

NEWMAR
CORPORATION
WARRANTY DEPARTMENT

TECHNICAL SERVICE BULLETIN

DATE ISSUED	MODEL YEAR(S) AFFECTED	TSB #
1/7/2016	2016	431

BRAND

Bay Star Sport	<input checked="" type="checkbox"/>	Ventana	<input type="checkbox"/>	Essex	<input type="checkbox"/>
Bay Star	<input checked="" type="checkbox"/>	Dutch Star	<input type="checkbox"/>	King Aire	<input type="checkbox"/>
Canyon Star	<input checked="" type="checkbox"/>	Mountain Aire	<input type="checkbox"/>	Other	<input type="checkbox"/>
Ventana LE	<input type="checkbox"/>	London Aire	<input type="checkbox"/>		

DESCRIPTION

Newmar Corporation has decided that a defect relating to motor vehicle safety exists in specific motor homes. This recall is a result of information supplied to Newmar by MORryde International, Inc.

On certain 2016 Bay Star Sport, Bay Star, and Canyon Star motorhomes, the emergency brake cable and pedal may not have been properly reinstalled after chassis modifications were completed.

Issue: The park brake system may not prevent the vehicle from moving, even with the park brake pedal fully depressed. The park brake system may also remain partially engaged when the pedal is released, causing the brake shoes to drag on the drum and potentially overheat the brakes. These issues would increase the risk of a crash resulting in physical injury and/or damage to property.

RECOMMENDED ACTION

Correction: Authorized service centers will replace the parking brake foot pedal assembly. To obtain necessary parts and authorization, contact the Newmar Dealer/Technical Support Department at 1-866-290-5371. The parts will be shipped by MORryde once authorization has been provided.

Parts Required: Ford parking brake pedal (GU9Z-2780-AC)

NHTSA #: 15v 642

T/CA #: 2015-460

Flat Rate Code: 15v 642

Repair Hours: 2.0 hr.

Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.



WHEN YOU KNOW THE DIFFERENCE

NEWMAR CORPORATION

NEWMARCORP.COM

Date: October 22, 2015

Re: Newmar Corporation – Motor Vehicle Recall Notification

Subject: Recall Campaign No.: 15V 642

This notice is sent to you as a Newmar Dealer in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific Newmar recreational vehicles.

The National Traffic and Motor Vehicle Safety Act requires that each vehicle which is subject to a recall campaign of this type must be satisfactorily repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not properly repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid providing these problematic solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. Vehicle owners are being notified of this recall and are instructed to contact Newmar Corporation if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

REASON FOR THIS RECALL

Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific motor homes.

On certain motorhomes, the emergency brake cable and pedal may not have been properly reinstalled after chassis modifications were done. As a result, the park brake system may not properly hold the vehicle even with the park brake pedal fully depressed. This could also cause the park brake system to remain partially engaged when the park brake pedal is released causing the brake shoes to drag on the drum and potentially overheat the brakes. These issues would increase the risk of a crash causing injury and/or damage to property. Correction: Dealers will replace the parking brake foot pedal assembly.

This applies to 2016 Newmar Bay Star Sport, Bay Star and Canyon Star motorhomes built between 7/8/2015 and 9/14/2015.

These motor homes require immediate service. Continued use poses a potential safety hazard.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to provide to all customers/owner vehicles the service of completing this campaign at no charge to the customer/owner regardless of vehicle age, vehicle mileage, or ownership at the time of repair.

REPAIR PROCEDURE

Please reference the work instructions enclosed.

If you should have any questions please contact the Newmar service department at: 1-866-290-5371.

Thank you for your cooperation.

Sincerely,

Newmar Corporation



WHEN YOU KNOW THE DIFFERENCE

NEWMAR CORPORATION

NEWMARCORP.COM

Date: October 22, 2015

Re: Newmar Corporation – Motor Vehicle Recall Notification

Subject: Recall Campaign No.: # 2015-460

This notice is sent to you as a Newmar Dealer in accordance with the requirements of the Canada Motor Vehicle Safety Act. Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific Newmar recreational vehicles.

Each vehicle which is subject to a recall campaign of this type must be satisfactorily repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not properly repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid providing these problematic solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. Vehicle owners are being notified of this recall and are instructed to contact Newmar Corporation if you do not remedy the condition within five days of the mutually agreed upon service date.

REASON FOR THIS RECALL

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On certain motorhomes, the emergency brake cable and pedal may not have been properly reinstalled after chassis modifications were done. As a result, the park brake system may not properly hold the vehicle even with the park brake pedal fully depressed. This could also cause the park brake system to remain partially engaged when the park brake pedal is released causing the brake shoes to drag on the drum and potentially overheat the brakes. These issues would increase the risk of a crash causing injury and/or damage to property. Correction: Dealers will replace the parking brake foot pedal assembly. These motor homes require immediate service. Continued use poses a potential safety hazard. This recall applies to certain 2016 Newmar motorhomes built between 7/16/2015 and 8/31/2015.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to provide to all customers/owner vehicles the service of completing this campaign at no charge to the customer/owner regardless of vehicle age, vehicle mileage, or ownership at the time of repair.

REPAIR PROCEDURE

Please reference the work instructions enclosed.

If you should have any questions please contact the Newmar service department at: 1-866-290-5371.

Thank you for your cooperation.
Sincerely,

Newmar Corporation

Parking Brake Control

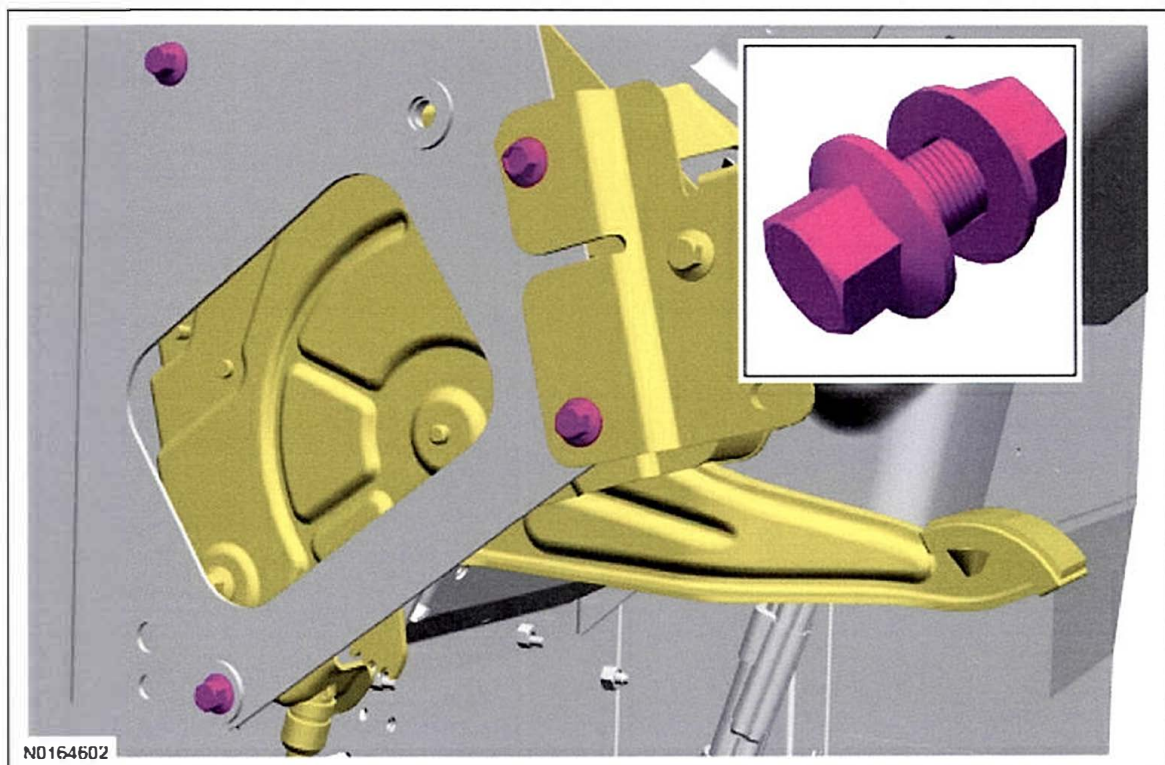
Removal

NOTE: Removal steps in this procedure may contain installation details.

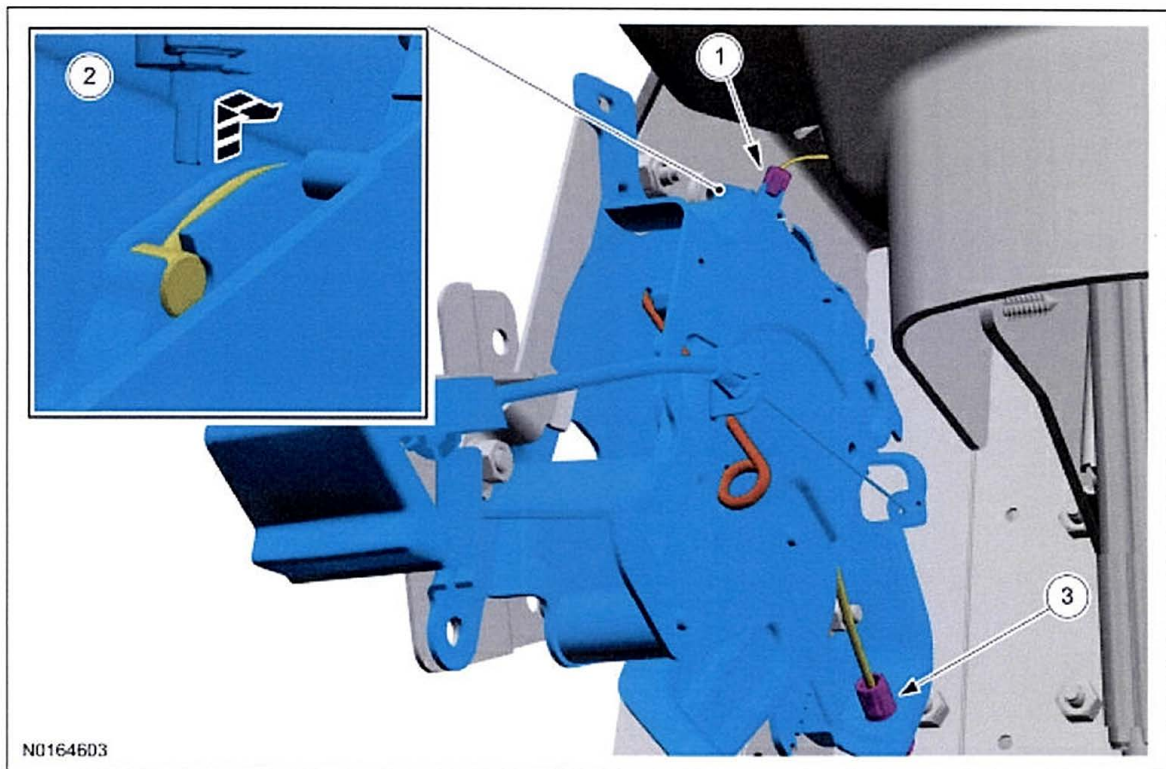
1. Release the tension on the parking brake control. Refer to [Parking Brake Cable Tension Release](#).

NOTE: Before removing bolts, make sure the parking brake control tension release pin is firmly and properly in position.

2. Remove the 4 parking brake control bolts and position for access to connections.
 - To install, tighten to 25 Nm (18 lb-ft).



3. Remove the parking brake control.
 1. Disconnect the parking brake switch electrical connector.
 2. Disconnect the parking brake cable from the parking brake control.
 3. Disconnect the parking brake cable housing from the parking brake control.



Installation

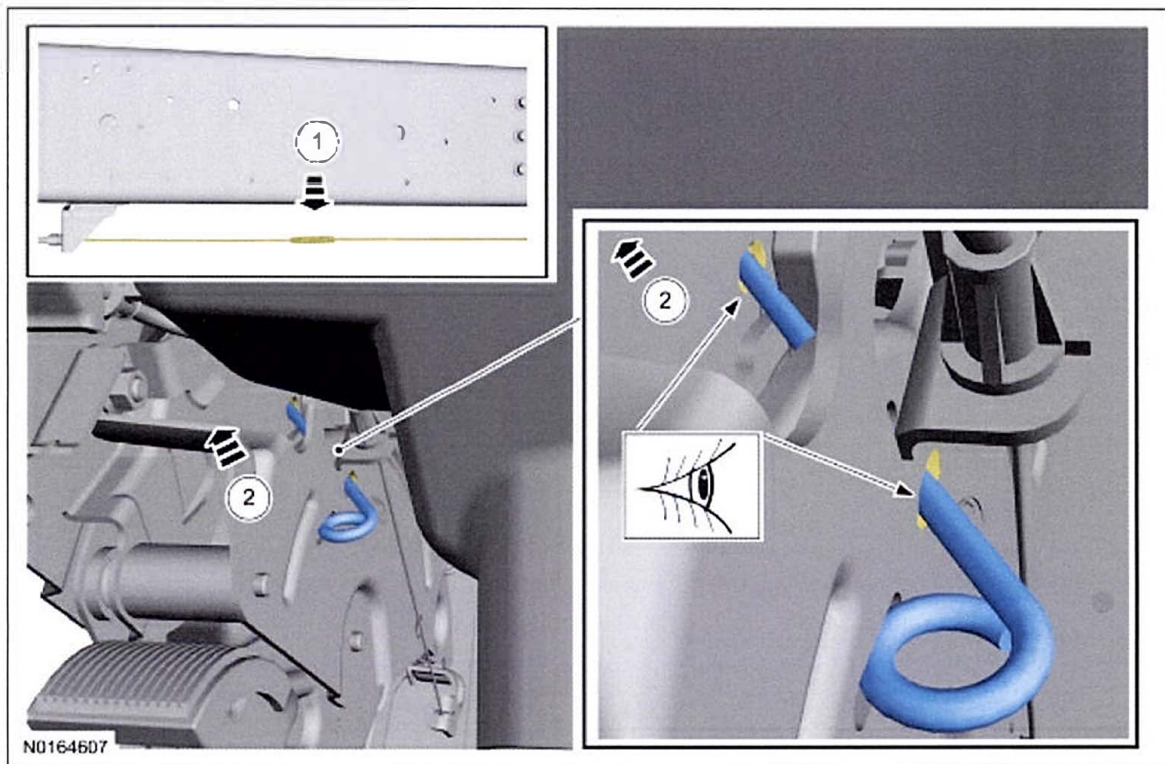
NOTE: After installation, no parking brake cable adjustment is necessary. The parking brake cable adjustment is automatic.

1. To install, reverse the removal procedure.
2. Transfer parts as necessary.

Parking Brake Cable Tension Release

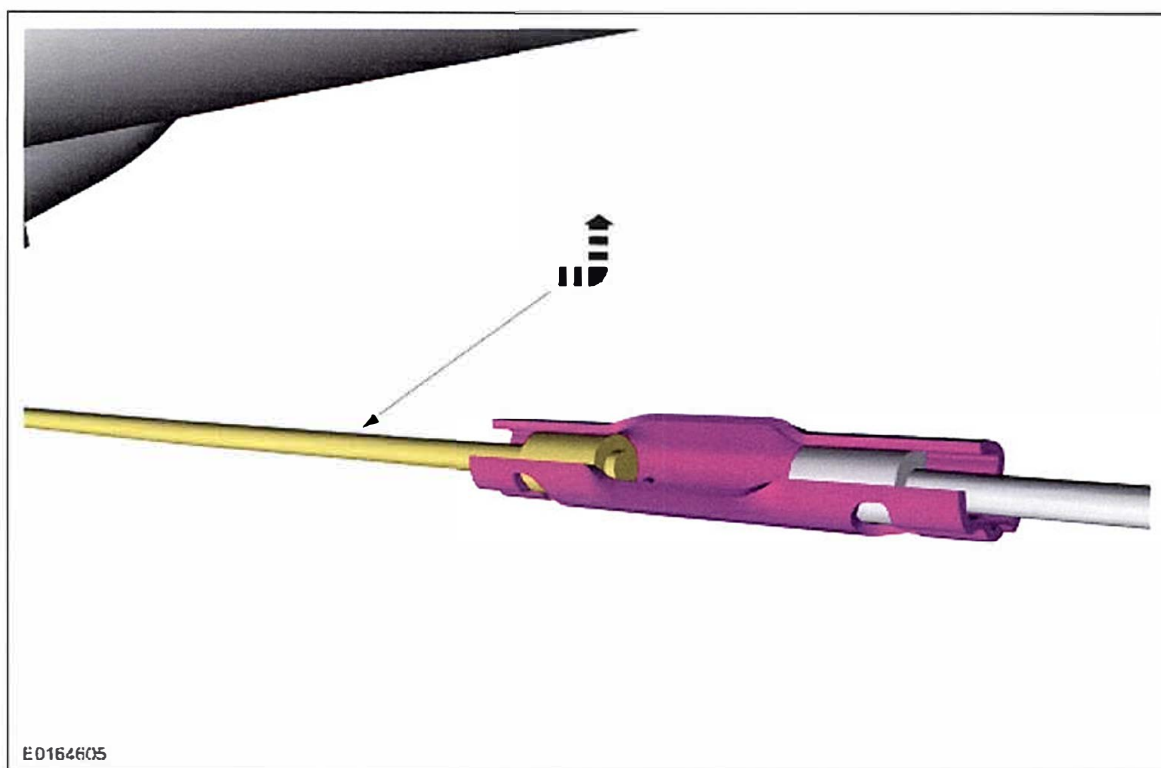
NOTE: This procedure is for foot actuated parking brake system only. The hand actuated parking brake system has no tension release procedure.

1. With the help of an assistant, position and hold the parking brake control sector in position.
 1. From under the vehicle with an assistant, pull down on the front cable at the cable-to-cable union until the parking brake control sector rotates to its stop.
 2. Insert a 4 mm (0.15 in) x 150 mm (5.9 in) retainer pin into the indicated holes to hold the spring tension on the control sector.



2. **NOTE:** When reloading tension, make sure that the cable-to-cable union is connected to the front and rear cable before removing the brake control retaining pin and that the cable tension is reloaded slowly.

Disconnect the front cable at the cable-to-cable union by pushing the cable into and out of the union.



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VIN Number	Production Number	Model Year	Brand	Type	Floor Plan	Chassis Brand	Date In Production	Date Off Production
1F66F5DY6G0A01530	161695	2016	CS	CA	3921	F	8/4/2015	8/12/2015
1F65F5DYXG0A00814	111947	2016	BT	CA	2705	F	8/21/2015	8/28/2015
1F66F5DY0G0A01524	161714	2016	CS	CA	3914	F	7/30/2015	8/10/2015
1F66F5DY2G0A00164	111962	2016	BS	CA	3403	F	7/31/2015	8/11/2015
1F66F5DY7G0A00550	111814	2016	BT	CA	3004	F	7/13/2015	7/21/2015
1F66F5DY6G0A00555	111889	2016	BS	CA	3403	F	8/17/2015	8/25/2015
1F66F5DY6G0A02757	111892	2016	BT	CA	2903	F	8/31/2015	9/9/2015
1F66F5DY8G0A00556	111890	2016	BS	CA	3518	F	8/19/2015	8/27/2015
1F66F5DY5G0A00837	161661	2016	CS	CA	3953	F	7/16/2015	7/24/2015
1F66F5DY9G0A00405	111859	2016	BS	CA	3518	F	8/11/2015	8/20/2015
1F66F5DY9G0A00551	111861	2016	BS	CA	3401	F	8/17/2015	8/25/2015
1F66F5DY0G0A00549	111917	2016	BT	CA	3004	F	7/29/2015	8/6/2015
1F66F5DY3G0A01890	161685	2016	CS	CA	3921	F	8/14/2015	8/24/2015
1F66F5DY7G0A01889	161684	2016	CS	CA	3921	F	8/14/2015	8/24/2015
1F66F5DY4G0A01106	161710	2016	CS	CA	3911	F	8/7/2015	8/17/2015
1F66F5DY9G0A00548	111897	2016	BT	CA	3306	F	7/24/2015	8/3/2015
1F66F5DY1G0A00835	161658	2016	CS	CA	3911	F	7/21/2015	7/29/2015
1F65F5DY8G0A00813	111856	2016	BT	CA	2705	F	8/19/2015	8/26/2015
1F66F5DYXG0A00557	111895	2016	BS	CA	3124	F	8/25/2015	9/1/2015
1F66F5DY6G0A00166	111898	2016	BS	CA	3403	F	8/5/2015	8/13/2015
1F66F5DY8G0A01108	111899	2016	BT	CA	3306	F	8/13/2015	8/21/2015
1F66F5DYXG0A00171	111825	2016	BS	CA	3403	F	8/10/2015	8/18/2015
1F66F5DY8G0A00167	111828	2016	BS	CA	3124	F	8/10/2015	8/18/2015
1F66F5DY2G0A01895	161632	2016	CS	CA	3922	F	8/18/2015	8/26/2015
1F66F5DY7G0A01522	161631	2016	CS	CA	3911	F	7/27/2015	8/4/2015
1F66F5DY7G0A02301	111790	2016	BT	CA	3004	F	8/25/2015	9/2/2015
1F66F5DY2G0A00570	161663	2016	CS	CA	3922	F	7/13/2015	7/21/2015
1F66F5DY6G0A00815	111848	2016	BT	CA	2903	F	7/15/2015	7/23/2015
1F65F5DY2G0A00547	111871	2016	BT	CA	2702	F	8/11/2015	8/19/2015
1F65F5DY9G0A01520	111854	2016	BT	CA	2702	F	8/26/2015	9/2/2015
1F66F5DY0G0A00163	111941	2016	BS	CA	3124	F	8/6/2015	8/14/2015
1F66F5DY0G0A00566	111940	2016	BS	CA	3124	F	8/6/2015	8/17/2015
1F66F5DY2G0A02299	111840	2016	BT	CA	2903	F	8/18/2015	8/25/2015
1F66F5DY4G0A00165	111936	2016	BS	CA	3403	F	8/5/2015	8/13/2015
1F66F5DY7G0A00404	111836	2016	BS	CA	3518	F	8/11/2015	8/19/2015
1F66F5DY7G0A01102	111870	2016	BT	CA	3404	F	8/12/2015	8/20/2015
1F66F5DY8G0A00816	111839	2016	BT	CA	2903	F	7/22/2015	7/30/2015
1F66F5DY9G0A02753	111842	2016	BT	CA	2903	F	8/31/2015	9/9/2015
1F66F5DY5G0A01888	161668	2016	CS	CA	3903	F	8/24/2015	9/1/2015
1F66F5DY0G0A01099	161708	2016	CS	CA	3921	F	8/10/2015	8/19/2015
1F66F5DY5G0A01101	111928	2016	BT	CA	3404	F	8/14/2015	8/24/2015
1F65F5DY0G0A00160	111952	2016	BT	CA	2702	F	9/3/2015	9/11/2015
1F65F5DY0G0A00546	111954	2016	BT	CA	2705	F	9/3/2015	9/14/2015
1F65F5DY0G0A01521	111953	2016	BT	CA	2702	F	8/27/2015	9/4/2015
1F66F5DYXG0A00560	111958	2016	BS	CA	3403	F	8/27/2015	9/4/2015
1F66F5DY1G0A00558	111955	2016	BS	CA	3401	F	8/27/2015	9/4/2015
1F66F5DY1G0A00561	111959	2016	BS	CA	3403	F	8/28/2015	9/8/2015
1F66F5DY3G0A00559	111950	2016	BS	CA	3404	F	8/26/2015	9/3/2015
1F66F5DY4G0A02756	111951	2016	BT	CA	2903	F	9/2/2015	9/11/2015
1F66F5DY6G0A00569	111957	2016	BS	CA	3518	F	9/2/2015	9/11/2015
1F66F5DY9G0A00565	111956	2016	BS	CA	3518	F	9/1/2015	9/10/2015
1F66F5DY4G0A01526	161645	2016	CS	CA	3914	F	7/31/2015	8/10/2015
1F66F5DY9G0A00839	161711	2016	CS	CA	3911	F	7/24/2015	8/3/2015
1F66F5DYXG0A00168	111906	2016	BS	CA	3401	F	8/13/2015	8/21/2015

VIN Number	Production Number	Model Year	Brand	Type	Floor Plan	Chassis Brand	Date In Production	Date Off Production
1F66F5DYXG0A00817	111904	2016	BT	CA	3004	F	7/29/2015	8/6/2015
1F66F5DYXG0A01529	161697	2016	CS	CA	3953	F	8/12/2015	8/20/2015
1F66F5DY0G0A02754	111903	2016	BT	CA	2903	F	9/1/2015	9/10/2015
1F66F5DY2G0A00407	111905	2016	BS	CA	3124	F	8/19/2015	8/27/2015
1F66F5DY5G0A01891	161646	2016	CS	CA	3953	F	8/21/2015	8/31/2015
1F66F5DY8G0A00170	111949	2016	BS	CA	3402	F	8/7/2015	8/17/2015
1F66F5DY7G0A01892	161717	2016	CS	CA	3911	F	8/28/2015	9/8/2015
1F66F5DY8G0A00847	161635	2016	CS	CA	3953	F	7/14/2015	7/22/2015
1F66F5DY1G0A00818	111844	2016	BT	CA	3306	F	7/22/2015	7/30/2015
1F66F5DY7G0A00161	111845	2016	BT	CA	2903	F	7/23/2015	7/31/2015
1F66F5DY9G0A01103	161651	2016	CS	CA	3953	F	8/6/2015	8/14/2015
1F66F5DY0G0A00843	161653	2016	CS	CA	3921	F	7/20/2015	7/28/2015
1F66F5DY6G0A00846	161656	2016	CS	CA	3710	F		
1F66F5DYXG0A00820	111831	2016	BS	CA	3403	F		
1F66F5DY2G0A00553	111972	2016	BS	CA	3402	F	8/21/2015	8/31/2015
1F66F5DY0G0A00177	161687	2016	CS	CA	3911	F	7/23/2015	7/31/2015
1F66F5DY2G0A01525	161688	2016	CS	CA	3911	F	8/4/2015	8/12/2015
1F66F5DY5G0A00563	111948	2016	BS	CA	3004	F	9/2/2015	9/10/2015
1F66F5DY7G0A00175	161686	2016	CS	CA	3921	F	7/23/2015	7/31/2015
1F66F5DY7G0A01097	161689	2016	CS	CA	3921	F	8/10/2015	8/18/2015
1F66F5DY9G0A00162	111912	2016	BS	CA	3124	F	8/13/2015	8/20/2015
1F66F5DY5G0A00840	161706	2016	CS	CA	3911	F	7/27/2015	8/4/2015
1F66F5DY5G0A02300	111907	2016	BT	CA	3004	F	8/24/2015	9/1/2015
1F66F5DY7G0A00564	111909	2016	BS	CA	3401	F	8/28/2015	9/8/2015
1F66F5DY5G0A00174	161681	2016	CS	CA	3911	F	7/16/2015	7/27/2015
1F66F5DY0G0A00406	111921	2016	BS	CA	3124	F	8/20/2015	8/27/2015
1F66F5DY0G0A01894	161704	2016	CS	CA	3914	F	8/31/2015	9/9/2015
1F66F5DY4G0A00554	111922	2016	BS	CA	3403	F	8/20/2015	8/28/2015
1F66F5DY9G0A02302	111866	2016	BT	CA	2903	F	8/26/2015	9/3/2015
1F66F5DY4G0A00408	111810	2016	BS	CA	3124	F	8/14/2015	8/24/2015
1F66F5DY9G0A00176	161638	2016	CS	CA	3921	F	7/8/2015	7/16/2015
1F66F5DY3G0A01100	111915	2016	BT	CA	3004	F	8/13/2015	8/21/2015

Canadian Units

VIN Number	Production Number	Model Year	Brand	Type	Floor Plan	Chassis Brand	Date In Production	Date Off Production
1F66F5DY2G0A00844	161629	2016	CS	CA	3914	F	7/27/2015	8/4/2015
1F66F5DY3G0A00562	111783	2016	BS	CA	3404	F	8/24/2015	8/31/2015
1F66F5DY3G0A00819	111924	2016	BT	CA	2903	F	7/30/2015	8/7/2015
1F66F5DY3G0A00836	161655	2016	CS	CA	3922	F	7/16/2015	7/24/2015
1F66F5DY0G0A01104	161716	2016	CS	CA	3911	F	8/6/2015	8/14/2015
1F66F5DY2G0A00567	111960	2016	BS	CA	3124	F	7/28/2015	8/5/2015