

Newmar Corporation Warranty Department

Technical Service Bulletin							
Date Issued		Model Year(s) Affected		Model(s) Affected		TSB #	
12/11/2006		2007		All Applicable Workhorse Chassis		307	
Brand						Type	
All	☒	American Star	☐	Mountain Aire	☐	All	☐
		Dutch Star	☐	Kountry Aire	☐	FW	☐
		Kountry Star	☐	Essex	☐	CA	☒
Scottsdale	☐	Northern Star	☐	London Aire	☐	DP	☐
☐ Air Conditioning & Heating ☐ Appliances & Accessories ☐ Cabinets & Furniture ☒ Chassis Components ☐ Construction Components ☐ Electrical Components ☐ Exterior Components ☐ Interior Components ☐ Plumbing & Bath Components ☐ Windows, Awnings, Vents, & Doors							
Description of Problem							
New Workhorse Extended Powertrain Warranty.							
Recommended Solution							
See attached manufacturer's information. Contact manufacturer directly for additional information or instructions.							



Product Memo

To: Original Equipment Manufacturers

From: Workhorse Custom Chassis

Date: 12/08/2006

Subject: NEW Powertrain Warranty

Product Memo: 07-00-01-A

Workhorse Custom Chassis is very happy to announce our new extended Powertrain Warranty, 5 years/100,000 miles, whichever occurs first, on all 2007 W-series RV chassis, including the new and exciting UFO™ chassis. This coverage does include chassis built within the 2007 production year (WCC SORP 7/18/06) (10th digit of the VIN being the #7.) The increased coverage covers the engine (complete mechanical rotating mass), transmission (Hydra-matic 4L80/85-E W16/W18 models only) and all rear axle assemblies. Please see the attached explanation of coverage and exclusion lists that have now been added to the all new 2007 ½ W-series & UFO™ owners manuals. Should you have any question/s, please contact your Technical Account Manager.

Jim Douglass 248-808-5880
Edward Setyabudi 248-219-0869

II. Maintenance Records

You should retain all receipts for regular maintenance performed on your Workhorse chassis. These receipts can be very important if a question arises as to whether a malfunction in your Workhorse chassis is caused by lack of maintenance or a defect in materials and/or workmanship. Workhorse has provided a Maintenance Record form in the Maintenance Schedule section of your Owner's Manual, for recording services performed.

III. Owner Assistance

Your authorized Workhorse service facility is best equipped to provide all of your regular maintenance needs.

**PART E - YOUR WORKHORSE
LIMITED WARRANTY****I. What is Covered*****Motor Home Chassis Powertrain***

Your Workhorse Limited Powertrain Warranty begins on the date of your delayed warranty start date and/or the date the chassis is shipped from Workhorse and continues for five years or 100,000 miles (160 000 kilometers), whichever occurs first. During this coverage period, authorized Workhorse service facilities will repair, replace, or adjust the following powertrain components:

Engine Assembly: Including block, crankshaft, connecting rods, pistons, wrist pins, camshaft/lifters, cylinder heads, valves, valve springs, valve retainers, rocker arms, oil pump oil pan, intake manifold, valve covers, seals/gaskets, flywheel/flexplate (complete mechanical rotating mass).

Note:

Any item(s) not listed here are part of the standard three year/36,000 mile warranty and/or emissions warranty (where applicable). Needed repairs may be performed by using new or remanufactured parts.

Transmission: Includes the transmission case and all internal parts, including electronic components for the W16 and W18 Series motor home chassis equipped with a Hydramatic® 4L80-E or 4L85-E transmission.

Note:

The Allison™ warranty of five years/200,000 miles (320 000 km) for motor home chassis and three years/unlimited mileage for commercial chassis remains unchanged. (Refer to your Allison™ Owner's Manual for more information.) All Allison™ warranty work must be completed by an authorized Allison™ distributor or dealer.

Rear Axle Assembly: All rear axle assemblies, housings, and internal components are covered (includes bearings and seals for rear axle only).

NOTICE

Your five year/100,000 mile warranty covers the preceding powertrain components **ONLY** and does **NOT** include the following:

- Frame
- Steering & Suspension System
- Wheels/Tires
- Propeller Shaft, U-Joints, and Center Bearings
- Brake System (all components including booster)
- Air Conditioning System
- Cooling System
- Fuel Delivery System
- Electrical System (all)

Motor Home Chassis Non-Powertrain

Your Workhorse limited warranty begins on the date that your Workhorse chassis is first delivered from Workhorse and continues for three years or 36,000 miles (57 600 kilometers), whichever occurs first. During this coverage period, authorized Workhorse service facilities will repair, replace, or adjust all Workhorse supplied parts and components installed by Workhorse on your Workhorse chassis that are defective in materials and/or workmanship.