Product Information Bulletin

Date Issued		PIB #
01/03/2010	**Viewing Warranty Claim Notes in Comnet**	006

YEAR / BRAND / TYPE / MODEL

This information is intended to help resolve problems viewing the warranty claim notes in the Comnet system using Internet Explorer 8.

Product Information

PROBLEM: At this time, the warranty claim notes cannot be fully viewed in the Comnet system using Internet Explorer 8.

SOLUTION: When using the Comnet system, the warranty claim notes can be fully viewed using Internet Explorer 7 or Mozilla Firefox. If using Internet Explorer 8, please have your IT department either revert back to Internet Explorer 7 or install Mozilla Firefox to use for the Comnet system.

NOTE: You can download Mozilla Firefox at this site…www.mozilla.com. Once you are in Mozilla's website, look for the Firefox free download and follow the directions on the screen.

If you have any questions regarding this P.I.B., please contact a Warranty Service Representative at Newmar Corporation.