

# NEWMAR CORPORATION

## WARRANTY DEPARTMENT

### TECHNICAL SERVICE BULLETIN

DATE ISSUED	MODEL YEAR(S) AFFECTED	TSB #
7/7/2016	2014, 2015	453

#### BRAND

Bay Star Sport	<input type="checkbox"/>	Ventana	<input type="checkbox"/>	Essex	<input checked="" type="checkbox"/>
Bay Star	<input type="checkbox"/>	Dutch Star	<input type="checkbox"/>	King Aire	<input type="checkbox"/>
Canyon Star	<input type="checkbox"/>	Mountain Aire	<input checked="" type="checkbox"/>	Other	<input type="checkbox"/>
Ventana LE	<input type="checkbox"/>	London Aire	<input checked="" type="checkbox"/>		

#### DESCRIPTION

Newmar Corporation has decided that a defect relating to motor vehicle safety exists in specific motorhomes built on Freightliner chassis. This recall is the result of information provided to Newmar by Daimler Trucks North America. NHTSA #16v 280, TC# 2016-304

**Issue:** On certain motorhomes built on Freightliner chassis, the power steering fluid temperature may exceed the hose material rating on certain rear engine chassis built with specific 18k and 20k front axles used in motorhomes applications. The failure mode on these systems may result in loss of power steering during low-speed driving conditions. Sudden loss of steering assist on this vehicle without warning, increasing the risk of a crash causing injury and/or property damage.

The affected 2014 Essex and 2015 Mountain Aire, London Aire, and Essex motorhomes were built between 5/30/2013 and 6/08/2015.

#### RECOMMENDED ACTION

**Correction:** Daimler Trucks North American LLC will provide the work instructions and replace the suspect hose with a hose with a higher temperature rating at no cost to the customer.

##### Repair Procedure

Contact Daimler Trucks North America LLC via e-mail [DTNA.Warranty.Campaigns@Daimler.com](mailto:DTNA.Warranty.Campaigns@Daimler.com) or call 800-547-0712 for work instructions and to locate a Qualified Service Center near you. Qualified Service Centers should follow instructions from DTNA regarding the return or disposal of old parts.

**Recall # 16v 121** DTNA has set the repair time at 13 hours for installation of new hoses.

**Note:** Newmar will not be authorizing this repair. DTNA will authorize and schedule this repair. If you need assistance contacting DTNA, call Newmar @ 866-290-5371.

***Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.***



WHEN YOU KNOW THE DIFFERENCE

# NEWMAR CORPORATION

NEWMARCORP.COM

Date: June 15, 2016

Re: Newmar Corporation – Motor Vehicle Recall Notification

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Subject: Recall Campaign No.: **16V 280**

This notice is sent to you as a Newmar Dealer in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific Newmar recreational vehicles.

The National Traffic and Motor Vehicle Safety Act requires that each vehicle which is subject to a recall campaign of this type must be satisfactorily repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. To avoid providing these problematic solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. Vehicle owners are being notified of this recall. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

## **REASON FOR THIS RECALL**

*Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific motor homes built on Freightliner chassis. This recall is the result of information provided to us by Daimler Trucks North America.*

On certain motorhomes built on Freightliner chassis, the power steering fluid temperature may exceed the hose material rating on certain rear engine chassis built with certain 18k and 20k front axles used in motorhomes applications. The failure mode on these systems may result in loss of power steering during low-speed driving conditions. Sudden loss of steering assist on this vehicle without warning could lead to a vehicle crash. Correction: The suspect hose will be replaced with a hose with a higher temperature rating, this will be done at no cost to the customer.

**These motor homes require immediate service. Continued use poses a potential safety hazard.**

## **DEALER CAMPAIGN RESPONSIBILITY**

***Dealers are to provide to all customers/owner vehicles the service of completing this campaign at no charge to the customer/owner regardless of vehicle age, vehicle mileage, or ownership at the time of repair.***

## **REPAIR PROCEDURE**

Contact Daimler Trucks North America LLC at 800-547-0712, e-mail [DTNA.Warranty.Campaigns@Daimler.com](mailto:DTNA.Warranty.Campaigns@Daimler.com) for work instructions.

If you should have any questions please contact the Newmar service department at: 1-866-290-5371.

Thank you for your cooperation.

Sincerely,

Newmar Corporation



WHEN YOU KNOW THE DIFFERENCE

# NEWMAR CORPORATION

NEWMARCORP.COM

Date: June 15, 2016

Re: Newmar Corporation – Motor Vehicle Recall Notification

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Subject: Recall Campaign No.: # 2016-304

This notice is sent to you as a Newmar Dealer in accordance with the requirements of the Canada Motor Vehicle Safety Act. Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific Newmar recreational vehicles.

Each vehicle which is subject to a recall campaign of this type must be satisfactorily repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. To avoid providing these problematic solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. Vehicle owners are being notified of this recall. If the condition is not remedied within a reasonable time, they are instructed to contact Transport Canada.

## **REASON FOR THIS RECALL**

*Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific motor homes built on Freightliner chassis. This recall is the result of information provided to us by Daimler Trucks North America.*

On certain motorhomes, the power steering fluid temperature may exceed the hose material rating. This could cause the power steering hose to rupture without warning during low-speed driving. A leaking power steering hose could result in the loss of power steering assist and increased steering effort, which depending on the driver's reactions and traffic conditions, could increase the risk of a crash resulting in injury and/or damage to property. Correction: Dealers will replace the affected power steering hose with one that has a higher temperature rating.

**These motor homes require immediate service. Continued use poses a potential safety hazard.**

This recall applies to 2014 Essex and 2015 Mountain Aire and London Aire Class A motor homes.  
Built between 7/22/2013 and 1/22/2015.

## **DEALER CAMPAIGN RESPONSIBILITY**

***Dealers are to provide to all customers/owner vehicles the service of completing this campaign at no charge to the customer/owner regardless of vehicle age, vehicle mileage, or ownership at the time of repair.***

## **REPAIR PROCEDURE**

Contact Daimler Trucks North America LLC at 800-547-0712, e-mail DTNA.Warranty.Campaigns@Daimler.com for work instructions.

**If you should have any questions please contact the Newmar service department at: 1-866-290-5371.**

Thank you for your cooperation.

Sincerely,

Newmar Corporation

VIN Number	Production Number	Model Year	Brand	Type	Floor Plan	Chassis Brand	Date In Production	Date Off Production
4UZFBTGBXFCGK7890	904303	2015	MA	DP	4553	FL	7/28/2014	8/5/2014
4UZFBTGBXFCGN1638	904311	2015	MA	DP	4553	FL	8/26/2014	9/5/2014
4UZFBTGBXFCGW0730	501194	2015	LA	DP	4553	FL	1/26/2015	2/4/2015
4UZFBTGB0FCGL4993	904318	2015	MA	DP	4568	FL	9/15/2014	9/23/2014
4UZFBTGB0FCGM5735	904280	2015	MA	DP	4553	FL	9/3/2014	9/11/2014
4UZFBTGB0FCGP9819	904338	2015	MA	DP	4553	FL	11/20/2014	12/2/2014
4UZFBTGB0FCGT9966	904343	2015	MA	DP	4553	FL	1/19/2015	1/27/2015
4UZFBTGB1FCGJ7300	904267	2015	MA	DP	4503	FL	6/19/2014	7/7/2014
4UZFBTGB1FCGK0326	904275	2015	MA	DP	4553	FL	6/20/2014	7/8/2014
4UZFBTGB1FCGK5199	501163	2015	LA	DP	4553	FL	7/21/2014	7/29/2014
4UZFBTGB1FCGM1709	801119	2015	EX	DP	4553	FL	11/18/2014	12/1/2014
4UZFBTGB1FCGM9826	904291	2015	MA	DP	4553	FL	10/27/2014	11/5/2014
4UZFBTGB1FCGN1639	904337	2015	MA	DP	4553	FL	11/25/2014	12/8/2014
4UZFBTGB1FCGP8372	904331	2015	MA	DP	4553	FL	10/31/2014	11/11/2014
4UZFBTGB1FCGS7891	501212	2015	LA	DP	4599	FL	11/12/2014	11/20/2014
4UZFBTGB1FCGW0731	501218	2015	LA	DP	4553	FL	2/9/2015	2/16/2015
4UZFBTGB2FCGM1704	501139	2015	LA	DP	4553	FL	10/1/2014	10/9/2014
4UZFBTGB2FCGM5736	501191	2015	LA	DP	4553	FL	10/23/2014	10/31/2014
4UZFBTGB2FCGN7806	904305	2015	MA	DP	4553	FL	10/20/2014	10/28/2014
4UZFBTGB2FCGP2290	904282	2015	MA	DP	4503	FL	9/30/2014	10/9/2014
4UZFBTGB2FCGR5603	904321	2015	MA	DP	4553	FL	11/17/2014	11/25/2014
4UZFBTGB2FCGS1730	501188	2015	LA	DP	4553	FL	11/7/2014	11/18/2014
4UZFBTGB2FCGT9967	904341	2015	MA	DP	4568	FL	1/20/2015	1/28/2015
4UZFBTGB3FCGJ5290	501126	2015	LA	DP	4553	FL	6/26/2014	7/14/2014
4UZFBTGB3FCGJ7301	501138	2015	LA	DP	4553	FL	6/26/2014	7/15/2014
4UZFBTGB3FCGK2613	904285	2015	MA	DP	4553	FL	7/16/2014	7/24/2014
4UZFBTGB3FCGK7889	904292	2015	MA	DP	4503	FL	7/22/2014	7/30/2014
4UZFBTGB3FCGL4616	904284	2015	MA	DP	4503	FL	8/4/2014	8/13/2014
4UZFBTGB3FCGM9827	904296	2015	MA	DP	4503	FL	10/22/2014	10/31/2014
4UZFBTGB3FCGM9830	904373	2015	MA	DP	4553	FL	5/29/2015	6/8/2015
4UZFBTGB3FCGP8373	904298	2015	MA	DP	4503	FL	11/11/2014	11/19/2014
4UZFBTGB3FCGP9815	904328	2015	MA	DP	4503	FL	11/18/2014	11/26/2014
4UZFBTGB3FCGR3956	904339	2015	MA	DP	4553	FL	12/2/2014	12/10/2014
4UZFBTGB3FCGS7889	904323	2015	MA	DP	4553	FL	12/3/2014	12/11/2014
4UZFBTGB3FCGW0729	501228	2015	LA	DP	4553	FL	1/29/2015	2/9/2015
4UZFBTGB3GCGY9259	904359	2015	MA	DP	4503	FL	3/31/2015	4/9/2015
4UZFBTGB4FCGM5737	501174	2015	LA	DP	4553	FL	10/24/2014	11/3/2014
4UZFBTGB4FCGT4091	904334	2015	MA	DP	4553	FL	12/17/2014	1/13/2015
4UZFBTGB4FCGV1215	501227	2015	LA	DP	4553	FL	1/16/2015	1/27/2015
4UZFBTGB5FCGF3681	904263	2015	MA	DP	4553	FL	5/27/2014	6/9/2014
4UZFBTGB5FCGJ5291	801104	2015	EX	DP	4553	FL	7/9/2014	7/17/2014
4UZFBTGB5FCGJ7302	501129	2015	LA	DP	4553	FL	6/23/2014	7/10/2014
4UZFBTGB5FCGK0328	501137	2015	LA	DP	4553	FL	7/9/2014	7/21/2014
4UZFBTGB5FCGL4617	904314	2015	MA	DP	4553	FL	9/2/2014	9/10/2014
4UZFBTGB5FCGM9828	904324	2015	MA	DP	4503	FL	11/24/2014	12/4/2014
4UZFBTGB5FCGP8374	904320	2015	MA	DP	4503	FL	11/12/2014	11/20/2014
4UZFBTGB5FCGR3957	904344	2015	MA	DP	4553	FL	12/15/2014	1/9/2015
4UZFBTGB5FCGT4097	501198	2015	LA	DP	4553	FL	12/15/2014	1/12/2015
4UZFBTGB6FCGL9907	501140	2015	LA	DP	4553	FL	10/8/2014	10/17/2014
4UZFBTGB6FCGM9837	801158	2015	EX	DP	4553	FL	3/30/2015	4/8/2015
4UZFBTGB6FCGN7808	501177	2015	LA	DP	4553	FL	9/29/2014	10/7/2014
4UZFBTGB6FCGP2292	904297	2015	MA	DP	4553	FL	10/7/2014	10/15/2014
4UZFBTGB6FCGR5605	501197	2015	LA	DP	4553	FL	10/31/2014	11/10/2014
4UZFBTGB6FCGT9969	501223	2015	LA	DP	4553	FL	1/8/2015	1/16/2015

VIN Number	Production Number	Model Year	Brand	Type	Floor Plan	Chassis Brand	Date In Production	Date Off Production
4UZFBTGB7FCFZ7053	904251	2015	MA	DP	4553 FL		4/15/2014	4/25/2014
4UZFBTGB7FCGL4618	501160	2015	LA	DP	4553 FL		9/10/2014	9/18/2014
4UZFBTGB7FCGL4621	801114	2015	EX	DP	4553 FL		7/25/2014	8/4/2014
4UZFBTGB7FCGM5733	904313	2015	MA	DP	4553 FL		9/12/2014	9/22/2014
4UZFBTGB7FCGM9829	904281	2015	MA	DP	4553 FL		9/22/2014	10/1/2014
4UZFBTGB7FCGT1606	904325	2015	MA	DP	4553 FL		12/9/2014	12/17/2014
4UZFBTGB7FCGU6929	904342	2015	MA	DP	4553 FL		1/26/2015	2/4/2015
4UZFBTGB7FCGX3080	904350	2015	MA	DP	4553 FL		1/30/2015	2/10/2015
4UZFBTGB8FCGK5197	904276	2015	MA	DP	4553 FL		7/8/2014	7/16/2014
4UZFBTGB8FCGM9824	904294	2015	MA	DP	4553 FL		10/8/2014	10/16/2014
4UZFBTGB8FCGN1637	904319	2015	MA	DP	4503 FL		9/15/2014	9/24/2014
4UZFBTGB8FCGN7812	801151	2015	EX	DP	4553 FL		1/7/2015	1/16/2015
4UZFBTGB8FCGP8370	904301	2015	MA	DP	4568 FL		11/4/2014	11/13/2014
4UZFBTGB9FCGF3263	501123	2015	LA	DP	4553 FL		5/19/2014	6/2/2014
4UZFBTGB9FCGJ7299	904269	2015	MA	DP	4553 FL		6/13/2014	6/23/2014
4UZFBTGB9FCGK7895	501164	2015	LA	DP	4503 FL		7/30/2014	8/7/2014
4UZFBTGB9FCGM5734	904283	2015	MA	DP	4553 FL		9/11/2014	9/22/2014
4UZFBTGB9FCGN7804	904300	2015	MA	DP	4503 FL		9/26/2014	10/7/2014
4UZFBTGB9FCGP9818	904332	2015	MA	DP	4553 FL		11/24/2014	12/4/2014
4UZFBTGB9FCGP9821	801142	2015	EX	DP	4553 FL		11/20/2014	12/3/2014
4UZFBTGB9FCGT1607	904346	2015	MA	DP	4553 FL		12/16/2014	1/12/2015
4UZFBTGB9FCGT9965	904333	2015	MA	DP	4553 FL		1/15/2015	1/26/2015
4UZFBTDVXECFS3216	801063	2014	EX	DP	4553 FL		9/16/2013	9/24/2013
4UZFBTDV0ECFY1304	801091	2014	EX	DP	4553 FL		4/22/2014	4/30/2014
4UZFBTDV1ECFS3217	801065	2014	EX	DP	4544 FL		9/27/2013	10/9/2013
4UZFBTDV1FCGJ0309	801095	2014	EX	DP	4553 FL		6/4/2014	6/17/2014
4UZFBTDV2ECFV7246	801058	2014	EX	DP	4553 FL		10/11/2013	10/21/2013
4UZFBTDV3ECFS3218	801064	2014	EX	DP	4553 FL		10/4/2013	10/15/2013
4UZFBTDV4ECFJ2177	801046	2014	EX	DP	4553 FL		8/8/2013	8/16/2013
4UZFBTDV4ECFV7247	801060	2014	EX	DP	4544 S		11/6/2013	11/14/2013
4UZFBTDV5ECFS3219	801062	2014	EX	DP	4544 S		9/20/2013	9/30/2013
4UZFBTDV5ECFY4943	801084	2014	EX	DP	4553 FL		3/20/2014	3/31/2014
4UZFBTDV6ECFS3214	801052	2014	EX	DP	4553 FL		8/29/2013	9/10/2013
4UZFBTDV6ECFV7248	801069	2014	EX	DP	4553 FL		11/11/2013	11/19/2013
4UZFBTDV8ECFJ2179	801047	2014	EX	DP	4544 FL		8/28/2013	9/6/2013
4UZFBTDV8ECFS3215	801051	2014	EX	DP	4544 FL		9/9/2013	9/17/2013
4UZFBTDV8ECFV7249	801081	2014	EX	DP	4553 FL		1/21/2014	1/30/2014
4UZFBTDV9ECFJ2174	801038	2014	EX	DP	4553 FL		5/20/2013	5/30/2013
4UZFBTDV9ECFX1998	801083	2014	EX	DP	4553 FL		2/20/2014	3/3/2014

#### Canadian Units

VIN Number	Production Number	Model Year	Brand	Type	Floor Plan	Chassis Brand	Date In Production	Date Off Production
4UZFBTGBXFCGP8371	904309	2015	MA	DP	4568 FL		10/23/2014	10/31/2014
4UZFBTGBXFCGS7890	501207	2015	LA	DP	4553 FL		11/19/2014	12/2/2014
4UZFBTGB0FCGK7896	501150	2015	LA	DP	4553 FL		8/5/2014	8/14/2014
4UZFBTGB0FCGL9899	904289	2015	MA	DP	4553 FL		8/25/2014	9/4/2014
4UZFBTGB2FCGL9905	501153	2015	LA	DP	4553 FL		9/17/2014	9/25/2014
4UZFBTGB3FCGL9900	904307	2015	MA	DP	4553 FL		8/29/2014	9/9/2014
4UZFBTGB5FCGJ5288	501125	2015	LA	DP	4553 FL		6/20/2014	7/8/2014
4UZFBTGB5FCGK2614	501155	2015	LA	DP	4503 FL		7/17/2014	7/25/2014
4UZFBTGB6FCGT9972	501166	2015	LA	DP	4553 FL		1/14/2015	1/22/2015
4UZFBTGB7FCGJ7303	501127	2015	LA	DP	4553 FL		7/7/2014	7/16/2014
4UZFBTGB7FCGN7803	904288	2015	MA	DP	4553 FL		9/16/2014	9/24/2014
4UZFBTGB8FCGJ5284	904270	2015	MA	DP	4553 FL		6/23/2014	7/9/2014

VIN Number	Production Number	Model Year	Brand	Type	Floor Plan	Chassis Brand	Date In Production	Date Off Production
4UZFBT8G8FCGT1615	501167	2015	LA	DP	4553 FL		12/4/2014	12/12/2014
4UZFBT8G9FCGL4619	501168	2015	LA	DP	4553 FL		8/18/2014	8/26/2014
4UZFBT8G9FCGL4992	904286	2015	MA	DP	4553 FL		8/13/2014	8/22/2014
4UZFBTDV0ECFJ2175	801042	2014	EX	DP	4553 FL		7/22/2013	7/30/2013
4UZFBTDV2ECFJ2176	801044	2014	EX	DP	4553 FL		7/31/2013	8/8/2013
4UZFBTDV6ECFJ2178	801048	2014	EX	DP	4544 FL		8/19/2013	8/28/2013
4UZFBTDV9ECFY1303	801092	2014	EX	DP	4544 FL		4/15/2014	4/25/2014