

NEWMAR CORPORATION

WARRANTY

DEPARTMENT

TECHNICAL SERVICE BULLETIN

DATE ISSUED	MODEL YEAR(S) AFFECTED	TSB #
11/20/2018	2019	536

MODEL

Bay Star Sport	<input type="checkbox"/>	Ventana	<input type="checkbox"/>	Essex	<input type="checkbox"/>
Bay Star	<input type="checkbox"/>	Dutch Star	<input type="checkbox"/>	King Aire	<input checked="" type="checkbox"/>
Canyon Star	<input type="checkbox"/>	Mountain Aire	<input type="checkbox"/>	New Aire	<input type="checkbox"/>
Ventana LE	<input type="checkbox"/>	London Aire	<input type="checkbox"/>	Other	<input type="checkbox"/>

DESCRIPTION

On select Newmar 2019 King Aire floorplans, the Rev-A-Shelf pantry guide may not have been securely installed.

Issue: During pantry extension, the screws may be pulled out of the bottom of the cabinet due to the added weight of items stored on the pantry shelves.

Affected Units: Refer to the attached population list for affected coach and VIN numbers.

RECOMMENDED ACTION

Correction: Dealers will install spacers and screws to secure the pantry guide. Follow the attached work instructions to complete the process. Please call your Newmar Service Account Manager to obtain the proper parts and authorization.

Necessary Parts (per Rev-A-Shelf Pantry):

Item Description	Newmar Part #	Quantity
3" Screw	25836	6
2" Screw	135172	4
Shim 18mm	111087A	4
Shim 11mm	111086A	2
Shim 5/8"	31778A	2

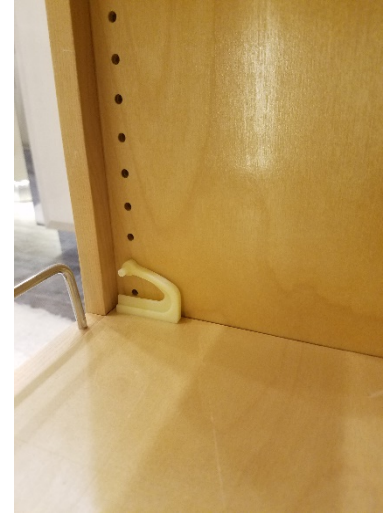
Flat Rate Code: TSB 536

Labor Time: 1.0 hr.

Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.

How to Secure a 2019 King Aire Rev-A-Shelf Pantry

1. Order the spacers and screws to complete the field repair for each Rev-A Shelf pantry. Note: Some coach floorplans have two pantries installed.
2. Unload the customer's items from each pantry.
3. Remove the lower shelf by removing the clip at the front of shelf (on top), and then lift the shelf to remove.
4. Follow the inserted Rev-A-Shelf Pantry Removal Guide.
 - You may be able to skip step 4 and 5 in the Rev-A-Shelf Pantry Removal Guide.
 - If you perform step 4 and 5, mark the back plate with tape prior to loosening. This will provide a height indicator to make sure the existing screw holes can be used when reassembling the pantry.
 - If you need a visual aid for disassembly or installation, refer to the installation video ([YouTube: Installing the Pullout Wood Pantry](#)).
 - Pantry installation begins around 6:50 in the video.
 - Pantry disassembly begins around 9:47 in the video.

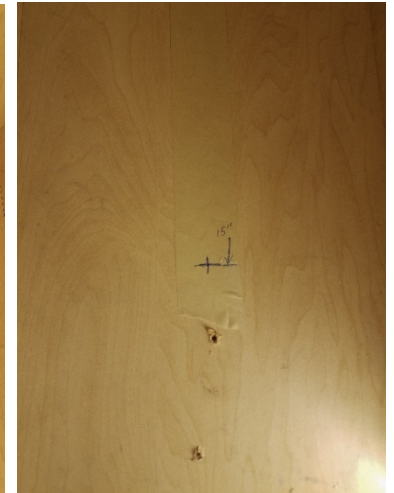


Removing the Clip and Lower Shelf

5. Mark the bottom cabinet panel on each side of the guide.
6. Remove the screws attaching the guide to the bottom of the cabinet, and set it aside.
7. Mark the center point, and drill a four-inch hole in the 3/8" chipboard pantry panel by the rear and front screw holes. This measurement may vary based upon the cabinet depth.



Marking for the Rear Hole



Marking for the Front Hole

8. Install spacers (two layers of 18mm luan and one layer of 11mm luan) to build up the cavity between the slideout floor and the 3/8" chip board.
 - Coaches may have an additional backer layer attached to the 3/8" chip board. In this case, use one layer of 18mm luan and one layer of 5/8" plywood to fill the gap between the floor and the attached backer.
9. Using 2" screws, attach the spacers to the slideout floor.

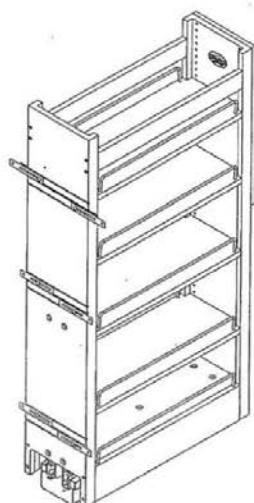


Drill Holes



Install and Secure Spacers

10. Reinstall the pantry guide by fastening it to the spacers using four 3" screws at the rear of the cabinet and two 2" screws at the front of the cabinet.
11. Reinstall the pantry shelf assembly by reversing the steps outlined in the Rev-A-Shelf Pantry Removal Guide.
12. Adjust the tilt of the pantry so the door closes evenly with the cabinet stiles.
13. Test the pantry operation, making sure the floating panel at the back of the pantry extends up past the top stile.
14. Place the customer's items back in the pantry.



PANTRY REMOVAL GUIDE

Guía del retiro de la despensa

Guide de déplacement d'office

- 1 Pull pantry out about half way. Using allen wrench, pop out both cover caps and loosen (2) set screws.

Saque la despensa sobre media manera. Usando la llave Allen, haga estallar hacia fuera los casquillos de la cubierta y afloje (2) los tornillos de presión.

Le Pull pantry out about demi-way. Using eux wrench, la poupée out both reprennent caps and déverser (2) série screws.

- 2 Loosen the center safety locking screw. (NOTE: Only loosen with 4 to 5 complete turns)

Afloje el tornillo de cierre de centro de la seguridad. (NOTA: Afloje solamente con 4 a 5 vueltas completas)

Desserrez la vis de blocage de sûreté centrale. (NOTE : Desserrez-vous seulement avec 4 à 5 tours complets)

- 3 Loosen back (2) screws to lower the rear of the pantry.

Afloje detrás (2) los tornillos para bajar la parte posterior de la despensa.

Desserrez en arrière (2) les vis pour abaisser l'arrière de l'office.

- 4 Remove (2) screws from top of back panel (may be covered by stickers).

Quite (2) los tornillos de tapa del panel trasero (puede ser cubierto por las etiquetas engomadas).

Enlevez (2) les vis du dessus du panneau arrière (peut être couvert par des autocollants).

- 5 Loosen (2) screws on lower floating back plate.

Afloje (2) el ond de los tornillos más bajo que flota la placa trasera.

Détachez (2) l'ond de vis flottant plus bas le plat arrière.

- 6 To remove the pantry frame from the cabinet, lift and pull the front of the pantry to disengage from slide.

Para quitar el marco de la despensa del gabinete, levante y tire del frente de la despensa para desunir de diapositiva.

To remove the le pantry châssis from the cabinet, l'ascenseur and pull the front ou the pantry to disengage from slide.



Rear Screws