

**NEWMAR
CORPORATION
WARRANTY DEPARTMENT**

TECHNICAL SERVICE BULLETIN

DATE ISSUED	MODEL YEAR(S) AFFECTED	TSB #
12/04/2015	2016	435
BRAND		
Bay Star Sport <input type="checkbox"/>	Ventana <input type="checkbox"/>	Essex <input type="checkbox"/>
Bay Star <input type="checkbox"/>	Dutch Star <input type="checkbox"/>	King Aire <input checked="" type="checkbox"/>
Canyon Star <input type="checkbox"/>	Mountain Aire <input type="checkbox"/>	Other <input type="checkbox"/>
Ventana LE <input type="checkbox"/>	London Aire <input type="checkbox"/>	
DESCRIPTION		
<p>On certain motorhomes manufactured by Newmar Corporation, a window with egress glass may not have been installed above the driver's side dinette table. Not having an egress window on the opposite side of the entry door is a critical safety issue. Coaches affected are limited to 2016 KGDB units with floor plan 4519 and 4553 and were built between 3/9/15 and 9/14/15. The attached list contains the specific units affected.</p> <p>Issue: An egress window is required per code to provide a second way to escape the vehicle if an accident/crash occurs. An incorrect non-egress window may have been installed in place of the egress window.</p>		
RECOMMENDED ACTION		
<p>Correction: Newmar dealers will inspect the window above the dinette table, and add an egress window if needed. Order a replacement egress window, and install it in place of the non-egress window. This will be sent at no charge.</p> <p>Reference Recall# 15v 797 when ordering the following necessary parts: 1 ea. egress window 57"x33" (#131033) 16 ft. window seal (#53092) 1 ea. clear silicone (#34777)</p> <p>Flat Rate code: 15v 797 Labor time: 1.0 hr</p> <p><u>Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.</u></p>		



WHEN YOU KNOW THE DIFFERENCE

NEWMAR CORPORATION

NEWMARCORP.COM

Date: December 2, 2015

Re: Newmar Corporation – Motor Vehicle Recall Notification

Subject: Recall Campaign No.: 15V 797

This notice is sent to you as a Newmar Dealer in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific Newmar recreational vehicles.

The National Traffic and Motor Vehicle Safety Act requires that each vehicle which is subject to a recall campaign of this type must be satisfactorily repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not properly repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid providing these problematic solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. Vehicle owners are being notified of this recall. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

REASON FOR THIS RECALL

Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific motor homes.

On certain motorhomes, manufactured by Newmar Corporation, a window having egress glass may not have been installed at the driver's side dinette table window. Not having an egress window on the opposite side of the entry door is a critical safety issue. An egress window is required per code for a second way to escape the vehicle if an accident/crash occurs. Correction: Newmar Dealers will inspect the window at the dinette table and add an egress window if needed.

Motorhomes included in this recall include: 2016 Newmar King Aire motorhomes built between 3/09/2015 and 9/14/2015.

These motor homes require immediate service. Continued use poses a potential safety hazard.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to provide to all customers/owner vehicles the service of completing this campaign at no charge to the customer/owner regardless of vehicle age, vehicle mileage, or ownership at the time of repair.

REPAIR PROCEDURE

Newmar will provide the work instructions.

If you should have any questions please contact the Newmar service department at: 1-866-290-5371.

Thank you for your cooperation.

Sincerely,

Newmar Corporation



WHEN YOU KNOW THE DIFFERENCE

NEWMAR CORPORATION

NEWMARCORP.COM

Date: December 2, 2015
Re: Newmar Corporation – Motor Vehicle Recall Notification

Subject: Recall Campaign No.: # 2015-536

This notice is sent to you as a Newmar Dealer in accordance with the requirements of the Canada Motor Vehicle Safety Act. Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific Newmar recreational vehicles.

Each vehicle which is subject to a recall campaign of this type must be satisfactorily repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not properly repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid providing these problematic solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. Vehicle owners are being notified of this recall. If the condition is not remedied within a reasonable time, they are instructed to contact Transport Canada.

REASON FOR THIS RECALL

Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific motor homes.

Certain motorhomes may not have been manufactured with an egress window on the opposite side of the entry door. A lack of emergency exits could increase the risk of injury under certain circumstances. Correction: Dealers will install an egress window at the driver side dinette table.

Motorhomes included in this recall include: 2016 Newmar King Aire motorhomes built between 8/04/2015 and 9/04/2015.

These motor homes require immediate service. Continued use poses a potential safety hazard.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to provide to all customers/owner vehicles the service of completing this campaign at no charge to the customer/owner regardless of vehicle age, vehicle mileage, or ownership at the time of repair.

REPAIR PROCEDURE

Newmar will provide the work instructions.

If you should have any questions please contact the Newmar service department at: 1-866-290-5371.

Thank you for your cooperation.

Sincerely,

Newmar Corporation

VIN Number	Production #	Model Year	Brand	Type	Floor Plan	Chassis	Date In Production	Date Off Production
4VZVU1E98GC079433	530313	2016	KG	DB	4519	S	3/9/2015	3/18/2015
4VZVU1E9XGC079434	530315	2016	KG	DB	4519	S	3/16/2015	3/24/2015
4VZVU1E91GC079435	530318	2016	KG	DB	4519	S	3/25/2015	4/2/2015
4VZVU1E90GC080348	530322	2016	KG	DB	4519	S	5/19/2015	5/29/2015
4VZVU1E9XGC080583	530323	2016	KG	DB	4519	S	7/13/2015	7/21/2015
4VZVU1E9XGC080650	530327	2016	KG	DB	4519	S	8/18/2015	8/26/2015
4VZVU1E90GC080687	530335	2016	KG	DB	4519	S	8/24/2015	9/1/2015
4VZVU1E9XGC080955	530330	2016	KG	DB	4519	S	8/27/2015	9/4/2015
4VZVU1E91GC080956	530334	2016	KG	DB	4519	S	8/31/2015	9/9/2015
4VZVU1E93GC080957	530329	2016	KG	DB	4519	S	9/3/2015	9/14/2015
4VZVU1E91GC080584	530331	2016	KG	DB	4553	S	8/4/2015	8/12/2015
4VZVU1E92GC080688	530338	2016	KG	DB	4553	S	8/25/2015	9/2/2015