

Newmar Corporation

PO Box 30
Nappanee, IN 46550



WHEN YOU KNOW THE DIFFERENCE.

TSB 588
Sep 23, 2022

TECHNICAL SERVICE BULLETIN

AFFECTED MODELS

2023 :: Dutch Star equipped with option J635 and shipped prior to 9/12/22

DESCRIPTION

There have been updates to this module that address some bugs and additional programming. The seven affected coaches should have the version 23 update performed at the customer's earliest convenience or before retail delivery of unsold coaches.

ISSUE

The KIB touchscreen displays the lithium battery status as voltage instead of percentage and doesn't allow the charge bridge to operate properly.

UNITS AFFECTED

Please refer to the attached population list for affected units and VINs.

CORRECTIVE ACTION

Dealers should contact their SAM to receive authorization and order the programmer, which will be shipped with instructions.

PARTS NEEDED

Item Description	Quantity	Newmar Part #
V-Bus lithium programmer KIB with instruction sheet	1	035617

FLAT RATE CODE: TSB 558

LABOR TIME: .2 hr.

NOTE

The dealer will be charged for the programmer, then credited once returned.

IMPORTANT: Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.

NOTICE: Any technical information published in this bulletin is intended for use only by a qualified, Newmar-authorized service technician. Newmar is not responsible for the misuse of this information.

Prod#	VIN Number	Year	Brand	Type	Floor	Chassis	Date In	Date Off
USA								
610574	4VZAU1D98PC091260	2023	DS	DP	4325	S	1/20/2022	2/7/2022
610584	4UZFCHFE7PCNW9001	2023	DS	DP	4071	FL	2/8/2022	2/16/2022
610594	4UZACHFE5PCNX0397	2023	DS	DP	3736	FL	2/15/2022	2/23/2022
610690	4UZFCHFE7PCUH0416	2023	DS	DP	4369	FL	7/21/2022	8/2/2022
610702	4VZAU1D15PC093297	2023	DS	DP	4369	S	7/26/2022	8/8/2022
610760	4UZFCHFE7PCNX0388	2023	DS	DP	4370	FL	7/20/2022	7/29/2022
610773	4UZFCHFE0PCUH2167	2023	DS	DP	4369	FL	7/26/2022	8/5/2022