

Newmar Corporation

PO Box 30
Nappanee, IN 46550



WHEN YOU KNOW THE DIFFERENCE.

RSB 614

October 29, 2024

TC #2024-623

RECALL SERVICE BULLETIN

AFFECTED MODELS

2025 :: Super Star

DESCRIPTION

Daimler Trucks North America has decided that a defect relating to motor vehicle safety exists in specific motorhomes built on Freightliner chassis (MFG # F1009, NHTSA #24V 668). In response, Newmar Corporation is issuing recall TC # 2024-623.

ISSUE

On some motorhomes, a software problem could cause the brake lights to fail when the brakes are automatically applied during emergency braking. Brake lights that do not work could cause others not to recognize when a vehicle is braking and may increase the risk of a crash.

UNITS AFFECTED

Refer to the attached population list for the specific VIN number(s) supplied by DTNA for the coach(s) affected. The attached list contains both USA and Canadian coaches.

CORRECTIVE ACTION

Repairs will be performed by Daimler Trucks North America authorized service facilities. DTNA will provide work instructions and any necessary parts to complete the recall procedure.

CUSTOMER ACTION

Contact Daimler Trucks North America at 1-800-547-0712 to locate a Qualified Service Center near you. If you need further assistance, contact the Newmar service department at 1-800-731-8300. A brand specialist will assist you in scheduling an appointment to have this repair completed.

DEALER ACTION

Contact the Freightliner Customer Support Center at 1-800-FTL-HELP (1-800-385-4357), and follow the prompts, or visit <https://freightliner.com/dealer-search/> to locate an authorized DTNA service center to schedule and perform the recall near you. If you need assistance contacting DTNA, contact your Newmar Service Account Manager.

NOTE

Newmar will not be authorizing this repair. DTNA will authorize and schedule this repair.

IMPORTANT: Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.

NOTICE: Any technical information published in this bulletin is intended for use only by a qualified, Newmar-authorized service technician. Newmar is not responsible for the misuse of this information.



WHEN YOU KNOW THE DIFFERENCE.

IMPORTANT SAFETY RECALL NOTICE

Date: October 23, 2024

Re: Newmar Corporation – Motor Vehicle Recall Notification

Subject: TC Recall Campaign No.: 2024-623, Newmar Campaign No. 614 RSB

This notice is sent to you as a Newmar Dealer in accordance with the requirements of the *Canada Motor Vehicle Safety Act*. Newmar Corporation has decided that a non-compliance, which relates to motor vehicle safety, exists in specific Newmar recreational vehicles.

Each vehicle, which is subject to a recall campaign of this type, must be satisfactorily repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. To avoid providing these problematic solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. Vehicle owners are being notified of this recall. If the condition is not remedied within a reasonable time, they are instructed to contact Transport Canada.

REASON FOR THIS RECALL

Newmar Corporation has decided that a safety defect, which relates to motor vehicle safety, exists in specific motorhomes built on Freightliner Chassis. This recall is the result of information provided to Newmar by Daimler Trucks North America, Manufacture Recall No. F1009.

Issue:

On one motorhome, a software problem could cause the brake lights not to work when the brakes are automatically applied during emergency braking.

Safety Risk:

Brake lights that don't work could cause others not to recognize when a vehicle is braking. This could increase the risk of a crash.

Corrective Actions:

Newmar will notify the owner by mail and advise them to take their motorhome to a Daimler Truck North America (DTNA) authorized service facility to update the active brake assist (ABA) software.

The vehicle models involved in this recall are:

2025 Super Star Class C motorhomes.

The motorhomes require immediate service. Continued use poses a potential safety hazard.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to provide to all customers/owner vehicles the service of completing this campaign at no charge to the customer/owner regardless of vehicle age, vehicle mileage, or ownership at the time of repair.

REPAIR PROCEDURE

Daimler Truck North America will provide the work instructions.

If you should have any questions, please contact your service account manager direct or the Newmar service department at: 1-866-290-5371.

Thank you for your cooperation.

Sincerely,

Newmar Corporation

Prod#	VIN Number	Year	Brand	Type	Floor	Chassis	Date In	Date Off
USA Units								
230489	1FVACYFE0PHNX5194	2024	SS	CC	3731	FS	11/17/2022	11/29/2022
230525	1FVACYFE4PHNX5196	2024	SS	CC	4059	FS	2/21/2023	3/1/2023
230544	1FVACYFE5RHVA6757	2024	SS	CC	3731	FS	10/3/2023	10/12/2023
230545	1FVACYFE2RHUR6449	2024	SS	CC	3731	FS	10/12/2023	10/20/2023
230546	1FVACYFE5RHVA6760	2024	SS	CC	4065	FS	10/20/2023	10/31/2023
230547	1FVACYFE2RHVA6764	2024	SS	CC	4059	FS	11/1/2023	11/9/2023
230548	1FVACYFE2RHVA6750	2024	SS	CC	4059	FS	11/7/2023	11/14/2023
230549	1FVACYFE3RHVA6756	2024	SS	CC	4059	FS	11/8/2023	11/16/2023
230550	1FVACYFE4RHVA6751	2024	SS	CC	4059	FS	9/11/2023	9/28/2023
230551	1FVACYFE9RHVA6745	2024	SS	CC	4065	FS	10/11/2023	10/19/2023
230552	1FVACYFE2RHVA6747	2024	SS	CC	3727	FS	8/1/2023	8/10/2023
230553	3ALACYFE2RDVE7983	2024	SS	CC	3727	FS	4/23/2024	5/7/2024
230554	1FVACYFE6RHUR6471	2024	SS	CC	3731	FS	3/20/2024	4/12/2024
230555	1FVACYFE9RHVA6762	2024	SS	CC	3731	FS	9/26/2023	10/5/2023
230556	3ALACYFE5RDVE7993	2024	SS	CC	4065	FS	12/21/2023	1/19/2024
230558	1FVACYFE7RHUR6463	2024	SS	CC	3727	FS	12/1/2023	12/12/2023
230559	3ALACYFE0RDVE7996	2024	SS	CC	4065	FS	1/22/2024	1/30/2024
230560	3ALACYFE1RDVE7988	2024	SS	CC	4059	FS	12/13/2023	12/21/2023
230561	1FVACYFE6RHUR6437	2024	SS	CC	4059	FS	11/22/2023	12/7/2023
230562	1FVACYFE3RHUR6458	2024	SS	CC	3727	FS	11/17/2023	12/1/2023
230564	1FVACYFE0RHVA6746	2024	SS	CC	4059	FS	10/26/2023	11/7/2023
230565	1FVACYFE1RHUR6443	2024	SS	CC	3727	FS	10/6/2023	10/16/2023
230566	1FVACYFE9RHUR6447	2024	SS	CC	4059	FS	12/7/2023	12/18/2023
230567	1FVACYFEXRHVA6754	2024	SS	CC	4059	FS	10/5/2023	10/13/2023
230568	1FVACYFE6RHVA6752	2024	SS	CC	3727	FS	9/14/2023	10/4/2023
230570	1FVACYFE8RHVA6767	2024	SS	CC	3727	FS	9/27/2023	10/6/2023
230571	1FVACYFE4RHUR6467	2024	SS	CC	4059	FS	12/19/2023	1/16/2024
230572	1FVACYFE7RHVA6744	2024	SS	CC	4059	FS	9/7/2023	9/26/2023
230573	1FVACYFE9RHVA6759	2024	SS	CC	4061	FS	11/15/2023	11/29/2023
230574	1FVACYFE9RHUR6464	2024	SS	CC	3727	FS	12/15/2023	1/11/2024
230575	1FVACYFE5RHUR6462	2024	SS	CC	3731	FS	12/5/2023	12/14/2023
230576	1FVACYFEXRHUR6442	2024	SS	CC	4059	FS	12/12/2023	12/20/2023
230577	1FVACYFE4RHVA6765	2024	SS	CC	4065	FS	11/2/2023	11/10/2023
230578	1FVACYFE7RHUR6446	2024	SS	CC	4065	FS	11/14/2023	11/22/2023
230581	1FVACYFE3RHUR6444	2024	SS	CC	3727	FS	10/18/2023	10/26/2023
230582	1FVACYFE6RHVA6766	2024	SS	CC	4059	FS	11/8/2023	11/16/2023
230583	1FVACYFE4RHUR6436	2024	SS	CC	4059	FS	11/21/2023	12/4/2023
230584	1FVACYFE3RHUR6461	2024	SS	CC	3731	FS	11/6/2023	11/14/2023
230585	1FVACYFE1RHVA6755	2024	SS	CC	4065	FS	10/10/2023	10/18/2023
230588	1FVACYFEXRHUR6439	2024	SS	CC	3727	FS	10/25/2023	11/6/2023
230590	1FVACYFE7RHVA6761	2024	SS	CC	4059	FS	11/13/2023	11/21/2023
230591	1FVACYFE8RHUR6441	2025	SS	CC	4059	FS	11/2/2023	11/13/2023

Prod#	VIN Number	Year	Brand	Type	Floor	Chassis	Date In	Date Off
	230592 1FVACYFE8RHUR6438	2024	SS	CC	4059	FS	12/4/2023	12/13/2023
	230594 3ALACYFE0RDVE7979	2024	SS	CC	3731	FS	1/26/2024	2/5/2024
	230595 3ALACYFE9RDVE7978	2024	SS	CC	3727	FS	1/25/2024	2/5/2024
	230596 3ALACYFE3RDVE7989	2024	SS	CC	4061	FS	1/9/2024	1/22/2024
	230597 1FVACYFE8RHUR6472	2024	SS	CC	4059	FS	1/24/2024	2/1/2024
	230598 3ALACYFE7RDVE7994	2024	SS	CC	4061	FS	12/20/2023	1/18/2024
	230599 3ALACYFEXRDVE7990	2024	SS	CC	4059	FS	1/11/2024	1/23/2024
	230600 1FVACYFEXRHUR6473	2024	SS	CC	4065	FS	1/24/2024	2/1/2024
	230602 1FVACYFE3RHUR6475	2024	SS	CC	4059	FS	2/15/2024	2/27/2024
	230603 3ALACYFE7RDVE7980	2024	SS	CC	3731	FS	2/14/2024	2/21/2024
	230604 3ALACYFE1RDVE7991	2024	SS	CC	4059	FS	1/16/2024	1/25/2024
	230605 1FVACYFE1RHUR6474	2024	SS	CC	4059	FS	2/5/2024	2/13/2024
	230606 1FVACYFE6RHUR6485	2024	SS	CC	4059	FS	2/12/2024	2/20/2024
	230607 1FVACYFE9RHUR6478	2024	SS	CC	4059	FS	2/28/2024	3/18/2024
	230608 1FVACYFE0RHUR6479	2025	SS	CC	4059	FS	2/22/2024	3/8/2024
	230609 1FVACYFE5RHUR6476	2024	SS	CC	4061	FS	3/7/2024	3/25/2024
	230610 3ALACYFE9RDVE7981	2024	SS	CC	3727	FS	3/18/2024	4/9/2024
	230611 3ALACYFE0RDVE7982	2024	SS	CC	3731	FS	4/11/2024	4/24/2024
	230613 1FVACYFE7RHUR6480	2024	SS	CC	4065	FS	4/16/2024	5/1/2024
	230614 1FVACYFE1RHUR6488	2025	SS	CC	4061	FS	5/20/2024	5/31/2024
	230615 1FVACYFE0RHUR6482	2025	SS	CC	4059	FS	5/13/2024	5/22/2024
	230616 1FVACYFEXSHVK9302	2025	SS	CC	4059	FS	6/24/2024	7/11/2024
	230617 1FVACYFE8RHUR6486	2025	SS	CC	4059	FS	5/15/2024	5/29/2024
	230618 1FVACYFE5SHVK9305	2025	SS	CC	4059	FS	7/16/2024	7/29/2024
	230619 3ALACYFE3RDVE7992	2025	SS	CC	3731	FS	5/21/2024	6/11/2024
	230622 3ALACYFE4RDVE7984	2025	SS	CC	3731	FS	5/28/2024	6/12/2024
	230623 1FVACYFE4RHUR6484	2025	SS	CC	4061	FS	5/30/2024	6/17/2024
	230624 1FVACYFE9RHUR6481	2025	SS	CC	4065	FS	5/29/2024	6/13/2024
	230625 1FVACYFE8SHVK9301	2025	SS	CC	4065	FS	7/25/2024	8/8/2024
	230626 1FVACYFE9SHVK9307	2025	SS	CC	4059	FS	7/29/2024	8/9/2024
	230627 1FVACYFE3RHUR6489	2025	SS	CC	4061	FS	5/31/2024	6/19/2024
	230628 1FVACYFE3SHVK9299	2025	SS	CC	4059	FS	6/10/2024	6/20/2024
	230629 1FVACYFEXSHVK9297	2025	SS	CC	4059	FS	6/12/2024	6/25/2024
	230630 1FVACYFE0SHVK9308	2025	SS	CC	4061	FS	7/31/2024	8/13/2024
	270221 1FVHC5DV7PHNY4023	2024	SA	CC	4530	FS	12/14/2022	1/10/2023
	270240 1FVHC5DV9PHNY4024	2024	SA	CC	4051	FS	1/26/2023	2/6/2023
	270246 1FVHC5DV0RHVA6763	2024	SA	CC	4051	FS	10/9/2023	10/17/2023
	270247 1FVHC5DV7RHVA6758	2024	SA	CC	4530	FS	9/28/2023	10/9/2023
	270248 1FVHC5DV8RHVA6753	2024	SA	CC	4530	FS	7/31/2023	8/9/2023
	270249 1FVHC5DV1RHUR6457	2024	SA	CC	4051	FS	3/26/2024	4/18/2024
	270250 1FVHC5DV2RHUR6466	2024	SA	CC	4051	FS	4/18/2024	5/2/2024
	270251 1FVHC5DV0RHUR6448	2024	SA	CC	4051	FS	10/17/2023	10/25/2023
	270252 1FVHC5DV6SHVK9295	2024	SA	CC	4504	FS	4/24/2024	5/8/2024

Prod#	VIN Number	Year	Brand	Type	Floor	Chassis	Date In	Date Off
	270253 1FVHC5DV4RHVA6748	2024	SA	CC	4530	FS	7/19/2023	7/27/2023
	270254 1FVHC5DV7RHVE7987	2024	SA	CC	4509	FS	12/18/2023	1/11/2024
	270255 1FVHC5DV5RHVA6743	2024	SA	CC	4530	FS	10/2/2023	10/10/2023
	270256 1FVHC5DV5RHUR6445	2024	SA	CC	4509	FS	10/4/2023	10/13/2023
	270258 1FVHC5DV6RHUR6454	2024	SA	CC	4051	FS	11/9/2023	11/17/2023
	270259 1FVHC5DV0RHUR6451	2024	SA	CC	4530	FS	11/29/2023	12/11/2023
	270260 1FVHC5DV2RHUR6435	2024	SA	CC	4530	FS	10/24/2023	11/2/2023
	270261 1FVHC5DV9RHUR6450	2024	SA	CC	4530	FS	11/7/2023	11/15/2023
	270262 1FVHC5DV6RHUR6440	2024	SA	CC	4530	FS	10/30/2023	11/7/2023
	270265 1FVHC5DV2RHUR6452	2024	SA	CC	4530	FS	12/14/2023	1/9/2024
	270266 1FVHC5DVXRHUR6456	2024	SA	CC	4530	FS	1/18/2024	1/29/2024
	270268 1FVHC5DV5RHUR6459	2024	SA	CC	4530	FS	1/23/2024	1/31/2024
	270269 1FVHC5DV4RHUR6453	2024	SA	CC	4530	FS	11/16/2023	11/30/2023
	270270 1FVHC5DV6RHVE7995	2024	SA	CC	4530	FS	1/30/2024	2/7/2024
	270271 1FVHC5DV8RHUR6455	2024	SA	CC	4051	FS	1/19/2024	1/29/2024
	270272 1FVHC5DV1RHUR6460	2024	SA	CC	4051	FS	2/29/2024	3/19/2024
	270273 1FVHC5DV6RHUR6468	2025	SA	CC	4530	FS	12/11/2023	12/19/2023
	270274 1FVHC5DV4RHUR6470	2024	SA	CC	4530	FS	2/15/2024	2/27/2024
	270275 1FVHC5DV2SHVK9293	2024	SA	CC	4530	FS	4/15/2024	4/29/2024
	270276 1FVHC5DV0RHUR6465	2024	SA	CC	4530	FS	2/8/2024	2/15/2024
	270278 1FVHC5DV3RHVE7985	2024	SA	CC	4051	FS	2/2/2024	2/12/2024
	270279 1FVHC5DV4SHVK9294	2025	SA	CC	4530	FS	3/27/2024	4/17/2024
	270280 1FVHC5DV1SHVK9138	2025	SA	CC	4530	FS	6/11/2024	6/24/2024
	270281 1FVHC5DV1SHVK9141	2025	SA	CC	4530	FS	6/13/2024	6/26/2024
Canadian Units								
	230557 1FVACYFE6RHVA6749	2024	SS	CC	4059	FS	6/20/2023	7/13/2023
	230620 1FVACYFEXRHUR6487	2025	SS	CC	4059	FS	5/22/2024	6/12/2024
	270277 1FVHC5DV0SHVK9292	2024	SA	CC	4530	FS	4/9/2024	4/22/2024