

NEWMAR CORPORATION WARRANTY DEPARTMENT

| TECHNICAL SERVICE BULLETIN | | | | | | | |
|---|-------------------------------------|---------------|-------------------------------------|----------------------------------|--------------------------|--|--|
| DATE ISSUED | MODEL YEAR(S) AFFECTED | | MODEL(S) AFFECTED | | TSB # | | |
| April 16, 2004 | 1999 – Present | | All | | 248 | | |
| BRAND | | | | | TYPE | | |
| All | <input checked="" type="checkbox"/> | American Star | <input type="checkbox"/> | Mountain Aire | <input type="checkbox"/> | All <input checked="" type="checkbox"/> T T <input type="checkbox"/> | |
| | | Dutch Star | <input type="checkbox"/> | Kountry Aire | <input type="checkbox"/> | F W <input type="checkbox"/> C A <input type="checkbox"/> | |
| | | Kountry Star | <input type="checkbox"/> | Essex | <input type="checkbox"/> | D P <input type="checkbox"/> D B <input type="checkbox"/> | |
| Scottsdale | <input type="checkbox"/> | Northern Star | <input type="checkbox"/> | London Aire | <input type="checkbox"/> | | |
| <input type="checkbox"/> | Air Conditioning & Heating | | <input type="checkbox"/> | Electrical Components | | | |
| <input type="checkbox"/> | Appliances & Accessories | | <input type="checkbox"/> | Exterior Components | | | |
| <input type="checkbox"/> | Cabinets & Furniture | | <input type="checkbox"/> | Interior Components | | | |
| <input type="checkbox"/> | Chassis Components | | <input type="checkbox"/> | Plumbing & Bath Components | | | |
| <input type="checkbox"/> | Construction Components | | <input checked="" type="checkbox"/> | Windows, Awnings, Vents, & Doors | | | |
| DESCRIPTION OF PROBLEM | | | | | | | |
| Replacement procedure for Creation Windows crank open “Vent” window. Please note that per the window manufacturers directions, it is not necessary to R&R the window to perform this repair. | | | | | | | |
| RECOMMENDED SOLUTION | | | | | | | |
| See attached Technical Service Information from window manufacturer for diagnostic and repair procedures for this condition. Contact your Newmar Warranty / Technical Service Representative if you have questions. Flat Rate Time is: .5 hours labor Labor code is: 0263 | | | | | | | |

NEWMAR CORPORATION WARRANTY DEPARTMENT

Creation Windows

Replacement of Defective Vent in Thermal Torque (RVIT) Window

*An RVIT window with a defective vent can be repaired in the field
WITHOUT removing the window from the vehicle.*

**NOTE: Please read instructions completely before starting
repair.**

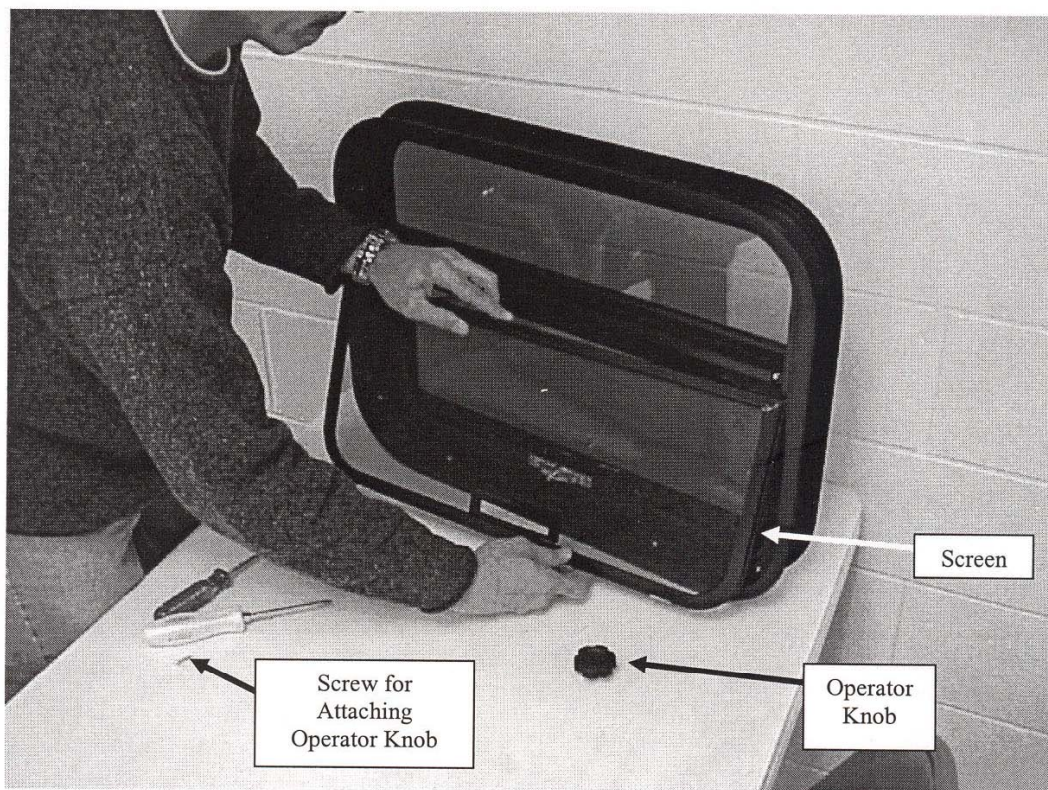


Figure 1 - Removing Knob and Screen

From inside the vehicle, open the vent about half way.

Remove the operator knob by removing the screw in the center of the knob and pulling the knob straight off.

Remove the screen.

Note: Save the screen, knob, and screw.

Instruction subject to change without notification. Contact originator with any questions.

If you have any questions regarding this I.S.B., please contact a Warranty Service Representative at Newmar Corporation.

NEWMAR CORPORATION WARRANTY DEPARTMENT

Creation Windows

Replacement of Defective Vent in Thermal Torque (RVIT) Window

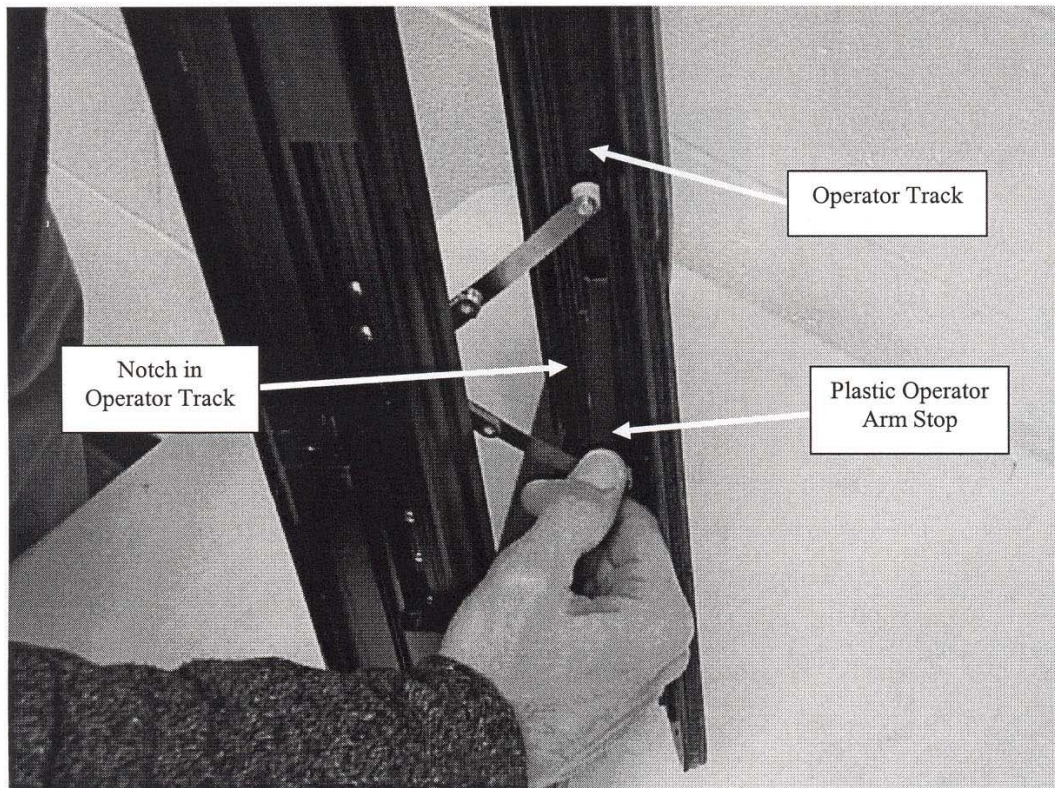


Figure 2 - Removing Operator from Track

Move the plastic operator arm stop (strip of plastic located in the track between the nylon operator roller guides) so that one of the ends overhangs the notch in the operator track.

Grab the end of the operator arm stop and pull it out of the track, through the notch.

Note: The operator arm stop is reusable.

Instruction subject to change without notification. Contact originator with any questions.

If you have any questions regarding this T.S.B., please contact a Warranty Service Representative at Newmar Corporation.

NEWMAR CORPORATION WARRANTY DEPARTMENT

Creation Windows

Replacement of Defective Vent in Thermal Torque (RVIT) Window

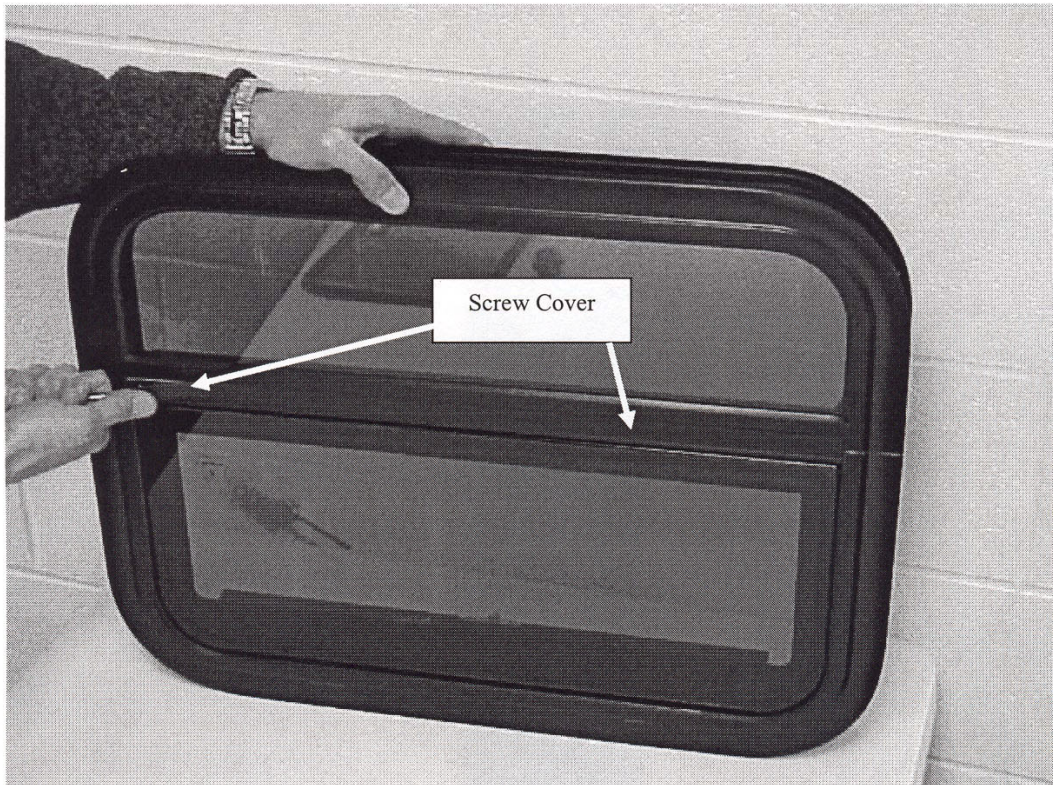


Figure 3 - Removing Screw Cover

Use a flathead screwdriver to pry one end of the plastic screw cover from the screw cover track.

Note: The screw cover will not be reusable.

Instruction subject to change without notification. Contact originator with any questions.

If you have any questions regarding this T.S.B., please contact a Warranty Service Representative at Newmar Corporation.

NEWMAR CORPORATION WARRANTY DEPARTMENT

Creation Windows

Replacement of Defective Vent in Thermal Torque (RVIT) Window

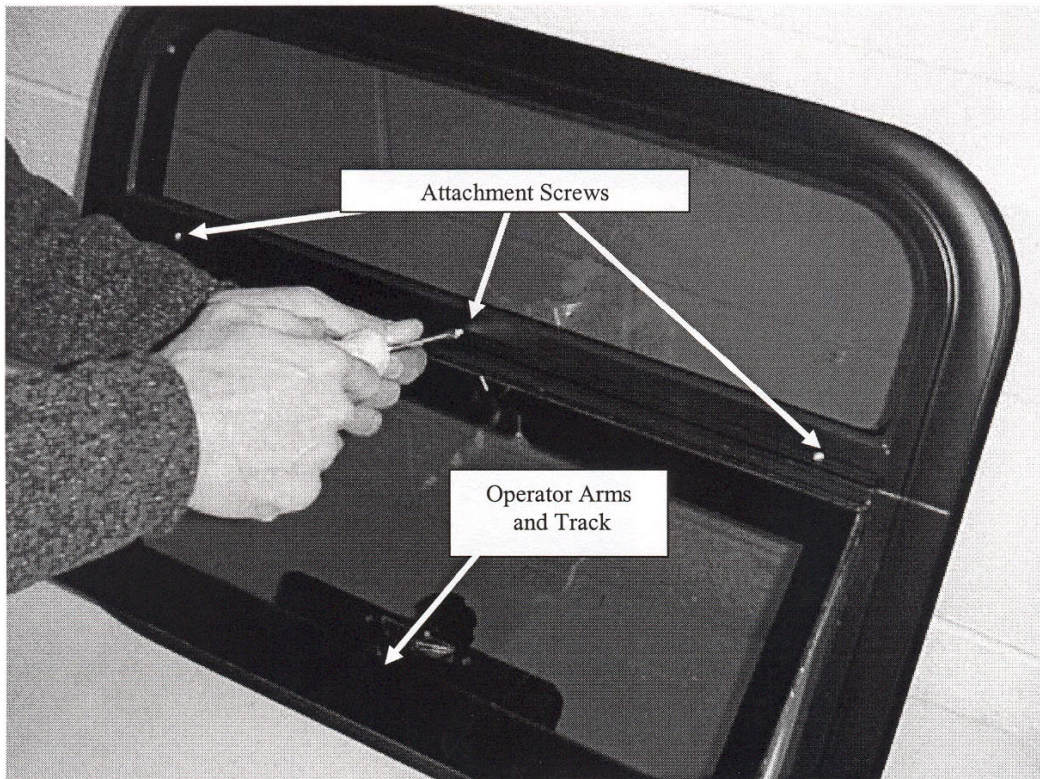


Figure 4 - Removing Vent Attachment Screws

With the screw cover removed, all of the hinge attachment screws are visible and can easily be removed.

Remove all of the screws. The number of screws varies based on the size of the window.

The vent is now loose except for the operator arms inserted in the operating track on the vent.

Pull the top of the vent (the hinge) toward you and slide off of the operator arms.

Note: **Save all of the screws.**

Instruction subject to change without notification. Contact originator with any questions.

If you have any questions regarding this T.S.B., please contact a Warranty Service Representative at Newmar Corporation.

NEWMAR CORPORATION WARRANTY DEPARTMENT

Creation Windows

Replacement of Defective Vent in Thermal Torque (RVIT) Window

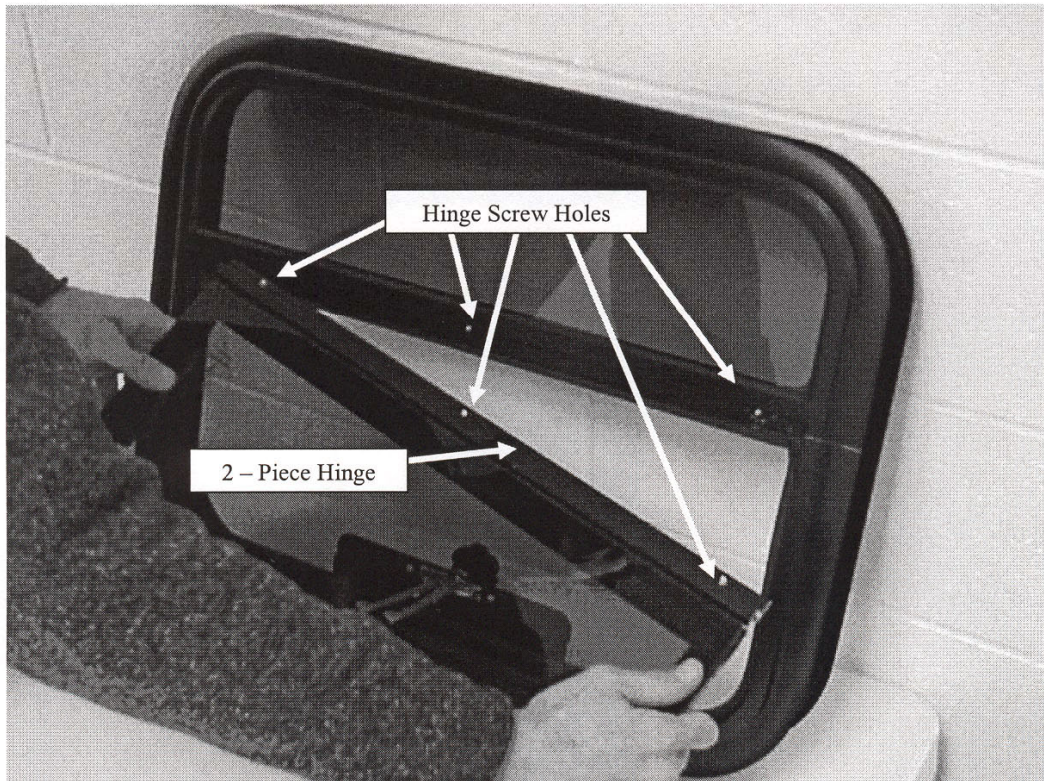


Figure 5 - Removing Old Vent and Replacing with New Vent

The vent which has been removed has a 2-piece hinge. One of the pieces is to be reused on the replacement vent.

Slide off the piece of the hinge that is not bonded to the vent and slide it onto the same piece on the replacement vent.

Put the new vent into position and, using the screws that are saved, attach the new vent using the existing screw holes.

If the holes become stripped due to over tightening, etc., use a screw that is one size larger.

Slide the operator wheels back into the operator track.

Replace the operator stop in the operator track, between the nylon operator roller guides. The operator stop will center itself during operation.

Note: Part of the hinge is reusable.

Instruction subject to change without notification. Contact originator with any questions.

If you have any questions regarding this T.S.B., please contact a Warranty Service Representative at Newmar Corporation.

NEWMAR CORPORATION WARRANTY DEPARTMENT

Creation Windows

Replacement of Defective Vent in Thermal Torque (RVIT) Window

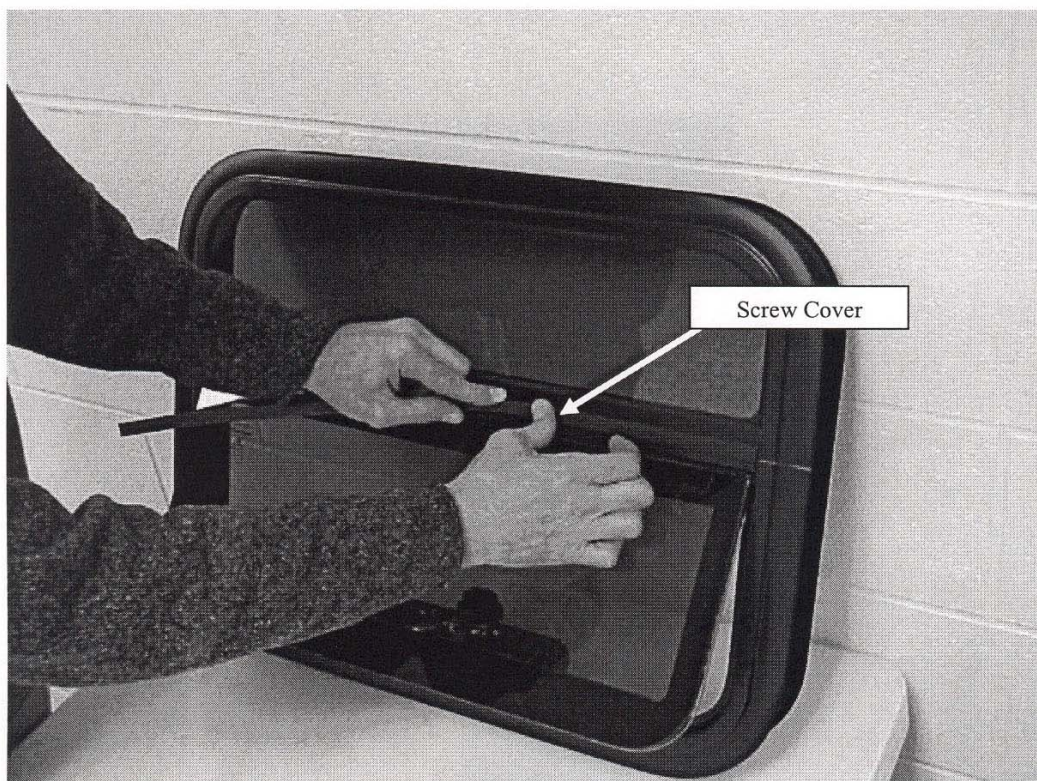


Figure 6 - Re-Assembling Window

Measure the replacement screw cover needed and cut it to length. At one end squeeze slightly and snap it in place. Press every 1 – 2 inches to snap the remainder in place.

From the inside of the vehicle, replace the screen and the operator knob.

Note: When ordering replacement parts, specify window size (outer flange vertical and horizontal measurements will suffice), frame color, glass color, and if a screw cover is needed.

Time Allotment: 30 Minutes

Instruction subject to change without notification. Contact originator with any questions.

If you have any questions regarding this T.S.B., please contact a Warranty Service Representative at Newmar Corporation.
TSB # 248