

NEWMAR CORPORATION WARRANTY DEPARTMENT

RECALL SERVICE BULLETIN

DATE ISSUED	MODEL YEAR(S) AFFECTED	RSB #
4/21/2017	2017	476

BRAND

Bay Star Sport	<input type="checkbox"/>	Ventana	<input type="checkbox"/>	Essex	<input type="checkbox"/>
Bay Star	<input type="checkbox"/>	Dutch Star	<input type="checkbox"/>	King Aire	<input checked="" type="checkbox"/>
Canyon Star	<input type="checkbox"/>	Mountain Aire	<input type="checkbox"/>	Other	<input type="checkbox"/>
Ventana LE	<input type="checkbox"/>	London Aire	<input type="checkbox"/>		

DESCRIPTION

Newmar Corporation has decided that a defect relating to motor vehicle safety exists in specific motorhomes.
NHTSA# 17V 229 TC# 2017-192

Issue: On certain motorhomes, the seals of the six position connectors on the headlight wiring harness may not be seated properly. This could allow water to infiltrate the connector, causing a backfeed situation between turn signals and running lights, which may allow the turn signal side camera view to display over the speedometer and RPM displays. This could occur without warning, increasing the risk of a crash and/or property damage.

Correction: Newmar authorized service centers will inspect the two six pin harness connectors and seat the seals as needed.

RECOMMENDED ACTION

Customer Action: Contact the Newmar Service Department at (800)731-8300. An associate will assist you in making an appointment to have this repair completed by Newmar or an Authorized Service Facility.

Dealer Action: Contact the Newmar Service Department at (866)290-5371 to obtain authorization and order parts for recall 17v 229. Follow the attached work instructions to complete inspection and repair as needed.

Flat Rate Code: 17v 229

Labor Time: .3 hr (inspection), .5 hr (inspection and repair).

Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.



WHEN YOU KNOW THE DIFFERENCE

NEWMAR CORPORATION

NEWMARCORP.COM

Date: April 20, 2017

Re: Newmar Corporation – Motor Vehicle Recall Notification

Subject: Recall Campaign No.: 17V 229

This notice is sent to you as a Newmar Dealer in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific Newmar recreational vehicles.

The National Traffic and Motor Vehicle Safety Act requires that each vehicle which is subject to a recall campaign of this type must be satisfactorily repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. To avoid providing these problematic solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. Vehicle owners are being notified of this recall. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

REASON FOR THIS RECALL

Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2017 King Aire motorhomes.

On certain motorhomes, the seals of the 6 position connectors on the headlight wiring harness may not be seated properly. This could allow water to infiltrate the connector, causing a back feed situation between turn signals and running lights. This may possibly allow the turn signal side camera view over the speedometer and RPM displays. This could occur without warning, increasing the risk of a crash and/or property damage. Correction: The 6 position connector seals will be seated correctly.

Motorhomes included in this recall include: 2017 King Aire motorhomes built between 1/22/2016 and 2/7/2017.

These motorhomes require immediate service. Continued use poses a potential safety hazard.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to provide to all customers/owner vehicles the service of completing this campaign at no charge to the customer/owner regardless of vehicle age, vehicle mileage, or ownership at the time of repair.

REPAIR PROCEDURE

Newmar will provide the work instructions.

If you should have any questions please contact the Newmar service department at: 1-866-290-5371.

Thank you for your cooperation.

Sincerely,

Newmar Corporation



WHEN YOU KNOW THE DIFFERENCE

NEWMAR CORPORATION

NEWMARCORP.COM

Date: April 20, 2017

Re: Newmar Corporation – Motor Vehicle Recall Notification

Subject: Recall Campaign No.: # 2017-192

This notice is sent to you as a Newmar Dealer in accordance with the requirements of the Canada Motor Vehicle Safety Act. Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific Newmar recreational vehicles.

Each vehicle which is subject to a recall campaign of this type must be satisfactorily repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. To avoid providing these problematic solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. Vehicle owners are being notified of this recall. If the condition is not remedied within a reasonable time, they are instructed to contact Transport Canada.

REASON FOR THIS RECALL

Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific motorhomes.

On certain motorhomes, the seals of the 6 position connectors on the headlight wiring harness may not be seated properly. This could allow for water to enter the connectors, causing a back feed situation between turn signals and daytime running lights, which could allow the turn signal side camera view to be displayed over the speedometer and RPM displays in the glass dash instrument cluster. This could increase the risk of a crash causing injury and/or damage to property. Correction: Dealers will inspect and ensure that the 6 position connector seals are seated correctly.

These motorhomes require immediate service. Continued use poses a potential safety hazard.

This recall applies to certain 2017 King Aire motorhomes built between 11/15/2016 and 11/22/2016.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to provide to all customers/owner vehicles the service of completing this campaign at no charge to the customer/owner regardless of vehicle age, vehicle mileage, or ownership at the time of repair.

REPAIR PROCEDURE

Newmar will provide the work instructions.

If you should have any questions please contact the Newmar service department at: 1-866-290-5371.

Thank you for your cooperation.

Sincerely,

Newmar Corporation

How to Inspect the Headlight Harness

Relevant Coaches

Model: KGDB

Year(s): 2017

Floorplan: All

Built prior to: 2/17/2017

Issue

Recall 17V 229 - The six position connectors (one on the left side and one on the right side) on the headlight harness could cause issues involving the glass dash. The seals of the six position connectors on the headlight wiring harness may not be seated properly. This could allow water to infiltrate the connector, causing a backfeed situation between turn signals and running lights, which may allow the turn signal side camera view to display over the speedometer and RPM displays.

Action

Follow the service procedure below to correct the condition. Inspect both of the six position connectors on the headlight harness, and repair if necessary. The approximate time to complete this repair is two-tenths of an hour to inspect and one-half of an hour (.5 hr) if repair to the harness is necessary.

Necessary Tools & Replacement Parts

Diagonal cutters
Small straight screwdriver

Part Name	Part Quantity	Newmar Part Number
Black wire ties	2 ea.	10643

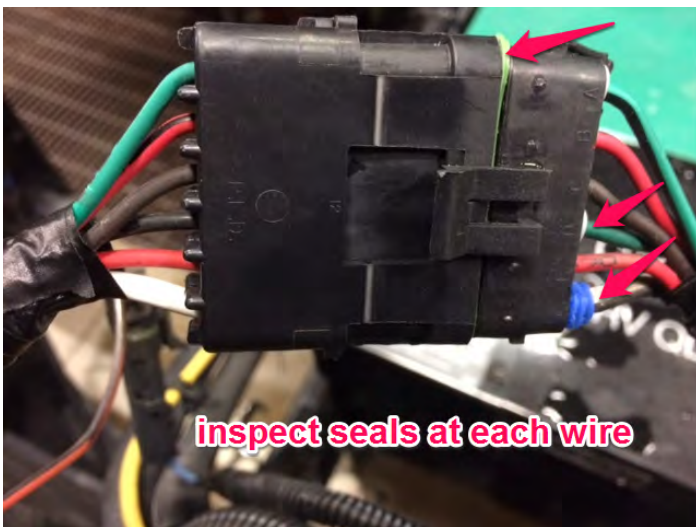
Service Procedure

Inspecting the Harness

1. Turn the ignition key on.
2. Open the front driver side electric compartment
3. Extend the front lower cap via the HWH switch.
4. Locate the two connectors.



5. Cut the wire ties if needed to open both of the connectors.
6. Inspect for water intrusion and/or corrosion.



7. Inspect both sides of each connector,.
8. Inspect the seals around the wires and at the connector for unseated seals.
9. If necessary, release the clip holding the wires in place. Reposition the seal(s) into the connector and reconnect.
10. If the tape on the harness is forcing too much pressure on the wire seals, it may need to be removed and re-taped.
11. Strap the wires back in place with wire ties if necessary.

VIN Number	Production Number	Model Year	Brand	Type	Floor Plan	Chassis Brand
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USA

4VZVU1E9XHC083114	530397	2017	KG	DB	4598	S
4VZVU1E9XHC083193	530387	2017	KG	DB	4533	S
4VZVU1E9XHC082559	530379	2017	KG	DB	4533	S
4VZVU1E98HC082978	530394	2017	KG	DB	4519	S
4VZVU1E98HC082558	530378	2017	KG	DB	4519	S
4VZVU1E9XHC082805	530388	2017	KG	DB	4519	S
4VZVU1E98HC082219	530375	2017	KG	DB	4533	S
4VZVU1E92HC082216	530371	2017	KG	DB	4519	S
4VZVU1E95HC082565	530381	2017	KG	DB	4553	S
4VZVU1E92HC081132	530361	2017	KG	DB	4519	S
4VZVU1E92HC082278	530372	2017	KG	DB	4519	S
4VZVU1E90HC082277	530373	2017	KG	DB	4584	S
4VZVU1E96HC082803	530383	2017	KG	DB	4519	S
4VZVU1E98HC082804	530384	2017	KG	DB	4519	S
4VZVU1E93HC083083	530404	2017	KG	DB	4519	S
4VZVU1E99HC082939	530376	2017	KG	DB	4553	S
4VZVU1E95HC082887	530386	2017	KG	DB	4584	S
4VZVU1E91HC082370	530382	2017	KG	DB	4519	S
4VZVU1E99HC083007	530400	2017	KG	DB	4584	S
4VZVU1E95HC082369	530374	2017	KG	DB	4519	S
4VZVU1E94HC082833	530385	2017	KG	DB	4519	S
4VZVU1E97HC082888	530391	2017	KG	DB	4519	S
4VZVU1E96HC082669	530392	2017	KG	DB	4519	S
4VZVU1E92HC083222	530403	2017	KG	DB	4519	S
4VZVU1E90HC083154	530390	2017	KG	DB	4519	S
4VZVU1E90HC081131	530365	2017	KG	DB	4584	S

Canadian

VIN Number	Production Number	Model Year	Brand	Type	Floor Plan	Chassis Brand
4VZVU1E9XHC082982	530398	2017	KG	DB	4519	S