

Newmar Corporation

PO Box 30
Nappanee, IN 46550



WHEN YOU KNOW THE DIFFERENCE.

TSB 544
June 04, 2019

TECHNICAL SERVICE BULLETIN

AFFECTED MODELS

2019 :: Bay Star

DESCRIPTION

Due to the sofa, window shade, and valance set up in the Bay Star (3628 floorplan only) the early production coaches with this floorplan (3) were shipped to the dealers with restricted access to the egress opening above the front driver's side sofa.

ISSUE

The current valance and shade restricts access to the egress window. The dealers must correct this issue prior to retail sale of the affected coaches.

UNITS AFFECTED

Please refer to the attached population list for affected units and VINs.

CORRECTIVE ACTION

Contact your Service Account Manager to obtain authorization and to order parts. Follow the attached instructions to remove and replace the shade and valance.

PARTS NEEDED

Item Description	Quantity	Newmar Part #
Shade with Clips	1 ea.	149177
Valance	1 ea.	01710
Backer 3"x 53"	1 ea.	111086
Friction Catches	4 ea.	124329
Screws	.005 ea.	25756
Screws	.008 ea.	42229
Screws	.008 ea.	136072

FLAT RATE CODE: TSB 544

LABOR TIME: 1.5 hr.

IMPORTANT: Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.

NOTICE: Any technical information published in this bulletin is intended for use only by a qualified, Newmar-authorized service technician. Newmar is not responsible for the misuse of this information.

Shade and Valance Replacement for 2019 Bay Star 3628 (Select Coaches Only)

The purpose of this repair is to provide more room between the top of the sofa and the top of window in case an emergency escape is necessary. The fastener mounted shade and valance will be replaced, and the new valance will be clip-mounted and removable.

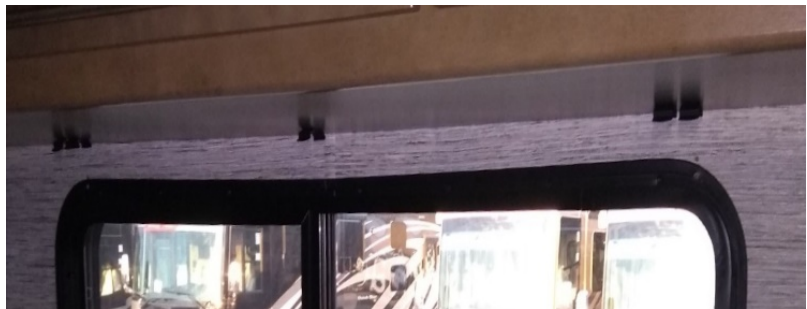
Removal

1. Remove the old valance and mounting brackets, and discard.
2. Remove the old shade and shade brackets, and discard.

Installation

3. Center the new shade over the window, and mark the bracket location. The brackets should be centered approximately $2\frac{1}{4}$ " from wall with two brackets near each end and one in the center.
4. Install a $\frac{1}{2}$ "x3"x53" backer in the overhead cabinet for the shade clips. Pull or pry up the false bottom inside the cabinet, being careful to avoid damage. Glue the backer in the cabinet where the brackets will be placed, and use pin nails to hold it in place. The backer may be cut into shorter lengths if needed.
5. Refasten the false bottom in the cabinet with pin nails.

6. Install the five shade clips to the bottom overhead where marked using 10x $\frac{3}{4}$ " screws (part #25756).
7. Install the new shade on the clips, making sure all of the clips are securely latched in the shade.



8. Place the valance, or measure and mark the wall for Friction Catch locations.

Fasten two Friction Catches per side to the sidewall using 8x $1\frac{1}{2}$ " screws (part #42229).



- Put the valance in place, and secure them to the other side of the Friction Catches using 8x½” screws (part #136072).

The valance is now fastened by four friction catches and can be pulled off if an emergency exit is necessary.

Do not use additional fasteners in the wall or cabinets.



- Take a picture of the finished shade and valance after installation, and submit it with the claim.



Parts List

Description	Qty	Newmar Part #
Shade with Clips	1ea.	149177
Valance	1ea.	01710
Backer 3”x53”	1sf.	111086
Friction Catches	4ea.	124329
Screws	.005	25756
Screws	.008	42229
Screws	.008	136072

Prod#	VIN Number	Year	Brand	Type	Floor	Chassis	Date In	Date Off
114111	1F66F5DY6K0A00645	2019	BS	CA	3628	F	8/15/2018	8/22/2018
113994	1F66F5DY6K0A06414	2019	BS	CA	3628	F	2/25/2019	3/4/2019
113772	1F66F5DY7K0A07667	2019	BS	CA	3628	F	3/19/2019	3/26/2019