

NEWMAR CORPORATION WARRANTY DEPARTMENT

TECHNICAL SERVICE BULLETIN

DATE ISSUED	MODEL YEAR(S) AFFECTED	TSB #
6/16/2016	2015, 2016	452

BRAND

Bay Star Sport	<input type="checkbox"/>	Ventana	<input checked="" type="checkbox"/>	Essex	<input type="checkbox"/>
Bay Star	<input type="checkbox"/>	Dutch Star	<input type="checkbox"/>	King Aire	<input type="checkbox"/>
Canyon Star	<input type="checkbox"/>	Mountain Aire	<input type="checkbox"/>	Other	<input type="checkbox"/>
Ventana LE	<input checked="" type="checkbox"/>	London Aire	<input type="checkbox"/>		

DESCRIPTION

Newmar Corporation has decided that a defect relating to motor vehicle safety exists in specific motorhomes built on Freightliner chassis. This recall is the result of information provided to Newmar by Daimler Trucks North America. NHTSA#16v 270, TC# 2016-262

Issue: On certain motorhomes, the front sway bar mounting bracket may not fit on the axle mounting surface correctly. This could cause the mounting bolts to bend or become loose, which could result in the sway bar possibly detaching, potentially affecting vehicle handling and increasing the risk of a crash causing injury and/or property damage.

The affected 2015 and 2016 Ventana and Ventana LE motorhomes were built between 4/8/2015 and 2/8/2016

RECOMMENDED ACTION

Correction: The sway bar mounting will be modified on affected vehicles. Daimler Trucks North America will provide work instructions and perform the repairs at an authorized service facility at no cost to the customer.

Repair Procedure: Contact DTNA at 800-547-0712 or e-mail DTNA.Warranty.Campaigns@Daimler.com.

Recall # 16v 208 DTNA has set the time for this repair at 1.7 hr.

Note: Newmar will not be authorizing this repair. DTNA will authorize and schedule this repair. If you need assistance contacting DTNA, call Newmar @ 866-290-5371.

Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.



WHEN YOU KNOW THE DIFFERENCE

NEWMAR CORPORATION

NEWMARCORP.COM

Date: June 14, 2016
Re: Newmar Corporation – Motor Vehicle Recall Notification

Subject: Recall Campaign No.: 16V 270

This notice is sent to you as a Newmar Dealer in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific Newmar recreational vehicles.

The National Traffic and Motor Vehicle Safety Act requires that each vehicle which is subject to a recall campaign of this type must be satisfactorily repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. To avoid providing these problematic solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. Vehicle owners are being notified of this recall. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

REASON FOR THIS RECALL

Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific motor homes built on Freightliner chassis. This recall is the result of information provided to us by Daimler Trucks North America.

On certain Freightliner brand motorhome chassis, the front sway bar mounting bracket may not fit flush on the axle mounting surface and cause the mounting bolts to bend or become loose. Loose sway bar mounting bolts could potentially result in a detached sway bar. A detached sway bar on a motorhome may result in higher than expected vehicle sway or reduced handling potentially increasing the risk of a crash. Correction: The sway bar mounting will be modified on affected vehicles.

These motor homes require immediate service. Continued use poses a potential safety hazard.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to provide to all customers/owner vehicles the service of completing this campaign at no charge to the customer/owner regardless of vehicle age, vehicle mileage, or ownership at the time of repair.

REPAIR PROCEDURE

Daimler Trucks North America will provide work instructions. The sway bar mounting will be modified on affected vehicles. Repairs will be performed by Daimler Trucks North America authorized service facilities at no cost to the customer.

If you should have any questions please contact the Newmar service department at: 1-866-290-5371.

Thank you for your cooperation.

Sincerely,

Newmar Corporation



WHEN YOU KNOW THE DIFFERENCE

NEWMAR CORPORATION

NEWMARCORP.COM

Date: June 13, 2016
Re: Newmar Corporation – Motor Vehicle Recall Notification

Subject: Recall Campaign No.: # 2016-262

This notice is sent to you as a Newmar Dealer in accordance with the requirements of the Canada Motor Vehicle Safety Act. Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific Newmar recreational vehicles.

Each vehicle which is subject to a recall campaign of this type must be satisfactorily repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. To avoid providing these problematic solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. Vehicle owners are being notified of this recall. If the condition is not remedied within a reasonable time, they are instructed to contact Transport Canada.

REASON FOR THIS RECALL

Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific motor homes built on Freightliner chassis. This recall is the result of information provided to us by Daimler Trucks North America.

On certain motorhomes, the front sway bar mounting bracket may not fit on the axle mounting surface correctly. This could cause the mounting bolts to bend or become loose, which could result in the sway bar possibly detaching, which could affect vehicle handling and increase the risk of a crash causing injury and/or property damage. Correction: Daimler Trucks of North America Dealers will modify the sway bar mounting surface.

These motor homes require immediate service. Continued use poses a potential safety hazard.

This recall applies to 2015 Newmar Ventana motorhomes built between 4/27/2015 and 5/06/2015.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to provide to all customers/owner vehicles the service of completing this campaign at no charge to the customer/owner regardless of vehicle age, vehicle mileage, or ownership at the time of repair.

REPAIR PROCEDURE

Daimler Trucks North America, 800-547-0712, e-mail DTNA.Warranty.Campaigns@Daimler.com will provide work instructions. The sway bar mounting will be modified on affected vehicles. Repairs will be performed by Daimler Trucks North America authorized service facilities at no cost to the customer.

If you should have any questions please contact the Newmar service department at: 1-866-290-5371.

Thank you for your cooperation.

Sincerely,

Newmar Corporation

VIN Number	Production Number	Model Year	Brand	Type	Floor Plan	Chassis Brand	Date In Production	Date Off Production
4UZAB2DTXGCHM8339	412165	2016	VL	DP	3709 FL		8/26/2015	9/3/2015
4UZAB2DT0GCHE0813	412015	2015	VL	DP	3812 FL		3/27/2015	4/8/2015
4UZAB2DT0GCHE9916	412048	2015	VL	DP	3812 FL		5/5/2015	5/13/2015
4UZAB2DT0GCHN1637	412314	2016	VL	DP	3436 FL		9/10/2015	9/18/2015
4UZAB2DT0GCHN7065	412308	2016	VL	DP	3436 FL		9/11/2015	9/21/2015
4UZAB2DT2GCHE9917	412052	2015	VL	DP	3812 FL		5/18/2015	5/27/2015
4UZAB2DT3GCHN5116	412270	2016	VL	DP	3436 FL		10/13/2015	10/21/2015
4UZAB2DT4GCHE9918	412010	2015	VL	DP	3812 FL		5/20/2015	5/29/2015
4UZAB2DT5GCHN5117	412192	2016	VL	DP	3709 FL		9/21/2015	9/28/2015
4UZAB2DT5GCHV4968	412520	2016	VL	DP	3436 FL		1/29/2016	2/8/2016
4UZAB2DT7GCHE9914	412026	2015	VL	DP	3635 FL		5/5/2015	5/13/2015
4UZAB2DT7GCHN5118	412154	2016	VL	DP	3725 FL		11/10/2015	11/17/2015
4UZAB2DT9GCHE9915	412001	2015	VL	DP	3812 FL		5/7/2015	5/18/2015
4UZAB2DT9GCHN5119	412269	2016	VL	DP	3709 FL		9/30/2015	10/7/2015
4UZACHDTXGCHM8342	412299	2016	VL	DP	4002 FL		9/2/2015	9/11/2015
4UZACHDT1GCHE0822	411998	2015	VT	DP	3635 FL		4/23/2015	5/4/2015
4UZACHDT1GCHM8343	412161	2016	VL	DP	4044 FL		9/28/2015	10/5/2015
4UZACHDT2GCHN1638	412298	2016	VL	DP	4037 FL		10/2/2015	10/12/2015
4UZACHDT3GCHK2066	412117	2016	VL	DP	4037 FL		7/6/2015	7/14/2015
4UZACHDT3GCHM6688	412226	2016	VL	DP	4040 FL		9/23/2015	9/30/2015
4UZACHDT3GCHM8344	412247	2016	VL	DP	4037 FL		9/1/2015	9/10/2015
4UZACHDT4GCHM6697	412337	2016	VT	DP	3709 FL		10/16/2015	10/26/2015
4UZACHDT5GCHK2067	412194	2016	VT	DP	3436 FL		8/5/2015	8/13/2015
4UZACHDT5GCHM6689	412293	2016	VL	DP	4002 FL		9/14/2015	9/22/2015
4UZACHDT5GCHN5120	412304	2016	VL	DP	4002 FL		9/10/2015	9/18/2015
4UZACHDT6GCHM8340	412166	2016	VL	DP	4044 FL		8/19/2015	8/27/2015
4UZACHDT7GCHN5121	412306	2016	VL	DP	4040 FL		9/25/2015	10/2/2015
4UZACHDT8GCHM8341	412176	2016	VL	DP	4037 FL		8/31/2015	9/9/2015
4UZACHDT9GCHN5122	412297	2016	VL	DP	4040 FL		10/1/2015	10/9/2015
4UZACHDT9GCHP9792	412415	2016	VL	DP	4037 FL		11/12/2015	11/20/2015
4UZFCHCY0GCHE9921	412006	2015	VT	DP	4037 FL		5/1/2015	5/11/2015
4UZFCHCY0GCHN1639	412159	2016	VT	DP	4041 FL		10/14/2015	10/22/2015
4UZFCHCY0GCHN1642	412320	2016	VT	DP	4369 FL		9/21/2015	9/29/2015
4UZFCHCY0GCHN5125	412336	2016	VT	DP	4002 FL		10/23/2015	11/2/2015
4UZFCHCY1GCHK2070	412250	2016	VT	DP	4041 FL		7/24/2015	8/4/2015
4UZFCHCY1GCHM8345	412267	2016	VT	DP	4369 FL		8/21/2015	8/31/2015
4UZFCHCY1GCHS4806	412181	2016	VT	DP	4369 FL		1/12/2016	1/20/2016
4UZFCHCY2GCHE9919	411999	2015	VT	DP	4037 FL		4/30/2015	5/11/2015
4UZFCHCY2GCHN1643	412322	2016	VT	DP	4369 FL		9/30/2015	10/8/2015
4UZFCHCY2GCHN5126	412385	2016	VT	DP	4037 FL		11/3/2015	11/11/2015
4UZFCHCY3GCHM8346	412292	2016	VT	DP	4369 FL		9/9/2015	9/17/2015
4UZFCHCY3GCHS4807	412431	2016	VT	DP	4369 FL		12/17/2015	1/12/2016
4UZFCHCY4GCHE9923	412031	2015	VT	DP	4037 FL		5/4/2015	5/12/2015
4UZFCHCY4GCHN1644	412212	2016	VT	DP	4316 FL		9/22/2015	9/30/2015
4UZFCHCY4GCHN5127	412179	2016	VT	DP	4322 FL		9/23/2015	10/1/2015
4UZFCHCY4GCHN5130	412264	2016	VT	DP	4381 FL		10/6/2015	10/14/2015
4UZFCHCY4GCHP9797	412291	2016	VT	DP	4311 FL		12/3/2015	12/11/2015
4UZFCHCY5GCHM8347	412218	2016	VT	DP	4369 FL		9/8/2015	9/16/2015
4UZFCHCY6GCHE9924	411981	2015	VT	DP	4002 FL		5/7/2015	5/18/2015
4UZFCHCY6GCHN1645	412294	2016	VT	DP	4322 FL		9/25/2015	10/5/2015
4UZFCHCY6GCHN5128	412289	2016	VT	DP	4369 FL		9/18/2015	9/28/2015
4UZFCHCY6GCHN5131	412205	2016	VT	DP	4369 FL		10/15/2015	10/23/2015
4UZFCHCY7GCHN1640	412157	2016	VT	DP	4037 FL		10/20/2015	10/28/2015
4UZFCHCY7GCHN5123	412344	2016	VT	DP	4037 FL		10/26/2015	11/3/2015
4UZFCHCY8GCHN1646	412241	2016	VT	DP	4316 FL		9/23/2015	10/1/2015

VIN Number	Production Number	Model Year	Brand	Type	Floor Plan	Chassis Brand	Date In Production	Date Off Production
4UZFCHCY8GCHN5129	412208	2016	VT	DP	4316 FL		10/2/2015	10/12/2015
4UZFCHCY9GCHK2074	412242	2016	VT	DP	4322 FL		8/7/2015	8/17/2015
4UZFCHCY9GCHN1641	412353	2016	VT	DP	4037 FL		10/28/2015	11/5/2015
4UZFCHCY9GCHN5124	412256	2016	VT	DP	4002 FL		9/8/2015	9/16/2015

Canadian Units

VIN Number	Production Number	Model Year	Brand	Type	Floor Plan	Chassis Brand	Date In Production	Date Off Production
4UZFCHCY2GCHE9922	411851	2015	VT	DP	4037 FL		4/28/2015	5/6/2015
4UZFCHCY9GCHE9920	412012	2015	VT	DP	4002 FL		4/27/2015	5/5/2015