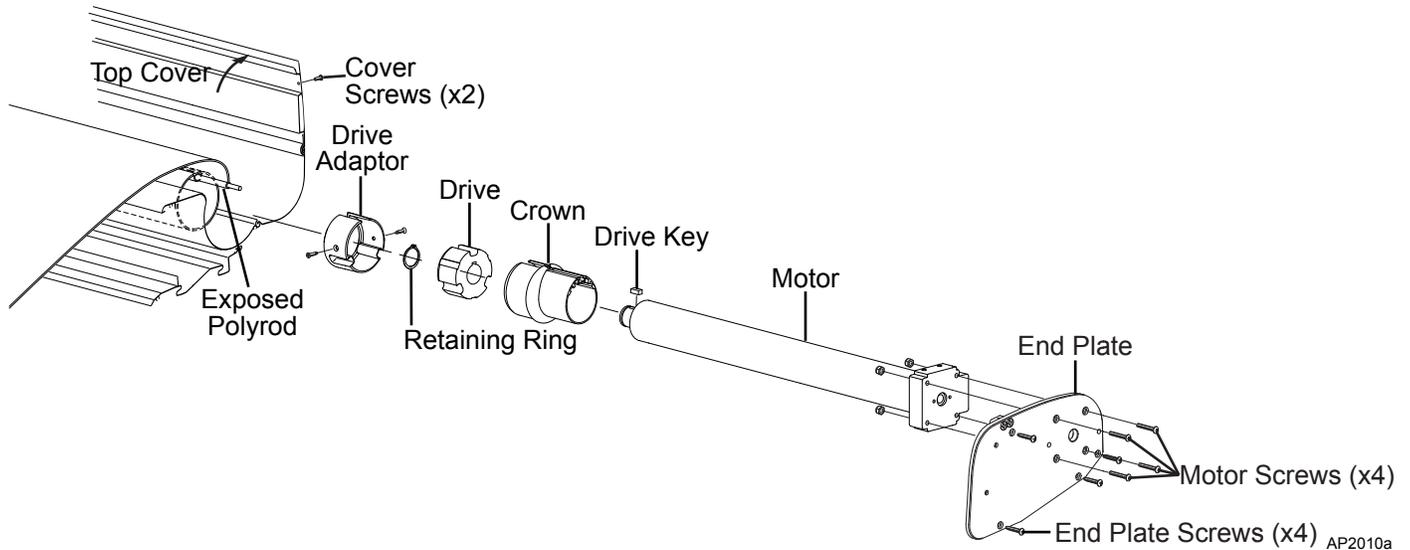
## **MOTOR REPLACEMENT (WITH FLAT ENDPLATES)**



**⚠ WARNING** Shock Hazard. Always disconnect battery or power source before working on or around the electrical system.

This procedure requires a minimum of two people.

1. Disconnect power to the awning.
2. Disconnect the motor wires at the junction box or control box and pull the cable out.
3. Remove the cover screws holding the top cover. Rotate the top cover back and out of the way. If rotated back without obstructions, the top cover will disengage from the pivot rail and can be set aside.
4. Use the manual override (refer to page 3) to over extend the awning. The arms should be extended completely, the canopy should be relaxed and the fabric slot of the roller tube should point up.



5. Remove the attaching screws for the endplate then carefully pull the endplate and motor partially out from the awning case.
6. Remove the screws and nuts holding the motor to the endplate. Set the endplate aside. Note the orientation of the motor then pull the motor, crown and drive out of the roller tube.

**NOTE:** When the crown is removed the canopy edge with the polyrod will be exposed and extend past the roller tube.

7. Remove the crown from the old motor. This will be used with the new motor. The crowns are configuration specific.
8. Assemble the new motor:
  - 8.1. Slide the crown onto the motor.
  - 8.2. Place the drive key into the slot of the motor shaft and slide the new drive onto the motor shaft and over the drive key.
  - 8.3. Secure the drive using the supplied retaining ring.
  - 8.4. Attach the drive adaptor over the drive and secure with two (2) #8 x .75" self-drilling screws.
9. Attach the new motor assembly to the endplate using the new screws and nuts provided.
10. Slide the new motor assembly into the roller tube. Ensure that the motor drive gear and crown are properly seated inside the roller tube.

**NOTICE** *For the HS configuration:* When the crown is seated in the roller tube, the canopy edge with the polyrod must be in the fabric groove of the crown.

11. Route the motor cable through the access hole in the back of the case.
12. Ensure the roller tube idler plug is seated in the glide bearing.
13. Position motor endplate on the case and attach using the screws removed previously.

14. Route the new motor wire into the vehicle and attach at the junction box or control box (refer to wiring diagrams on page 22 for the appropriate control system). **All wiring must conform to NEC (National Electrical Code) and local codes.**
15. Use the manual override to begin rolling the canopy onto the roller tube, the material must roll over the top of the roller tube. Ensure the fabric rolls evenly onto the roller tube.
16. Restore power to the awning.
17. Extend and retract the awning. Adjust the canopy in the lead rail as required.
18. Install the fabric retainer screws into the fabric slot of the lead rail. The screw should thread into the metal of the lead rail and the fabric/polyrod. Do this on both sides of the lead rail.
19. Attach the lead rail endplates.
20. It may be necessary to adjust the motor limits. Refer to page 2.
21. Install the top cover.

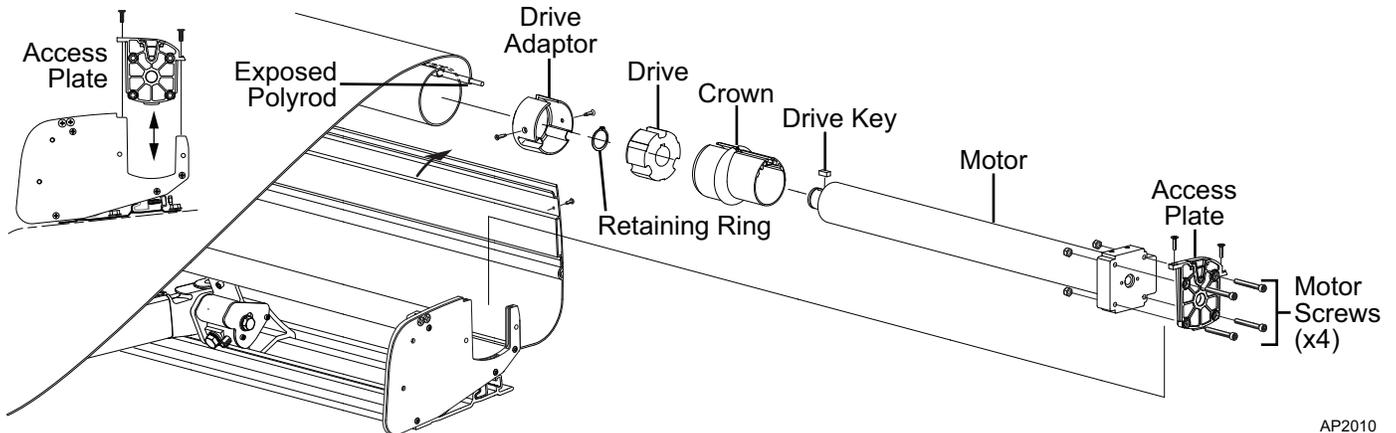
## MOTOR REPLACEMENT (WITH DROP-IN ENDPLATES)



**! WARNING** Shock Hazard. Always disconnect battery or power source before working on or around the electrical system.

This procedure requires a minimum of two people.

1. Disconnect power to the awning.
2. Disconnect the motor wires at the junction box or control box and pull the cable out.
3. Remove the cover screws holding the top cover. Rotate the top cover back and out of the way. If rotated back without obstructions, the top cover will disengage from the pivot rail and can be set aside.
4. Use the manual override (refer to page 3) to over extend the awning. The arms should be extended completely, the canopy should be relaxed and the fabric slot of the roller tube should point up.



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5. Remove the attaching screws for the access plates in both endplates. Carefully lift the roller tube assembly out of the awning case.
6. Remove the screws and nuts holding the motor to the access plate. Set the access plate aside. Note the orientation of the motor then pull the motor, crown and drive out of the roller tube.

**NOTE:** When the crown is removed, the canopy edge with the polyrod will extend past the roller tube.

7. Assemble the new motor:
  - 7.1. Slide the crown onto the motor.
  - 7.2. Place the drive key into the slot of the motor shaft and slide the new drive onto the shaft and drive key.
  - 7.3. Secure the drive using the supplied retaining ring.
  - 7.4. Attach the drive adaptor over the drive and secure with two (2) #8 x .75" self-drilling screws.
  - 7.5. Attach the access plate to the new motor with the screws and nuts removed previously.
8. Slide the motor into the roller tube. Ensure that the drive gear and crown are properly seated in the roller tube.

**NOTICE** When the crown is seated in the roller tube, the canopy edge with the polyrod must be in the fabric groove of the crown.

9. Set the roller tube with the access plates into the case endplates. Attach the access plates with the screws removed previously.

**NOTE:** Ensure the roller tube idler plug is seated in the bearing of the idler access plate.

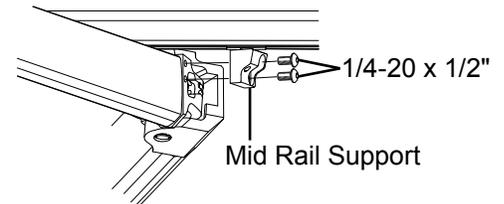
10. Route the motor cable through the access hole in the back of the case.
11. Use the manual override to begin rolling the canopy onto the roller tube, the material must roll over the top of the roller tube. Ensure the fabric rolls evenly onto the roller tube.
12. Route the new motor wire into the vehicle and attach at the junction box or control box (refer to wiring diagrams on page 22 for the appropriate control system).
13. Restore power to the awning then extend and retract the awning.
14. It will be necessary to adjust the motor limits. Refer to page 2 **Error! Bookmark not defined.**
15. Install the top cover.

## SPRING ARM REPLACEMENT

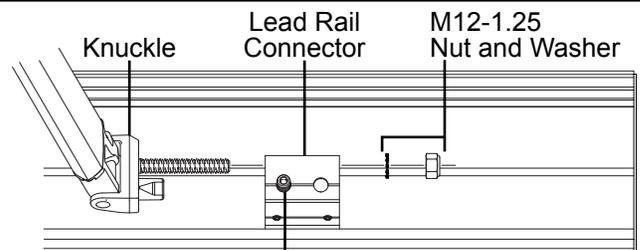
**CAUTION** The spring arm is under tension to open. Use extreme care to firmly hold the spring arms during assembly and disassembly to avoid any sudden or unexpected movement by the arm. Serious personal injury and/or property damage can occur.

It is recommended that the following procedure is done with two people.

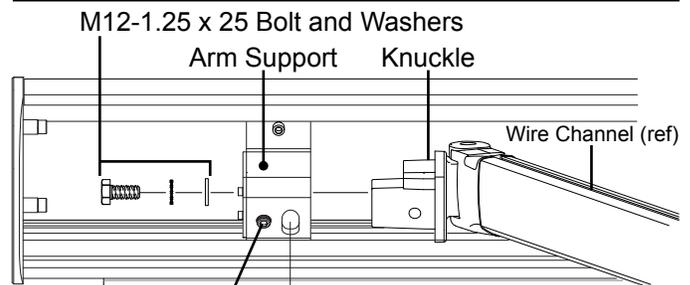
1. Open the awning to the maximum extension or as wide as possible. This is to minimize the spring tension in the arms during this procedure.
2. Disconnect power to the awning.
3. Firmly support the lead rail and middle rail during disassembly and assembly.
4. For arms with the sensor cable mounted, carefully remove the cable from the wire channel on top of the arm. Use care to not bend, break or compromise the cable.
5. *(Detail A)* At the middle rail remove the two (2) 1/4-20 screws that attach the rail support to the arm. Do not discard screws.
6. *(Detail B)* At the lead rail, remove the M12-1.25 lock washer and nut from the arm and lead rail connector.
7. Slightly loosen the 6mm adjustment screw.
8. Firmly grasp the spring arm and slide the lead rail arm knuckle out of the lead rail connector. Allow the arm to extend to its maximum length outside the lead rail. Have a second person hold or otherwise support the unattached end.
9. *(Detail C)* Inside the case, remove the M12-1.25 x 25 bolt and washer from the side of the arm support. Remove the M12-1.25 x 40 bolt, washer and saddle from the front of the support.
10. Slightly loosen the 6mm locking screw.
11. Firmly grasp the spring arm and slide the case arm knuckle out of the arm support. Set the arm aside.
12. *(Details D & E)* Remove the set screws, rotation pins and knuckles from the old arm.
13. Attach the knuckles to the new arm as shown. Make sure that the orientation is the same as the old arm.



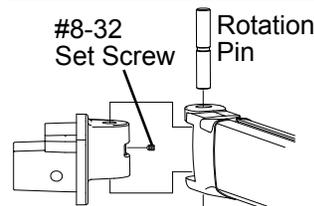
**Detail A (Mid Rail)**



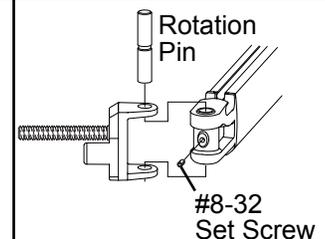
**Detail B (Lead Rail)**



**Detail C (Case)**



**Detail D (Case Knuckle)**



**Detail E (Lead Rail Knuckle)** AP2011

14. Firmly hold the new arm assembly and remove the shipping ties. Allow the arm to slowly open to its maximum extension.

*Tip: Use a floor or ground cover and place one knuckle and arm half on the ground. Have one person firmly hold the arm half on the ground while the second person carefully opens the other arm half.*

15. Lift the arm assembly into position.

16. *(Detail C)* Slide the case arm knuckle into the support inside the case and secure with 1 each M12-1.25 x 25 bolt and washer and 1 each M12-1.25 x 40 bolt, washer and saddle. Do not tighten at this time.

17. *(Detail B)* Insert the lead rail arm knuckle into the lead rail connector and secure with 1 each M12-1.25 bolt, washer and nut. Do not tighten at this time.

18. *(Detail A)* Reattach the arm to the mid rail support using the two (2) 1/4-20 screws removed previously.

19. *If the sensor cable is routed on the replacement arm:* Route the cable through the wire channel in the arm. At the arm joints, arch the cable slightly to avoid binding. Do not twist the cable.

20. Adjust the arm pitch as required. Follow the procedure for pitch adjustment on page 3. Tighten all screws as instructed.

## REMOVING THE AWNING



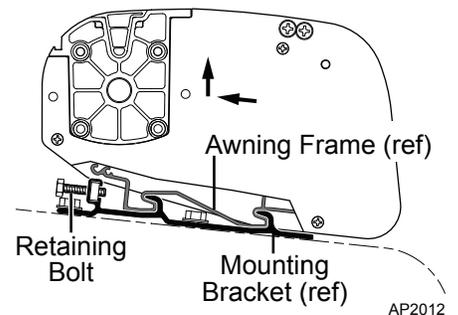
### CAUTION

The Apex awning is extremely heavy. Moving and/or lifting the awning requires a minimum of 3 people. The use of a lifting device is strongly recommended.

1. Retract the awning completely.
2. Disconnect power to the awning.
3. Locate the junction box where the motor wires are routed. Disconnect the motor wires and remove from the junction box. Make note of the wire colors. Bundle the wire to the awning.

**NOTE:** Some installations use a waterproof junction box located on the top of the coach, others may have the junction box located inside the coach at or near the cable entry point.

4. Disconnect the sensor cable.
  - For installations with a junction box: Some installs may route the cable into a junction box with a cable coupler. Disconnect the cable from the awning and remove from the junction box. Bundle the cable to the awning.
  - For installations hardwired to the control box (option 1). Trace the cable to the control box. Disconnect the cable from the control box and remove from the coach. Bundle the cable to the awning.
  - For installations hardwired to the control box (option 2). If it is not possible to disconnect the cable from the control box and remove from the coach, locate the cable inside the coach and at a convenient point, cut the cable. Pull the cable out and bundle to the awning. If using this method, it will be necessary to order a cable coupler and two phone cable connectors when reinstalling the awning.
5. The awning is mounted using 4 mounting brackets attached to the roof of the coach. Each mounting bracket has a retaining bolt in the back side to hold the awning into the bracket. Loosen all 4 of the retaining bolts. It is not necessary to remove the bolts from the brackets.
6. Slide the awning back and up to remove the awning from the brackets.
7. To reinstall the awning, reverse the procedure above.



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### Special Notes:

- a) When attaching the motor wires ensure that the wire colors match the previous configuration. All wiring must conform to NEC (National Electrical Code) and local codes.
  - b) If the sensor cable was cut to remove the awning, it is necessary to install a connector on each cut end of the cable. The connector must be attached as shown in the wiring diagrams on page 22. A coupler is then used to attach the two connectors.
8. After installing the awning, test the operation (refer to page 15 – Single Awning or page 18 – Multiple Awnings).

# DIAGNOSTICS/TROUBLESHOOTING

The following procedures are intended to aid the service technician to logically resolve operational issues with the *Direct Response* installation.

**Refer to the appropriate wiring diagram:**

- Wiring Diagram – Single Awning      page 23
- Wiring Diagram – Dual Awnings      page 24

**Procedures in this section:**

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## **Common Operation Items**

The following items are operational items that may come up as questions during normal operation. These are also given in the operator's manual.

1. Each awning has an independent motion sensor. During windy conditions, the awnings may not retract concurrently.
2. If the optional Carefree EL ignition lockout is installed the system will disable the extend function while the vehicle ignition key is in the ON position.

Special order RTL ignition lockouts will fully retract the awning(s) and disable the extend function.

Functions will return to normal operation when the ignition key is turned OFF.

Coach manufacturers may install their own lockout design. Refer to the coach literature for AC power for accessories.

3. Pressing multiple buttons at the same time may cause the awnings to appear to move erratically. If this occurs, press the stop button. Use the individual controls to set the awning(s) to the desired position.

4.

## DIAGNOSTIC TESTS – DIRECT RESPONSE FOR SINGLE AWNING



**! WARNING** Shock Hazard. Always disconnect battery or power source before working on or around the electrical system.

*Refer to the Wiring Diagrams in the next section for wire and cable connections.*

### TESTING THE SYSTEM – SINGLE AWNINGS

When 110VAC power is removed from the system, the controller DOES NOT retain previous positioning information. When power is restored, positioning information is updated when the first function is initiated.

The function LEDs (extend, retract and stop) perform a dual function. When the button is pressed, the LED illuminates. The LED stays illuminated during the selected operation and after the awning has fully extended or retracted. This provides an indicator of the awning position. When the stop button is pressed, the LED will illuminate and stay on until a function is pressed. If on, it indicates that the awning is partially extended/retracted.

All function buttons are press ON/press OFF. The auto-functions will continue until the awning is fully extended/retracted or when the stop button is pressed.

1. While observing the control panel, have a second person initiate 110VAC power to the coach and awning system. The following should occur:
  - 1.1 The Auto-Retract and Wind Speed LEDs should illuminate briefly then extinguish.
  - 1.2 The Power ON/OFF and function/position LEDs will briefly illuminate.
  - 1.3 The system then goes to the default settings: The POWER “ON”, AUTO-RETRACT “ON” and MEDIUM Wind Speed LED will be on.

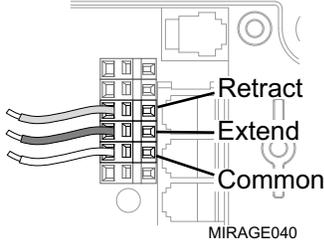
**NOTE: The function/position LEDs (extend, stop and retract) will not be illuminated. During power up the controller does not retain position information. The controller is updated with the first function used.**

2. Press the POWER “OFF”. ALL LEDs should extinguish. The POWER ON/OFF button disables all functions including Auto-Retract and the optional RF remote if installed. It does not disconnect the 110VAC power.
3. Press the POWER “ON”. Press the EXTEND button, the LED should illuminate while the awning extends and stay on after the awning auto-stops. Observe the awning, it should fully extend. The system performs an auto-tension action when the awning is fully extended. The awning rolls in reverse to tension the fabric. The auto-tension feature works only with the extend function when the awning is fully extended or the stop button is pushed while extending.
4. After the awning is fully extended, press the RETRACT button, the EXTEND LED should extinguish and the Retract LED should illuminate while the awning is retracting. Press the STOP button.
5. When the STOP button is pressed, the awning will stop, the RETRACT LED should extinguish and the STOP LED should illuminate.
6. Press the RETRACT button, allow the awning to retract fully, the Retract LED will illuminate and stay lit.
7. Press the AUTO-RETRACT OFF. The AUTO-RETRACT and WIND SPEED LEDs should go out.
8. Press the AUTO-RETRACT ON. Press each Wind Speed button and confirm that the LEDs illuminate.
9. Test the Auto-Retract function:
  - 9.1 Fully extend the awning.
  - 9.2 With the AUTO-RETRACT ON, set the WIND SPEED to the lowest setting.
  - 9.3 Create a firm but gentle rocking motion with the leading edge of the awning. The awning should retract after 2-3 seconds of the motion.
10. *If the optional Ignition Sensor is installed:*
  - 10.1 Partially retract the awning.
  - 10.2 Turn the ignition key ON.
  - 10.3 Press the EXTEND button. The LED should flash for 2 seconds then shut off and the previous function LED will come back on.

In the charts below, YES is a positive response to the test; NO is a negative response.

<b>D01 THE AWNING DOES NOT OPERATE</b>			
<b>A</b>	Confirm 110VAC power to control box.		
	1. Shut off power source. 2. Open control box. 3. Check that 110VAC connections are correct and secure. Refer to correct system schematic.	YES	Power is present; go to test B
		NO	Check vehicle circuits and fuses. Repair as required and retest
<b>B</b>	Confirm awning motor is functioning		
1	1.1 With power off, disconnect motor wires and AC power in from switches (system #1) or control box. 1.2 Connect awning motor directly to 110VAC power source. Motor White to Neutral (White) of AC cord Motor Green to Ground (Green) of AC cord Motor Red & Black are Motor Direction Control – connect Red to AC Hot (Black). 1.3 While observing awning, briefly apply power. 1.4 Disconnect power and attach other motor direction control wire (Black) to AC Hot (Black). 1.5 While observing awning, briefly apply power. 1.6 Does awning move when power is applied? <b>Note:</b> If the awning runs but does not extend or retract completely, it may be necessary to adjust the motor limits (refer to page <b>Error! Bookmark not defined.</b> ).	YES	Awning motor is good, control circuit is defective – test and repair Go to Step C
		NO	Go to step B-2
2	Test continuity and connections of motor wire between control box and junction box.	YES	Continuity is good, motor is defective – replace
		NO	Repair wire as required and retest

**D01 Continued on next page**

C Test Touch Pad			
1	Confirm 110VAC power to control box 1.1 Shut off power source. 1.2 Open control box. 1.3 Check that 110VAC connections and splices to board is correct and secure. Refer to system schematic. 1.4 While observing the circuit boards, have power restored. The LEDs on the boards should blink red then green.	YES	Power is present; go to test B
		NO	Check vehicle circuits and fuses. Repair as required and retest
2	Press the "Power On" button on the touch-pad. The "Power On" LED should illuminate.	YES	Power is on, go to step D-4
		NO	LED does not illuminate, go to step D-3
3	Check the cable between the switch and control box. As a continuity check, Pin 1 of connector 1 goes to Pin 1 of connector 2; pin 2 goes to pin 2; pin 3 goes to pin 3 and pin 4 goes to pin 4.	YES	Continuity OK; go to step D-4
		NO	Replace cable and retest
4	Check the function of the Touch pad 4.1 On the control board, locate the terminal strip next to the phone cord connectors. 4.2 Insert 3 wires into the terminals shown below 4.3 While observing the awning, short the wire ends between the Common and Extend terminals. Does the awning move? 4.4 Short the wire ends between the Common and Retract terminals. Does the awning move?	YES	Control Board is good, Touch pad is defective - replace
		NO	Control Board is defective – replace control box.
		 <p style="text-align: center;">MIRAGE040</p>	

**D02 THE AWNING OPERATES DIFFERENTLY THAN THE SWITCH MARKINGS**

*This condition generally occurs during new installations or when major components have been replaced.*

A	Does Awning operate in reverse of the switch plate labeling (i.e. extends when retract is pushed)?	YES	Motor wires from awning are reversed - locate motor wires in the control box, reverse the red and black wires.
		NO	

**D03 AWNING DOES NOT AUTO-RETRACT IN WIND**

A	Press the power on button then press the auto-retract button. Does the auto-retract LED flash?	YES	The flashing LED indicates that the sensor has been disengaged or otherwise disabled. Go to step C.	
		NO	Function does not work with switch; go to procedure D01	
B	Confirm that the retract function works using the push buttons.	YES	Function works using the switch; go to test C	
		NO	Function does not work with switch; go to procedure D01	
C	Test Motion Sensor			
	1	Confirm cable is plugged into connector on box marked "Shaker"	YES	Go to step 2
			NO	Correct as required and test.
	2	2.1 Unplug sensor from control box. 2.2 Connect a second sensor into control box. 2.3 Set the control switches for the auto retract function 2.4 Hold the second sensor horizontally and gently move up and down.	YES	Awning retracts; original sensor defective - replace
NO			Awning does not retract; control box defective - replace	

## DIAGNOSTIC TESTS – DIRECT RESPONSE FOR MULTIPLE AWNINGS



**! WARNING** Shock Hazard. Always disconnect battery or power source before working on or around the electrical system.

*Refer to the Wiring Diagrams in the next section for wire and cable connections.*

### TESTING THE SYSTEM – MULTIPLE AWNINGS

All function buttons are press ON. The auto-functions continue until the awning is fully extended or retracted. Pressing the button a second time will stop the function. It is not necessary to hold the button while the function is active.

1. While observing the control panel, have a second person initiate 110VAC power to the coach and awning system. The following should occur:
  - 1.1 The Power ON/OFF and Wind Speed LEDs will briefly illuminate.
  - 1.2 The system then goes to the default settings: The POWER “ON”, AUTO-RETRACT “ON” and MEDIUM Wind Speed LED will be on.

**NOTE: If the awnings operate from the touch pad but no LEDs are illuminated, check that the jumper cable between the controllers is plugged into AUX (motor #1) and ACC (motor #2).**

2. Press the POWER “OFF”. ALL LEDs should be extinguished. The POWER ON/OFF button disables all functions including Auto-Retract and the optional RF remote. It does not disconnect the 110VAC power.
3. Check the extend function.
  - 3.1 Press the POWER “ON”.
  - 3.2 Press the Awning #1 EXTEND button. The awning should extend.
  - 3.3 Press the extend button again. The awning should stop
  - 3.4 Press the extend button a third time. Observe the awning, it should fully extend. The system performs an auto-tension action when the awning is fully extended. The awning rolls in reverse to tension the fabric. The auto-tension feature works only with the extend function when the awning is fully extended.
4. Check the retract function.
  - 4.1 Press the Awning #1 RETRACT button. The awning should retract.
  - 4.2 Press the retract button again. The awning should stop
  - 4.3 Press the retract button a third time. Observe the awning; it should fully retract to the closed position.

**NOTE: If the awning moves in the opposite direction than the label, the red and black MOTOR wires are reversed in the control box.**

5. Repeat steps 3 and 4 for each of the Extend/Retract button combinations.

**NOTE: The Extend All and Retract All buttons should extend/retract all awnings.**

6. Test the Auto-Retract function:
  - 6.1 Fully extend awning #1.
  - 6.2 Set the WIND SPEED to the lowest setting.
  - 6.3 Create a firm but gentle vertical rocking motion with the leading edge of the awning. The awning should retract after 2-3 seconds of the motion.
7. Repeat step 6 for each of the awnings.
8. *If the optional Ignition Sensor is installed:*
  - 8.1 Partially retract the awning.
  - 8.2 Turn the vehicle ignition key ON.
  - 8.3 Press the EXTEND button. The awning(s) should not extend.

In the charts below, YES is a positive response to the test; NO is a negative response.

<b>D04 THE AWNING(S) OPERATE DIFFERENT THAN THE SWITCH MARKINGS</b>			
<i>The power switch at the touch pad must be on; the LED will be illuminated if power is present.</i>			
<b>A</b>	Does a different awning move when pressing the controls are pressed (i.e. Awning #2 moves when Awning #1 is pressed)? Board marked "Motor 1" corresponds with touch pad "Awning 1" etc.	YES	Awning #Y moves when Awning #X buttons are pressed. - Awning motor wires from Awning #X and Awning #Y are reversed. Remove motor wires from control boards, reattach motor #X wires to motor #X control board; motor #Y wires to motor #Y control board.
		NO	Go to test B
<b>B</b>	Does the awning operate in reverse of the switch plate labeling (i.e. extends when retract is pushed)	YES	Motor wires from affected awning are reversed in control box. - Open control box and locate motor wires from affected awning. Reverse the red and black wires. <b>NOTE:</b> <u>For LH motor configurations:</u> RED WIRE goes to terminal RED (1); BLACK WIRE goes to terminal BLACK (1).  <u>For RH motor configurations:</u> BLACK WIRE goes to terminal RED (1); RED WIRE goes to terminal BLACK (1).
		NO	Reanalyze condition

<b>D05 THE AWNINGS DO NOT OPERATE (ALL)</b>			
<i>For one awning that does not operate, refer to D03</i>			
<b>A</b>	Confirm 110VAC power to control box 1. Shut off power source. 2. Open control box. 3. Check that 110VAC connections and splices to both boards are correct and secure. Refer to system schematic. 4. While observing the circuit boards, have power restored. The LEDs on the boards should blink red then green.	YES	Power is present; go to test B
		NO	Check vehicle circuits and fuses. Repair as required and retest
<b>B</b>	Confirm that touch-pad operating.		
	1 Press the "Power On" button on the touch-pad. The "Power On" LED should illuminate.	YES	Power is on, go to step B-4
		NO	LED does not illuminate, go to step B-2
	2 At bridge, disconnect cable then observe LED while plugging cable into "BUS" of bridge. LED should flash red then green.	YES	Power is present, go to step B-4
		NO	Go to step B-3
	3 Check the cable between the bridge and control box. As a continuity check, Pin 1 of connector 1 goes to Pin 1 of connector 2; pin 2 goes to pin 2; pin 3 goes to pin 3 and pin 4 goes to pin 4.	YES	Continuity OK; go to step B-4
		NO	Replace cable and retest
	4 4.1 Disconnect jumper cable between controller boards. 4.2 Disconnect touch-pad from "ACC" of controller #1 and connect to "ACC" of controller #2. 4.3 Does Awning #2 operate when pressing a command button on the touch pad?	YES	Awning operates, Controller #1 is defective – Replace control box.
		NO	Awning does not respond, touch-pad/bridge is defective - replace

<b>D06 ONE AWNING DOES NOT OPERATE</b>			
NOTE: The awnings are programmed sequentially (i.e. #1, #2, #3, #4). If power is missing from an awning, the subsequent awnings will not function (i.e. #1 and #2 works, #3 and #4 don't) and the touch-pad LEDs do not illuminate. Check the power to the first non-functioning control board in sequence (i.e. #3) and correct as necessary before proceeding.			
<b>A</b>	<ol style="list-style-type: none"> <li>1. Shut off power source if not already done.</li> <li>2. Open control boxes and disconnect the non-working awning motor wires and a working awning's motor wires.</li> <li>3. Connect the non-operating awning to the functioning control board (i.e. awning #2 to control board #1).</li> <li>4. Restore power</li> <li>5. Test the operation of the awning using the controls for the functioning awning (in the example above #1 awning).</li> </ol>	YES	Awning functions, control board of non-working awning is defective – replace control box.
		NO	Return wires to original configuration. Go to step B
<b>B</b>	Confirm awning motor is functioning		
	<ol style="list-style-type: none"> <li>1. 1.7 With power off, connect awning motor directly to 110VAC power source. White = Hot Green = Ground Red &amp; Black are Motor Direction Control – connect one</li> <li>1.8 Briefly apply power.</li> <li>1.9 Does awning move when power is applied?</li> </ol>	YES	Awning motor is good, control box is defective - replace
		NO	Go to step B-2
	<ol style="list-style-type: none"> <li>2. Test continuity and connections of motor wire between control box and awning motor.</li> </ol>	YES	Continuity is good, motor is defective – replace
		NO	Repair as required and retest

<b>D07 AWNING(S) DO NOT RETRACT DURING WINDY CONDITIONS</b>			
<i>The Direct Response auto-retract system operates by gauging the motion of the awning's leading edge, not by the direct wind speed. Refer to the description in the operations section of the manual.</i>			
NOTE: The awnings have independent sensors and may not retract concurrently.			
<b>A</b>	Press the power on button then press the auto-retract button. Do the auto-retract LED flash?	YES	The flashing LED indicate that the sensor(s) have been disengaged or other wise disabled. Go to step C
		NO	Go to test B
<b>B</b>	Confirm standard awning operation. From the touch-pad, operate the awnings.	YES	Operation is normal, Go to step C
		NO	Refer to the appropriate test D02 or D03
<b>C</b>	<ol style="list-style-type: none"> <li>Check function of shaker sensor</li> <li>1. Open the affected awning (does not have to be open all the way).</li> <li>2. Open the second awning.</li> <li>3. Open control box and disconnect sensor from controller board of awning that does not auto-retract.</li> <li>4. If cable has been spliced between sensor and control box, check continuity of splice. Repair as required and retest before proceeding.</li> <li>5. Disconnect the sensor from the other controller and plug the cable into the "SHAKE" terminal of the affected awning controller.</li> <li>6. At touch-pad, turn power ON and auto-retract ON.</li> <li>7. Set auto-retract to the lowest setting.</li> <li>8. At the unaffected awning, create a firm but gentle rocking motion with the leading edge of the awning for about 3-4 seconds.</li> </ol>	YES	The affected awning retracts. Original sensor is defective replace. Return second shaker to the unaffected awning controller.
		NO	Awning does not retract, control box is defective – replace
NOTE: The touch pad LEDs will continue to flash after connecting good sensors. It is necessary to power off the system then turn it back on so that the touch-pad recognizes the sensors are connected			

<b>D08 AWNING DOES NOT MOVE WHEN REMOTE CONTROL BUTTONS ARE PUSHED</b>			
	1. Confirm power is ON at the touch-pad	--	Correct as required
	2. Confirm batteries in remote are good. Pressing any button on the remote will illuminate the LED at the top of the remote.		Replace as needed
	3. Check the cable between the Receiver and control box. As a continuity check, Pin 1 of connector 1 goes to Pin 1 of connector 2; pin 2 goes to pin 2; pin 3 goes to pin 3 and pin 4 goes to pin 4. Cable must be plugged into the "BUS" port of controller #1.	YES	Cable is OK. Confirm that cable is securely plugged in; go to step 4
		NO	Repair or Replace cable as required.
	4. Confirm that the Receiver is programmed for the Remote	--	Refer to "Programming the Receiver" on page 3 and retest. If system does not work; go to step 5
	5. Program a second remote and test	YES	2 <sup>nd</sup> remote works. 1 <sup>st</sup> remote is defective.
		NO	2 <sup>nd</sup> remote does not work; go to step 6
	6. Replace the Receiver and test. (it will be necessary to program receiver for remote)	YES	System works OK. 1 <sup>st</sup> receiver is defective
		NO	System does not work. Reinstall 1 <sup>st</sup> receiver; go to step 7
	7. Replace control box	--	

# ELECTRICAL

## IMPORTANT NOTICES:

- Failure to follow the wiring instructions in this publication may void the motor warranty.
- All wiring must conform to NEC (National Electrical Code) and local codes.
- The SO cable from the 110VAC awning motor can only pass directly through a wall, it can not be laid up in the wall and must be connected to NM wire or individual wires in conduit no more than 6 inches past the point of entry.
- For 110VAC installations, enclosed junction boxes are required for all wire splices and direct connection switch installations. Boxes are required in conformance with prevailing construction codes. The servicing technician or installer is required to furnish the flush mounted, UL approved electrical duplex boxes where required.

The 110V electronic control system provides the user with simple pushbutton controls for the awnings installed. Four configurations are available:



**! WARNING** Shock Hazard. Always disconnect battery or power source before working on or around the electrical system.

### 1) Direct Response for Single Awning Installations.

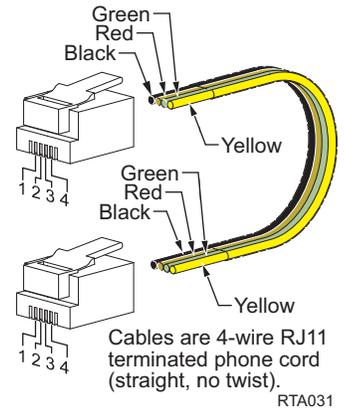
- System includes: Control box (single control board), Master control panel (w/ pushbutton awning control and windspeed sensitivity settings), motion sensor; and, an RF remote control.
- An optional ignition lockout is available.

### 2) Direct Response for Dual Awning Installations.

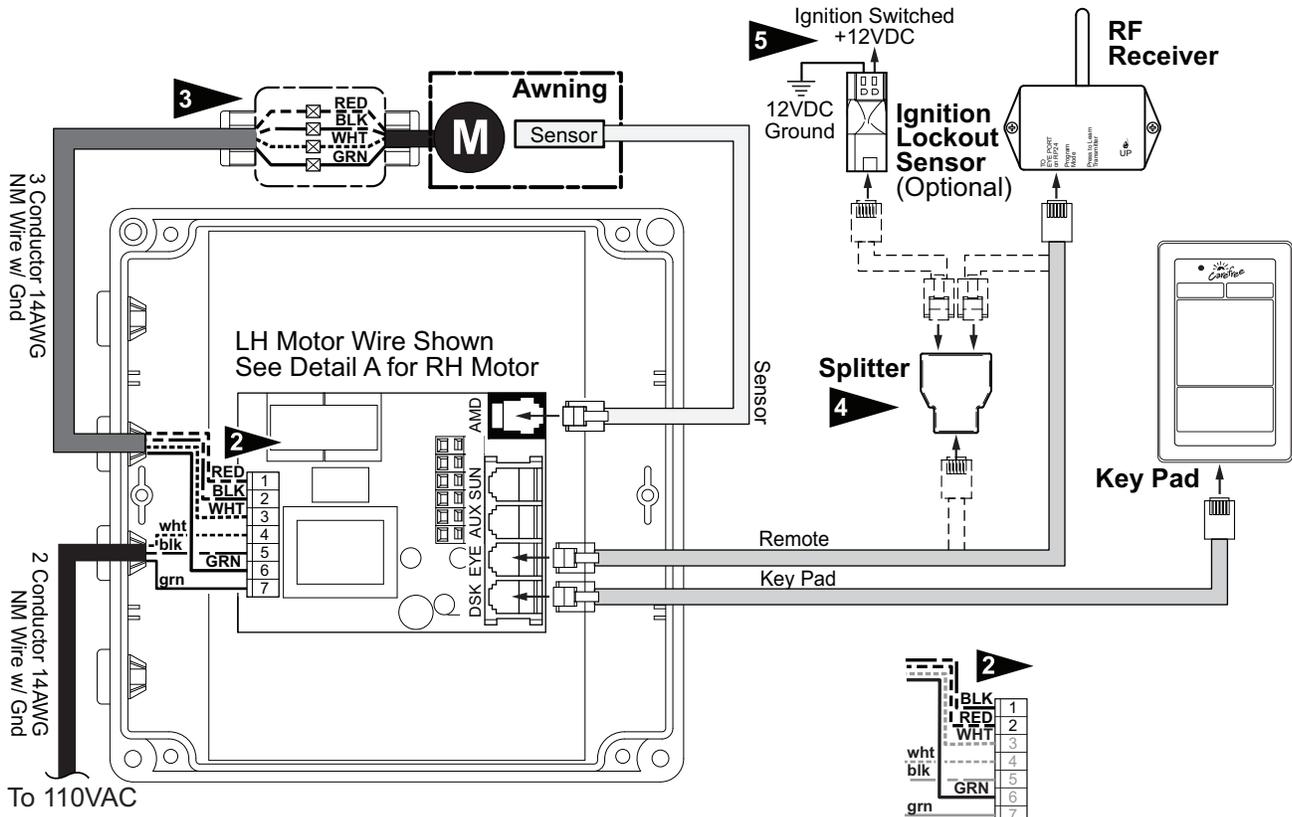
- System includes: Control box (2 control boards), Master control panel (w/ touchpad awning control and windspeed sensitivity settings), motion sensors; and, an RF remote control i.
- An optional ignition lockout is available.

The switches use a 5VDC signal to operate the control box; thus eliminating the need for a junction box for the control panel.

Components are connected using terminated cables. Terminated cable is 4-wire RJ11 terminated phone cord (straight, no twist). This does not include 110VAC power in or awning motor power.



# WIRING DIAGRAM – SINGLE AWNING



**NOTES:**

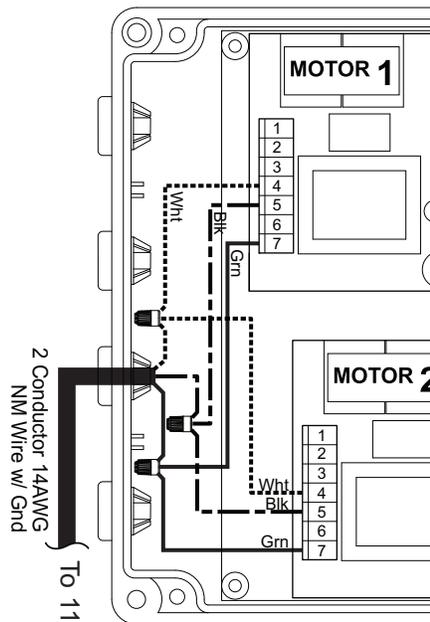
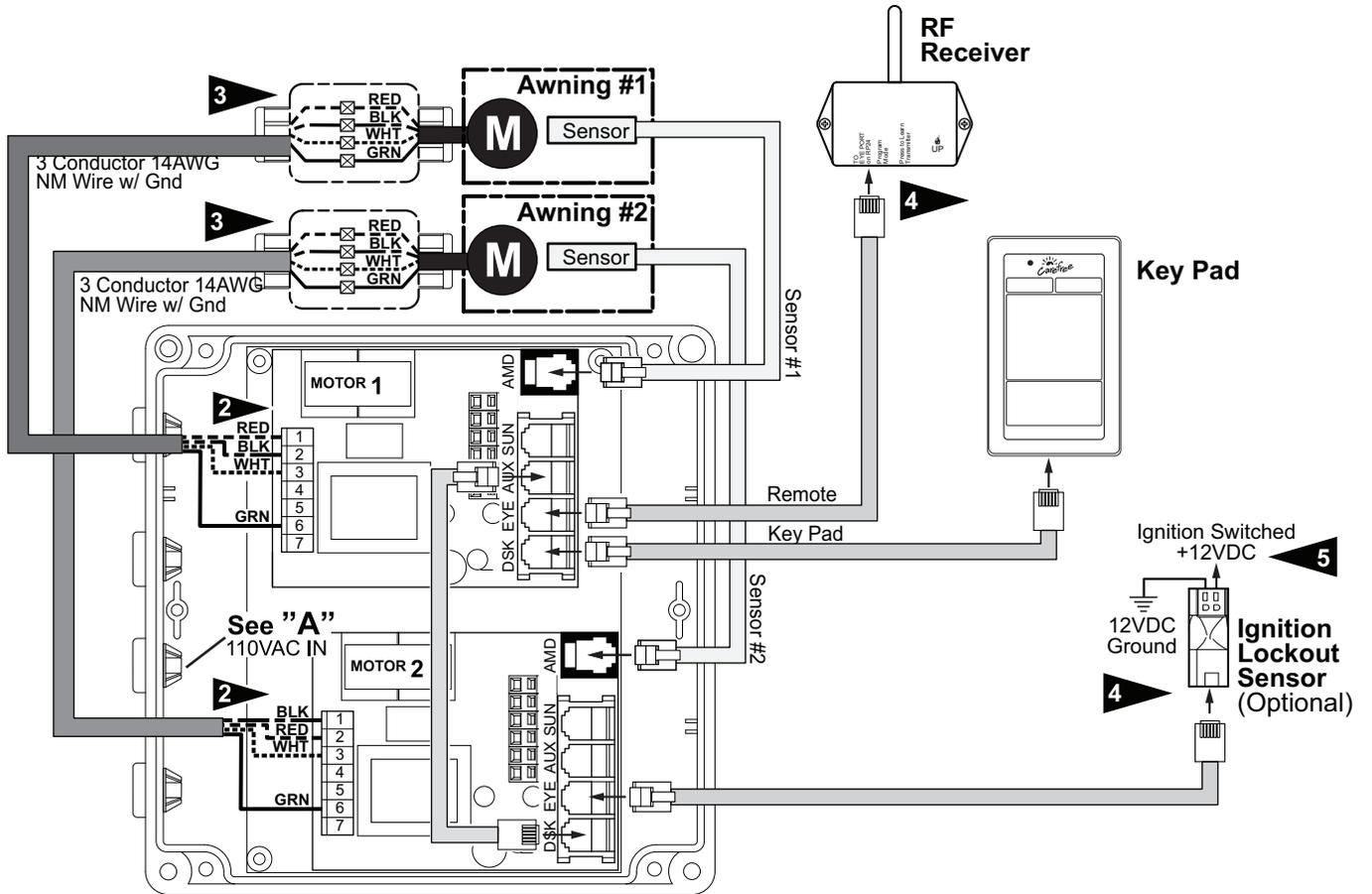
- 1 Wire Legend:
  - Red
  - Black
  - White
  - Green (Ground)
- 2 For LH Motor Configurations:
  - Motor Red goes to Pin (1); Motor Black goes to Pin (2)
 For RH Motor Configurations:
  - Motor Red goes to Pin (2) ; Motor Black goes to pin (1)
- 3 The SO cable from the 110VAC awning motor can only pass through a wall, it cannot be laid up in the wall and must be connected to NM wire or individual wires in conduit no more than 6 inches past the point of entry.
- 4 Splitter is used only when Optional Lock-Out Sensor is installed. Connect RF Receiver directly to "EYE" if Lock-Out is not installed.
- 5 Wires for the Ignition Lock-Out Sensor are not pin specific.

DR012c

FROM		To (RH CONFIGURATION)		To (LH CONFIGURATION)	
Motor	Black	Control Box	1	Control Box	2
	Red		2		1
	White		3		3
	Ground		6		6
AC Power Source	White	Control Box	4	Control Box	4
	Black		5		5
	Ground		7		7
Awning Sensor	10' Cable	Control Box	"AMD"	Control Box	"AMD"
Key Pad	60" Cable	Control Box	"DSK"	Control Box	"DSK"
Splitter	60" Cable	Control Box	"EYE"	Control Box	"EYE"
RF Receiver	60" Cable	Splitter		Splitter	
Ignition Lockout	60" Cable	Splitter		Splitter	

Notes: 1. Cable lengths are the lengths of the furnished cables. If a connection requires a length greater than the supplied cable, the installer must provide a terminated jumper cable from the box location to the cable end.

# WIRING DIAGRAM – 2-AWNINGS



**DETAIL A**  
110VAC Power Line In

DR014a

**NOTES:**

- 1 Wire Legend
- Red
  - Black
  - White
  - ===== Green (Ground)

- 2 Awning #1 shown as LH Motor, Awning #2 shown as RH Motor
- For LH Motor Configurations:**  
Motor Red goes to Pin (1); Motor Black goes to Pin (2)
- For RH Motor Configurations:**  
Motor Red goes to Pin (2); Motor Black goes to Pin (1)

- 3 The SO cable from the 110VAC awning motor can only pass directly through a wall; it cannot be laid up in the wall and must be connected to NM wire or individual wires in conduit no more than 6" past the point of entry.

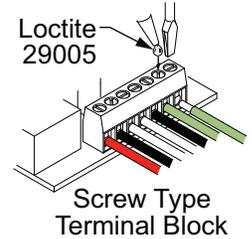
- 4 Splitter is used only when Optional Lock-Out Sensor is installed. Connect RF receiver directly to "EYE" if Lock-Out is not installed.

- 5 Wires for Ignition Lock-Out Sensor are not pin specific.

- 6 For screw type terminals: After testing connections, use Loctite 29005 or equivalent to secure screws in terminal block

- 7 Cables are 4-wire RJ11 terminated phone cord (straight, no twist).

- 8 Terminal block designations are for reference only. Actual boards may not be marked.



FROM		To (MOTOR #1)	To (MOTOR #2)	
AC Power Source	White	4	4	
	Black	5	5	
	Ground	7	7	
Awning #1 Motor	Black	<b>Refer to Flag Note 2</b>		
	Red			
	White			3
	Ground			6
Awning #2 Motor	Black	<b>Refer to Flag Note 2</b>	<b>Refer to Flag Note 2</b>	
	Red			
	White			3
	Ground			6
#1 Sensor	10' Cable	"AMD"		
#2 Sensor	10' Cable		"AMD"	
Key Pad	25' Cable	DSK		
Splitter	60" Cable	"EYE"		
RF Receiver	60" Cable	Splitter		
Ignition Lockout	60" Cable	Splitter		

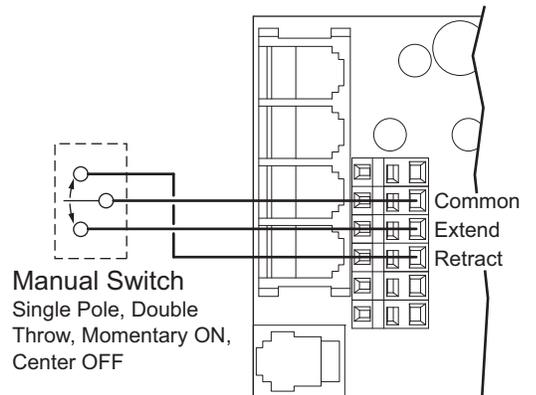
Notes: 1. Cable lengths are the lengths of the furnished cables. If a connection requires a length greater than the supplied cable, the installer must provide a terminated jumper cable from the box location to the cable end.

**OPTIONAL MANUAL BYPASS SWITCH**

Installers may elect to install a manual bypass switch for testing or emergency operation of the awning. The simple switch allows the operator to extend or retract the awning without using the keypad control panel. For multiple awning installations, a separate switch must be installed for each awning.

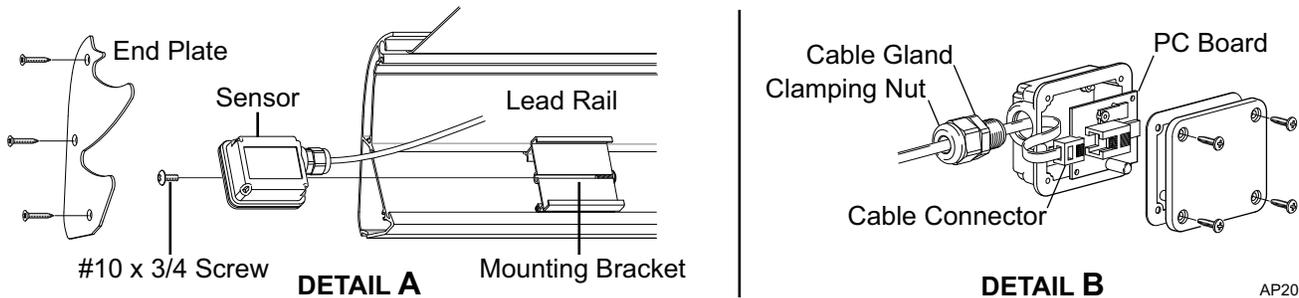
1. Open the control box and identify the terminal block next to the phone cord jacks.
2. Connect the switch to the terminal block as shown in the diagram.

The switch is a single pole, double throw, momentary ON, center OFF. Components are installer furnished.



DR011

## SENSOR REPLACEMENT FOR DIRECT RESPONSE



The replacement sensor is furnished with a 25 foot cable. The cable is furnished in case the installed cable has been damaged or compromised.

**NOTICE** Do NOT attempt to cut and splice the cable. If damaged, the cable must be replaced to ensure system integrity.

### REMOVING THE OLD SENSOR

1. Remove the lead rail endplate. Set parts aside to reuse.
2. Remove the #10 x 24 screw from the sensor bracket and slide the sensor assembly out of the bracket.
3. Test the cable integrity:
  - 3.1. After detaching the sensor from the lead rail, loosen the clamping nut on the wire gland.
  - 3.2. Unscrew the wire gland from the sensor case and slide down the wire and out of the way.
  - 3.3. Remove the back of the sensor case to reveal the PC board.
  - 3.4. Carefully remove the board from the case. In some instances, the board may be tacked with adhesive and must be pried out. Use care to not damage the cord or connector.
  - 3.5. Disconnect the cable from the board and slip the connector out of the sensor case.
  - 3.6. Test the continuity of the installed cable. Several cable testers are commercially available. If the cable is faulty, go to "Replacing a Sensor and Cable". If the cable is OK go "Installing a Sensor Only".

### REPLACING A SENSOR AND CABLE

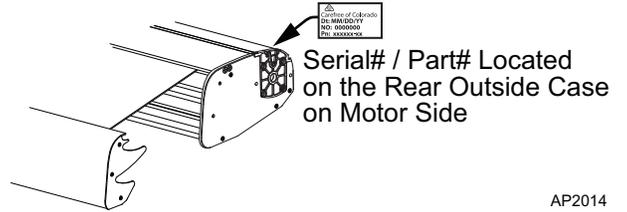
1. Remove the existing cable. Pay particular attention to the routing and attachment points of the existing cable.
2. Slide the new sensor into the vertical mounting bracket and secure with a #10 x 3/4 screw as shown.
3. Route the new cable and sensor to the control box. Arch the cable slightly at the arm joints to avoid binding.

### INSTALLING A SENSOR ONLY:

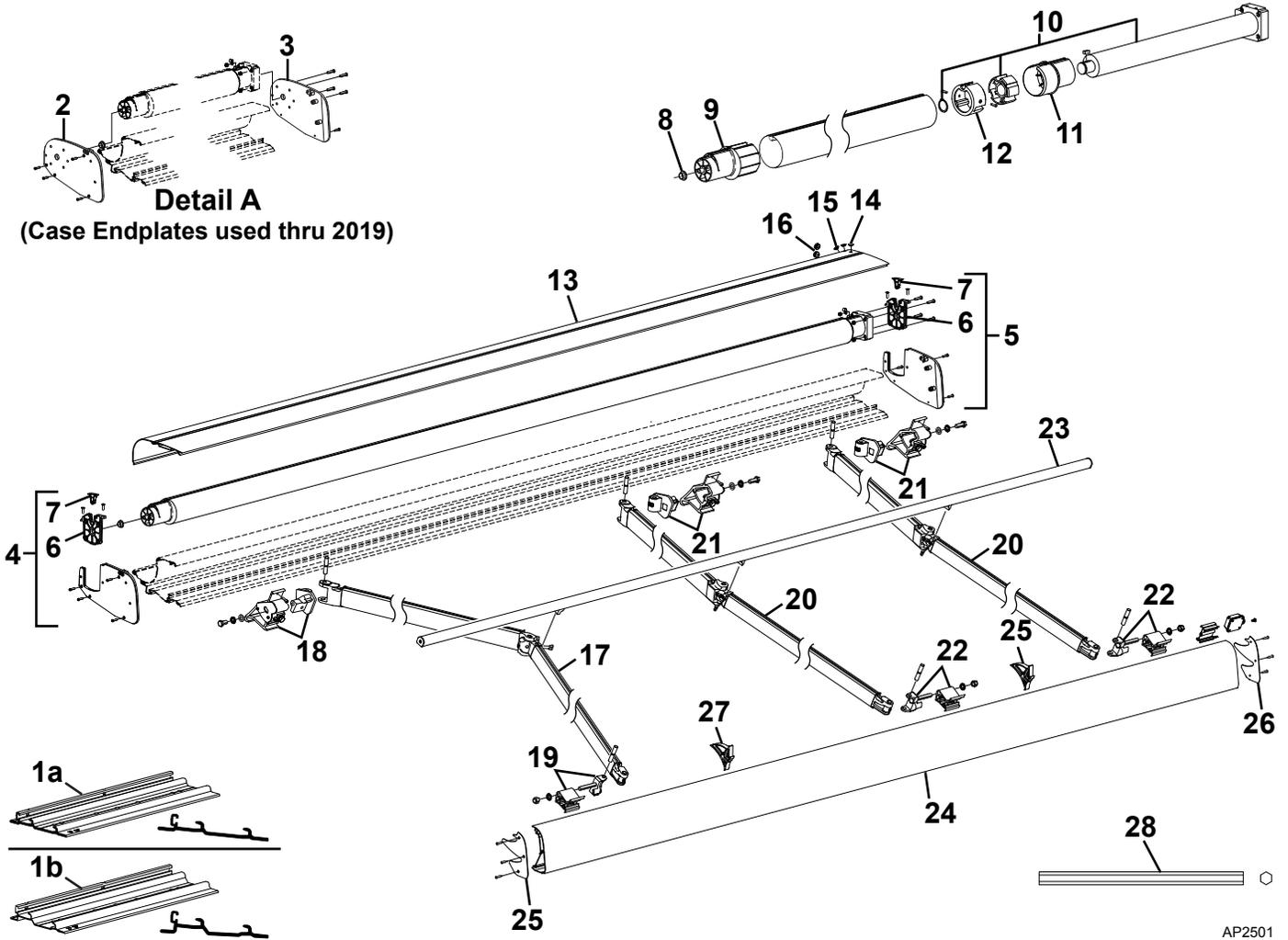
1. On the new sensor, loosen the clamping nut on the wire gland.
2. Unscrew the wire gland from the sensor case and slide down the wire.
3. Remove the back of the sensor case to reveal the PC board.
4. Carefully remove the board from the case.
5. Disconnect the cable from the board and slip the connector out of the case.
6. Slide the connector of the installed cable into the new sensor case.
7. Attach the wire gland to the case. Do not tighten the clamping nut at this time.
8. Attach the cable to the new board.
9. Reassemble the new sensor.
10. Tighten the cable gland clamping nut.
11. Slide the new sensor into the vertical mounting bracket and secure with a #10 x 3/4 screw as shown.

# ILLUSTRATED PARTS LISTINGS

## SERIAL NUMBER LOCATION



## AWNING COMPONENTS



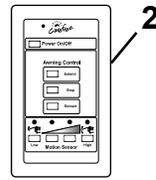
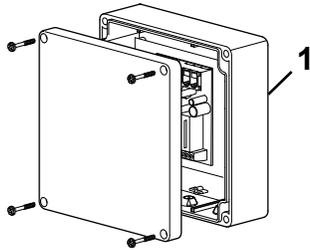
AP2501

Item	Part Number	Description	Notes
1a	GJ0001	Mounting Plate Kit, 0°	used on roofs with a pitch greater than 3°
1b	GJ0002	Mounting Plate Kit, 3°	used on roofs with a pitch from 0° to 3°
2	R001994	Endplate Assy, LH, Flat	These parts available in 2020
3	R001995	Endplate Assy, RH, Flat	
4	R001996	Endplate Assy, LH, Drop-In	
5	R001997	Endplate Assy, RH, Drop-In	
6	R001997	Motor Mount Plate, Drop In	
7	R001999	Canopy Access Plug	
8	R035310-002	Bushing, Idler	
9	R041581-001	End Plug, Idler	3.5" Roller Tube
10	R001853	Motor Assy, Orange Body	
11	R041580-001	Crown, Motor	3.5" Roller Tube
12	R001992-001	Drive Adaptor	3.5" Roller Tube
13	See Note 5	Top Cover	
14	R040665-001	Plug, .375	
15	R040665-002	Plug, .75	
16	R030721-001	Grommet, 5/16 ID	
17	R012598-JVL115	Spring Arm Assy, LH	
18	R002000	Knuckle, LH, Spring Arm	
19	R002002	Connector, LH, Lead Rail	
20	R012598-JVR115	Spring Arm Assy, RH and Center	4
21	R002001	Knuckle, RH, Spring Arm	
22	R002003	Connector, RH, Lead Rail	
23	See Note 5	Middle Rail Assy	
24	See Note 5	Lead Rail	
25	R001379	Endplate, Lead Rail, LH	
26	R001374	Endplate, Lead Rail, LH	
27	R002004	Midrail Ramp kit	
28	R030796-001	Hex Key, Manual Override	7mm
29		Canopy Replacement	See Canopy Order Form

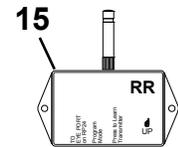
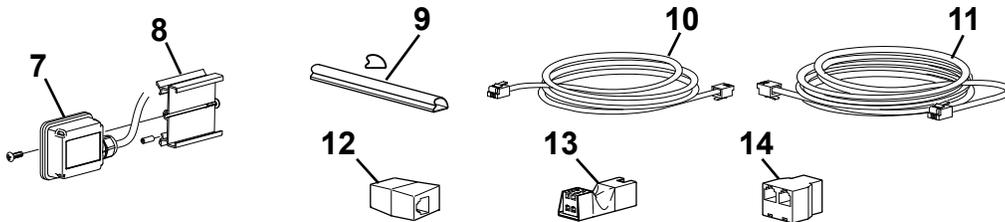
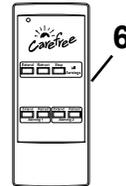
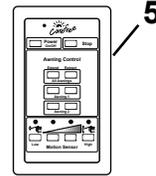
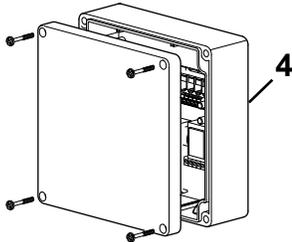
- Notes:
1. XXX = Color; xxx = Length in inches.
  2. Endplates (items 4, 5) includes items 6 and 7.
  3. Motor assembly (item 10) includes drive and attaching hardware. It does not include crown (item 11) or drive adaptor (item 12).
  4. Center arm is used on units 18' and longer.
  5. The Top Cover (item 13), Middle Rail (item 23) and Lead Rail (item 24) are special order parts, contact Carefree customer service.

**ELECTRONICS COMPONENTS**

**Single**



**2-Awning**



AP2502

Item	Part Number	Description	Notes
1	R060633-001	Control Box 110VDR	Single Awning
2	R060616-102	Key Pad	Single Awning
3	R060622-002	Key FOB, Remote, 433 MHZ, Version 5	Single Awning
4	R060633-002	Control Box, Motor 1 & 2 110VDR	2-Awning
5	R060616-202	Key Pad	2-Awning
6	R001368	Remote w/ Stop, 433 MHz	2-Awning
7	R060538-002	Motion Sensor w/ cable	Black
8	R001355	Bracket Kit, Vertical Sensor Mount, Apex	
9	R040616-206	Cable Channel	
10	R060434-001	Phone Cable, 60"	
11	R060434-008	Phone Cable, 240"	
12	R060596-001	Coupler, Cable	
13	R060532-001	Ignition Lockout Sensor	
	R060532-002	Ignition Lockout Sensor, RTL	
14	R060589-001	Splitter	
15	R060429-003	RF Remote Receiver, 433 MHz, Version 5	

Notes: 1. Control boxes, switches and remotes are NOT interchangeable between systems.

For LED parts and service, refer to 070013-301 "LED Service Manual for Box Awning" available on-line at [www.carefreeofcolorado.com](http://www.carefreeofcolorado.com)