

NEWMAR CORPORATION WARRANTY DEPARTMENT

TECHNICAL SERVICE BULLETIN

DATE ISSUED	MODEL YEAR(S) AFFECTED	TSB #	
3/24/2016	2015, 2016	450 rev. A	
BRAND			
Bay Star Sport	☐	Ventana	☐
Bay Star	☐	Dutch Star	☐
Canyon Star	☐	Mountain Aire	☐
Ventana LE	☒	London Aire	☐
Essex	☐	King Aire	☐
		Other	☐

DESCRIPTION

Newmar Corporation has decided a defect relating to motor vehicle safety exists in specific motor homes. On certain motorhomes built on Freightliner Chassis, the front rims maximum rating is 120 PSI, which is lower than the Michelin tires' maximum inflation rating of 130 PSI.

NHTSA# 16v 055, TC# 2016-045

Issue: Inflation of tire beyond the manufacturer's maximum rim rating may increase the risk of a crash resulting in injury and/or damage to property.

Motorhomes included in this recall include: 2016 Ventana LE and 2015 Ventana LE motorhomes built between 1/29/2015 and 2/3/2016.

RECOMMENDED ACTION

Correction: The customer has two options:

Option #1 - A replacement Federal Tag label with 120 PSI rim rating will be issued. Check the tire pressure to verify that the pressure does not exceed the maximum pressure rating as printed on the new label.

Option #2 - Front rims with a rating of 130 PSI will be installed with an updated Freightliner Incomplete Vehicle Label.

Repair Procedure:

Newmar Corporation will provide owners of all affected motor homes a remedy for the potential defect at no charge for parts or labor. Contact the Newmar Service Department at: 1-866-290-5371.

Flat rate code: 16v 055

Option #1 Labor Time: .3 hr.

Option #2 Labor Time: 1.5 hr. (for both front rim replacements)

Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.

How to Install a New Chassis Information Label

Work instructions related to TSB 449 and TSB 450

1. Locate the label on the outside wall behind the driver's chair.



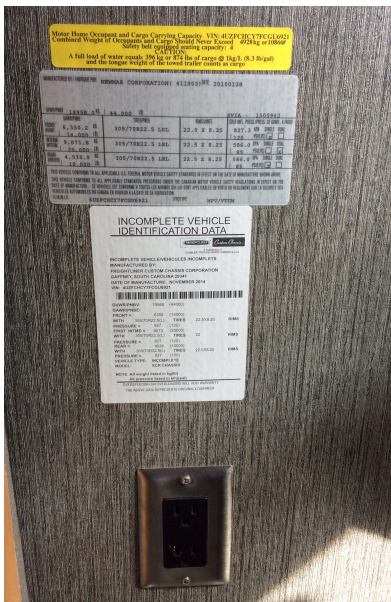
Original Incorrect Label

2. Clean the existing label with rubbing alcohol. If the edges are peeling, it may be easier to remove the label. If you are installing a new label over the top of the existing label, take care to align the new label directly over the old label so that it is covered completely.



Method #1: Removing the Original Label

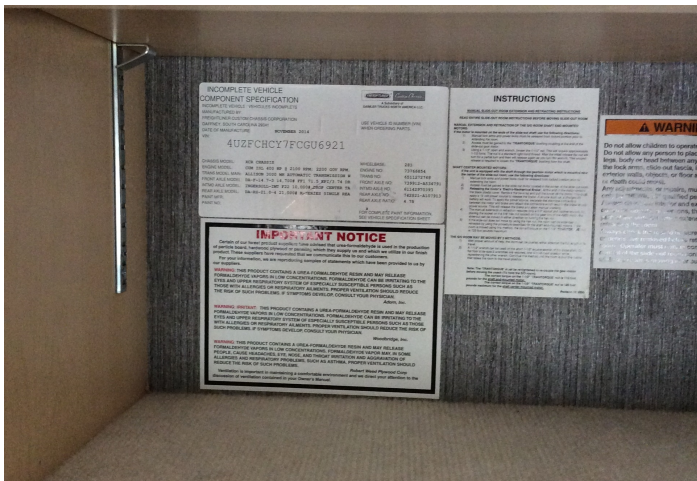
3. Install a clear protective film over the new label.
4. Repeat the process for the label in the kitchen cabinet.



Method #2: Installing New Label over the Original Label

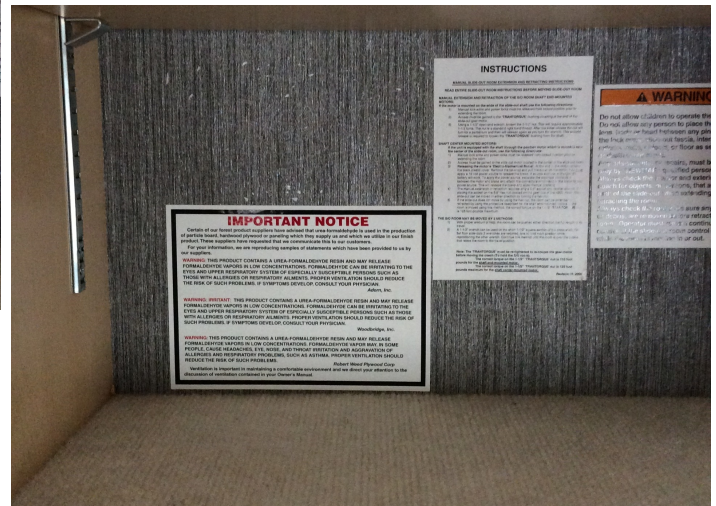


Protective Film

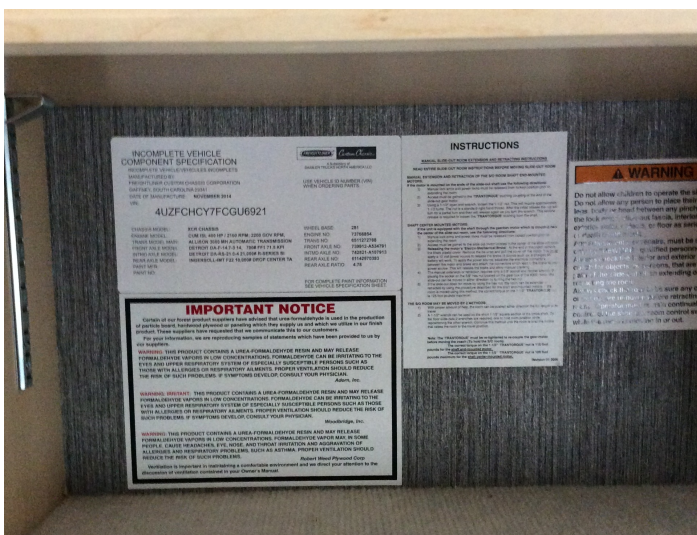


Original Label Installed

5. Locate the label in the kitchen cabinet. To install the new label, clean the existing label with rubbing alcohol. If the edges are peeling, it may be easier to carefully remove label. If you are installing a new label over the top of the existing label, take care to align the new label directly over the old label so that it is covered completely.

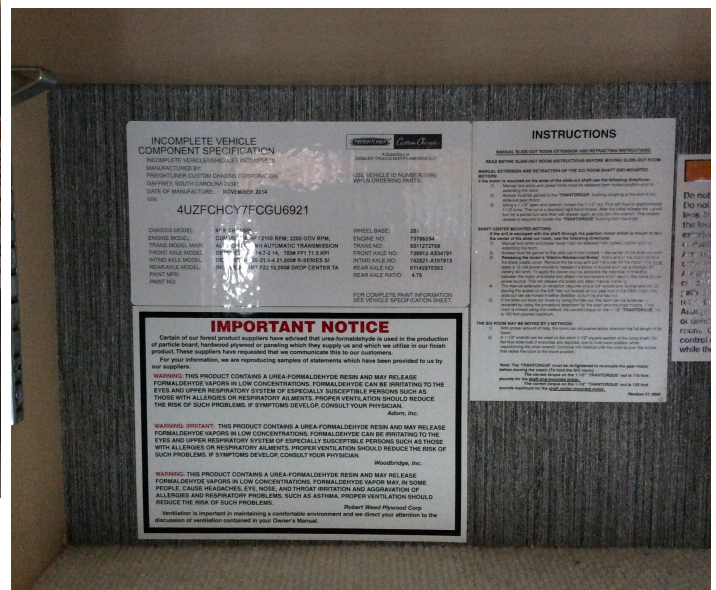


Old Label Removed



New Label Installed

6. Install clear protective film over the new label.



New Label with Clear Protective Film

7. Check the tire pressure to verify that the pressure does not exceed the maximum pressure rating as printed on the new label.



WHEN YOU KNOW THE DIFFERENCE

NEWMAR CORPORATION

NEWMARCORP.COM

Date: February 29, 2016

Re: Newmar Corporation – Motor Vehicle Recall Notification

Subject: Recall Campaign No.: 16V 055

This notice is sent to you as a Newmar Dealer in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific Newmar recreational vehicles.

The National Traffic and Motor Vehicle Safety Act requires that each vehicle which is subject to a recall campaign of this type must be satisfactorily repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. To avoid providing these problematic solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. Vehicle owners are being notified of this recall. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

REASON FOR THIS RECALL

Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific motor homes.

On certain motorhomes built on Freightliner Chassis, the front rims maximum rating is 120 psi which is lower than the Michelin tires maximum inflation rating of 130 psi. Inflation of tire past the manufactures maximum rim rating could increase the risk of a crash causing injury and/or damage to property.

Correction: The customer is being offered a choice of two options.

#1 a replacement Federal Tag label with 120 psi rim rating will be issued.

#2 front rims with a 130 psi rating will be installed with an updated Freightliner Incomplete Vehicle Label.

Motorhomes included in this recall include: 2015 and 2016 Ventana LE motorhomes built between 1/16/2015 and 1/13/2016.

These motor homes require immediate service. Continued use poses a potential safety hazard.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to provide to all customers/owner vehicles the service of completing this campaign at no charge to the customer/owner regardless of vehicle age, vehicle mileage, or ownership at the time of repair.

REPAIR PROCEDURE

Newmar Corporation will provide owners of all affected motor homes a remedy for the potential defect at no charge for parts or labor. Contact the Newmar service department at: **1-866-290-5371**.

Thank you for your cooperation.

Sincerely,

Newmar Corporation



WHEN YOU KNOW THE DIFFERENCE

NEWMAR CORPORATION

NEWMARCORP.COM

Date: February 29, 2016
Re: Newmar Corporation – Motor Vehicle Recall Notification

Subject: Recall Campaign No.: # 2016-045

This notice is sent to you as a Newmar Dealer in accordance with the requirements of the Canada Motor Vehicle Safety Act. Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific Newmar recreational vehicles.

Each vehicle which is subject to a recall campaign of this type must be satisfactorily repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. To avoid providing these problematic solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. Vehicle owners are being notified of this recall. If the condition is not remedied within a reasonable time, they are instructed to contact Transport Canada.

REASON FOR THIS RECALL

Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific motor homes.

On certain motorhomes, the front rims maximum inflation rating is 120 psi (827 kPa) which is lower than the Michelin tires maximum inflation rating of 130 psi (896 kPa). Inflating the tire past the manufactures maximum rim inflation rating could result in a blowout increasing the risk of a crash causing injury and/or damage to property. Correction: The customer is being offered a choice of two options.

#1 a replacement Federal Tag label with 120 psi rating will be issued.

#2 front rims with a 130 psi rating will be installed with an updated Incomplete Vehicle Label by Freightliner.

These motor homes require immediate service. Continued use poses a potential safety hazard.

Motorhomes included in this recall include: 2016 Ventana LE built between 6/18/2015 and 7/21/2015.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to provide to all customers/owner vehicles the service of completing this campaign at no charge to the customer/owner regardless of vehicle age, vehicle mileage, or ownership at the time of repair.

REPAIR PROCEDURE

Newmar Corporation will provide owners of all affected motor homes a remedy for the potential defect at no charge for parts or labor. Contact the Newmar service department at: **1-866-290-5371**.

Thank you for your cooperation.

Sincerely,

Newmar Corporation

VIN Number	Prod #	Model	Brand	Type	Flr Plan	Chassis	Date In Prod	Date Off Prod
4UZAB2DT4FCGW3737	411823	2015	VL	DP	3812	FL	1/26/2015	2/5/2015
4UZAB2DTXGCHG2382	411869	2015	VL	DP	3636	FL	5/19/2015	5/28/2015
4UZAB2DT2FCGW0710	411870	2015	VL	DP	3812	FL	1/21/2015	1/29/2015
4UZAB2DT2GCGY9237	411889	2015	VL	DP	3812	FL	2/17/2015	2/25/2015
4UZAB2DTXGCGX7076	411892	2015	VL	DP	3812	FL	2/19/2015	2/27/2015
4UZAB2DT8FCGX3056	411916	2015	VL	DP	3850	FL	2/12/2015	2/19/2015
4UZAB2DT8GCGX7075	411917	2015	VL	DP	3812	FL	2/17/2015	2/24/2015
4UZAB2DT9GCGY9235	411918	2015	VL	DP	3636	FL	2/23/2015	3/4/2015
4UZAB2DT8GCGY2938	411920	2015	VL	DP	3812	FL	2/19/2015	2/27/2015
4UZAB2DT6GCHG4663	411947	2015	VL	DP	3636	FL	5/22/2015	6/2/2015
4UZAB2DT4FCGX3054	411953	2015	VL	DP	3849	FL	1/28/2015	2/6/2015
4UZAB2DT0GCGY9236	411985	2015	VL	DP	3636	FL	2/26/2015	3/6/2015
4UZAB2DT3GCHG4667	411996	2015	VL	DP	3812	FL	5/26/2015	6/3/2015
4UZAB2DT2FCGW3736	412004	2015	VL	DP	3812	FL	1/30/2015	2/10/2015
4UZAB2DT3GCHG2384	412030	2015	VL	DP	3812	FL	5/20/2015	5/29/2015
4UZAB2DT8GCHG4664	412035	2015	VL	DP	3636	FL	5/26/2015	6/3/2015
4UZAB2DTXGCHG4665	412041	2015	VL	DP	3849	FL	5/15/2015	5/26/2015
4UZAB2DT5GCHG2385	412046	2015	VL	DP	3812	FL	5/11/2015	5/20/2015
4UZAB2DT4GCHG4662	412047	2015	VL	DP	3436	FL	5/27/2015	6/4/2015
4UZAB2DT5GCHG4668	412054	2015	VL	DP	3812	FL	5/22/2015	6/3/2015
4UZAB2DT1GCHG2383	412056	2015	VL	DP	3812	FL	5/21/2015	6/1/2015
4UZAB2DT9GCHH0120	412058	2015	VL	DP	3436	FL	6/2/2015	6/11/2015
4UZAB2DT1GCHG4666	412064	2015	VL	DP	3849	FL	5/22/2015	6/2/2015
4UZAB2DT5GCHJ1215	412085	2015	VL	DP	3850	FL	6/1/2015	6/9/2015
4UZAB2DT3GCHJ1214	412086	2015	VL	DP	3812	FL	5/29/2015	6/8/2015
4UZAB2DT1GCHJ1969	412095	2016	VL	DP	3709	FL	6/15/2015	6/24/2015
4UZACHDT3GCHL5402	412098	2016	VL	DP	4044	FL	7/14/2015	7/22/2015
4UZAB2DTXGCHL5395	412099	2016	VL	DP	3709	FL	7/24/2015	8/3/2015
4UZAB2DT0GCHM6681	412103	2016	VL	DP	3709	FL	8/25/2015	9/2/2015
4UZAB2DT4GCHS0813	412104	2016	VL	DP	3427	FL	11/9/2015	11/17/2015
4UZAB2DT0GCHJ1218	412108	2016	VL	DP	3436	FL	6/19/2015	7/7/2015
4UZACHDT5GCHL5403	412109	2016	VL	DP	4002	FL	8/17/2015	8/25/2015
4UZACHDT7GCHP7619	412116	2016	VL	DP	4040	FL	10/15/2015	10/22/2015
4UZACHDT3GCHK2066	412117	2016	VL	DP	4037	FL	7/6/2015	7/14/2015
4UZACHDT1GCHM6687	412119	2016	VL	DP	4040	FL	9/22/2015	9/29/2015
4UZACHDT9GCHK4887	412122	2016	VL	DP	4037	FL	7/6/2015	7/15/2015
4UZAB2DT1GCHL5396	412123	2016	VL	DP	3709	FL	7/20/2015	7/28/2015
4UZACHDT2GCHK9848	412124	2016	VL	DP	4037	FL	7/21/2015	7/29/2015
4UZAB2DT3GCHL5397	412132	2016	VL	DP	3709	FL	7/21/2015	7/30/2015
4UZAB2DT1GCHK2065	412133	2016	VL	DP	3709	FL	7/7/2015	7/16/2015
4UZACHDT5GCHJ8245	412134	2016	VL	DP	4037	FL	6/23/2015	7/9/2015
4UZAB2DT3GCHJ8244	412135	2016	VL	DP	3436	FL	7/14/2015	7/22/2015
4UZAB2DT3GCHH5457	412137	2016	VL	DP	3709	FL	6/11/2015	6/22/2015
4UZACHDT9GCHL7459	412139	2016	VL	DP	4002	FL	8/18/2015	8/26/2015
4UZACHDT0GCHK9847	412140	2016	VL	DP	4002	FL	8/5/2015	8/13/2015
4UZACHDT7GCHH5462	412141	2016	VL	DP	4037	FL	7/8/2015	7/16/2015
4UZAB2DT6GCHL5393	412142	2016	VL	DP	3709	FL	7/15/2015	7/23/2015
4UZACHDT7GCHM2630	412147	2016	VL	DP	4044	FL	9/9/2015	9/16/2015
4UZAB2DT8GCHL5394	412148	2016	VL	DP	3709	FL	7/22/2015	7/30/2015
4UZACHDT8GCHJ1970	412151	2016	VL	DP	4037	FL	7/9/2015	7/17/2015
4UZAB2DT2GCHL5391	412152	2016	VL	DP	3436	FL	7/22/2015	7/31/2015
4UZACHDT8GCHP7614	412153	2016	VL	DP	4040	FL	10/29/2015	11/5/2015
4UZAB2DT7GCHN5118	412154	2016	VL	DP	3725	FL	11/10/2015	11/17/2015
4UZACHDT1GCHM8343	412161	2016	VL	DP	4044	FL	9/28/2015	10/5/2015
4UZAB2DTXGCHM8339	412165	2016	VL	DP	3709	FL	8/26/2015	9/3/2015
4UZACHDT6GCHM8340	412166	2016	VL	DP	4044	FL	8/19/2015	8/27/2015
4UZACHDT7GCHL5404	412175	2016	VL	DP	4002	FL	8/20/2015	8/28/2015
4UZACHDT8GCHM8341	412176	2016	VL	DP	4037	FL	8/31/2015	9/9/2015
4UZAB2DT8GCHM0238	412183	2016	VL	DP	3709	FL	8/6/2015	8/14/2015
4UZAB2DT7GCHK4886	412184	2016	VL	DP	3436	FL	7/15/2015	7/23/2015
4UZAB2DT4GCHK7437	412185	2016	VL	DP	3709	FL	7/9/2015	7/20/2015

4UZACHDT6GCHM6684	412186	2016	VL	DP	4044	FL	9/9/2015	9/17/2015
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4UZAB2DT5GCHN5117	412192	2016	VL	DP	3709	FL	9/21/2015	9/28/2015
4UZACHDT6GCHP1939	412198	2016	VL	DP	4037	FL	10/21/2015	10/29/2015
4UZAB2DT5GCHR6380	412200	2016	VL	DP	3427	FL	11/23/2015	12/2/2015
4UZAB2DT8GCHP5703	412201	2016	VL	DP	3709	FL	11/24/2015	12/4/2015
4UZAB2DT2GCHN7066	412202	2016	VL	DP	3427	FL	10/26/2015	11/3/2015
4UZACHDT2GCHP1937	412207	2016	VL	DP	4037	FL	10/5/2015	10/13/2015
4UZACHDT8GCHM6685	412224	2016	VL	DP	4037	FL	9/18/2015	9/25/2015
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4UZACHDT7GCHK9845	412237	2016	VL	DP	4037	FL	7/28/2015	8/6/2015
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4UZACHDTXGCHM6686	412244	2016	VL	DP	4040	FL	9/23/2015	10/1/2015
4UZACHDT3GCHM8344	412247	2016	VL	DP	4037	FL	9/1/2015	9/10/2015
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4UZACHDTXGCHM0239	412259	2016	VL	DP	4037	FL	8/5/2015	8/13/2015
4UZACHDT2GCHP9794	412260	2016	VL	DP	4040	FL	11/18/2015	11/25/2015
4UZAB2DT5GCHM2626	412265	2016	VL	DP	3725	FL	10/19/2015	10/27/2015
4UZACHDT4GCHP1938	412268	2016	VL	DP	4037	FL	10/12/2015	10/20/2015
4UZAB2DT9GCHN5119	412269	2016	VL	DP	3709	FL	9/30/2015	10/7/2015
4UZAB2DT3GCHN5116	412270	2016	VL	DP	3436	FL	10/13/2015	10/21/2015
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4UZAB2DT0GCHL5390	412278	2016	VL	DP	3436	FL	7/30/2015	8/7/2015
4UZAB2DT9GCHS0810	412279	2016	VL	DP	3725	FL	12/9/2015	12/17/2015
4UZAB2DT6GCHM0237	412286	2016	VL	DP	3709	FL	8/4/2015	8/12/2015
4UZAB2DT5GCHK9844	412288	2016	VL	DP	3436	FL	9/18/2015	9/28/2015
4UZACHDT5GCHM6689	412293	2016	VL	DP	4002	FL	9/14/2015	9/22/2015
4UZACHDT9GCHN5122	412297	2016	VL	DP	4040	FL	10/1/2015	10/9/2015
4UZACHDT2GCHN1638	412298	2016	VL	DP	4037	FL	10/2/2015	10/12/2015
4UZACHDTXGCHM8342	412299	2016	VL	DP	4002	FL	9/2/2015	9/11/2015
4UZAB2DT3GCHM2625	412300	2016	VL	DP	3436	FL	9/3/2015	9/14/2015
4UZACHDT6GCHM0240	412301	2016	VL	DP	4037	FL	9/3/2015	9/14/2015
4UZACHDT5GCHN5120	412304	2016	VL	DP	4002	FL	9/10/2015	9/18/2015
4UZACHDT2GCHM6682	412305	2016	VL	DP	4037	FL	9/11/2015	9/21/2015
4UZACHDT7GCHN5121	412306	2016	VL	DP	4040	FL	9/25/2015	10/2/2015
4UZAB2DT2GCHM6679	412307	2016	VL	DP	3436	FL	9/17/2015	9/25/2015
4UZAB2DT0GCHN7065	412308	2016	VL	DP	3436	FL	9/11/2015	9/21/2015
4UZAB2DT0GCHN1637	412314	2016	VL	DP	3436	FL	9/10/2015	9/18/2015
4UZACHDT4GCHM6683	412315	2016	VL	DP	4044	FL	9/14/2015	9/22/2015
4UZAB2DT6GCHN7068	412321	2016	VL	DP	3709	FL	11/11/2015	11/18/2015
4UZAB2DT4GCHN7067	412327	2016	VL	DP	3709	FL	10/21/2015	10/28/2015
4UZACHDT0GCHP9793	412331	2016	VL	DP	4037	FL	11/16/2015	11/24/2015
4UZAB2DT4GCHS7194	412332	2016	VL	DP	3725	FL	12/9/2015	12/17/2015
4UZAB2DT7GCHM2627	412335	2016	VL	DP	3709	FL	10/22/2015	10/30/2015
4UZAB2DT4GCHS4800	412348	2016	VL	DP	3436	FL	11/19/2015	11/30/2015
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4UZAB2DT4GCHP5701	412364	2016	VL	DP	3436	FL	11/2/2015	11/10/2015
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4UZAB2DT1GCHS4799	412376	2016	VL	DP	3436	FL	1/11/2016	1/19/2016

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4UZACHDT1GCHT2451	412380	2016	VL	DP	4002	FL	1/11/2016	1/19/2016
4UZACHDTXGCHR9727	412381	2016	VL	DP	4037	FL	11/20/2015	12/1/2015
4UZACHDT6GCHS7200	412383	2016	VL	DP	4037	FL	12/10/2015	1/4/2016
4UZACHDT3GCHP7617	412389	2016	VL	DP	4002	FL	11/6/2015	11/16/2015
4UZACHDT7GCHP9791	412390	2016	VL	DP	4037	FL	11/5/2015	11/12/2015
4UZACHDTXGCHP7615	412391	2016	VL	DP	4037	FL	11/3/2015	11/11/2015
4UZACHDT6GCHS0814	412395	2016	VL	DP	4040	FL	12/7/2015	12/14/2015
4UZAB2DT6GCHP5702	412396	2016	VL	DP	3709	FL	12/2/2015	12/9/2015
4UZAB2DT5GCHT5594	412397	2016	VL	DP	3436	FL	1/12/2016	1/19/2016
4UZAB2DT1GCHT2448	412404	2016	VL	DP	3436	FL	1/26/2016	2/3/2016
4UZACHDT9GCHP9792	412415	2016	VL	DP	4037	FL	11/12/2015	11/20/2015
4UZACHDT9GCHU9174	412434	2016	VL	DP	4002	FL	1/13/2016	1/20/2016
4UZAB2DT0GCHS0811	412435	2016	VL	DP	3725	FL	1/20/2016	1/27/2016
4UZACHDT4GCHU2603	412441	2016	VL	DP	4037	FL	1/14/2016	1/21/2016
4UZAB2DT5GCHU9169	412453	2016	VL	DP	3436	FL	12/14/2015	1/7/2016
4UZAB2DT6GCHS7195	412466	2016	VL	DP	3709	FL	1/21/2016	1/29/2016
4UZAB2DT2GCHS0812	412481	2016	VL	DP	3436	FL	1/14/2016	1/22/2016
4UZACHDT4GCHT5599	412486	2016	VL	DP	4037	FL	1/15/2016	1/25/2016

CANADIAN UNITS	Prod #	Model	Brand	Type	Floor	Chassis	Date In	Date Off
4UZACHDT5GCHH5461	412089	2016	VL	DP	4037	FL		7/7/2015
4UZAB2DT9GCHJ1217	412110	2016	VL	DP	3436	FL		7/13/2015
4UZACHDT4GCHK7440	412111	2016	VL	DP	4037	FL		7/21/2015