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PRODUCT INFORMATION BULLETIN		
DATE ISSUED		PIB #
02/09/2011	DEXTER AXLE LOT NUMBER	012
YEAR / BRAND / TYPE / MODEL #		
<p>The intention of this Product Information Bulletin is to inform that Dexter Axle is now requiring the axle lot number to be obtained for the processing of most warranty claims.</p>		
PRODUCT INFORMATION		
<p>Please review the attached Product Bulletin from Dexter Axle to learn how to obtain the axle lot number and to also learn the importance of obtaining this number.</p>		

If you have any questions regarding this P.I.B., please contact a Warranty Service Representative at Newmar Corporation.

Date: February 1, 2011

Subject: Axle Lot Number Required for the Payment of Warranty Claims

Effective immediately, the axle lot (serial) number will be a requirement for the processing of most warranty claim payments. This nine digit number can be found near the center on the rear side of the axle beam on most axles produced after April of 2001. Look for the words DEXTER AXLE and the lot number will be located directly under the name. For easier identification, rubbing a piece of chalk over the number may help bring out the engraving.

Axles that have been certified for use in Canada will also bear the CSA logo. 

The axle lot number will not only clearly identify the specification of the axle, but also identifies the manufacturing facility and the line on which the axle was produced. It contains information traceable to a specific production order as well as the date and time of manufacturing. This information is critical and will allow Dexter Axle to validate and process your claim more accurately and efficiently. It also allows us to continuously improve our quality and customer service. **Failure to provide the axle lot number may result in the denial of the warranty claim.**

Your understanding is greatly appreciated since this key information will have an impact in the ability for Dexter Axle to provide the best product and service in the market.



Please contact your Dexter Sales Engineer if you have additional questions or need further assistance.



Rick Kapsa
Product Manager