

1301 Stahley Drive  
Building #42  
Nappanee, IN 46550

# Newmar Corporation

## Warranty Department

Dealer Svc. 866-290-5371  
Customer Svc. 800-731-8300

### Technical Service Bulletin

Date Issued	Model Year(s) Affected	TSB #
6/29/15	2016	424

#### Brand

Bay Star Sport	<input type="checkbox"/>	Ventana	<input type="checkbox"/>	Essex	<input checked="" type="checkbox"/>
Bay Star	<input type="checkbox"/>	Dutch Star	<input type="checkbox"/>	King Aire	<input type="checkbox"/>
Canyon Star	<input type="checkbox"/>	Mountain Aire	<input checked="" type="checkbox"/>	Other	<input type="checkbox"/>
Ventana LE	<input type="checkbox"/>	London Aire	<input checked="" type="checkbox"/>		

#### Description

Newmar has determined certain units may have excessive noise in the bedroom when running bedroom ac unit. There are a limited number of coaches since units built after 6/12/15 will not be affected and inventory not shipped were inspected prior to shipment.

**Issue:** Increased noise level in Bedroom from a/c vent.

**Note:** This does not affect the operation of the AC system, just the noise level.

#### Recommended Action

**Note:** This will be addressed upon complaint of excessive noise from the bedroom a/c. This does not affect the operation of the AC system, just reduces the noise level

**Resolution:** Omit one of the air condition outlet holes in the ceiling that goes up into the a/c duct work in the bedroom. Omit the third hole from the front (it ended up directly under a/c discharge). Originally four outlets were installed prior to eco #159 see instruction page.

**Flat rate code:** TSB 424

**Labor time:** .8 hr

***Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.***

If you have any questions regarding this T.S.B., please contact a Warranty Service Representative at Newmar Corporation.

## TSB 424 Instructions



*Foam plug and black abs cover panel*

1. Using 5 ¼" hole saw cut a plug out of 2" dense Styrofoam. Then cut a square ( 6" x 6") piece of black abs plastic for cover, drill 1 hole in each corner for a screw to attach to ceiling.
2. Lower bedroom ceiling feature to access a/c discharge vents



*Ceiling feature opened exposing discharge vents*



3. Remove discharge vent (third from front) with right-angle drill/ screw gun or right-angle attachment remove screws securing vent and discard.



*Discharge vent showing screws to be removed*

4. Test Styrofoam, check for fit. Taper slightly if needed. Apply a bead of silicone to plug for sealing to duct. Insert into old discharge hole. Then secure abs cover over plug to ceiling.



*Plug and abs cover installed*

4. Close and secure ceiling feature.

VIN Number	Production Number	Model Year	Brand	Type	Floor Plan	Chassis	Date In Production	Date Off Production
4UZFBT8G8GCGS4018	801162	2016	EX	DP	4565	FL	3/26/2015	4/6/2015
4UZFBT8G0GCGS4014	801161	2016	EX	DP	4565	FL	3/18/2015	3/27/2015
4UZFBT8G8GCHA3412	501251	2016	LA	DP	4503	S	3/25/2015	4/6/2015
4UZFBT8G6GCGS4017	501249	2016	LA	DP	4503	FL	3/17/2015	3/25/2015
4VZVU1E93GC079436	501233	2016	LA	DP	4503	S	3/6/2015	3/17/2015
4VZAU1E99GC079438	904363	2016	MA	DP	4553	S	3/27/2015	4/7/2015
4VZAU1E97GC079437	904361	2016	MA	DP	4553	S	3/17/2015	3/26/2015
4UZFBT8G5GCGS4011	904351	2016	MA	DP	4553	FL	3/12/2015	3/20/2015