

Newmar Corporation

PO Box 30
Nappanee, IN 46550



WHEN YOU KNOW THE DIFFERENCE.

RSB 572
September 16, 2021

NHTSA #21V 642

RECALL SERVICE BULLETIN

AFFECTED MODELS

2021 – 2022 :: Ventana, Dutch Star, New Aire

DESCRIPTION

Cummins and Daimler Trucks North America (Freightliner) has decided that a defect relating to motor vehicle safety exists in specific motorhomes built on Freightliner chassis (Cummins NHTSA #21E 063), (Freightliner NHTSA # 21V 556). In response, Newmar Corporation is issuing recall NHTSA # 21V 642.

ISSUE

On certain motorhomes, as described in Cummins recall 21E-063, a fuel leak may occur in the fuel hoses between the fuel pump and the remote fuel filter head. A fuel leak in the presence of an ignition source may increase the risk of fire.

UNITS AFFECTED

Refer to the attached population list for specific VIN numbers supplied by DTNA for the coaches that may be affected.

CORRECTIVE ACTION

Inspection and repairs will be performed by a Cummins authorized service facility. Cummins will provide work instructions and any necessary parts to complete the recall procedure.

CUSTOMER/ DEALER ACTION

Contact Cummins Support at 1-800-Cummins (286-6467) to locate a Qualified Service Center near you.

- Customers: If you need further assistance, contact the Newmar service department at 1-800-731-8300. A brand specialist will assist you in scheduling an appointment to have this repair completed.
- Dealers: If you need assistance contacting Cummins, contact your Newmar Service Account Manager.

NOTE

Newmar will not be authorizing this repair. Cummins will authorize and schedule this repair.

IMPORTANT: Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.

NOTICE: Any technical information published in this bulletin is intended for use only by a qualified, Newmar-authorized service technician. Newmar is not responsible for the misuse of this information.



WHEN YOU KNOW THE DIFFERENCE

NEWMAR CORPORATION

NEWMARCORP.COM

Date: September 7, 2021
Re: Newmar Corporation – Motor Vehicle Recall Notification

Subject: Recall Campaign No.: 21V-642

This notice is sent to you as a Newmar Dealer in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Newmar Corporation has decided that a defect, which relates to motor vehicle safety, exists in specific Newmar recreational vehicles.

The National Traffic and Motor Vehicle Safety Act requires that each vehicle, which is subject to a recall campaign of this type, must be satisfactorily repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. To avoid providing these problematic solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. Vehicle owners are being notified of this recall. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

REASON FOR THIS RECALL

Newmar Corporation has decided that a defect, which relates to motor vehicle safety, exists in specific motorhomes built on Freightliner chassis. This recall is the result of information provided to us by DTNA recall #21V-556 / Cummins recall #21E-063.

On certain motorhomes built on a Freightliner chassis, a fuel leak may occur in the fuel hoses between the fuel pump and the remote fuel filter head. A fuel leak in the presence of an ignition source may increase the risk of fire.

The motorhomes require immediate service. Continued use poses a potential safety hazard.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to provide to all customers/owner vehicles the service of completing this campaign at no charge to the customer/owner regardless of vehicle age, vehicle mileage, or ownership at the time of repair.

REPAIR PROCEDURE

Cummins will provide the work instructions. The remedy consists of replacing the defective fuel hoses with new and improved fuel hoses.

If you should have any questions please contact your service account manager direct or the Newmar service department at: 1-866-290-5371.

Thank you for your cooperation.

Sincerely,

Newmar Corporation



WHEN YOU KNOW THE DIFFERENCE

NEWMAR CORPORATION

NEWMARCORP.COM

IMPORTANT SAFETY RECALL

This notice applies to your vehicle VIN. # _____

Name

Address

City, State Zip code

Date: September 7, 2021

Motor Vehicle Recall Notification - Recall Campaign No. 21V-642

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Newmar Corporation has decided that a defect, which relates to motor vehicle safety, exists in specific motorhomes built on Freightliner chassis. This recall is the result of information provided to us by DTNA #21V-556 / Cummins #21E-063.

On certain motorhomes built on a Freightliner chassis, a fuel leak may occur in the fuel hoses between the fuel pump and the remote fuel filter head. A fuel leak in the presence of an ignition source may increase the risk of fire.

The motorhomes require immediate service. Continued use poses a potential safety hazard.

The Safety Risk

Although persons operating in or around the vehicle may see smoke before sufficient heat creates a fire, a fuel leak in the presence of an ignition source may increase the risk of fire.

WHAT WE WILL DO

Cummins will be conducting this recall in its entirety. Cummins will contact all owners that are affected by this recall. They will be directed to the appropriate service provider for repair. Cummins will provide owners of all affected motorhomes a remedy for the potential defect at no charge for parts or labor. This remedy consists of replacing the defective fuel hoses with new and improved fuel hoses. Estimated time for repair is 1.3 to 1.6 hrs.

WHAT YOU NEED TO DO

If you have questions or concerns about this recall, which correlates to Cummins recall 21E-063, please contact your local Cummins Distributor or authorized warranty dealer. You may also contact Cummins Care at 1-800-CUMMINS (1-800-286-6467) or visit the website at care.cummins.com. If you need further assistance, contact the Newmar service department immediately at 1-800-731-8300. An associate will assist you in making an appointment to have this repair completed.

Federal regulations require that any vehicle lessor receiving this recall notification must forward a copy of this notice to the lessee within ten days.

If you have had the repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy. For additional information contact Newmar Corporation at:

Service Department
Newmar Corporation
355 N Delaware St
Nappanee, IN 46550-0030

Authorized Chassis Service Facility, are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to your Authorized Chassis Service Facility on the scheduled date and this condition is not remedied on that date or within five days; please contact the Newmar Corporation Customer Service Department at 1-800-731-8300. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you no longer own this vehicle, please furnish us the complete name and address of the person or dealership you sold or traded your vehicle to. Thank you for your cooperation.

Your safety and satisfaction with your Newmar product is important to us and we regret any inconvenience to you.

Sincerely,

Newmar Corporation

Prod#	VIN Number	Year	Brand	Type	Floor	Chassis	Date In	Date Off
USA								
415340	4UZFCHFE9NCNG5329	2021	VT	DP	4037	FL	5/21/2021	6/1/2021
415363	4UZFCHFE8NCNL4996	2021	VT	DP	4369	FL	6/3/2021	6/11/2021
415407	4UZFCHFE1NCMP2065	2022	VT	DP	4334	FL	12/8/2020	12/16/2020
415413	4UZFCHFE6NCNL4995	2021	VT	DP	4369	FL	6/1/2021	6/9/2021
415452	4UZFCHFE8NCNK9720	2021	VT	DP	4369	FL	6/8/2021	6/16/2021
415475	4UZFCHFE9NCNN6408	2022	VT	DP	4369	FL	7/16/2021	7/26/2021
415476	4UZFCHFE5NCNN0346	2022	VT	DP	4037	FL	7/26/2021	8/3/2021
415482	4UZFCHFE5NCNN3585	2022	VT	DP	4037	FL	7/26/2021	8/3/2021
415483	4UZFCHFE0NCNN0349	2022	VT	DP	4369	FL	6/24/2021	7/12/2021
415484	4UZFCHFEXNCNN8040	2022	VT	DP	4037	FL	8/2/2021	8/10/2021
415485	4UZFCHFE7NCNN6410	2022	VT	DP	4369	FL	7/1/2021	7/16/2021
415488	4UZFCHFE5NCNN3814	2022	VT	DP	4369	FL	6/28/2021	7/13/2021
415509	4UZFCHFE3NCNN3584	2022	VT	DP	4037	FL	7/26/2021	8/2/2021
415511	4UZFCHFE9NCNP4245	2022	VT	DP	4369	FL	8/9/2021	8/18/2021
415521	4UZFCHFEXNCNN0343	2022	VT	DP	4037	FL	6/25/2021	7/12/2021
415526	4UZFCHFE7NCNN0350	2022	VT	DP	4369	FL	6/24/2021	7/12/2021
415536	4UZFCHFE7NCNN6407	2022	VT	DP	4037	FL	7/30/2021	8/6/2021
415563	4UZFCHFE0NCNL8461	2022	VT	DP	4037	FL	6/22/2021	7/1/2021
415564	4UZFCHFE7NCNP4244	2022	VT	DP	4369	FL	8/5/2021	8/16/2021
415566	4UZFCHFE3NCNN8042	2022	VT	DP	4334	FL	6/30/2021	7/16/2021
415577	4UZFCHFE1NCNN0344	2022	VT	DP	4037	FL	7/15/2021	7/23/2021
415588	4UZFCHFE5NCNN8043	2022	VT	DP	4369	FL	7/20/2021	7/28/2021
415589	4UZFCHFE3NCNN0345	2022	VT	DP	4037	FL	7/22/2021	7/30/2021
415590	4UZFCHFE7NCNP1411	2022	VT	DP	4369	FL	7/29/2021	8/5/2021
415591	4UZFCHFE7NCNN3586	2022	VT	DP	4037	FL	8/4/2021	8/16/2021
415597	4UZFCHFE7NCNP1408	2022	VT	DP	4037	FL	8/17/2021	8/27/2021
415606	4UZFCHFE7NCNN8044	2022	VT	DP	4369	FL	7/22/2021	7/29/2021
415607	4UZFCHFE7NCNN0347	2022	VT	DP	4369	FL	6/14/2021	6/22/2021
415608	4UZFCHFE9NCNP1409	2022	VT	DP	4037	FL	8/11/2021	8/25/2021
415612	4UZFCHFE9NCNN0348	2022	VT	DP	4369	FL	6/21/2021	6/30/2021
415613	4UZFCHFE1NCNN8041	2022	VT	DP	4037	FL	7/28/2021	8/4/2021
415636	4UZFCHFE7NCNN3815	2022	VT	DP	4369	FL	6/28/2021	7/14/2021
415666	4UZFCHFE0NCNN6409	2022	VT	DP	4369	FL	7/12/2021	7/20/2021
415674	4UZFCHFE9NCNN3816	2022	VT	DP	4326	FL	7/14/2021	7/22/2021
608994	4UZFCHFE7NCNG5331	2021	DS	DP	4081	FL	5/21/2021	6/1/2021
609067	4UZFCHFE2NCNG5334	2021	DS	DP	4369	FL	4/22/2021	5/3/2021
609089	4UZFCHFE1NCNL5004	2021	DS	DP	4362	FL	5/14/2021	5/24/2021
609119	4UZFCHFE5NCNK9724	2021	DS	DP	4369	FL	5/14/2021	5/24/2021
609136	4UZFCHFE2NCNF0283	2021	DS	DP	4081	FL	4/23/2021	5/4/2021
609139	4UZFCHFE9NCNF0281	2021	DS	DP	4081	FL	4/23/2021	5/4/2021
609160	4UZFCHFE0NCNF8415	2021	DS	DP	4369	FL	5/4/2021	5/11/2021
609166	4UZFCHFE7NCNF8413	2021	DS	DP	4369	FL	4/29/2021	5/10/2021
609177	4UZFCHFE5NCNL5006	2021	DS	DP	4369	FL	5/21/2021	6/1/2021
609217	4UZFCHFE1NCNK9722	2021	DS	DP	4369	FL	5/25/2021	6/3/2021
609236	4UZFCHFE6NCNG5336	2021	DS	DP	4369	FL	4/29/2021	5/10/2021
609294	4UZFCHFE4NCNL8558	2021	DS	DP	4369	FL	5/20/2021	5/28/2021
609308	4UZACHFEXNCNC7778	2021	DS	DP	3736	FL	6/11/2021	6/21/2021

Prod#	VIN Number	Year	Brand	Type	Floor	Chassis	Date In	Date Off
609389	4UZFCHFEXNCL4997	2021	DS	DP	4081	FL	6/1/2021	6/9/2021
609390	4UZFCHFEXNCK9721	2021	DS	DP	4081	FL	5/26/2021	6/4/2021
609391	4UZFCHF8NCNC8286	2021	DS	DP	4081	FL	5/12/2021	5/20/2021
609392	4UZFCHF3NCL5005	2021	DS	DP	4369	FL	5/19/2021	5/27/2021
609393	4UZFCHF0NCL8556	2021	DS	DP	4369	FL	6/7/2021	6/15/2021
609396	4UZFCHF5NCL8553	2021	DS	DP	4081	FL	6/11/2021	6/18/2021
609426	4UZFCHF5NCNG5330	2021	DS	DP	4020	FL	5/12/2021	5/20/2021
609428	4UZFCHF2NCL8560	2021	DS	DP	4328	FL	6/9/2021	6/17/2021
609439	4UZFCHF3NCNF8411	2021	DS	DP	4081	FL	5/6/2021	5/17/2021
609452	4UZFCHF9NCNG5332	2021	DS	DP	4081	FL	5/17/2021	5/25/2021
609507	4UZFCHF1NCMR3174	2022	DS	DP	4081	FL	1/15/2021	1/22/2021
609523	4UZFCHF7NCNJ5517	2021	DS	DP	4081	FL	4/27/2021	5/5/2021
609534	4UZACHFE0NCMP2066	2022	DS	DP	3736	FL	2/4/2021	2/12/2021
609539	4UZFCHF5NCNF8412	2021	DS	DP	4369	FL	5/6/2021	5/14/2021
609541	4UZFCHF2NCMT7275	2022	DS	DP	4369	FL	3/11/2021	3/18/2021
609544	4UZFCHF2NCL8557	2021	DS	DP	4369	FL	6/8/2021	6/16/2021
609554	4UZFCHF9NCNF8414	2021	DS	DP	4369	FL	4/20/2021	4/28/2021
609565	4UZFCHF2NCNF8416	2021	DS	DP	4369	FL	4/28/2021	5/6/2021
609566	4UZFCHF0NCNF0282	2021	DS	DP	4081	FL	4/28/2021	5/6/2021
609582	4UZFCHF3NCK9723	2021	DS	DP	4369	FL	5/14/2021	5/24/2021
609585	4UZFCHFEXNCL5003	2021	DS	DP	4310	FL	5/11/2021	5/20/2021
609588	4UZFCHF8NCNG5337	2021	DS	DP	4369	FL	5/11/2021	5/20/2021
609590	4UZFCHF0NCNG5333	2021	DS	DP	4326	FL	5/4/2021	5/12/2021
609592	4UZFCHF4NCNG5335	2021	DS	DP	4369	FL	5/5/2021	5/12/2021
609593	4UZFCHF7NCK9725	2021	DS	DP	4326	FL	5/24/2021	6/2/2021
609601	4UZFCHF3NCNN0412	2022	DS	DP	4369	FL	6/17/2021	6/28/2021
609603	4UZFCHF2NCNN3589	2022	DS	DP	4081	FL	6/28/2021	7/13/2021
609608	4UZFCHF0NCNN3591	2022	DS	DP	4081	FL	7/14/2021	7/22/2021
609620	4UZACHFE5NCNN0342	2022	DS	DP	3717	FL	6/25/2021	7/13/2021
609623	4UZFCHF9NCNN3590	2022	DS	DP	4081	FL	7/1/2021	7/19/2021
609625	4UZFCHF5NCNN0413	2022	DS	DP	4326	FL	6/17/2021	6/25/2021
609626	4UZFCHF3NCNN8056	2022	DS	DP	4326	FL	6/24/2021	7/12/2021
609628	4UZFCHF8NCNN8053	2022	DS	DP	4310	FL	6/29/2021	7/15/2021
609635	4UZFCHF2NCNP4250	2022	DS	DP	4369	FL	7/23/2021	8/2/2021
609641	4UZFCHF0NCNN0402	2022	DS	DP	4081	FL	6/16/2021	6/25/2021
609645	4UZFCHF1NCL4998	2022	DS	DP	4081	FL	6/16/2021	6/25/2021
609650	4UZFCHF9NCNN0401	2022	DS	DP	4081	FL	6/24/2021	7/12/2021
609798	4UZFCHF1NCNN6418	2022	DS	DP	4310	FL	6/21/2021	6/30/2021
609806	4UZFCHF4NCNN0404	2022	DS	DP	4081	FL	7/16/2021	7/26/2021
609821	4UZFCHF1NCNN8055	2022	DS	DP	4369	FL	6/28/2021	7/14/2021
609826	4UZFCHF2NCNN0403	2022	DS	DP	4081	FL	7/26/2021	8/2/2021
609827	4UZFCHF5NCNN8057	2022	DS	DP	4369	FL	6/29/2021	7/15/2021
609828	4UZFCHF7NCNN0414	2022	DS	DP	4369	FL	6/21/2021	6/30/2021
609836	4UZFCHF4NCNP4251	2022	DS	DP	4369	FL	7/15/2021	7/23/2021
609856	4UZFCHF4NCNN3593	2022	DS	DP	4369	FL	6/18/2021	6/29/2021
609869	4UZFCHF4NCNN8051	2022	DS	DP	4081	FL	7/29/2021	8/6/2021
609879	4UZFCHF7NCL8554	2021	DS	DP	4081	FL	6/7/2021	6/15/2021
609931	4UZFCHF6NCL8559	2022	DS	DP	4369	FL	6/17/2021	6/28/2021

Prod#	VIN Number	Year	Brand	Type	Floor	Chassis	Date In	Date Off
609936	4UZFCHFE1NCNN0411	2022	DS	DP	4369	FL	6/15/2021	6/24/2021
609968	4UZFCHFE2NCNN3592	2022	DS	DP	4081	FL	7/23/2021	7/30/2021
609969	4UZFCHFE0NCNN6412	2022	DS	DP	4081	FL	7/22/2021	7/30/2021
609974	4UZFCHFE9NCNL8555	2021	DS	DP	4369	FL	6/7/2021	6/15/2021
609980	4UZACHFE6NCNN6411	2022	DS	DP	3736	FL	7/20/2021	7/28/2021
609983	4UZFCHFE7NCNN8058	2022	DS	DP	4369	FL	7/13/2021	7/23/2021
609993	4UZACHFE6NCNN3587	2022	DS	DP	3736	FL	7/13/2021	7/21/2021
609994	4UZFCHFE2NCNN8050	2022	DS	DP	4081	FL	7/21/2021	7/28/2021
609995	4UZACHFE6NCNP1412	2022	DS	DP	3709	FL	7/26/2021	8/3/2021
609996	4UZACHFE8NCNN3588	2022	DS	DP	3736	FL	7/20/2021	7/27/2021
609998	4UZFCHFE6NCNN8049	2022	DS	DP	4081	FL	7/12/2021	7/20/2021
609999	4UZFCHFE2NCNN6413	2022	DS	DP	4081	FL	7/19/2021	7/27/2021
610041	4UZFCHFE2NCNP1414	2022	DS	DP	4081	FL	8/9/2021	8/19/2021
610080	4UZFCHFE9NCNN8059	2022	DS	DP	4369	FL	7/14/2021	7/22/2021
610081	4UZFCHFE6NCNP4249	2022	DS	DP	4369	FL	7/21/2021	7/29/2021
610082	4UZACHFEXNCNN8047	2022	DS	DP	3717	FL	7/22/2021	7/29/2021
610387	4UZFCHFE0NCNP1413	2022	DS	DP	4081	FL	7/21/2021	7/29/2021
710985	4UZACEFE8NCNL5008	2021	NA	DP	3543	FL	6/2/2021	6/10/2021
710988	4UZACEFE9NCNG5338	2021	NA	DP	3545	FL	5/12/2021	5/21/2021
711003	4UZACEFE8NCNN0432	2021	NA	DP	3543	FL	6/10/2021	6/18/2021
711004	4UZACEFE3NCNL8561	2021	NA	DP	3543	FL	6/9/2021	6/16/2021
711022	4UZACEFE7NCNH8041	2021	NA	DP	3543	FL	5/14/2021	5/24/2021
711039	4UZACEFE6NCNL5007	2021	NA	DP	3543	FL	5/27/2021	6/8/2021
711051	4UZACEFEXNCNL5009	2021	NA	DP	3545	FL	6/8/2021	6/16/2021
711063	4UZACEFE4NCMR3176	2022	NA	DP	3545	FL	2/5/2021	2/12/2021
711067	4UZACEFE2NCMR3175	2022	NA	DP	3543	FL	2/19/2021	3/3/2021
711076	4UZACEFE7NCNG5340	2021	NA	DP	3543	FL	4/26/2021	5/5/2021
711079	4UZACEFE0NCNG5339	2021	NA	DP	3545	FL	5/11/2021	5/20/2021
711090	4UZACEFE9NCNH8042	2021	NA	DP	3543	FL	6/4/2021	6/11/2021
711094	4UZACEFE4NCNN0430	2022	NA	DP	3541	FL	7/26/2021	8/2/2021
711096	4UZACEFE2NCNN3598	2022	NA	DP	3543	FL	7/22/2021	7/29/2021
711098	4UZACEFE6NCNN0428	2022	NA	DP	3545	FL	6/22/2021	7/1/2021
711099	4UZACEFE2NCNN0474	2022	NA	DP	3543	FL	6/15/2021	6/22/2021
711100	4UZACEFE8NCNN0429	2022	NA	DP	3543	FL	7/1/2021	7/19/2021
711111	4UZACEFE9NCNN6420	2022	NA	DP	3545	FL	7/23/2021	7/30/2021
711123	4UZACEFE0NCNP1422	2022	NA	DP	3545	FL		
711126	4UZACEFE9NCNP1421	2022	NA	DP	3543	FL	8/24/2021	9/1/2021
711134	4UZACEFE6NCNN8061	2022	NA	DP	3545	FL	8/2/2021	8/10/2021
711148	4UZACEFE2NCNN6422	2022	NA	DP	3543	FL	8/9/2021	8/18/2021
711152	4UZACEFE2NCNN6419	2022	NA	DP	3543	FL	7/21/2021	7/28/2021
711153	4UZACEFE9NCNN3601	2022	NA	DP	3543	FL	8/10/2021	8/23/2021
711156	4UZACEFE8NCNN8062	2022	NA	DP	3543	FL	8/6/2021	8/18/2021
711181	4UZACEFE4NCNN3599	2022	NA	DP	3543	FL	7/15/2021	7/26/2021
711187	4UZACEFE6NCNN0431	2022	NA	DP	3541	FL		
711197	4UZACEFE0NCNN6421	2022	NA	DP	3545	FL	8/3/2021	8/16/2021
711304	4UZACEFE7NCNN3600	2022	NA	DP	3541	FL	7/27/2021	8/3/2021