

Newmar Corporation

PO Box 30
Nappanee, IN 46550



WHEN YOU KNOW THE DIFFERENCE.

RSB 593
December 30, 2022

TC #2022-683

RECALL SERVICE BULLETIN

AFFECTED MODELS

2021 – 2023 :: Ventana

DESCRIPTION

The Shyft Group Inc. (Spartan Chassis) has decided that a defect relating to motor vehicle safety exists in specific motorhomes built on a Spartan chassis (NHTSA #22V 785). In response, Newmar Corporation is issuing recall TC # 2022-683.

ISSUE

On a small number of motorhomes, the reservoir tank for the air brake system is too small. In certain situations, this could cause reduced braking.

UNITS AFFECTED

Refer to the attached population list for specific VIN numbers supplied by Spartan for the coaches that may be affected. Note: The attached list includes both U.S. and Canadian coaches.

CORRECTIVE ACTION

Repairs will be performed by Spartan-authorized service facilities. The Shyft Group (Spartan) will provide work instructions and any necessary parts to complete the recall procedure.

CUSTOMER ACTION

Contact Spartan Chassis at 1-800-543-4277 (Opt. 0) to locate a Qualified Service Center near you. If you need further assistance, contact the Newmar service department at 1-800-731-8300. A brand specialist will assist you in scheduling an appointment to have this repair completed.

DEALER ACTION

Contact Spartan. If you need assistance connecting with Spartan, contact your Newmar Service Account Manager.

NOTE

Newmar will not be authorizing this repair. Spartan will authorize and schedule this repair.

IMPORTANT: Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.

NOTICE: Any technical information published in this bulletin is intended for use only by a qualified, Newmar-authorized service technician. Newmar is not responsible for the misuse of this information.



WHEN YOU KNOW THE DIFFERENCE

NEWMAR CORPORATION

NEWMARCORP.COM

Date: 12/28/2022

Re: Newmar Corporation – Motor Vehicle Recall Notification

Subject: Recall Campaign No.: #2022-683

This notice is sent to you as a Newmar Dealer in accordance with the requirements of the *Canada Motor Vehicle Safety Act*. Newmar Corporation has decided that a non-compliance of CMVSS 121, which relates to motor vehicle safety, exists in specific Newmar recreational vehicles.

Each vehicle, which is subject to a recall campaign of this type, must be satisfactorily repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. To avoid providing these problematic solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. Vehicle owners are being notified of this recall. If the condition is not remedied within a reasonable time, they are instructed to contact Transport Canada.

REASON FOR THIS RECALL

Newmar Corporation has decided that a defect, which relates to motor vehicle safety, exists in specific motorhomes built on a Spartan Chassis.

Issue:

On a small number of motorhomes, the reservoir tank for the air brake system is too small. In certain situations, this could cause reduced braking. Canadian regulations require enough air reservoir capacity to ensure the brakes work even with heavy use or when there is a partial loss of the air system.

Safety Risk:

Reduced braking can cause extended stopping distances and increase the risk of a crash. .

Corrective Actions:

Newmar will notify owners by mail and instruct you to take your motorhome to a Spartan RV authorized service facility to replace the air reservoir tank.

This recall applies to four Newmar 2022-2023 Ventana Diesel Pusher motorhomes.

The motorhomes require immediate service. Continued use poses a potential safety hazard.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to provide to all customers/owner vehicles the service of completing this campaign at no charge to the customer/owner regardless of vehicle age, vehicle mileage, or ownership at the time of repair.

REPAIR PROCEDURE

Spartan will provide the work instructions.

If you should have any questions please contact, your service account manager direct or the Newmar service department at: 1-866-290-5371.

Thank you for your cooperation.

Sincerely,

Newmar Corporation



WHEN YOU KNOW THE DIFFERENCE

NEWMAR CORPORATION

NEWMARCORP.COM

VIN#
make, model, model year
Name
Address
City, State Zip code

Date: 12/28/2022
Motor Vehicle Recall Notification - Recall Campaign No. 2022-683

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the *Canada Motor Vehicle Safety Act*.

This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

REASON FOR THIS RECALL

Newmar Corporation has decided that a non-compliance of CMVSS 121, which relates to motor vehicle safety, exists in specific motorhome built on Spartan Chassis.

Issue:

On a small number of motorhomes, the reservoir tank for the air brake system is too small. In certain situations, this could cause reduced braking. Canadian regulations require enough air reservoir capacity to ensure the brakes work even with heavy use or when there is a partial loss of the air system.

Safety Risk:

Reduced braking can cause extended stopping distances and increase the risk of a crash.

Corrective Actions:

Newmar will notify owners by mail and instruct you to take your motorhome to a Spartan RV authorized service facility to replace the air reservoir tank.

The motorhomes require immediate service. Continued use poses a potential safety hazard.

WHAT WE WILL DO

The Spartan authorized service center will replace one of the air reservoirs with a larger capacity reservoir. The repair is expected to take up to two hours and will be performed at no charge. However, due to scheduling times the service provider may need the vehicle longer.

WHAT YOU NEED TO DO

As this defect does affect motor vehicle safety, it is recommended that you call Spartan RV Chassis at 855-589-9836 to locate a Qualified Service Center near you. If you need further assistance, contact the Newmar service department immediately at 1-800-731-8300. An associate will assist you in making an appointment to have this repair completed.

Federal regulations require that any vehicle lessor receiving this recall notification must forward a copy of this notice to the lessee within ten days.

If you have had the repair performed before receiving this letter and paid any expenses for repairs, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy. For additional information, contact Newmar Corporation at:

Service Department
Newmar Corporation
355 N Delaware St
Nappanee, IN 46550-0030

Authorized Service Facilities, are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to your Authorized Service Facility on the scheduled date and this condition is not remedied on that date or within five days; please contact the Newmar Corporation Customer Service Department at 1-800-731-8300.

If you no longer own this vehicle, please furnish us the complete name, phone number, e-mail and physical address of the person or dealership you sold or traded your vehicle to. Thank you for your cooperation.

Your safety and satisfaction with your Newmar product is important to us and we regret any inconvenience to you.

Sincerely,

Newmar Corporation



WHEN YOU KNOW THE DIFFERENCE

NEWMAR CORPORATION

NEWMARCORP.COM

NIV #
la fabrique, le modèle, l'année de modèle
Nom
Adresse
Ville, Code postal de l'État

Date: 12/28/2022

Avis de rappel de véhicules automobiles - Campagne de rappel no 2022-683

Cher client apprécié:

Le présent avis vous est envoyé conformément aux exigences de la [Loi sur la sécurité automobile du Canada](#).

La présente a pour but de vous informer que votre véhicule est susceptible de présenter un défaut qui pourrait porter atteinte à la sécurité des personnes.

RAISON DE CE RAPPEL

Newmar Corporation a décidé qu'une non-conformité à la norme CMVSS 121, qui a trait à la sécurité des véhicules automobiles, existe dans une autocaravane spécifique construite sur un châssis Spartan.

Question en litige :

Sur un petit nombre de camping-cars, le réservoir du système de freinage à air est trop petit. Dans certaines situations, cela pourrait entraîner une réduction du freinage. La réglementation canadienne exige une capacité de réservoir d'air suffisante pour s'assurer que les freins fonctionnent même avec une utilisation intensive ou lorsqu'il y a une perte partielle du système d'air.

Risque pour la sécurité :

Un freinage réduit peut entraîner des distances d'arrêt prolongées et augmenter le risque d'accident.

Mesures correctives :

Newmar avisera les propriétaires par la poste et vous demandera d'apporter votre camping-car à une installation de service autorisée de VR Spartan pour remplacer le réservoir d'air.

Les camping-cars nécessitent un entretien immédiat. L'utilisation continue présente un danger potentiel pour la sécurité.

CE QUE NOUS ALLONS FAIRE

Le centre de service autorisé Spartan remplacera l'un des réservoirs d'air par un réservoir de plus grande capacité. La réparation devrait prendre jusqu'à deux heures et sera effectuée sans frais. Cependant, en raison des heures de planification, le fournisseur de services peut avoir besoin du véhicule plus longtemps.

CE QUE VOUS DEVEZ FAIRE

Comme ce défaut affecte la sécurité des véhicules à moteur, il est recommandé de call Spartan RV Châssis au 855-589-9836 pour localiser un centre de service qualifié près de chez vous. Si vous avez besoin d'aide supplémentaire, communiquez immédiatement avec le service de Newmar au 1-800-731-8300. Un associé vous aidera à prendre rendez-vous pour que cette réparation soit terminée.

La réglementation fédérale exige que tout locateur de véhicule recevant cet avis de rappel transmette une copie de cet avis au locataire dans les dix jours.

Si vous avez fait effectuer la réparation avant de recevoir cette lettre et que vous avez payé des dépenses pour des réparations, vous pourriez être admissible à recevoir un remboursement pour le coût de l'obtention d'un recours préalable à la notification. Pour de plus amples renseignements, veuillez communiquer avec Newmar Corporation à l'adresse suivante :

Département des services
Newmar Corporation
355, rue Delaware Nord
Nappanee, IN 46550-0030

Les installations de service **autorisées sont les** mieux équipées pour obtenir des pièces et fournir un service afin de s'assurer que votre véhicule est corrigé le plus rapidement possible. TOUTEFOIS, si vous aerez votre véhicule à votre centre de service autorisé à la date prévue et que cette condition n'est pas corrigée à cette date ou dans les cinq jours; veuillez communiquer avec le service à la clientèle de Newmar Corporation au 1-800-731-8300.

Si vous n'êtes plus propriétaire de ce véhicule, veuillez nous fournir le nom complet, le numéro de téléphone, le courriel et l'adresse physique de la personne ou du concessionnaire à qui vous avez vendu ou échangé votre véhicule. Je vous remercie de votre coopération.

Votre sécurité et votre satisfaction à l'égard de votre produit Newmar sont importantes pour nous et nous regrettons tout inconvénient pour vous.

Cordialement,

Newmar Corporation

Prod#	VIN Number	Year	Brand	Type	Floor	Chassis	Date In	Date Off
USA UNITS								
415030	4VZAT1D98MC088132	2021	VT	DP	4369	S	2/18/2020	2/26/2020
415092	4VZAU1D92MC089368	2021	VT	DP	4369	S	8/4/2020	8/13/2020
415099	4VZAU1D90MC089191	2021	VT	DP	4369	S	7/13/2020	7/21/2020
415102	4VZAU1D91MC089099	2021	VT	DP	4369	S	6/18/2020	7/13/2020
415107	4VZAU1D93MC089329	2021	VT	DP	4369	S	7/30/2020	8/7/2020
415112	4VZAU1D97MC089267	2021	VT	DP	4369	S	7/15/2020	7/23/2020
415124	4VZAU1D94MC089100	2021	VT	DP	4369	S	6/22/2020	7/15/2020
415126	4VZAU1D99MC089268	2021	VT	DP	4369	S	7/16/2020	7/24/2020
415134	4VZAU1D98MC089309	2021	VT	DP	4369	S	7/21/2020	7/29/2020
415143	4VZAU1D90MC089255	2021	VT	DP	4369	S	6/24/2020	7/20/2020
415147	4VZAU1D99MC089481	2021	VT	DP	4369	S	8/6/2020	8/17/2020
415149	4VZAU1D99MC089819	2021	VT	DP	4326	S	11/10/2020	11/30/2020
415168	4VZAU1D95MC089509	2021	VT	DP	4369	S	9/30/2020	10/9/2020
415170	4VZAU1D97MC089513	2021	VT	DP	4369	S	10/21/2020	10/29/2020
415208	4VZAU1D95MC089560	2021	VT	DP	4369	S	11/5/2020	11/17/2020
415219	4VZAT1D93MC090371	2021	VT	DP	4369	S	3/15/2021	3/23/2021
415229	4VZAU1D93MC089508	2021	VT	DP	4362	S	9/11/2020	9/21/2020
415248	4VZAU1D98MC090041	2021	VT	DP	4369	S	2/11/2021	2/19/2021
415249	4VZAT1D9XMC090612	2021	VT	DP	4369	S	4/22/2021	5/3/2021
415259	4VZAU1D99MC089514	2021	VT	DP	4369	S	10/26/2020	11/4/2020
415270	4VZAU1D9XMC090252	2021	VT	DP	4326	S	3/2/2021	3/9/2021
415271	4VZAU1D97MC090225	2021	VT	DP	4369	S	2/17/2021	3/1/2021
415283	4VZAU1D91MC090253	2021	VT	DP	4369	S	3/3/2021	3/11/2021
415298	4VZAT1D95MC090372	2021	VT	DP	4369	S	3/25/2021	4/6/2021
415300	4VZAT1D91MC090613	2021	VT	DP	4369	S	4/29/2021	5/10/2021
415317	4VZAT1D93MC090614	2021	VT	DP	4369	S	5/10/2021	5/19/2021
415323	4VZAT1D91MC090577	2021	VT	DP	4369	S	4/20/2021	4/28/2021
415344	4VZAU1D99MC090226	2021	VT	DP	4369	S	2/15/2021	2/24/2021
415346	4VZAT1D93MC090578	2021	VT	DP	4369	S	5/6/2021	5/17/2021
415361	4VZAT1D98MC090818	2021	VT	DP	4369	S	6/4/2021	6/11/2021
415373	4VZAU1D95MC089932	2021	VT	DP	4369	S	2/3/2021	2/10/2021
415375	4VZAU1D98MC090251	2021	VT	DP	4369	S	3/1/2021	3/8/2021
415377	4VZAU1D9XMC090221	2021	VT	DP	4369	S	2/9/2021	2/17/2021
415378	4VZAT1D96MC090431	2021	VT	DP	4369	S	3/23/2021	3/31/2021
415396	4VZAU1D90MC090227	2021	VT	DP	4326	S	2/22/2021	3/4/2021
415397	4VZAU1D93MC089931	2021	VT	DP	4326	S	2/1/2021	2/9/2021
415398	4VZAU1D98MC089844	2021	VT	DP	4311	S	1/25/2021	2/1/2021
415401	4VZ2T1D91MC090518	2021	VT	DP	4326	S	3/26/2021	4/6/2021
415402	4VZAU1D95MC090224	2021	VT	DP	4326	S	2/15/2021	2/23/2021
415404	4VZAU1D92MC090083	2021	VT	DP	4369	S	2/8/2021	2/16/2021
415410	4VZAT1D95MC090520	2021	VT	DP	4369	S	4/19/2021	4/27/2021
415417	4VZAU1D96MC089843	2021	VT	DP	4311	S	1/13/2021	1/21/2021
415422	4VZAU1D95MC089820	2021	VT	DP	4369	S	1/18/2021	1/26/2021
415435	4VZAT1D99MC090519	2021	VT	DP	4369	S	3/31/2021	4/12/2021
415446	4VZAT1D97NC089872	2022	VT	DP	4369	S	3/10/2021	3/18/2021

Prod#	VIN Number	Year	Brand	Type	Floor	Chassis	Date In	Date Off
415456	4VZAT1D93MC090693	2021	VT	DP	4369	S	5/24/2021	6/2/2021
415457	4VZAT1D99NC091185	2022	VT	DP	4369	S	8/2/2021	8/10/2021
415458	4VZAT1D97NC091492	2022	VT	DP	4369	S	9/24/2021	10/5/2021
415466	4VZVU1E92NC090988	2022	VT	DP	4369	S	7/1/2021	7/20/2021
415471	4VZAT1D98NC090903	2022	VT	DP	4369	S	6/18/2021	6/29/2021
415472	4VZAT1D9XNC090904	2022	VT	DP	4334	S	6/18/2021	6/29/2021
415492	4VZAT1D16NC093096	2022	VT	DP	4369	S	6/22/2022	7/12/2022
415501	4VZAT1D16NC092384	2022	VT	DP	4369	S	3/16/2022	3/28/2022
415502	4VZAU1D96NC091223	2022	VT	DP	4369	S	8/6/2021	8/18/2021
415508	4VZAT1D93NC090971	2022	VT	DP	4369	S	6/25/2021	7/13/2021
415512	4VZAT1D96NC091340	2022	VT	DP	4369	S	9/1/2021	9/9/2021
415514	4VZAT1D92NC091318	2022	VT	DP	4369	S	8/25/2021	9/2/2021
415518	4VZAT1D99NC091316	2022	VT	DP	4369	S	8/17/2021	8/27/2021
415524	4VZAT1D96NC091466	2022	VT	DP	4369	S	9/9/2021	9/21/2021
415545	4VZAT1D90NC091561	2022	VT	DP	4369	S	9/24/2021	10/4/2021
415555	4VZAT1D93NC091876	2022	VT	DP	4369	S	12/8/2021	12/16/2021
415557	4VZAT1D17NC092457	2022	VT	DP	4369	S	4/7/2022	4/21/2022
415559	4VZAT1D96NC091757	2022	VT	DP	4369	S	11/1/2021	11/10/2021
415574	4VZAT1D14NC092383	2022	VT	DP	4369	S	3/11/2022	3/21/2022
415595	4VZAU1D94NC091317	2022	VT	DP	4369	S	8/18/2021	8/30/2021
415596	4VZAT1D90NC091401	2022	VT	DP	4369	S	9/3/2021	9/14/2021
415600	4VZAU1D19NC093056	2022	VT	DP	4326	S	6/9/2022	6/20/2022
415601	4VZAT1D17NC092328	2022	VT	DP	4369	S	3/7/2022	3/14/2022
415602	4VZAT1D9XNC091681	2022	VT	DP	4326	S	10/7/2021	10/20/2021
415603	4VZAU1D97NC091005	2022	VT	DP	4369	S	7/28/2021	8/5/2021
415616	4VZAT1D90NC091186	2022	VT	DP	4369	S	8/3/2021	8/11/2021
415617	4VZAT1D13NC092374	2022	VT	DP	4369	S	3/7/2022	3/15/2022
415619	4VZAT1D98NC091467	2022	VT	DP	4334	S	9/17/2021	9/28/2021
415633	4VZAT1D1XNC092386	2022	VT	DP	4369	S	3/11/2022	3/18/2022
415639	4VZAT1D99NC091493	2022	VT	DP	4334	S	9/22/2021	9/30/2021
415640	4VZAT1D99NC091400	2022	VT	DP	4369	S	8/31/2021	9/9/2021
415648	4VZAT1D93NC091683	2022	VT	DP	4369	S	10/14/2021	10/26/2021
415661	4VZAT1D95NC091684	2022	VT	DP	4369	S	10/13/2021	10/25/2021
415664	4VZAT1D90NC091494	2022	VT	DP	4369	S	9/23/2021	10/4/2021
415672	4VZAT1D92NC091562	2022	VT	DP	4369	S	10/6/2021	10/19/2021
415682	4VZAT1D15NC092375	2022	VT	DP	4326	S	3/10/2022	3/17/2022
415709	4VZAT1D91NC091682	2022	VT	DP	4369	S	10/13/2021	10/25/2021
415758	4VZAT1D98NC092165	2022	VT	DP	4369	S	3/9/2022	3/17/2022
415761	4VZAT1D97NC091878	2022	VT	DP	4369	S	1/5/2022	1/14/2022
415770	4VZAT1D18NC092385	2022	VT	DP	4326	S	3/15/2022	3/24/2022
415776	4VZAT1D92NC092095	2022	VT	DP	4310	S	2/28/2022	3/8/2022
415782	4VZAT1D18NC092337	2022	VT	DP	4310	S	3/4/2022	3/14/2022
415841	4VZAT1D9XNC091843	2022	VT	DP	4326	S	12/6/2021	12/15/2021
415845	4VZAT1D1XNC093098	2022	VT	DP	4369	S	7/13/2022	7/20/2022
415860	4VZAT1D13NC092455	2022	VT	DP	4369	S	3/28/2022	4/7/2022
415865	4VZAT1D13NC092472	2022	VT	DP	4369	S	4/29/2022	5/9/2022

Prod#	VIN Number	Year	Brand	Type	Floor	Chassis	Date In	Date Off
415868	4VZAT1D15NC092456	2022	VT	DP	4334	S	4/5/2022	4/19/2022
415887	4VZAT1D95NC091877	2022	VT	DP	4369	S	1/3/2022	1/13/2022
415897	4VZAT1D11NC092373	2022	VT	DP	4369	S	3/8/2022	3/16/2022
415911	4VZAT1D95NC091491	2022	VT	DP	4369	S	9/21/2021	9/29/2021
415914	4VZAT1D94NC091319	2022	VT	DP	4369	S	8/25/2021	9/2/2021
415916	4VZAT1D98NC091758	2022	VT	DP	4369	S	11/11/2021	11/23/2021
415929	4VZAT1D98NC091842	2022	VT	DP	4326	S	11/4/2021	11/15/2021
415941	4VZAT1D99NC091879	2022	VT	DP	4310	S	1/27/2022	2/14/2022
415957	4VZAT1D96NC092021	2022	VT	DP	4334	S	2/14/2022	2/23/2022
415962	4VZAT1D96NC092164	2022	VT	DP	4326	S	3/1/2022	3/9/2022
415973	4VZAT1D11NC092454	2022	VT	DP	4369	S	3/18/2022	3/30/2022
415978	4VZAT1D17NC092474	2022	VT	DP	4310	S	4/28/2022	5/5/2022
415982	4VZAT1D18NC092936	2022	VT	DP	4369	S	5/31/2022	6/9/2022
415983	4VZAT1D19NC092475	2022	VT	DP	4369	S	5/20/2022	6/2/2022
415984	4VZAT1D15NC092473	2022	VT	DP	4369	S	5/4/2022	5/12/2022
415988	4VZAT1D18NC093097	2023	VT	DP	4369	S	6/21/2022	6/30/2022
415989	4VZAT1D18PC093099	2023	VT	DP	4326	S	6/23/2022	7/13/2022
415990	4VZAT1D93PC091265	2023	VT	DP	4328	S	6/17/2022	6/28/2022
415995	4VZAT1D11PC093218	2023	VT	DP	4369	S	7/21/2022	8/2/2022
416006	4VZAT1D16PC093439	2023	VT	DP	4369	S	8/16/2022	8/24/2022
416030	4VZAT1D1XPC093217	2023	VT	DP	4326	S	7/21/2022	8/2/2022
416032	4VZAT1D13PC093365	2023	VT	DP	4326	S	7/28/2022	8/9/2022
416033	4VZAT1D17PC093501	2023	VT	DP	4369	S	8/29/2022	9/7/2022
416037	4VZAT1D14PC093469	2023	VT	DP	4328	S	8/29/2022	9/7/2022
416038	4VZAT1D13PC093415	2023	VT	DP	4369	S	8/15/2022	8/23/2022
416068	4VZAT1D17PC093241	2023	VT	DP	4369	S	7/18/2022	7/27/2022
416145	4VZAT1D19PC093712	2023	VT	DP	4369	S	9/9/2022	9/20/2022
416147	4VZAT1D12PC093566	2023	VT	DP	4369	S	9/2/2022	9/13/2022
416148	4VZAT1D19PC093547	2023	VT	DP	4369	S	9/1/2022	9/13/2022
416173	4VZAT1D17PC093546	2023	VT	DP	4369	S	9/1/2022	9/13/2022
416174	4VZAT1D12PC093440	2023	VT	DP	4369	S	8/17/2022	8/25/2022

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415647	4VZAU1D99NC091006	2022	VT	DP	4334	S	7/30/2021	8/6/2021
415987	4VZAT1D14NC093095	2022	VT	DP	4369	S	6/7/2022	6/15/2022
416078	4VZAT1D13PC093303	2023	VT	DP	4334	S	7/27/2022	8/8/2022
416114	4VZAT1D19PC093242	2023	VT	DP	4328	S	7/27/2022	8/8/2022