

Comnet2 - YOUR SERVICE RESOURCE

Warranty ClaimStatus

Warranty Authorizations

CoachSpecific Parts Catalog

Parts Catalog – CoachSpecific with Exploded Views

Parts Ordering – CoachSpecific

Technical Service Bulletins – CoachSpecific

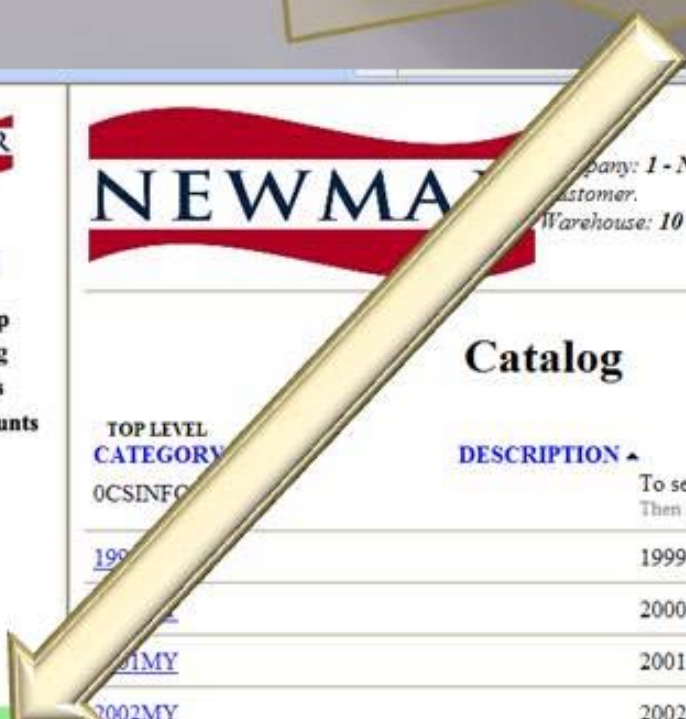
Paint Codes – CoachSpecific

Build Order – CoachSpecific

Parts Order Status

Parts Shipping Status

New on Comnet!! On-Line Claim Status



NEWMAR Company: 1 - Newmar Corporation - Production
Customer.
Warehouse: 10

Matt - Main
[Where's My Stuff??](#)

- [Catalog Shop](#)
- [Item Listing](#)
- [Order Status](#)
- [Switch Accounts](#)
- [View Cart](#)
- [Sign Off](#)

NEW!
[Warranty Claim Status](#)
[Supplier Links](#)

Catalog

Search Catalog

TOP LEVEL CATEGORY	DESCRIPTION ▲
OCSINFO	To search for a specific unit, enter the Newmar Coach Number followed by a 'cs'. Then select the 'number' in the Category column.
1999MY	1999 Model Year
2000MY	2000 Model Year
2001MY	2001 Model Year
2002MY	2002 Model Year
2003MY	2003 Model Year
2004MY	2004 Model Year
2005MY	2005 Model Year
2006MY	2006 Model Year
2007MY	2007 Model Year
2008MY	2008 Model Year
NPDAI	Newmar Parts Department Administrative Information



Company: 1 - Newmar Corporation - Production
Customer:
Warehouse: 10

Search by your
RO # or Coach #

Warranty Claim Status

Search by R.O.#

Go

Search by Coach#

Go

R.O.#	Auth/Claim	Status	Date	Coach	Year	Brand	Type	Floorplan	Labor	Parts	Markup	Parts&Frt	Requested	Authorized	Paid	Job Detail
496706	Claim	Approved	03/07/2008	903541	2007	MA	DP	4523	79.20	.00	.00	.00	90.00	169.20	.00	
496709	Claim	Approved	03/05/2008	460070	2007	AT	ME	4253	267.30	995.00	298.50	1293.50	1560.80	1560.80	.00	
496707	Claim	Approved	02/29/2008	110226	2008	BS	CA	3202	49.50	410.61	123.18	533.79	583.29	583.29	.00	
496298	Claim	Approved	02/29/2008	110231	2008	BS	CA	2901	792.00	.00	.00	.00	792.00	792.00	.00	
496297	Claim	Approved	02/29/2008	704192	2008	KS	DP	3912	742.50	.00	.00	.00	742.50	742.50	.00	
7164	Authorization	Approved	02/26/2008	410546	2008	VT	DP	3942	396.00	.00	.00	.00	396.00	396.00	.00	
496705	Claim	Paid	02/22/2008	903541	2007	MA	DP	4523	118.80	69.84	20.96	90.80	209.60	209.60	209.60	
7166	Authorization	Approved	02/21/2008	603905	2008	DS	DP	4317	594.00	.00	.00	.00	594.00	594.00	.00	
7101	Authorization	Approved	02/21/2008	603905	2008	DS	DP	4317	594.00	.00	.00	.00	594.00	594.00	.00	
496701	Claim	Paid	02/21/2008	410546	2008	VT	DP	3942	465.30	.00	.00	.00	465.30	465.30	465.30	
496300	Claim	Paid	02/21/2008	410546	2008	VT	DP	3942	623.70	.00	.00	.00	623.70	623.70	623.70	
496703	Claim	Paid	02/19/2008	410546	2008	VT	DP	3942	247.50	.00	.00	.00	247.50	247.50	247.50	
7135	Consolidated	Consolidated	02/18/2008	460070	2007	AT	ME	4253	267.30	.00	.00	.00	297.00	267.30	.00	
Z496702	Claim	Paid	02/15/2008	902775	2005	MA	DP	4304	297.00	254.72	76.41	331.13	628.13	628.13	628.13	
7131	Authorization	Approved	02/14/2008	902124	2004	MA	DP	4016	79.20	.00	.00	.00	90.00	169.20	.00	
Z496291	Claim	Paid	02/12/2008	903599	2007	MA	DP	4121	851.40	1115.50	334.66	1450.16	2301.56	2301.56	2301.56	
7071	Authorization	Open	02/07/2008	110226	2008	BS	CA	3202	1009.80	.00	.00	.00	1009.80	1009.80	.00	



Company: 1 - Newmar Corporation - Production
Customer:
Warehouse: 10

Click on RO # to
view details

Warranty Claim Status

Search by R.O.#

Go

Search by Coach#

Go



R.O.#	Auth/Claim	Status	Date	Year	Brand	Type	Floorplan	Labor	Parts	Markup	Parts&Frt	Requested	Authorized	Paid	Job Detail
496706	Claim	Open	03/07/2008	2007	MA	DP	4523	79.20	.00	.00	.00	90.00	169.20	.00	
496709	Claim	Approved	03/05/2008	2007	AT	ME	4253	267.30	995.00	298.50	1293.50	1560.80	1560.80	.00	
496707	Claim	Approved	02/29/2008	2008	BS	CA	3202	49.50	410.61	123.18	533.79	583.29	583.29	.00	
496298	Claim	Approved	02/29/2008	2008	BS	CA	2901	792.00	.00	.00	.00	792.00	792.00	.00	
496297	Claim	Approved	02/29/2008	2008	KS	DP	3912	742.50	.00	.00	.00	742.50	742.50	.00	
7164	Authorization	Approved	02/26/2008	2008	VT	DP	3942	396.00	.00	.00	.00	396.00	396.00	.00	
496705	Claim	Paid	02/22/2008	2007	MA	DP	4523	118.80	69.84	20.96	90.80	209.60	209.60	209.60	
7166	Authorization	Approved	02/21/2008	2008	DS	DP	4317	594.00	.00	.00	.00	594.00	594.00	.00	
7101	Authorization	Approved	02/21/2008	2008	DS	DP	4317	594.00	.00	.00	.00	594.00	594.00	.00	
496701	Claim	Paid	02/21/2008	2008	VT	DP	3942	465.30	.00	.00	.00	465.30	465.30	465.30	
496300	Claim	Paid	02/21/2008	2008	VT	DP	3942	623.70	.00	.00	.00	623.70	623.70	623.70	
496703	Claim	Paid	02/19/2008	2008	VT	DP	3942	247.50	.00	.00	.00	247.50	247.50	247.50	
7135	Consolidated	Consolidated	02/18/2008	2007	AT	ME	4253	267.30	.00	.00	.00	297.00	267.30	.00	
Z496702	Claim	Paid	02/15/2008	2005	MA	DP	4304	297.00	254.72	76.41	331.13	628.13	628.13	628.13	
7131	Authorization	Approved	02/14/2008	2004	MA	DP	4016	79.20	.00	.00	.00	90.00	169.20	.00	
Z496291	Claim	Paid	02/12/2008	2007	MA	DP	4121	851.40	1115.50	334.66	1450.16	2301.56	2301.56	2301.56	
7071	Authorization	Open	02/07/2008	2008	BS	CA	3202	1009.80	.00	.00	.00	1009.80	1009.80	.00	

Warranty Claim Status

for R.O.#496709

GENERAL INFORMATION

Auth/Claim: Claim
R.O. Number: 496709
Date of Claim: 03/05/2008
Coach Serial#: 460070
Dealer Number: 1021902
Labor Rate: 99.00

COACH INFORMATION

Model Year: 2007
Brand: AT
Type: ME
Floor Plan: 4253
VIN: 4VZBR3D967C057156
Stock Unit: No
Odometer: 1
Retail Sold Date: 06/01/2007
Warranty Status: In Warranty

OWNER INFORMATION

Name: CUSTOMER, JOHN D.
Address: 12345PRESIDENT LANE
City: ANYTOWN
State: WA
Zip: 76543
Phone (Home):
Phone (Cell):

SERVICE INFORMATION

Date In: 02/15/2008
Date Serviced:
Date Out: 02/22/2008

TOTALS

	<u>Requested</u>	<u>Authorized</u>
Labor	267.30	267.30
Sublet	.00	.00
Parts	995.00	995.00
Markup	298.50	298.50
Freight	.00	.00
Adjustments	.00	.00
Parts/Frt/Adj/Mkup	1293.50	1293.50
TOTAL	1560.80	1560.80

TOTAL PAID .00

NEWMAR

Company: 1 - Newmar Corporation - Production

Customer:

Warehouse: 10

Click on binoculars
to view job details

Warranty Claim Status

Search by R.O.#

Go

Search by Coach#

Go

R.O.#	Auth/Claim	Status	Date	Coach	Year	Brand	Type	Floorplan	Labor	Parts	Markup	Parts&Frt	Requested	Authorized	Paid	Job Data
496706	Claim	Approved	03/07/2008	903541	2007	MA	DP	4523	79.20	.00	.00	.00	90.00	169.20	.00	
496709	Claim	Approved	03/05/2008	460070	2007	AT	ME	4253	267.30	995.00	298.50	1293.50	1560.80	1560.80	.00	
496707	Claim	Approved	02/29/2008	110226	2008	BS	CA	3202	49.50		123.18	533.79	583.29	583.29	.00	
496298	Claim	Approved	02/29/2008	110231	2008	BS	CA	2901	792.00				792.00	792.00	.00	
496297	Claim	Approved	02/29/2008	704192	2008	KS	DP	3912	742.50	.00	.00			742.50	.00	
7164	Authorization	Approved	02/26/2008	410546	2008	VT	DP	3942	396.00	.00	.00	.00			.00	
496705	Claim	Paid	02/22/2008	903541	2007	MA	DP	4523	118.80	69.84	20.96	90.80	209.60	209.60	.00	
7166	Authorization	Approved	02/21/2008	603905	2008	DS	DP	4317	594.00	.00	.00	.00	594.00	594.00	.00	
7101	Authorization	Approved	02/21/2008	603905	2008	DS	DP	4317	594.00	.00	.00	.00	594.00	594.00	.00	
496701	Claim	Paid	02/21/2008	410546	2008	VT	DP	3942	465.30	.00	.00	.00	465.30	465.30	465.30	
496300	Claim	Paid	02/21/2008	410546	2008	VT	DP	3942	623.70	.00	.00	.00	623.70	623.70	623.70	
496703	Claim	Paid	02/19/2008	410546	2008	VT	DP	3942	247.50	.00	.00	.00	247.50	247.50	247.50	
7135	Consolidated	Consolidated	02/18/2008	460070	2007	AT	ME	4253	267.30	.00	.00	.00	297.00	267.30	.00	
Z496702	Claim	Paid	02/15/2008	902775	2005	MA	DP	4304	297.00	254.72	76.41	331.13	628.13	628.13	628.13	
7131	Authorization	Approved	02/14/2008	902124	2004	MA	DP	4016	79.20	.00	.00	.00	90.00	169.20	.00	
Z496291	Claim	Paid	02/12/2008	903599	2007	MA	DP	4121	851.40	1115.50	334.66	1450.16	2301.56	2301.56	2301.56	
7071	Authorization	Open	02/07/2008	110226	2008	BS	CA	3202	1009.80	.00	.00	.00	1009.80	1009.80	.00	



Company: 1 - Newmar Corporation - Production
Customer:
Warehouse: 10

Warranty Claim Detail for R.O.#496709

Job#	Auth/Claim	Status	Flat Rate Code	Description	Flat Rate Hrs	Occr	Auth Hrs	Auth Sublet	Auth Labor	Total Requested	Total Authorized	Total Paid	Parts
1	Claim	Approved	6072	Inverter	1.50	1	2.70	.00	267.30	1560.80	1560.80	.00	



**View amount
authorized and paid
by line item**



Company: 1 - Newmar Corporation - Production
Customer:
Warehouse: 10

Warranty Claim Detail for R.O.#496709

Job#	Auth/Claim	Status	Flat Rate Code	Description	Flat Rate Hrs	Occr	Auth Hrs	Auth Sublet	Auth Labor	Total Requested	Total Authorized	Total Paid	Parts
1	Cl	Approved	6072	Inverter	1.50	1	2.70	.00	267.30	1560.80	1560.80	.00	



**Click on job # to
view details**

Warranty Claim Detail

for R.O.#496709 - Job #1

STATUS INFORMATION

Auth/Claim: Claim
Status: Approved

Authorization: Yes 02/18/2008
Work Complete: Yes 03/05/2008
Payment: No

COMPLAINT INFORMATION

Flat Rate Code: 6072
Description: Inverter
Occurrences: 1
Requested Hours: 2.70
Authorized Hours: 2.70
Fault Code: 17-Electrical-poor connection
Vendor Responsible: 004349-XANTREX
Hours: 1.50
Notes: INVERTER BAD AND TOOK OUT 4 HOUSE BATTERIES. REPLACER
PER XANTREX.
Appliance: 2-INVERTER
Model: RV2012GS
Serial Number: B11077952

COMPLAINT / CORRECTION

COMMENT ENTERED ON 02/18/2008 AT 1:33:31 PM BY CCARLSON
INVERTER TO BE RETURNED TO XANTREX FOR CREDIT. TROUBLESHOOTING MATRIX AND RESPONSE
FROM STEVEN CARLSON IN 08 CORR.

TOTALS

	<u>Requested</u>	<u>Authorized</u>
Labor	267.30	267.30
Sublet	.00	.00
Parts	995.00	995.00
Freight	.00	.00
Adjustments	.00	.00
TOTAL	1560.80	1560.80
TOTAL PAID		.00

[View Line Details](#)

Warranty Claim Detail

for R.O.#496709 - Job #1

STATUS INFORMATION

Auth/Claim: Claim
Status: Approved

Authorization: Yes 02/18/2008
Work Complete: Yes 03/05/2008
Payment: No

COMPLAINT INFORMATION

Flat Rate Code: 6072
Description: Inverter
Occurrences: 1
Requested Hours: 2.70
Authorized Hours: 2.70
Fault Code: 17-Electrical-poor connection
Vendor Responsible: 004349-XANTREX
Hours: 1.50
Notes: INVERTER BAD AND TOOK OUT 4 HOUSE BATTERIES. REPLACER
PER XANTREX.
Appliance: 2-INVERTER
Model: RV2012GS
Serial Number: B11077952

COMPLAINT / CORRECTION

COMMENT ENTERED ON 02/18/2008 AT 1:33:31 PM BY CCARLSON
INVERTER TO BE RETURNED TO XANTREX FOR CREDIT. TROUBLESHOOTING MATRIX AND RESPONSE
FROM STEVEN CARLSON IN 08 CORR.

TOTALS	<u>Requested</u>	<u>Authorized</u>
Labor	267.30	267.30
Sublet	.00	.00
Parts	995.00	995.00
Freight	.00	.00
Adjustments	.00	.00
TOTAL	1560.80	1560.80
TOTAL PAID		.00

**View Amount
Authorized and
Paid**

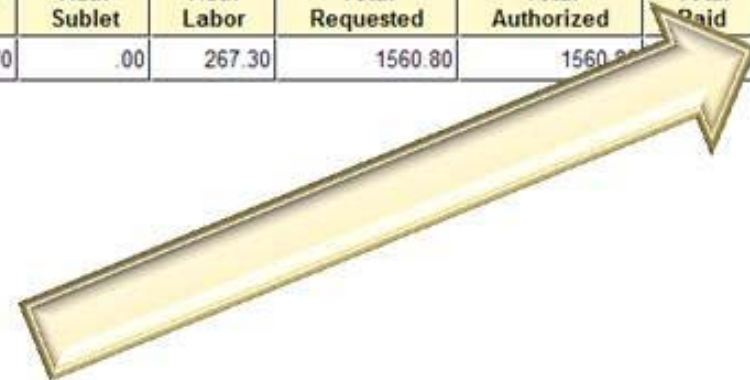


Company: 1 - Newmar Corporation - Production
Customer:
Warehouse: 10

Warranty Claim Detail for R.O.#496709

Job#	Auth/Claim	Status	Flat Rate Code	Description	Flat Rate Hrs	Occr	Auth Hrs	Auth Sublet	Auth Labor	Total Requested	Total Authorized	Total Paid	Parts
1	Claim	Approved	6072	Inverter	1.50	1	2.70	.00	267.30	1560.80	1560.80		

Click binoculars to
view parts details





Company: 1 - Newmar Corporation - Production
Customer: _____
Warehouse: 10

Warranty Claim Parts for R.O.#496709 - Job #1

Lines	Part Number	Description	Qty	U/M	Requested Cost	Authorized Cost	Requested Freight	Authorized Freight	Requested Adj	Authorized Adj	Markup	Total Parts	Returning Parts	Parts Returned	Tracking Number	Notes
1	85597R	WARR- INV2000WATT 100AMP W/AGS	1.000	EA	615.00	615.00	.00	.00	.00	.00	184.50	799.50	No	No		
2	MISC 18	MISC ITEM	1.000	EA	380.00	380.00	.00	.00	.00	.00	114.00	494.00	No	No		4 BATTERES

[View parts details](#)

New!! On-Line Authorizations



Matt - Main

[Where's My Stuff??](#)

- [Catalog Shop](#)
- [Item Listing](#)
- [Order Status](#)
- [Switch Accounts](#)

[View Cart](#)

[Sign Off](#)

NEW!

[Warranty Claim Status](#)
[Supplier Links](#)



Company: 1 - Newmar Corporation - Production
Customer:
Warehouse: 10

Catalog

Search Catalog

Go

Speed Entry

TOP LEVEL
CATEGORY

OCSINFO

[1999MY](#)

[2000MY](#)

[2001MY](#)

[2002MY](#)

[2003MY](#)

[2004MY](#)

[2005MY](#)

[2006MY](#)

[2007MY](#)

[2008MY](#)

[NPDAI](#)

DESCRIPTION ▲

To search for a specific unit, enter the Newmar Coach Number followed by a 'cs'.
Then select the 'number' in the Category column.

1999 Model Year

2000 Model Year

2001 Model Year

2002 Model Year

2003 Model Year

2004 Model Year

2005 Model Year

2006 Model Year

2007 Model Year

2008 Model Year

Newmar Parts Department Administrative Information

-  [Catalog Shop](#)
-  [Item Listing](#)
-  [Order Status](#)
-  [Switch Accounts](#)
-  [View Cart](#)
-  [Sign Off](#)

NEW!
[Warranty Claim Status](#)
[Supplier Links](#)

R.O.#	Auth/Claim	Status	Date	Coach	Year	Brand	Type	Floorplan	Labor	Parts	Markup
511926	Claim	Approved	03/22/2008	530037	2008	KG	DB	4560	42.50	389.21	155.61
505966	Claim	Approved	03/22/2008	702730	2005	KS	CA	3742	93.50	14.28	5.71
505922	Claim	Approved	03/22/2008	604001	2008	DS	DP	4317	272.00	455.05	160.21
511947	Authorization	Submitted	03/21/2008	604000	2008	DS	DP	4304	.00	.00	.00
511929	Claim	Approved	03/21/2008	704186	2008	KS	DP	3910	119.00	708.21	280.71
505975	Authorization	Approved	03/20/2008	800785	2008	EX	DP	4508	68.00	.00	.00
			03/20/2008	950080	2008	GS	CA	3751	212.50	569.23	227.61
			03/20/2008	800453	2006	EX	DP	4508	85.00	.00	.00
			03/19/2008	902999	2005	MA	DP	4301	.00	.00	.00
			03/19/2008	410638	2008	VT	DP	3933	68.00	36.36	14.51
			03/19/2008	500016	2007	LA	DB	4542	127.50	.00	.00
			03/18/2008	200224	2007	KA	FW	37RLPK	34.00	.00	.00
23289	Authorization	Approved	03/18/2008	200262	2008	KA	FW	37KSCS	510.00	.00	.00
511942	Authorization	Approved	03/17/2008	530020	2008	KG	DB	4561	.00	.00	.00
511941	Authorization	Approved	03/14/2008	410638	2008	VT	DP	3933	127.50	.00	.00
511939	Authorization	Approved	03/14/2008	800766	2008	EX	DP	4508	85.00	.00	.00
511910	Claim	Approved	03/14/2008	110172	2008	BS	CA	3201	.00	7.97	.00
511909	Claim	Approved	03/14/2008	7364	2007	KS	DP	3912	.00	10.92	.00
511903	Claim	Approved	03/14/2008		2005	EX	DP	4503	238.00	369.08	147.61
505924	Claim	Approved	03/14/2008	950080	2008	GS	CA	3751	476.00	616.16	243.71
505916	Authorization	Approved	03/14/2008	604000	2008	DS	DP	4304	51.00	.00	.00
511935	Authorization	Approved	03/13/2008	200104	2008	KA	FW	37RLPK	.00	.00	.00
511934	Authorization	Approved	03/12/2008	200139	2008		FW	37KSWB	340.00	.00	.00
511933	Authorization	Approved	03/11/2008	360117	2008		FW	40CKSH	255.00	.00	.00
511932	Claim	Approved	03/11/2008	704068	2008	KS	DP	3910	170.00	263.21	105.21

**Click to Request
an Authorization**

[Request Authorization](#)



Company: 1 - Newmar Corporation - Production
Customer:
Warehouse: 10

Warranty Claim Authorization Entry

R.O. Number *	12345
Coach Serial Number *	800800
Odometer (Mileage) *	430
Stock Unit?	☒
Dealer Contact Name	Joe Smith
Dealer Contact Email	JSmith@anydealer.com

(* = required information)

**Authorizations
are Created and
Tracked Using
Your Repair
Order Number**

Warranty Claim Authorization Job Entry for R.O.# 12345

DEALER INFORMATION

Labor Rate: 85.00
Contact Name: Joe Smith
Contact Email: JSmith@anydealer.com

COACH INFORMATION

Serial Number: 800800
Year: 2008
Brand/Type: EX / DP
Floor Plan: 4502
VIN: 4VZAU1C958C063483
Stock Unit?: Yes
Odometer: 430
Retail Sold Date:
Warranty Status: **Undetermined**

OWNER INFORMATION

Status:
Name:
Address:
City:
State:
Zip Code:
Phone (Home):
Phone (Cell):
Email:

Update

Job#

Flat Rate Code *

Hours Requested *

Fault Code *

Sublet Amount Requested

Appliance Type

Appliance Model Number

Appliance Serial Number

Description

Pictures Emailed?

(* = required information)

1

1005

Flat Rate Manual

.6

17

0029



630516

73500219

Ambient Sensor failed, need extra .1 due to difficult access.

☐

support@newmarcorp.com

**Add Jobs as
Necessary**

Add Job

Cancel

Warranty Claim Authorization Job Entry

for R.O.# 12345

DEALER INFORMATION

Labor Rate: 85.00
Contact Name: Joe Smith
Contact Email: JSmith@anydealer.com

COACH INFORMATION

Serial Number: 800800
Year: 2008
Brand/Type: EX / DP
Floor Plan: 4502
VIN: 4VZAU1C958C063483
Stock Unit?: Yes
Odometer: 430
Retail Sold Date:
Warranty Status: **Undetermined**

OWNER INFORMATION

Status:
Name:
Address:
City:
State:
Zip Code:
Phone (Home):
Phone (Cell):
Email:

Update

Job#

Flat Rate Code *

Hours Requested *

Fault Code *

Sublet Amount Requested

Appliance Type

Appliance Model Number

Appliance Serial Number

Description

1

1005

Flat Rate Manual

.6

17

0029



630516

73500219

Ambient Sensor disabled, need extra .1 due to difficult access.

Pictures Emailed?

(* = required information)

☐

techsupport@newmarcorp.com

Add Job

Cancel

**Coach Information
Available**

Warranty Claim Authorization Job Entry for R.O.# 12345

DEALER INFORMATION

Labor Rate: 85.00
Contact Name: Joe Smith
Contact Email: JSmith@anydealer.com

COACH INFORMATION

Serial Number: 800800
Year: 2008
Brand/Type: EX / DP
Floor Plan: 4502
VIN: 4VZAU1C958C063483
Stock Unit?: Yes
Odometer: 430
Retail Sold Date:
Warranty Status: **Undetermined**

OWNER INFORMATION

Status:
Name:
Address:
City:
State:
Zip Code:
Phone (Home):
Phone (Cell):
Email:

Update

Job#

Flat Rate Code *

Hours Requested *

Fault Code *

Sublet Amount Requested

Appliance Type

Appliance Model Number

Appliance Serial Number

Description

1

1005

Flat Rate Manual

.6

17

0029



630516

73500219

Ambient Sensor disabled, need extra .1 due to difficult access.

Pictures Emailed?

(* = required information)

☐ techsupport@newmarcorp.com

Add Job

Cancel

**Convenient Flat
Rate Lookup**

Bookmarks

Options

Flat Rate Schedule

Procedure Steps

Table of Contents

Air Conditioning & Heating

Quootherm A/C

Quootherm A/C

Furnace

Heating

LP System

Appliances & Accessories

Accessories

Appliances - Miscellaneous

Microwave Oven

Satellite System-KVH

Satellite System-King Controls

Washer/Dryer

Oven/Range - Wedgewood

Range - Suburban

Refrigerator - Dometic

Refrigerator - Norcold

Water Heater - Aqua Hot

Water Heater - Atwood

Water Heater - Hydro Hot

Water Heater - Oasis

Water Heater - Precision Temp

Water Heater - Suburban

Cabinets & Furniture



WHEN YOU KNOW THE DIFFERENCE

Newmar Corporation Flat Rate Schedule

**Simple Flat Rate
Manual Search**

Search

What word or phrase would you like to search for?

conditioner

- ☐ Whole words only
- ☐ Case-Sensitive
- ☐ Include Bookmarks
- ☐ Include Comments

Search

[Use Advanced Search Options](#)

[Find a word in the current PDF document](#)



WHEN YOU KNOW THE DIFFERENCE

Newmar Corporation Flat Rate Schedule

**Search by Key
Word**

Search

Looking For:
conditioner in the current PDF document

Results:
1 documents with 3 instances

New Search

Results:

- Flat Rate Schedule
 - AIR CONDITIONER - DUOTHERM 1005 A/C - DUOTHERM - /
 - air conditioner repairs. Include copies of any SUBLET bill w/
 - AIR CONDITIONER - EVANS, DASH ***If more than one ite

Convenient Search Results

[Use Basic Search Options](#)

[Save and View this PDF in Reader](#)

[Find a word in the current PDF document](#)

Newmar Corporation Flat Rate Schedule

Claims submitted for repairs which exceed the Flat Rate without prior authorization will be adjusted.

All sublet repairs require PRIOR AUTHORIZATION.

Below is the listing of approved FAILURE CODES for the Air Conditioning & Heating Section.

01 - Air Leaks	12 - Cracked	28 - Loose	39 - Poor Ground
02 - Bent	17 - Electrical - Poor Connection	29 - Mis-Wired	42 - Recall
09 - Clogged	19 - Fluid Leaks	30 - Noisy	45 - Seized
10 - Collapsed or Sags	20 - Foreign Material	36 - Pinched	50 - Stripped

Code Number	Description	Repairs Performed	Return Parts	Prior Auth.	Time Allowed
-------------	-------------	-------------------	--------------	-------------	--------------

Air Conditioning & Heating

AIR CONDITIONER - DUOTHERM

*** WARNING: Model & Serial Number are REQUIRED on ALL air conditioner repairs.

Include copies of any SUBLET bill when submitting Labor Claim ***

1005	A/C - DUOTHERM - AMBIENT SENSOR	Remove & Replace, Vendor Time	YES	NO	0.50
1006	A/C - DUOTHERM - BASE PAN (BROKEN/BENT PANS ARE NON-WT)	Remove & Replace, Vendor Time	NO	YES	0.50
1007	A/C - DUOTHERM - BASE PAN ANCHOR BOLTS STRIPPED	Remove & Replace, Vendor Time	NO	NO	0.50
1008	A/C - DUOTHERM - BASE PAN MOUNTING GASKET BROKEN	Remove & Replace, Vendor Time	NO	NO	0.50
1028	A/C - DUOTHERM - BRISK - FAN BLOWER MOTOR	Remove & Replace, Includes New Filter Drier, Vendor Ti	YES	YES	1.30
1009	A/C - DUOTHERM - BROKEN CONDENSER FAN BLADE/WHEEL	Remove & Replace, Vendor Time	NO	NO	0.70
1010	A/C - DUOTHERM - BROKEN EVAPORATOR BLOWER WHEEL	Remove & Replace, Vendor Time	NO	NO	1.20
1011	A/C - DUOTHERM - CABLE W/ PLUG CRACKED/BROKEN	Remove & Replace, Vendor Time	NO	NO	0.50
1012	A/C - DUOTHERM - CABLE W/ PLUG WIRED INCORRECTLY	Remove & Replace, Vendor Time	NO	NO	0.50
1013	A/C - DUOTHERM - CAPILLARY TUBE PLUGGED	Repair, Includes New Filter Drier, Vendor Time	NO	YES	3.00
1014	A/C - DUOTHERM - COLD CONTROL	Remove & Replace, Vendor Time	YES	NO	0.50
1015	A/C - DUOTHERM - COMFORT CONTROL THERMOSTAT	Remove & Replace, Vendor Time	YES	NO	0.30
1016	A/C - DUOTHERM - COMPLETE UNIT	Remove & Replace, Vendor Time	YES	YES	1.50
1017	A/C - DUOTHERM - COMPRESSOR GROUNDED/SHORTED	Remove & Replace, Includes New Filter Drier, Vendor Ti	NO	YES	3.50

March 4, 2008

*** Repairs involving Part Cost of \$500.00 (or more) or exceeding stated flat rate time REQUIRE Prior Authorization from Newmar. ***

Page A - 1

Warranty Claim Authorization Job Entry for R.O.# 12345

DEALER INFORMATION

Labor Rate: 85.00
Contact Name: Joe Smith
Contact Email: JSmith@anydealer.com

COACH INFORMATION

Serial Number: 800800
Year: 2008
Brand/Type: EX / DP
Floor Plan: 4502
VIN: 4VZAU1C958C063483
Stock Unit?: Yes
Odometer: 430
Retail Sold Date:
Warranty Status: **Undetermined**

OWNER INFORMATION

Status:
Name:
Address:
City:
State:
Zip Code:
Phone (Home):
Phone (Cell):
Email:

Update

Job#

Flat Rate Code *

Hours Requested *

Fault Code *

Sublet Amount Requested

Appliance Type

Appliance Model Number

Appliance Serial Number

Description

1

1005

Flat Rate Manual

.6

17

0029



630516

73500219

Ambient Sensor disabled, no extra .1 due to difficult access.

**Newmar Tech
Support Link**

Pictures Emailed?

(* = required information)

☐ techsupport@newmarcorp.com

Add Job

Cancel

Warranty Claim Authorization Job Entry for R.O.# 12345

DEALER INFORMATION

Labor Rate: 85.00
Contact Name: Joe Smith
Contact Email: JSmith@anydealer.com

COACH INFORMATION

Serial Number: 800800
Year: 2008
Brand/Type: EX / DP
Floor Plan: 4502
VIN: 4VZAU1C958C063483
Stock Unit?: Yes
Odometer: 430
Retail Sold Date:
Warranty Status: **Undetermined**

OWNER INFORMATION

Status:
Name:
Address:
City:
State:
Zip Code:
Phone (Home):
Phone (Cell):
Email:

Update

Job#

Flat Rate Code *

Hours Requested *

Fault Code *

Sublet Amount Requested

Appliance Type

Appliance Model Number

Appliance Serial Number

Description

1

1005

Flat Rate Manual

.6

17

0029



630516

73500219

Ambient Sensor disabled, need extra .1 due to difficult access.

Pictures Emailed?

(* = required information)

☐

techsupport@newmarcorp.com

Add Job

Cancel

**Update Owner
Information**

New!! Supplier Links



Matt - Main

[Where's My Stuff??](#)

- [Catalog Shop](#)
- [Item Listing](#)
- [Order Status](#)
- [Switch Accounts](#)

[View Cart](#)

[Sign Off](#)

NEW!

[Warranty Claim Status](#)
[Supplier Links](#)



Company: 1 - Newmar Corporation - Production
Customer:
Warehouse: 10

Catalog

Search Catalog

Go

Speed Entry

TOP LEVEL
CATEGORY

OCSINFO

[1999MY](#)

[2000MY](#)

[2001MY](#)

[2002MY](#)

[2003MY](#)

[2004MY](#)

[2005MY](#)

[2006MY](#)

[2007MY](#)

[2008MY](#)

[NPDAI](#)

DESCRIPTION ▲

To search for a specific unit, enter the Newmar Coach Number followed by a 'cs'.
Then select the 'number' in the Category column.

1999 Model Year

2000 Model Year

2001 Model Year

2002 Model Year

2003 Model Year

2004 Model Year

2005 Model Year

2006 Model Year

2007 Model Year

2008 Model Year

Newmar Parts Department Administrative Information



Matt - Main

[Where's My Stuff??](#)

- [Catalog Shop](#)
- [Item Listing](#)
- [Order Status](#)
- [Switch Accounts](#)

[View Cart](#)

[Sign Off](#)

NEW!

[Warranty Claim Status](#)

[Supplier Links](#)



Company: 1 - Newmar Corporation - Production

Customer:

Warehouse: 10

Supplier Links

[Allison Transmission](#)

[Atwood Mobile](#)

[Augua Hot](#)

[BASE](#)

[Cummins](#)

[CAT](#)

[Diamond Shield](#)

[Dometic](#)

[Freightliner](#)

[HWH](#)

[King Dome](#)

[KVH](#)

[Newmar Apparel](#)

[Newmar Corporation](#)

[Norcold](#)

[Spartan](#)

[Weather Channel](#)

[Workhorse](#)



**Click to go to the
supplier's web page**





Bringing All the Comforts of Home to the Great Outdoors

For more than 90 years, Atwood Mobile Products has designed and manufactured a wide variety of high quality products including furnaces, water heaters, ranges, cooktops, vinyl windows, windows, doors, patios doors, seating systems, gas alarms, chassis components such as jacks, couplers, brakes, slideout systems, and glass applications that serve the agricultural commercial, industrial, marine, mass transit, recreation vehicle, manufactured housing, van conversion and residential markets.

Founded in 1909 by brothers James T. and Seth B. Atwood, the Atwood Vacuum Machine Company initially manufactured the then new technology of centralized vacuum cleaners for industrial and commercial applications. Before long the company became involved in 'body hardware' for the automotive industry in Detroit, and by the 1930's Atwood was producing tongue jacks. In 1965 Atwood acquired Bowen Water Heater Company and in early 1986 Atwood acquired the gas range and oven producing Wedgewood Industries. Hydro Flame was acquired in 1993, and in 1994 Atwood became ISO 9001 certified and also entered the Seating Hardware business with its acquisition of Better Products.

In 1996 Excel Industries, an automotive supplier of window and window regulator systems, acquired Atwood Mobile Products. In 1999, Excel was acquired by Dura Corporation (NASDAQ - DRRA), the world's largest independent designer and manufacturer of driver control systems. Dura is a leading supplier of seating control systems, engineered assemblies, structural door modules, and integrated glass systems for the global automotive industry.

In 2003, Atwood Mobile Products acquired the Creation Group - America's premier designer and manufacturer of windows, doors, and specialty products for a wide range of vehicular and housing applications.

Today Atwood Mobile Products boasts a proud heritage of quality, integrity and vision that has moved into the 21st century. By concentrating on its' core strengths of innovation, aggressive product development and niche marketing, Atwood views the future with unbridled optimism. Atwood's extensive aftermarket distribution and service network guarantee fast delivery and dependable service throughout North America and around the world. Learn more about

Atwood in our [Company Profile](#).

Click here to [Request Product Brochures](#), or if you have any other comments or questions [email us](#) or call us at (574) 264-2131.

[HOME](#)[EMAIL](#)[PRODUCTS](#)[SERVICE](#)[NEW PRODUCTS](#)

Important info
regarding your
**ATWOOD
CAMPER JACKS**



Warranty Support
**CREATION
WINDOW LINES**

Creation
GROUP, INC.



LEVELING SYSTEMS

NEWMAR

Company: 1 - Newmar Corporation - Production

Customer:

Warehouse: 10

Catalog

Search Catalog

Go

Speed Entry

Search results for '800800cs' found 1 match

[TOP LEVEL >](#)

PARENT ITEM

CATEGORY

DESCRIPTION ▲

[More Info](#)

[CSEX](#)

[800800CS](#)

800800 - 2008 EX DP 4502 - 4VZAU1C958C063483

Click the 'MORE INFO' button for the Appliance Data Sheet
Manufacture Date 10/18/2007

**Comnet2 features complete
catalog shopping by coach
serial number**

Catalog

Search Catalog

Go

Speed Entry

Search results for '800800cs' found 1 match

[TOP LEVEL >](#)

PARENT ITEM

CATEGORY

DESCRIPTION

[More Info](#)

[CSEX](#)

[800800CS](#)

800800 - 2008 EX DP 4502 - 4VZAU1C958C063483

Click the 'MORE INFO' button for the Appliance Data Sheet
Manufacture Date 10/18/2007

**Simply Enter the
Coach Serial Number
followed by a "cs"**

Catalog

Search Catalog

Go

Speed Entry

Search results for '800800cs' found 1 match

[TOP LEVEL >](#)

PARENT ITEM

CATEGORY

DESCRIPTION ▲

More Info

[CSEX](#)

[800800CS](#)

800800 - 2008 EX DP 4502 - 4VZAU1C958C063483

Click the 'MORE INFO' button for the Appliance Data Sheet
Manufacture Date 10/18/2007

Click "More Info"
button for Appliance
Model and Serial
Numbers

THANK YOU FOR PURCHASING A QUALITY NEWMAR PRODUCT! FOR YOUR CONVENIENCE,
WE HAVE ENCLOSED A SERIAL NUMBER LIST OF IMPORTANT EQUIPMENT INSTALLED IN YOUR
2008 EXDP 4502 THE SERIAL NUMBER FOR YOUR UNIT IS - 800800

VIN# 4VZAU1C958C063483 DECOR# 727 WOOD COLOR GINGER CHERRY

DESCRIPTION	MODEL	SERIAL NUMBER
DASH A/C	RV201463	796748
INVERTER	MS2812	H1-04194
FRONT RADIO	AVIC-D3	GGPG060181VC
JACK PUMP	AP40021	8906
JACK LEFT FRONT	AP37791	3809
JACK RIGHT FRONT	AP37791	3800
JACK LEFT REAR	AP36415	4640
JACK RIGHT REAR	AP36415	4628
REFRIGERATOR	PSC23F7HSB	4A72808964
RANGE	5100	43668-H-07
WASHER	MAH2400ANN	14497784LA
DRYER	MDE2400ANN	14706314JV
MICROWAVE	SCA1001KSS	DM902341K
FREEZER	MRFT60	JON0150
TOILET	19768	070823
FRONT TV	40S3000	019004374
REAR TV	32S3000	4059983
TV #3	32S3000	4057946
REAR RADIO	AWRCC1	033975C72395901
GENERATOR	125HDKCB1506B	G070088165
FRONT A/C	630516	73503228
CENTER A/C	630516	73500219
REAR A/C	630516	73403467
CD	CDX-P680	GFTN028742VC
CAMERA	A0C1306PREVB	0609C00239
REAR FURN	34600	CH50B-0517-1410
DISH WASHER	KUDD01SSPA0	FPV1206220
SAFE	Q-350K	175773
SURROUND	VSX-517-K	GGMP030970VC

Appliance Data
Sheet - Available
for printing



Company: 1 - Newmar Corporation - Production
Customer:
Warehouse: 10

Catalog

Search Catalog

Go

Speed Entry

TOP LEVEL > 800800CS

CATEGORY	DESCRIPTION ▲
More Info 2008EXDP	2008 Essex Diesel Pusher Click the 'MORE INFO' button for Brochures
2008EXDPTSB	2008 EX DP Technical Service Bulletins
800800B	800800 - 2008 EX DP 4502 Build Order
800800C	800800 - 2008 EX DP 4502 Cabinet Doors
800800M	800800 - 2008 EX DP 4502 Miscellaneous
800800W	800800 - 2008 EX DP 4502 Windows
2008EXDPE620FP4502	Baggage Doors - 2008 EX DP 4502
2008EXDPE120	Exterior Lighting
2008EXDPE640	Exterior Shell



Catalog

TOP LEVEL > 800800CS > 2008EXDP

CATEGORY

DESCRIPTION ▲

[2008EXDPA1](#)

Adhesives & Sealants
Adhesives, Sealants and Gaskets

[2008EXDPA5](#)

Air Conditioning & Heating
Dash and Roof Air Conditioning and Ducting, Furnace and Ducting and LP Gas Systems

[2008EXDPA7](#)

Appliances & Accessories
Entertainment Systems, Information Stickers, Microwaves, Ranges, Refrigerators, Water Heater and Accessories

[2008EXDPC1](#)

Cabinets & Furniture
Chairs, Countertops, Hardware, Mattresses, Sofas, Sofa Pillows Stiles and Tables Listing

[2008EXDPC5](#)

Chassis
Axles, Covers, Fuel System, Jacks, Misc. Motorized, Tires and Wheels

[2008EXDPC7](#)

Construction
Steel, Aluminum, Wood, etc

[2008EXDPE1](#)

Electrical
Batteries, Breakers, Convertors, Exterior Lighting, Fuses, Generators, Interior Lighting, Invertors, Recepts, Switches and Wire Harnesses

[2008EXDPE6](#)

Exterior
Awnings, Baggage Doors with P-A-P, Entrance Doors, Steps, Exterior Shell with P-A-P, Exterior Shell, Graphics, Trim, Vents, Windows with P-A-P

[2008EXDPI1](#)

Interior
Bedding & Access, Dash Components, Floor Coverings, Interior Passage Doors, Mirrors & Glass, Panels, Wallpaper & Seam Tape, Plastic Trim, Window Treatment and Wood Trim

[2008EXDPP1](#)

Plumbing
Fixtures, Sinks, Lavatories & Stools, Holding Tanks, Tubs & Enclosures, Water Lines & Fittings

[2008EXDPS1](#)

Slideout Mechanism
Slideout Components, Fascia, etc

**Drill-down
shopping, by
category**



2008 ESSEX ELECTRICAL COMPONENTS

	Description of part	Hd/composite ©	where installed	floor plan	Newmar #	Vendor #
STANDARDS	Pioneer reciever		stereo cabinet		105580	VSX517
	Pioneer dvd	HD	stereo cabinet		105579	DV400VK
	Avs 200HD video selector	HD	stereo cabinet		102675	
	32" Sony LCD	HD	living TV		105845	KDL32S3000
	32" Sony LCD	HD	living TV		105845	KDL32S3000
	40" Sony lcd	HD	living TV	4502, 4508	105846	KDL40S3000
	DCM speakers		varies/ overhead cab's		63312	dcmcinema
	Harmony remote		ent/center		105578	SST659N
	Dash stereo speakers		dash stereo speakers		66361	dcmst
	Pioneer nav/cd/am/fm		dash radio		102663	avic-d3
	Pioneer XM/Traffic Tuner		dash		102839	gex-p10xmt
OPTIONS	Pioneer cd dash stereo		ext/ent center		62852	deh p47dh
	adapt ip bus/rca (tv - stereo)		behind exterior tv		65432	cd-rb10
	26" Sony LCD	HD	bedroom TV		105844	KDL26S3000
	ext ent center speakers		ext/ent center		73889	mbx625w
	Cellular Inmotion internet sys		driver overhead		82669	lm1000a
	wi-fi router(cell int opt)		driver overhead		82670	1088-11
	KVH in motion satellite R6	HD(cap)	roof satellite		89421	301gyn
	Kingdome in-motion satellite	HD(cap)	roof satellite		79	9762poeb
	Pioneer dash Radio(Navigation)		Dash stereo-(remove AVIC-D3)		106433	AVIC-Z3

1. Click part number to order

2. Part appears ready to order



105845	TV 32" LCD SONY, S SERIES 3000 Replaces 99422 - 7/24/2007	EA	1,275.00	1	1	Add
105846	TV 40" LCD SONY, S SERIES 3000 Replaces 99423 on 4502, 4508, 4515 floorplans - 7/24/2007	EA	1,725.00	0	1	Add
106433	RADIO PIONEER AMFMCD NAV W/MON Replaces 102663 - 7/19/2007	EA	2,647.50	2	1	Add



Company: 1 - Newmar Corporation - Production
Customer:
Warehouse: 10

Catalog

Search Catalog

Go

Speed Entry

TOP LEVEL > 800800CS

CATEGORY

DESCRIPTION ▲

More Info

[2008EXDP](#)

2008 Essex Diesel Pusher
Click the 'MORE INFO' button for Brochures

[2008EXDPTSB](#)

2008 EX DP Technical Service Bulletins

[800800B](#)

800800 - 2008 EX DP 4502 Build Order

[800800C](#)

800800 - 2008 EX DP 4502 Cabinet Doors

[800800M](#)

800800 - 2008 EX DP 4502 Miscellaneous

[800800W](#)

800800 - 2008 EX DP 4502 Windows

[2008EXDPE620FP4502](#)

Baggage Doors - 2008 EX DP 4502

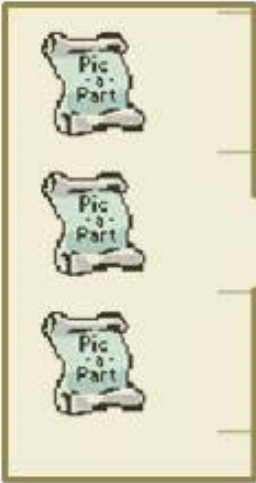
[2008EXDPE120](#)

Exterior Lighting

[2008EXDPE640](#)

Exterior Shell

**Coach exploded
view shopping**





**1. Click
part to
order**



**2. Part
appears ready
to order**

07857	SWITCH HEADLIGHT SPARTAN	EA	44.61	2	1	Add
35306P	DASH LOUVER 2-1/2"ROUND 0-1/8"	EA	14.92	13	1	Add
64745	SWITCH AUX HEATER	EA	13.00	0	1	Add
64747	SWITCH BATT BOOST	EA	10.97	0	1	Add
64758	SWITCH FOG LIGHTS W/IND	EA	16.15	8	1	Add
64766	SWITCH O/H FANS W/IND	EA	16.15	0	1	Add
60827	CENTER GAUGE CLUSTER SPARTAN	EA	111.16	0	1	Add
74806	CONTROL MEMORY MIRROR/SEAT	EA	136.81	0	1	Add



	Baggage Doors are WITHOUT locks					
70040BL	DOOR BAG NWM 46-3/8X24 SS Baggage Door WITH Lock	EA	362.08	0	1	Add
70041P	DOOR BAG NWM 39 1/4X24 SS Baggage Doors are WITHOUT locks	EA	296.06	0	1	Add
70041PL	DOOR BAG NWM 39 1/4X24 SS Baggage Door WITH Lock	EA	362.08	0	1	Add
70042A	DOOR BAG NWM 22-3/8X24 SS Baggage Doors are WITHOUT locks	EA	194.50	0	1	Add

2. Part appears ready to order



Customer:

Catalog

Go

Speed Entry

CATEGORY

DESCRIPTION ▲

2008EXDP

Click the 'MORE INFO' button for Brochures

OPTSB

2008 EX DP Technical Service Bulletins

800800

800800 - 2008 EX DP 4502 Build Order

800800C

800800 - 2008 EX DP 4502 Cabinet Doors

800800M

800800 - 2008 EX DP 4502 Miscellaneous

800800W

800800 - 2008 EX DP 4502 Windows

2008ENDPE620FP4502

Baggage Doors - 2008 EX DP 4502

2008EXDPE120

Exterior Lighting

2008EXDPE640

Exterior Shell

Click “More Info” button to view brochure



Blissful ACCOMODATIONS

You'll find Essex's master bedroom as relaxing as a private villa. The space becomes your personal retreat by closing the decorative pocket door. Turn on the Bose Wave® radio with a CD player or the Sony 32" LCD TV and feel your thoughts rise and fall with the soothing sounds.

Lounge a little on your king-size bed with its King Koi® turn-free mattress. The luxurious bedspread with matching bed skirt, accent pillows and faux fur throw make it an ideal place to drift away.





Company: 1 - Newmar Corporation - Production
Customer:
Warehouse: 10

Catalog

Search Catalog

Go

Speed Entry

TOP LEVEL > 800800CS

CATEGORY	DESCRIPTION ▲
More Info 2008EXDP	2008 Essex Diesel Pusher Click the 'MORE INFO' button for Brochures
2008EXDPTSB	2008 EX DP Technical Service Bulletins
800800B	800800 - 2008 EX DP 4502 Build Order
800800C	800800 - 2008 EX DP 4502 Cabinet Doors
800800M	800800 - 2008 EX DP 4502 Miscellaneous
800800W	800800 - 2008 EX DP 4502 Windows
2008EXDPE620EP4502	Baggage Doors - 2008 EX DP 4502
2008EXDPE120	Exterior Lighting
2008EXDPE640	Exterior Shell

Click Here to
view all TSB's
applicable to
this coach





Company: 1 - Newmar Corporation - Production

Customer:

Warehouse: 10

Catalog

Search Catalog

Go

Speed Entry

[TOP LEVEL](#) > [800800CS](#) > [2008EXDPTSB](#)

CATEGORY

DESCRIPTION ▲

More Info

TSB222

TSB #222 RETURNING PARTS FOR WARRANTY CREDIT THAT CONTAIN HAZARDOUS MATERIALS

More Info

TSB300

TSB #300 Power Washing Units in Inclement Weather

More Info

TSB315

TSB #315 Spartan IFS Front Shock Separation Spartan

More Info

[TSB320](#)

TSB #320 Norcold 1200 Series Refrigerator Door Adjustment Information

More Info

[TSB322](#)

TSB #322 Adding / Modifying Cooling Fan in Essex Satellite Receiver Cabinet

More Info

TSB327

TSB 327 Spartan TSB CSB07-940-001 Possible Fastener Hardware Fracture

**All bulletins for this
specific coach are
displayed**



Company: 1 - Newmar Corporation - Production

Catalog

Search Catalog

Go

Speed Entry

TOP LEVEL > 800800CS > 2008EXDPTSB > TSB320

ITEM NO.

DESCRIPTION ▲

U/M

PRICE

AVAIL

QTY



08483
625129

[DOOR SHIM REPAIR KIT1200/1095](#)
F/LOWER DOORS

EA

5.55

14

Add

TOP LEVEL

More Info

More Info

More Info

TSB315

TSB #315 Spartan IFS Front Shock Separation Spartan

More Info

[TSB320](#)

TSB #320 Norcold 1200 Series Refrigerator Door Adjustment Information

More Info

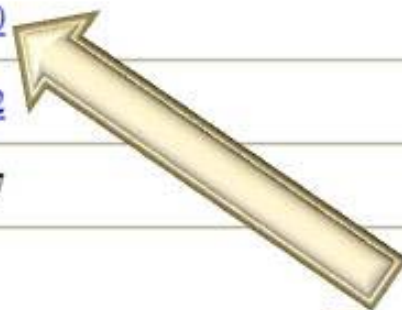
[TSB322](#)

TSB #322 Adding / Modifying Cooling Fan in Essex Satellite Receiver Cabinet

More Info

TSB327

TSB 327 Spartan TSB CSB07-940-001 Possible Fastener Hardware Fracture



**Click to order
associated parts**



Company: 1 - Newmar Corporation - Production
Customer:
Warehouse: 10

Catalog

Search Catalog

Go

Speed Entry

[TOP LEVEL](#) > [800800CS](#) > [2008EXDPTSB](#)

CATEGORY

DESCRIPTION ▲

More Info	TSB222	TSB #222 RETURNING PARTS FOR WARRANTY CREDIT THAT CONTAIN HAZARDOUS MATERIALS
More Info	TSB300	TSB #300 Power Washing Units in Inclement Weather
More Info	TSB315	TSB #315 Spartan IFS Front Shock Separation Spartan
More Info	TSB320	TSB #320 Norcold 1200 Series Refrigerator Door Adjustment Information
More Info	TSB322	TSB #322 Adding / Modifying Cooling Fan in Essex Satellite Receiver Cabinet
More Info	TSB327	TSB 327 Spartan TSB CSB07-940-001 Possible Fastener Hardware Fracture



Click "More Info"
button to view TSB

72185 COUNTY ROAD 3
NAPPANEE, IN 46350

NEWMAR CORPORATION WARRANTY DEPARTMENT

800.858.4924
FAX 219.773.2007

TECHNICAL SERVICE BULLETIN							
DATE ISSUED		MODEL YEAR(S) AFFECTED		MODEL(S) AFFECTED		TSB #	
May 7, 2007		All as described in TSB		Certain DP built on Spartan Mountain Master and K2 Chassis		315	
BRAND						TYPE	
All	☐	American Star	☐	Mountain Aire	☒	All	☐
		Dutch Star	☐	Kountry Aire	☒	FW	☐
		Kountry Star	☐	Essex	☒	CA	☐
Scottsdale	☐	Northern Star	☐	London Aire	☐	DP	☒
☐ Air Conditioning & Heating ☐ Electrical Components ☐ Appliances & Accessories ☐ Exterior Components ☐ Cabinets & Furniture ☐ Interior Components ☒ Chassis Components ☐ Plumbing & Bath Components ☐ Construction Components ☐ Windows, Awnings, Vents, & Doors							
DESCRIPTION OF PROBLEM							
Front shock absorber separation on Spartan units with IFS. Spartan Technical Service Bulletin #TSB06-250-005A							
RECOMMENDED SOLUTION							
Inspect for separated front shock absorbers per attached Spartan TSB. Read procedure thoroughly prior to taking action; all questions should be directed to Spartan Chassis, Inc.							



TECHNICAL SERVICE BULLETIN

NOTE: If two HCV's, disconnect the side closes to the shock being replaced.

4. Place jack stands under frame rail before performing any work..

**Newmar provides all
known supplier
technical bulletins**

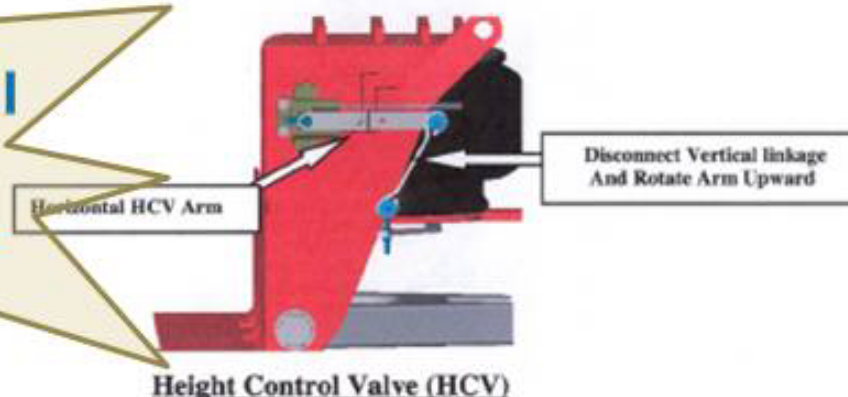


FIG. 2-2

CAUTION: The shock absorber is gas pressurized and must not be punctured or be subjected to excessive heat which can result in serious personal injury. The shock will expand to its full extended length if not restrained.

REMOVAL

5. Remove lower shock bar pin mounting hardware and retain for installation.
6. Remove upper shock bushing mounting hardware and retain for installation. *Replaced shock(s) must be returned to Spartan Chassis to be reimbursed for warranty claims.*

NOTE: Do not remove lower shock mount bracket from lower control arm.

Technical Service Bulletins are intended for use by Professional Technicians only. They are written to guide Professional Technicians in performing service to vehicles of product specific nature in conjunction with industry standards. Professional Technicians are appropriately trained on industry standards and have the tools and equipment to perform procedures safely and properly.



Company: 1 - Newmar Corporation - Production
Customer:
Warehouse: 10

Catalog

Search Catalog

Go

Speed Entry

TOP LEVEL > 800800CS

CATEGORY	DESCRIPTION ▲
More Info 2008EXDP	2008 Essex Diesel Pusher Click the 'MORE INFO' button for Brochures
2008EXDPTSB	2008 EX DP Technical Service Bulletins
800800B	800800 - 2008 EX DP 4502 Build Order
800800C	800800 - 2008 EX DP 4502 Cabinet Doors
800800M	800800 - 2008 EX DP 4502 Miscellaneous
800800W	800800 - 2008 EX DP 4502 Windows
2008EXDPE620FP4502	Bag Doors - 2008 EX DP 4502
2008EXDPE120	Exterior Lighting
2008EXDPE640	Exterior Shell

Coach Build
Order



Catalog

[TOP LEVEL](#) > [800800CS](#) > [800800B](#)

CATEGORY

DESCRIPTION ▲



8J040

[100# Norcold Freezer, On Pullout Tray](#)



8BEXDP4502

[2008 EX DP 4502 with 4 PSO](#)

Click the 'MORE INFO' button for the Product Order Form.

8J720

30" Speedcook Advantium Microwave

8J115

32" Sony Lcd Tv In Front Overhead - Available On 4502 4508 4515

8L092

8 Agm House Batteries - Available When An All Electric Option Is Ordered

800800Z13310

ADVERTISING

8J795

All Electric Operation With Frigidaire Refrigerator And 4 Extra Batteries

8J380

Central Vacuum With Dehuze Tool Kit

8P190

Coniam Shower Walls With Ceramic Inserts

8J015

Dishwasher In A Drawer Located Below Cooktop

EXDP

ESSEX DIESEL PUSHER

1*4VZAU1C958C063483

8J526

Exterior Entertainment With 26" Sony Lcd Tv And Am/Fm Cd Radio



8K509

[Ginger Glazed Cherry Hardwood Cabinets](#)

8J260

Kvh R-6 In Motion Satellite Dish With 2 High Definition Receivers



8R020

[Large Storage Tray](#)

**Coach Build
Order specifics**

Catalog

Search Catalog

Go

Speed Entry

[TOP LEVEL](#) > [800800CS](#) > [800800B](#)

CATEGORY

DESCRIPTION ▲



8J040

[100# Norcold Freezer, On Pullout Tray](#)

**Coach Build
Order specifics**



More Info

8BEXDP4502

[2008 EX DP 4502 with 4 PSO](#)

Click the 'MORE INFO' button for the Product Order Form.

8J720

30" Speedcook Advantium Microwave

8J115

32" Sony Lcd Tv In Front Overhead - Available On 4502 4508 4515

8J092

8 Agm House Batteries - Available When An All Electric Option Is Ordered

8J00Z13310

ADVERTISING

8J795

All Electric Operation With Frigidaire Refrigerator And 4 Extra Batteries

8J380

Central Vacuum With DeLuxe Tool Kit

8P190

Corian Shower Walls With Ceramic Inserts

8J015

Dishwasher In A Drawer Located Below Cooktop

EXDP

ESSEX DIESEL PUSHER

1*4VZALJC958C063483

8J526

Exterior Entertainment With 26" Sony Lcd Tv And Am/Fm Cd Radio



8K509

[Ginger Glazed Cherry Hardwood Cabinets](#)

8J260

Kvh R-6 In Motion Satellite Dish With 2 High Definition Receivers



8R020

[Large Storage Tray](#)

**Click Floor
Plan to view**

800800Z13310

ADVERTISING

8J795

All Electric Operation With Frigidaire Refrigerator And 4 Extra Batteries

8J380

Central Vacuum With Deluxe Tool Kit

8P190

Corian Shower Walls With Ceramic Inserts

8I015

Dishwasher In A Drawer Located Below Cooktop

EXDP

**Click here for
Exterior View**

ESSEX DIESEL PUSHER

1*4VZACT0958C063483

85526

Exterior Entertainment With 26" Sony Lcd Tv And Am/Fm Cd Radio



8K509

[Ginger Glazed Cherry Hardwood Cabinets](#)

8J260

Kvh R-6 In Motion Satellite Dish With 2 High Definition Receivers



8R020

[Large Storage Tray](#)

8025

Large Storage Tray With Access From Either Side

8J177

Maytag Two Piece Stack Washer & 220 Volt Dryer In Full Length Cabinet - Available On 4502 4508

8B727

[Palazzo Cafe' - Full Painted Exterior Graphics](#)

Click the 'MORE INFO' button to Print the Paint Code Formula Page.

8A727

[Palazzo Cafe' - Interior Decor EX8-727](#)

8N134

**Click here for
Paint Codes**

Polished Porcelain Floor Tile Extended Throughout Living Area With Custom Area Rug

**Click Here for
Exterior View**

**Click Here for
Interior Sample**

More Info



Company: 1 - Newmar Corporation - Production

Customer:

Warehouse: 10

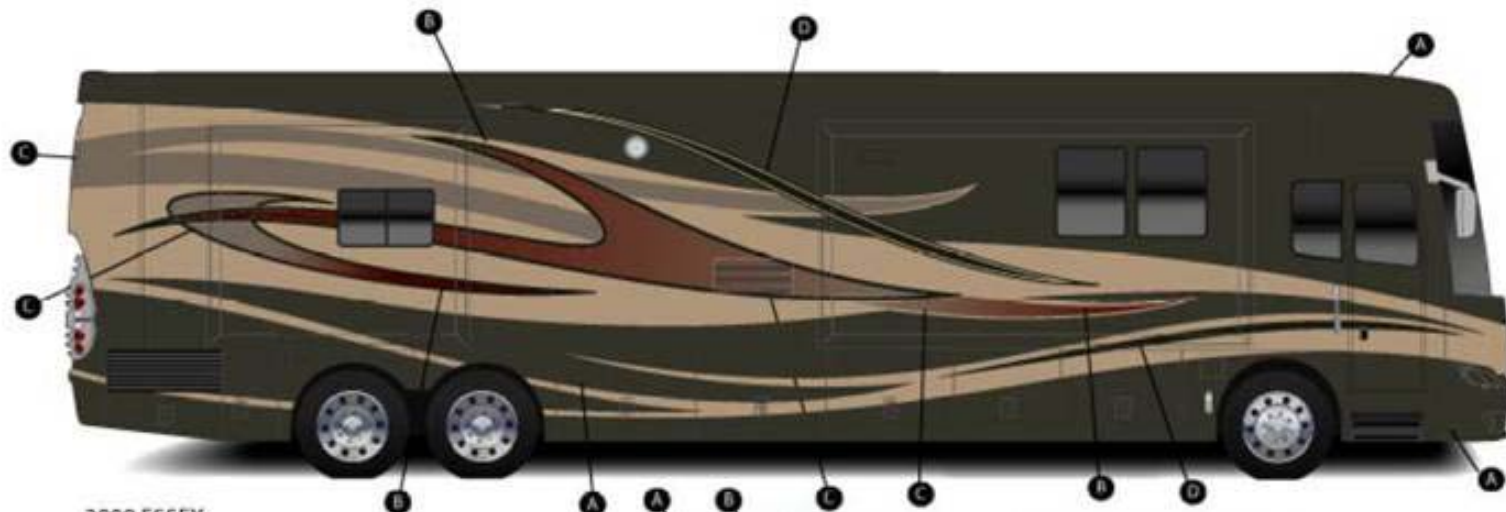
Item Number:8B727

**PALAZZO CAFFE'
FULL PAINT**

More Info

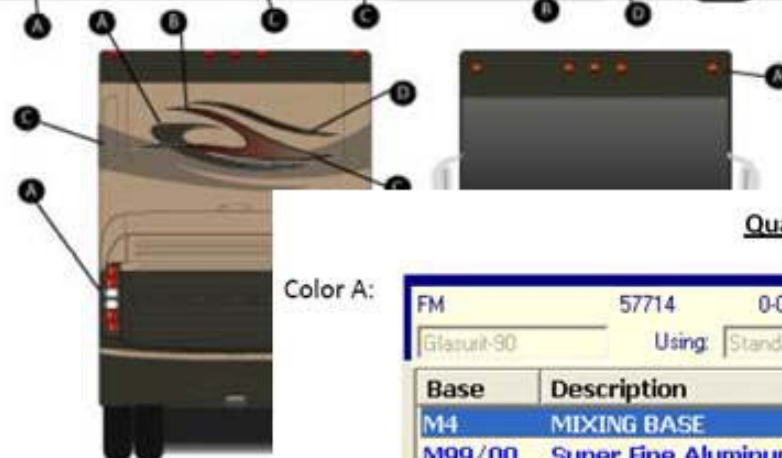


**Click "More Info"
button for Paint
Codes and Mixing
Formulas**



2008 ESSEX
PALAZZO CAFE
Skin: 62502 Lt. Gold Met.
A: 57714 Warm Grey
B: 65025 Opera Red
C: 49701 Topaz Met.
D: 50288 Black Gold Pri
outline: 50288 Black Gold Pri

Awnings:
Std. A&E Power Box Awning
Fabric: Walnut Brown Tweed (Sunbrella)
Hardware: Black
Opt: Carefree
Fabric: Walnut Brown Tweed (Sunbrella)
Hardware: Black
Opt: Girard
Fabric: Walnut Brown Tweed (Sunbrella)
Hardware: Black



Color A:

FM	57714	0-0	DARK FAWN MET
Glasurit-90	Using:	Standard	Step: 1/1
Base	Description	Amount	Cum.
M4	MIXING BASE	666.9	666.9
M99/00	Super Fine Aluminum	22.1	689.0
M99/07	Extra Coarse Silver	13.4	702.4
A924	Waterborne Factor...	155.5	857.9
A032	White	39.4	897.3
A347	MAROON	8.6	905.9
A306	Red Iron Oxide	5.7	911.6
A148	Lemon Gold	3.8	915.4
M1	EFFECT ADDITIVE	44.1	959.5

Quart

Gallon

	DARK FAWN MET
	Step: 1/1
Amount	Cum.
2667.5	2667.5
88.2	2755.7
53.6	2809.3
621.9	3431.2
157.5	3588.7
34.5	3623.2
23.0	3646.2
15.2	3661.4
176.5	3837.9

Color B:

FM	65025	0-0	LISBON MAROON MET
Diamond	Using:	Standard	Step: 1/1
Base	Description	Amount	Cum.
UR50	UNIVERSAL MID TEM...	65.7	65.7
BC821	DARK MAROON	489.4	555.1
BC105	WHITE	81.4	636.5
BC250	BLUE BLACK	78.7	715.2
BC825	LIGHT MAROON	65.7	780.9

	LISBON MAROON MET
	Step: 1/1
Amount	Cum.
262.7	262.7
1957.4	2220.1
325.8	2545.9
314.6	2860.5
262.7	3123.2



Company: 1 - Newmar Corporation - Production
Customer:
Warehouse: 10

Catalog

Search Catalog

Go

Speed Entry

TOP LEVEL > 800800CS

CATEGORY	DESCRIPTION ▲
More Info 2008EXDP	2008 Essex Diesel Pusher Click the 'MORE INFO' button for Brochures
2008EXDPTSB	2008 EX DP Technical Service Bulletins
800800B	800800 - 2008 EX DP 4502 Build Order
800800C	800800 - 2008 EX DP 4502 Cabinet Doors
800800M	800800 - 2008 EX DP 4502 Miscellaneous
800800W	800800 - 2008 EX DP 4502 Windows
2008EXDPE620FP4502	Back Doors - 2008 EX DP 4502
2008EXDPE120	Exterior Lighting
2008EXDPE640	Exterior Shell

Coach Specific
Cabinet Doors and
Windows



TOP LEVEL > 800800CS > 800800C

ITEM NO.	DESCRIPTION ▲	U/M	PRICE	AVAIL	QTY	
 78186	GGCHY LVR GRL 10-3/4X5-3/4 LAV/VANITY - Qty - 1	EA	46.72	0	1	
 92307	MP DISHWR GGCHY 25-5/8X16-3/8 KIT BASE - Qty - 1	EA	177.74	0	1	
 103557	MP GGCHY FALSE 4-1/4 X 60 BATH LINEN - Qty - 1	EA	93.44	0	1	
 99807	MP GGCHY FALSE 5 X 6 LAV/STOOL RM - Qty - 1	EA	46.72	0	1	
 99801	MP GGCHY FALSE 5 X 16-1/4 LAV/STOOL RM - Qty - 1	EA	46.72	0	1	
 86436	MP GGCHY FALSE 5-5/8X51-1/4 BED/BATH STORAG - Qty - 1	EA	82.27	0	1	
 103563	MP GGCHY FALSE 4-1/4 X 17- BATH LINEN - Qty - 1	EA	46.72	0	1	
 86252	MP GGCHY FR LV 7-7/8X13-13/16 BRMR WRB - Qty - 1	EA	71.10	0	1	
 86452	MP GGCHY FR LV 7-7/8X15-13/16 BRMR WRB - Qty - 1	EA	71.10	0	1	
 85830	MP GGCHY FR LVR 8X16-5/8 FRONT OHC - Qty - 2	EA	71.10	0	1	
 86206	MP GGCHY FR LVR 14-1/8X 8-1/2	EA	71.10	0	1	

**Exact Cabinet
Doors installed in
coach by location**



TOP LEVEL

Exact Windows

installed in coach by location

More Info

More Info



90236

7030-235-235-08



90243

6401-345-265-08



90247

6403-355-335-17



90248

6405-235-355-17



90249

6401-355-335-08



90250

6402-305-475-08



83641

491265



83642

FH3094A2B75R



83643

FH1079A2B70R

DESCRIPTION

FRAMELESS 18X24X2.0 SLD NE
IN BEDROOM

FRAMELESS 22X31X2.5 TRQ NE
IN STUOL RM

FRAMELESS 24X24X2.0 SLD NE
SO-ODS SOFA END & SO-ODS DINE END

FRAMELESS 27X35X2.5 TRQ NE
TK-DS SOFA

FRAMELESS 34X36X2.5 TRQ EG
D-ODS SOFA

FRAMELESS 34X36X2.5 TRO NE
D-ODS SOFA

FRAMELESS 34X36X2.5 TRQ EG
IN BEDROOM

FRAMELESS 34X36X2.5 TRQ EG
D-ODS DINE

WIND DRV
LN-ODS COCH

WIND ENT
THIS IS EXCE
LN-DS ENTRY

WIND PAS
THIS IS EXCE
IN THE PASSE

U/M	PRICE	AVAIL	QTY	
EA	195.57	0	1	Add

EA	280.76	0	1	Add
----	--------	---	---	-----

EA	225.36	0	1	Add
----	--------	---	---	-----

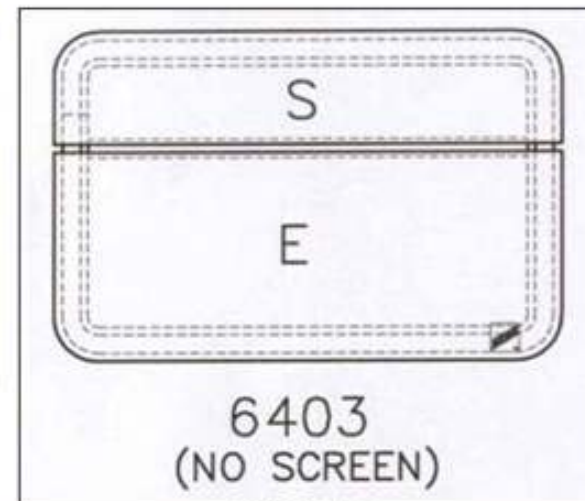
EA	321.16	0	1	Add
----	--------	---	---	-----

EA	378.10	0	1	Add
----	--------	---	---	-----

Item Number:90247

FRAMELESS 34X36X2.5 TRQ EG

Unit of Measure	Available	Order Quantity	Dealer Cost
EA	0	Qty 1	378.10
Add			





00148
25CV5350PP

LEVER ONLY IVORY FOR CM 19347



00151
74BTP1272

**Over 100,000
parts available**

WATER FILL BRISTOL W/GAUGE



00153
32700CW

**With over
65,000 images**

WATER FILL CITY RECESSED



00154
MM193-AWS

WATER FILL DISH FITS ALL WHT



00155
9.5 X 11.5 WATE

WATER FILL DISH 9.5X11.5



00156
337020

STRAINER ONLY 3.5"

Shopping Cart

Shopping Cart
including photos

	ITEM NO.	U/M	DESCRIPTION / COMMENT	REC. DATE (mm/dd/yyyy)	QTY	PRICE	EXT. PRICE	
	66839	EA	LIGHT BRAKE THIRD 07 EXDP Please call if unavailable	03/09/2008 	1	93.09	93.09	Delete
	10674	EA	LIGHT FOG 07 EXDP Please call if unavailable	03/09/2008 	1	9.12	9.12	Delete
	83469	EA	LIGHT DOCKING EX KG LA Please call if unavailable	03/09/2008 	1	70.89	70.89	Delete
	70930	EA	LIGHT CLEARANCE AMBER Please call if unavailable	03/09/2008 	1	20.72	20.72	Delete
	10676	EA	LIGHT DOCKING EX KG LA Please call if unavailable	03/09/2008 	1	2.30	2.30	Delete
TOTAL							196.12	

[Checkout](#)

[Clear Cart](#)

Shopping Cart

Shopping Cart
including your
comments

	ITEM NO.	U/M	DESCRIPTION / COMMENT	REORDER DATE (mm/dd/yyyy)	QTY	PRICE	EXT. PRICE	
	66839	EA	LIGHT BRAKE THIRD 07 EX M Please call if unavailabl	03/09/2008 	1	93.09	93.09	Delete
	10674	EA	LIGHT DOME/SCARE STAINLESS	03/09/2008 	1	9.12	9.12	Delete
	83469	EA	LIGHT FOG 07 EXDP	03/09/2008 	1	70.89	70.89	Delete
	70930	EA	LIGHT DOCKING EX KG LA	03/09/2008 	1	20.72	20.72	Delete
	10676	EA	LIGHT CLEARANCE AMBER	03/09/2008 	1	2.30	2.30	Delete
TOTAL							196.12	

Checkout

Clear Cart

Checkout

☒ Order Entry
 ☐ Quote Entry

Contact

P.O. Number

Shipping Instructions

Comments



**Convenient
Checkout**

Ship To 00000001 [Change](#)

Company Name REICHARTS CAMPING CEN

Contact Name LLOYD SHARP

Address 1 2100 BALTIMORE PIKE

Address 2

Address 3

City HANOVER

St/Zip/Country PA 17331 USA

Tax Suffix

Phone 717-637-2882

[Submit Order](#)
[Suspend Order](#)
[Cancel Order](#)

ITEM NO.	U/M	DESCRIPTION / COMMENT	REQ DATE	QTY	PRICE	EXT. PRICE
66839	EA	LIGHT BRAKE THIRD 07 EX MP LA	03/09/2008	1	93.09	93.09
10674	EA	LIGHT DOME/SCARE STAINLESS	03/09/2008	1	9.12	9.12
83469	EA	LIGHT FOG 07 EXDP	03/09/2008	1	70.89	70.89
70930	EA	LIGHT DOCKING EX KG LA	03/09/2008	1	20.72	20.72
10676	EA	LIGHT CLEARANCE AMBER	03/09/2008	1	2.30	2.30
					TOTAL	196.12

**Complete
Order Status of
all parts orders**

Order Summary

Order Number ▼	P.O. Number	Entered Date	Contact	Order Total	Status O C B
552461	SHIPPING	03/05/2008		15.84	Complete
547810	jb13049	01/10/2008	1016603	145.30	Complete
543212	JB12935	11/14/2007	FAX 11/14	73.13	Complete
542776	JB12837	11/12/2007	FAX	105.00	Complete
542011	LLOYD	11/05/2007	220991	109.96	Complete
540964	L12637	10/29/2007	FAX	74.89	Complete
539900	JB12821	10/22/2007	FAX 10/22	21.81	Complete
539416	JB12806 FAX	10/17/2007		9.56	Complete
538961	JB12790	10/15/2007	FAX	73.13	Complete
537641	JB12746	10/05/2007	996306	105.00	Complete
537561	JB12743	10/05/2007	996091	105.00	Complete
533476	12607	09/10/2007	988413	527.02	Complete



Report

**Click the
Tracking #
for
automatic
UPS or
Roadway
shipment
tracking**

SHIP TO # : 00000001

**Dealer RV
12345 West RV Row
Any-town, RV 17352**

BILL TO :

**Dealer RV
12345 West RV Row
Any-town, RV 17352**

ORDER # : 542011

P.O. # : LLOYD

ORDER TOTAL : 109.96

SHIP VIA : UPS-GRND

ENTERED : 11/05/2007

CONTACT : 220991

STATUS : Complete

SHIPMENT #	TRACKING #	SHIP DATE	SHIP TIME	SHIP STATUS
0520984	312-139319-3	11/06/2007	15:56:46	Shipped and invoice printed
0521063		11/07/2007	13:11:02	Shipped and invoice printed

Show All Shipment Line Items

	PRODUCT NUMBER	DESCRIPTION / COMMENTS (IN BOLD)	REQ'D DATE / PROM DATE	ORDER QTY	SHIP QTY/ B/O QTY	LIST PRICE / U/M	EXTENDED PRICE
☐	25666	ALUM STORAGE EXTRUSION MA/KAFW	11/05/2007 11/07/2007	1	12 11	12.05 / EA	12.04
	016-1-0000001	Shipping Charge		1		.00 /	97.92

Select All

Clear All

Add All Selected Items

Shipping Instructions: UPS-GRND = UPS GROUND

Comments: PEGGY PEGGY

Roadway
your way.



my.roadway

username:

password:



benefits | join | password?

SHIPPING TOOLS

SERVICES

SHIPMENT RESOURCES

ABOUT ROADWAY

TRACKING

enter PRO#



SHIPPING DOCS

enter PRO# for POD



ROUTING

origin zip

dest zip



FIND SERVICE CENTERS

enter zip/postal code



QUICK LINKS

> RATING

> PICKUP REQUEST

Tracking at www.roadway.com

PRO Number: 312-139319-3

Pickup Date: 11/06/2007

Estimated Delivery Date*:11/08/2007

(*If this is a residential delivery, please contact

Ship From: NAPPANEE, IN 46550 USA

Ship To: HANOVER, PA 17331 USA

Status: DELIVERY DATE: 11/08/2007



[Home](#) | [About UPS](#) | [Contact UPS](#) | [Getting Started @ UPS.com](#) | [Site Guide](#)

Search

UPS United States

Shipping

Tracking

Freight

Locations

Support

Business Solutions

Tracking

→ Track Shipments

→ [Track by Reference](#)

→ [Track by E-mail](#)

→ [Signature Tracking](#)

→ [Import Tracking Numbers](#)

→ [Wireless Tracking](#)

→ [Track with Quantum View](#)

→ [Access Flex Global View](#)

→ [Integrate Tracking Tools](#)

→ [Void a Shipment](#)

→ [Help](#)

Log-In User ID:

Password:



[Forgot Password](#)

[Register](#)

Track Shipments

Track Packages & Freight

Quantum View

Flex Global View

Tracking Summary

[Printer Friendly](#) | [Help](#)

Tracking Number:

1Z 444 172 03 5885 310 1

→ [View package progress](#)

Type:

Package

Status:

Delivered

Delivered On:

08/15/2007

9:43 A.M.

Delivered To:

HANOVER, PA, US

Signed By:

SWANN

Service:

GROUND

**Shipment is
Tracked
Automatically**

Tracking results provided by UPS: 03/08/2008 4:51 P.M. ET

**UPS Air
Freight**

A new level
of convenience
and predictability



[Learn more](#)

