

NEWMAR CORPORATION WARRANTY DEPARTMENT

TECHNICAL SERVICE BULLETIN

DATE ISSUED	MODEL YEAR(S) AFFECTED	TSB #
8/18/2016	2017	462

BRAND

Bay Star Sport	☐	Ventana	☐	Essex	☒
Bay Star	☐	Dutch Star	☒	King Aire	☒
Canyon Star	☐	Mountain Aire	☒	Other	☐
Ventana LE	☐	London Aire	☒		

DESCRIPTION

Issue: On certain motorhomes manufactured by Newmar Corporation, the interior rear slideout fascia wood trim has the potential to separate from the slideout. If the fascia trim separates from the slideout it could possibly cause damage to the fascia or surrounding components.

This TSB applies to specific 2017 Dutch Star, Mountain Aire, London Aire, Essex, and King Aire coaches. Please check the attached population list for specific unit numbers.

RECOMMENDED ACTION

Correction: Authorized Newmar Service Facilities will secure the fascia trim to the slideout.

Service Procedure: Follow attached work instructions to secure the interior rear slideout fascia as needed. Call the Newmar Parts Department at (800) 561-5790 to order parts for this TSB. The parts will be sent to the Authorized Service Facility. No prior authorization is needed to complete repair. For technical assistance contact the Newmar Service Department at (866) 290-5371.

Flat Rate Code: TSB 462

Labor Time: .2hr

Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.

How to Secure Fascia at Rear of HWH Flat Floor Slideout

Relevant Coaches

Brand: Dutch Star, Mountain Aire, London Aire, Essex, King Aire

Year(s): Early 2017 Models

Floorplan: All floorplans with HWH Flat Floor Slideout

Issue

The rear fascia wood trim has the potential to separate from the slideout. It could fall and cause damage to the fascia or surrounding components.

Action

Follow the service procedure below to correct the condition. The approximate time to complete this repair is two tenths of an hour (.2 hr).

Necessary Tools & Replacement Parts

Screw Gun
6" x #2 Square Bit
Flashlight

Part Name	Part Quantity	Newmar Part Number
#8 x 1 1/4" Washer Head Screw	.003 (3 Washer Head Screws)	25826

Service Procedure

Rear Fascia Instructions By Model



Dutch Star



Dutch Star - Rear Fascia - Top



Dutch Star - Rear Fascia - Bottom

Step 1

Verify there is a screw in the top block. If not, install one.

Step 2

Pull the lower block off the fascia leg. Verify whether there is a screw into the structural fascia. If not, install one.

King Aire



King Aire - Rear Fascia - Top



King Aire - Rear Fascia - Bottom

Step 1

Remove top corner block, verify there is a screw at the top. If not, install one.

Step 2

Pull or push up the vinyl insert a few inches exposing the inside of the fascia at bottom. Verify that there is a screw installed. If not, install one near the bottom.

Step 3

Push or pull the insert back down into place.

Step 4

Reinstall the top block with the magnet. Be sure the magnet is attached tight against the metal plate.

London Aire



London Aire - Rear Fascia - Top



London Aire - Rear Fascia - Bottom

Step 1

Pull the rear fascia wood out a few inches -- just enough to see the magnets and plates. Do not pull the bottom out too far because there are wires attached.

Step 2

Mark backer's location so you will know where to install the screw.

Step 3

Replace the rear fascia wood and install screws from the back side. Be careful to avoid the magnet and magnet plate, but still catch the wood backer.

Mountain Aire



Mountain Aire - Rear Fascia - Bottom

Step 1

Remove the lower block, which is attached with magnets. Verify there is a screw holding the rear fascia behind the block. If not, install a screw to the fascia.

Step 2

Reinstall the lower block.

Step 3

Verify top magnet is holding fascia secure. If not, install a screw from the back side of fascia.

Essex



Essex - Rear Fascia - Bottom



Essex - Rear Fascia - Top

Step 1

Remove the lower block, which is attached with magnets. Verify there is a screw holding the rear fascia behind the block. If not, install a screw into the fascia.

Step 2

Verify there is a screw in the top block. If not, install one.

Step 3

Reinstall the lower block.

VIN Number	Production Number	Model Year	Brand	Type	Floor Plan	Chassis Brand	Date In Production	Date Off Production
4VZVU1E92HC081132	530361	2017	KG	DB	4519 S		1/22/2016	2/1/2016
4UZFCHCYXHCHZ7786	606083	2017	DS	DP	4018 FL		5/16/2016	5/25/2016
4UZACHCY4HCHP4112	605954	2017	DS	DP	3736 FL		2/16/2016	2/24/2016
4UZFCHCY9HCHP4113	605925	2017	DS	DP	4054 FL		1/26/2016	2/3/2016
4UZFCHCY5HCHZ7792	606079	2017	DS	DP	4369 FL		5/19/2016	5/27/2016
4UZFCHCY8HCJA0477	606074	2017	DS	DP	4369 FL		6/1/2016	6/9/2016
4UZFCHCY6HCJA0476	606076	2017	DS	DP	4369 FL		6/2/2016	6/10/2016
4UZFCHCY9HCHZ7794	606061	2017	DS	DP	4369 FL		5/18/2016	5/26/2016
4UZFCHCYXHCHV9345	605953	2017	DS	DP	4369 FL		2/24/2016	3/4/2016
4VZAU1E96HC081116	904443	2017	MA	DP	4519 S		12/4/2015	12/11/2015
4UZFCTBG4HCHY6231	904473	2017	MA	DP	4553 FL		5/23/2016	6/2/2016
4UZFCHCY2HCJA0474	606071	2017	DS	DP	4369 FL		5/31/2016	6/8/2016
4UZFCHCY3HCHZ7788	606064	2017	DS	DP	4018 FL		5/25/2016	6/3/2016
4UZFCHCY0HCJA0473	606065	2017	DS	DP	4310 FL		5/31/2016	6/8/2016
4VZVU1E99HC082214	501339	2017	LA	DP	4533 S		5/12/2016	5/20/2016
4UZFCHCY8HCHY5412	606049	2017	DS	DP	4369 FL		5/12/2016	5/23/2016
4UZFCHCY8HCHZ7785	606051	2017	DS	DP	4018 FL		5/16/2016	5/24/2016
4VZVU1E92HC082216	530371	2017	KG	DB	4519 S		5/13/2016	5/25/2016
4UZFCHCY3HCHZ7791	606052	2017	DS	DP	4369 FL		5/18/2016	5/26/2016
4UZFCHCY7HCHZ7793	606050	2017	DS	DP	4369 FL		5/17/2016	5/26/2016
4VZAU1E97HC080685	904469	2017	MA	DP	4553 S		5/19/2016	5/27/2016
4VZVU1E9XHC082285	801212	2017	EX	DP	4519 S		5/24/2016	6/3/2016
4VZVU1E90HC081288	501327	2017	LA	DP	4513 S		12/9/2015	12/16/2015
4VZVU1E99HC081130	801196	2017	EX	DP	4553 S		12/14/2015	1/7/2016
4UZFCTBG1HCHP4120	801202	2017	EX	DP	4533 FL		2/2/2016	2/10/2016
4UZFCTBG3HCHP4118	904458	2017	MA	DP	4513 FL		2/5/2016	2/15/2016
4VZVU1E94HC081133	501337	2017	LA	DP	4553 S		2/10/2016	2/18/2016
4UZFCHCY0HCHZ7795	606056	2017	DS	DP	4310 FL		5/20/2016	5/31/2016
4UZFCHCY2HCHZ7796	606057	2017	DS	DP	4310 FL		5/20/2016	6/1/2016
4UZFCHCY8HCHZ7799	606060	2017	DS	DP	4311 FL		5/18/2016	6/1/2016
4UZFCHCY6HCHZ7798	606058	2017	DS	DP	4369 FL		5/23/2016	6/2/2016
4UZFCTBG0HCJA0503	801215	2017	EX	DP	4519 FL		5/26/2016	6/6/2016
4UZACHCY1GCHW0151	606107	2017	DS	DP	3736 FL		6/3/2016	6/13/2016
4UZFCTBG1HCHZ7803	501441	2017	LA	DP	4553 FL		5/24/2016	6/2/2016
4UZFCTBG6HCHY6232	904470	2017	MA	DP	4553 FL		5/27/2016	6/7/2016
4UZFCHCY5HCHZ7789	606126	2017	DS	DP	4018 FL		6/6/2016	6/14/2016
4UZFCHCY1HCHZ7787	606082	2017	DS	DP	4018 FL		5/25/2016	6/6/2016
4UZFCHCYXHCJA0478	606134	2017	DS	DP	4369 FL		5/27/2016	6/7/2016
4UZACHCY5GCHW0153	606135	2017	DS	DP	3736 FL		6/7/2016	6/15/2016
4VZVU1E90HC081131	530365	2017	KG	DB	4584 S		2/9/2016	2/17/2016
4UZFCTBG0HCJA0484	501448	2017	LA	DP	4553 FL		6/13/2016	6/21/2016
4UZFCHCY5HCJA6754	606124	2017	DS	DP	4018 FL		6/20/2016	6/28/2016
4UZFCHCY8HCJB5853	606086	2017	DS	DP	4311 FL		6/20/2016	6/28/2016
4VZVU1E90HC082277	530373	2017	KG	DB	4584 S		6/20/2016	6/28/2016
4UZFCTBG5HCHZ1907	904476	2017	MA	DP	4525 FL		6/17/2016	6/28/2016
4UZACHCY0HCJA0466	606094	2017	DS	DP	3736 FL		6/23/2016	7/11/2016

Canadian Units

VIN Number	Production Number	Model Year	Brand	Type	Floor Plan	Chassis Brand	Date In Production	Date Off Production
4UZFCHCY9HCJA0472	606120	2017	DS	DP	4369 FL		5/26/2016	6/6/2016
4UZFCHCYXHCHV8728	605895	2017	DS	DP	4369 FL		2/15/2016	2/23/2016