



# Technical Service Manual

# Service Operations Personnel Listing

Below is a list of Consumer Affairs, Warranty, Parts, and Service Personnel and their responsibilities. With this list, we hope to reach our goal of the best customer service possible.

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## CONSUMER AFFAIRS

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## DEALER DEVELOPMENT

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## WARRANTY DEPARTMENT

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Warranty Recovery Manager  
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### Dealer Service

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Lead Dealer Tech Support  
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### Customer Service

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Owner Relations Representative  
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### High Line Support

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Customer Lobby Host  
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### Chassis Support

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## PARTS DEPARTMENT

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