

NEWMAR CORPORATION

WARRANTY DEPARTMENT

TECHNICAL SERVICE BULLETIN						
DATE ISSUED	MODEL YEAR(S) AFFECTED	MODEL(S) AFFECTED	TSB #			
11/10/94	1995	Diesel Pushers	105			
BRAND		TYPE				
All <input type="checkbox"/>	American Star <input type="checkbox"/>	Kountry Star <input checked="" type="checkbox"/>	Dutch Star <input checked="" type="checkbox"/>	All <input type="checkbox"/>	T T <input type="checkbox"/>	F W <input type="checkbox"/>
NewAire <input type="checkbox"/>	Mountain Aire <input checked="" type="checkbox"/>	Kountry Aire <input type="checkbox"/>	London Aire <input checked="" type="checkbox"/>	C A <input type="checkbox"/>	D P <input checked="" type="checkbox"/>	D B <input type="checkbox"/>
<input type="checkbox"/> Air Conditioning & Heating				<input type="checkbox"/> Electrical Components		
<input type="checkbox"/> Appliances & Accessories				<input type="checkbox"/> Exterior Components		
<input type="checkbox"/> Cabinets & Furniture				<input type="checkbox"/> Interior Components		
<input checked="" type="checkbox"/> Chassis Components				<input type="checkbox"/> Plumbing & Bath Components		
<input type="checkbox"/> Construction Components				<input type="checkbox"/> Windows, Awnings, Vents, & Doors		
DESCRIPTION OF PROBLEM						
Warranty on Spartan chassis that are sold overseas has changed.						
RECOMMENDED SOLUTION						
Refer to the warranty policy from Spartan that is attached.						

If you have any questions regarding this T.S.B., please contact a Warranty Service Representative at Newmar Corporation.

NEWMAR CORPORATION WARRANTY DEPARTMENT

9 '94 13:29 FROM SPARTAN #2-2

TO 12197737798

P...002/002

INTERDEPARTMENTAL MEMO

NOVEMBER 8, 1994

ATTN: EDWARD HENDLER
B.B. MORDAS
ZBIGNIEW BUCHHOLZ
~~BILL HAVTHAND~~
STEVE DOUGLAS
DUANE SHEETS
ROGER BURROWS
GEORGE SZTYKIEL

FROM: DAVID GRUBER

REF : OVERSEAS WARRANTY POLICY

EFFECTIVE IMMEDIATELY !

SPARTAN MOTORS HAS REVISED OUR STANDARD OVERSEAS WARRANTY POLICY AS OF THE ABOVE REFERENCED DATE.

FROM NOW ON:

IN AREAS WHERE WE DO NOT HAVE AN ESTABLISHED SPARTAN SERVICE CENTER

OUR STANDARD SPARTAN CHASSIS WARRANTY WILL BE:

12 MONTHS OR 24,000 MILES - PARTS ONLY !!!

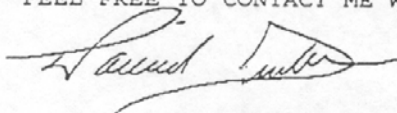
WE WILL NOT COVER LABOR !!!!!!!!!!!!!!!

IN AREAS WHERE WE HAVE AN AUTHORIZED SERVICE CENTER WHO ABIDES BY OUR FLAT RATE LABOR GUIDELINES THEN WE WILL MAKE ARRANGEMENTS TO REIMBURSE LABOR COSTS.

I REALIZE THAT WE HAVE MADE COMMITMENTS TO EXISTING CUSTOMERS ON PREVIOUS UNITS AND SO THEREFORE THIS POLICY WILL TAKE EFFECT ON NEW ORDERS RECEIVED AS OF NOVEMBER 8, 1994.

PLEASE INFORM ALL OF YOUR BODY BUILDERS AND END CUSTOMERS OF THIS POLICY CHANGE WITH REGARD TO NEW ORDERS.

FEEL FREE TO CONTACT ME WITH ANY QUESTIONS.



** TOTAL PAGE.002 **

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