

NEWMAR CORPORATION

WARRANTY

DEPARTMENT

TECHNICAL SERVICE BULLETIN

DATE ISSUED	MODEL YEAR(S) AFFECTED	TSB #
9/28/2017	2017, 2018	491

MODEL

Bay Star Sport	☐	Ventana	☐	Essex	☒
Bay Star	☐	Dutch Star	☐	King Aire	☒
Canyon Star	☐	Mountain Aire	☒	New Aire	☒
Ventana LE	☐	London Aire	☒	Other	☐

DESCRIPTION

SilverLeaf has determined that, in some cases, the TM102 Coach Management module (between version 3.38 and 3.42) may not communicate with the engine computer using the 500k baud rate. In response, Newmar has issued TSB 491.

Issue:

During coach startup, the TM102 Coach Management module may crash the 500k data bus.

Correction:

Locate the TM102 module in the cord compartment. Remove and replace the old TM102 module with a new TM102 module (version 3.42) with the specific clone file for the coach. Unplug the old TM102. Remove the two mounting screws, and plug in the new module. Remount it with two screws.

Affected Units: See attached population list for specific units.



RECOMMENDED ACTION

Contact your Service Account Manager for authorization and to order the coach-specific TM102 module. The module will be set up and configured for the specific coach in which you are replacing the module. Return the old module to Newmar.

Flat rate: TSB 491

Labor Time: .5 hr

Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.

Production #	VIN Number	Year	Brand	Type	Floor Plan	Chassis Brand	Date In Production	Date Off Production
501493	4UZFG0JCD9866	2018	LA	DP	4531 FL		1/13/2017	1/23/2017
501498	4VZVU1E96JC082869	2018	LA	DP	4534 S		2/23/2017	3/3/2017
501503	4VZVU1E95HC083733	2017	LA	DP	4519 S		5/12/2017	5/22/2017
501504	4UZFG5JCJR6603	2018	LA	DP	4531 FL		5/22/2017	6/2/2017
501507	4UZFG1JCJR8347	2018	LA	DP	4535 FL		6/23/2017	7/11/2017
501508	4VZVU1E9XJC083765	2018	LA	DP	4531 S		6/12/2017	6/20/2017
501509	4UZFG9JCJT1852	2018	LA	DP	4553 FL		7/21/2017	7/31/2017
501510	4VZVU1E9XJC084074	2018	LA	DP	4553 S		8/2/2017	8/10/2017
501516	4UZFG1JCJS6791	2018	LA	DP	4534 FL		7/12/2017	7/20/2017
501518	4VZVU1E91JC083766	2018	LA	DP	4531 S		6/14/2017	6/22/2017
501519	4VZVU1E96JC083777	2018	LA	DP	4531 S		6/27/2017	7/14/2017
501520	4VZVU1E97JC083786	2018	LA	DP	4553 S		6/29/2017	7/18/2017
501525	4VZVU1E97JC083898	2018	LA	DP	4533 S		7/28/2017	8/7/2017
530407	4VZVU1E99JC082865	2018	KG	DB	4534 S		1/16/2017	1/24/2017
530412	4VZVU1E96JC083763	2017	KG	DB	4519 S		5/30/2017	6/7/2017
530414	4VZVU1E92JC082867	2018	KG	DB	4531 S		2/21/2017	3/1/2017
530421	4VZVU1E9XJC083779	2018	KG	DB	4531 S		5/23/2017	6/5/2017
530427	4VZVU1E91JC083881	2018	KG	DB	4531 S		6/9/2017	6/19/2017
530428	4VZVU1E90JC083788	2018	KG	DB	4531 S		6/2/2017	6/12/2017
530429	4VZVU1E91JC083900	2018	KG	DB	4531 S		6/19/2017	6/28/2017
530430	4VZVU1E90JC083953	2018	KG	DB	4531 S		7/14/2017	7/27/2017
530431	4VZVU1E98JC084011	2018	KG	DB	4534 S		7/24/2017	8/1/2017
530437	4VZVU1E95JC084077	2018	KG	DB	4531 S		7/31/2017	8/8/2017
530442	4VZVU1E93JC083901	2018	KG	DB	4531 S		6/26/2017	7/12/2017
530444	4VZVU1E99JC083966	2018	KG	DB	4531 S		7/17/2017	7/25/2017
530445	4VZVU1E92JC083954	2018	KG	DB	4534 S		7/10/2017	7/18/2017
710201	4UZAFXCJCF2482	2018	NA	DP	3343 FL		1/27/2017	2/6/2017
710202	4UZAFXC2JCZZ2602	2018	NA	DP	3343 FL		2/9/2017	2/16/2017
710203	4UZAFXCJCF3685	2018	NA	DP	3341 FL		3/3/2017	3/13/2017
710204	4UZAFXC1JCJF2483	2018	NA	DP	3343 FL		2/15/2017	2/23/2017
710205	4UZAFXC8JCJN5675	2018	NA	DP	3343 FL		5/19/2017	6/1/2017
710206	4UZAFXC6JCJN5674	2018	NA	DP	3341 FL		5/5/2017	5/15/2017
710207	4UZAFXCJCF8348	2018	NA	DP	3341 FL		7/11/2017	7/19/2017
710208	4UZAFXC7JCJS8466	2018	NA	DP	3341 FL		7/31/2017	8/8/2017
710213	4UZAFXC9JCJS8467	2018	NA	DP	3343 FL		8/1/2017	8/9/2017
710218	4UZAFXC1JCJR6374	2018	NA	DP	3343 FL		6/27/2017	7/13/2017
710221	4UZAFXC1JCJR8349	2018	NA	DP	3341 FL		7/13/2017	7/21/2017
710229	4UZAFXC1JCJS6793	2018	NA	DP	3341 FL		7/20/2017	7/28/2017
710240	4UZAFXC3JCJS6794	2018	NA	DP	3343 FL		7/25/2017	8/2/2017
710243	4UZAFXC9JCJS2426	2018	NA	DP	3341 FL		7/26/2017	8/3/2017
710244	4UZAFXC5JCJR6376	2018	NA	DP	3341 FL		7/17/2017	7/25/2017
710245	4UZAFXC5JCJS6795	2018	NA	DP	3343 FL		7/27/2017	8/4/2017
710250	4UZAFXC3JCJR6375	2018	NA	DP	3341 FL		6/29/2017	7/17/2017
710251	4UZAFXC7JCJS2425	2018	NA	DP	3343 FL		8/3/2017	8/11/2017
710252	4UZAFXC5JCJS2424	2018	NA	DP	3343 FL		7/18/2017	7/26/2017
801237	4VZVU1E96JC082872	2018	EX	DP	4531 S		3/22/2017	3/30/2017
801238	4UZFG2JCJD9867	2018	EX	DP	4536 FL		2/6/2017	2/13/2017
801239	4VZVU1E90JC082866	2018	EX	DP	4537 S		2/14/2017	2/21/2017
801248	4UZFG7JCJR6604	2018	EX	DP	4553 FL		5/19/2017	6/1/2017
801250	4VZVU1E99JC083787	2018	EX	DP	4531 S		6/21/2017	6/29/2017
801253	4UZFG7JCJR3945	2018	EX	DP	4531 FL		6/15/2017	6/23/2017
801254	4VZVU1E98JC083778	2018	EX	DP	4531 S		6/7/2017	6/15/2017
801255	4VZVU1E96JC084010	2018	EX	DP	4534 S		7/28/2017	8/9/2017
801256	4UZFG3JCJS6792	2018	EX	DP	4531 FL		6/28/2017	7/14/2017
801257	4VZVU1E99JC083899	2018	EX	DP	4553 S		7/11/2017	7/19/2017

Production #	VIN Number	Year	Brand	Type	Floor Plan	Chassis Brand	Date In Production	Date Off Production
801259	4VZVU1E91JC084075	2018	EX	DP	4531	S	8/4/2017	8/11/2017
801263	4VZVU1E99JC083952	2018	EX	DP	4531	S	7/19/2017	7/27/2017
801264	4VZVU1E9XJC084009	2018	EX	DP	4531	S	7/26/2017	8/2/2017
801266	4UZFTFG0JCJT1853	2018	EX	DP	4553	FL	8/2/2017	8/10/2017
904519	4VZVU1E97JC082864	2018	MA	DP	4537	S	12/12/2016	12/19/2016
904523	4VZVU1E91HC083602	2017	MA	DP	4553	S	5/16/2017	5/24/2017
904526	4VZVU1E98JC083201	2018	MA	DP	4047	S	2/27/2017	3/6/2017
904527	4UZFTBG9JCJD9872	2018	MA	DP	4536	FL	2/15/2017	2/23/2017
904533	4VZVU1E9XHC083646	2017	MA	DP	4519	S	5/31/2017	6/8/2017
904534	4VZVU1E93JC083736	2018	MA	DP	4047	S	5/22/2017	6/2/2017
904535	4VZVU1E93JC083767	2018	MA	DP	4047	S	5/24/2017	6/6/2017
904536	4VZVU1E92JC083789	2018	MA	DP	4047	S	6/14/2017	6/22/2017
904540	4VZVU1E92JC083775	2018	MA	DP	4531	S	6/16/2017	6/26/2017
904541	4VZVU1E96JC083780	2018	MA	DP	4047	S	6/6/2017	6/14/2017
904542	4VZVU1E9XJC083880	2018	MA	DP	4531	S	7/18/2017	7/25/2017
904543	4VZVU1E91JC084013	2018	MA	DP	4047	S	8/1/2017	8/9/2017
904546	4VZVU1E94JC083955	2018	MA	DP	4047	S	6/22/2017	7/10/2017
904552	4VZVU1E98JC083781	2018	MA	DP	4047	S	6/8/2017	6/16/2017
904553	4VZVU1E98JC084008	2018	MA	DP	4553	S	7/19/2017	7/27/2017
904555	4VZVU1E98JC084073	2018	MA	DP	4047	S	7/26/2017	8/3/2017
904559	4VZVU1E9XJC084012	2018	MA	DP	4047	S	7/14/2017	7/24/2017
904563	4VZVU1E93JC084014	2018	MA	DP	4047	S	7/20/2017	7/28/2017
904565	4VZVU1E98JC083764	2018	MA	DP	4531	S	6/12/2017	6/21/2017
904567	4VZVU1E94JC083776	2018	MA	DP	4531	S	6/23/2017	7/12/2017
904569	4VZVU1E97JC084078	2018	MA	DP	4047	S	7/24/2017	8/1/2017