

1301 STAHLY DRIVE
BUILDING #42
NAPPANEE, IN 46550

NEWMAR CORPORATION

WARRANTY

DEPARTMENT

Dealer Svc. 866-290-5371
Customer Svc. 800-731-8300

TECHNICAL SERVICE BULLETIN

DATE ISSUED

MODEL YEAR(S) AFFECTED

TSB #

10/30/2018

2019

535

MODEL

Bay Star Sport	☐	Ventana	☐	Essex	☐
Bay Star	☐	Dutch Star	☐	King Aire	☐
Canyon Star	☐	Mountain Aire	☒	New Aire	☐
Ventana LE	☐	London Aire	☒	Other	☐

DESCRIPTION

On select coaches, Newmar began adding a swivel to improve the adjustability and angle of the shower head.
Coaches without an installed swivel were in production prior to 9/28/2018.

RECOMMENDED ACTION

Contact your Service Account Manager to obtain authorization and order the correct parts.

For coaches with a Nickel finish, order part #145435.

For coaches with a Chrome finish, order part #145436.

Follow the attached instructions to remove the existing shower head and install the swivel. Then reinstall the shower head by attaching it to the swivel.

Flat Rate Code: TSB 535

Labor: .3 hr

Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.

If you have any questions regarding this T.S.B., please contact a Warranty Service Representative at Newmar Corporation.

How to Install a Shower Swivel on a 2019 Mountain Aire or London Aire (Work Instructions for TSB 535)



1. Place tape over the drain in case a small part is dropped.
2. Place tape on the ceiling above the shower arm elbow near the ceiling/shower wall to prevent damage to the ceiling fabric.



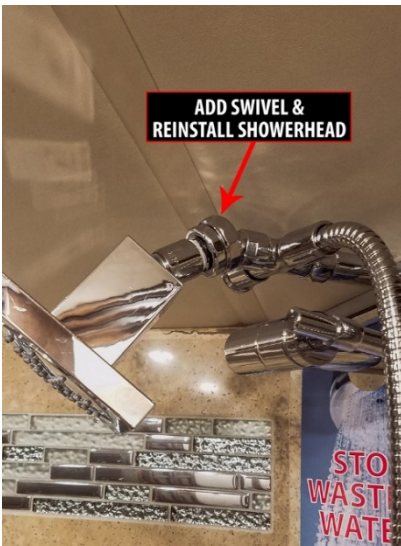
3. Remove the locking adjustment knob and washer.



4. Wiggle the arm at the elbow to loosen it, providing just enough movement in the shower arm to allow the locking adjustment knob to be turned between the ceiling and shower wall.
5. Tighten the locking adjustment knob so the shower arm is as close to the ceiling as possible.



6. Remove the tape from the ceiling.
7. Install and tighten the washer and locking adjustment knob at the opposite elbow on the shower arm you removed previously.
8. Remove the shower head, and install the swivel between the shower head and the shower arm, and then tighten. Use Teflon tape or thread sealant as needed.



9. Remove the tape from the shower drain.
10. Run water to test the shower head and arm for leaks.

Prod#	Year	Brand	Type	Floor	Chassis	Date In	Date Off
501571	2019	LA	DP	4576	FL	1/31/2018	2/7/2018
501574	2019	LA	DP	4534	S	2/14/2018	2/22/2018
501583	2019	LA	DP	4576	FL	5/8/2018	5/17/2018
501585	2019	LA	DP	4576	S	6/13/2018	6/20/2018
501589	2019	LA	DP	4551	FL	5/29/2018	6/6/2018
501591	2019	LA	DP	4579	FL	8/22/2018	8/30/2018
501593	2019	LA	DP	4576	FL	6/15/2018	6/25/2018
501597	2019	LA	DP	4534	S	9/20/2018	9/27/2018
501598	2019	LA	DP	4576	FL	9/10/2018	9/17/2018
501600	2019	LA	DP	4543	FL	8/9/2018	8/17/2018
501601	2019	LA	DP	4551	FL	7/12/2018	7/20/2018
501607	2019	LA	DP	4551	FL	7/9/2018	7/17/2018
501613	2019	LA	DP	4543	FL	7/25/2018	8/1/2018
501623	2019	LA	DP	4576	S	8/29/2018	9/6/2018
501624	2019	LA	DP	4551	FL	6/5/2018	6/12/2018
501625	2019	LA	DP	4543	S	7/16/2018	7/24/2018
501626	2019	LA	DP	4543	S	9/4/2018	9/11/2018
501628	2019	LA	DP	4535	FL	9/6/2018	9/13/2018
501629	2019	LA	DP	4535	S	8/23/2018	8/31/2018
501632	2019	LA	DP	4579	S	7/18/2018	7/25/2018
501633	2019	LA	DP	4576	FL	9/13/2018	9/20/2018
501635	2019	LA	DP	4534	FL	6/19/2018	6/27/2018
501639	2019	LA	DP	4543	S	7/30/2018	8/6/2018
501648	2019	LA	DP	4579	FL	6/6/2018	6/14/2018
501649	2019	LA	DP	4550	S	9/17/2018	9/24/2018
501650	2019	LA	DP	4543	S	6/26/2018	7/11/2018
501651	2019	LA	DP	4551	S	8/6/2018	8/13/2018
501652	2019	LA	DP	4533	FL	8/20/2018	8/28/2018
501656	2019	LA	DP	4551	S	9/18/2018	9/25/2018
904629	2019	MA	DP	4579	S	1/23/2018	1/30/2018
904635	2019	MA	DP	4018	S	2/7/2018	2/15/2018
904641	2019	MA	DP	4550	S	2/16/2018	2/26/2018
904648	2019	MA	DP	4550	S	5/11/2018	5/21/2018
904649	2019	MA	DP	4018	S	6/11/2018	6/18/2018
904650	2019	MA	DP	4018	S	9/25/2018	10/2/2018
904651	2019	MA	DP	4551	S	9/6/2018	9/13/2018
904652	2019	MA	DP	4579	FL	5/23/2018	6/1/2018
904653	2019	MA	DP	4018	S	9/5/2018	9/11/2018
904655	2019	MA	DP	4579	FL	8/1/2018	8/8/2018
904657	2019	MA	DP	4579	FL	8/28/2018	9/5/2018
904658	2019	MA	DP	4534	FL	8/24/2018	9/4/2018
904661	2019	MA	DP	4551	FL	8/14/2018	8/22/2018
904662	2019	MA	DP	4534	FL	9/17/2018	9/24/2018
904666	2019	MA	DP	4018	S	8/16/2018	8/24/2018
904667	2019	MA	DP	4551	FL	7/24/2018	7/31/2018
904670	2019	MA	DP	4551	S	7/20/2018	7/27/2018

Prod#	Year	Brand	Type	Floor	Chassis	Date In	Date Off
904676	2019	MA	DP	4551	FL	7/25/2018	8/2/2018
904677	2019	MA	DP	4018	S	6/19/2018	6/26/2018
904684	2019	MA	DP	4551	S	6/4/2018	6/12/2018
904685	2019	MA	DP	4534	S	8/10/2018	8/17/2018
904689	2019	MA	DP	4543	FL	7/11/2018	7/19/2018
904690	2019	MA	DP	4018	S	9/19/2018	9/26/2018
904692	2019	MA	DP	4551	S	7/27/2018	8/3/2018
904693	2019	MA	DP	4550	FL	6/21/2018	7/9/2018
904697	2019	MA	DP	4550	S	6/8/2018	6/15/2018
904698	2019	MA	DP	4535	FL	9/25/2018	10/2/2018
904699	2019	MA	DP	4535	S	9/26/2018	10/3/2018
904701	2019	MA	DP	4550	S	9/12/2018	9/19/2018
904702	2019	MA	DP	4551	S	6/14/2018	6/21/2018
904703	2019	MA	DP	4579	S	8/15/2018	8/22/2018
904707	2019	MA	DP	4543	S	6/22/2018	7/9/2018
904716	2019	MA	DP	4018	S	6/27/2018	7/12/2018
904718	2019	MA	DP	4018	S	6/28/2018	7/16/2018
904719	2019	MA	DP	4551	S	7/10/2018	7/17/2018
904720	2019	MA	DP	4543	FL	8/2/2018	8/9/2018
904722	2019	MA	DP	4551	S	7/17/2018	7/25/2018
904723	2019	MA	DP	4018	S	8/8/2018	8/15/2018
904724	2019	MA	DP	4543	FL	7/31/2018	8/8/2018
904726	2019	MA	DP	4551	FL	8/30/2018	9/7/2018
904727	2019	MA	DP	4551	FL	8/14/2018	8/21/2018