

# NEWMAR CORPORATION WARRANTY DEPARTMENT

TECHNICAL SERVICE BULLETIN			
DATE ISSUED	MODEL YEAR(S) AFFECTED	MODEL(S) AFFECTED	TSB #
10/19/95	All	All	123
BRAND		TYPE	
All <input checked="" type="checkbox"/>	American Star <input type="checkbox"/>	Kountry Star <input type="checkbox"/>	Dutch Star <input type="checkbox"/>
NewAire <input type="checkbox"/>	Mountain Aire <input type="checkbox"/>	Kountry Aire <input type="checkbox"/>	London Aire <input type="checkbox"/>
<input checked="" type="checkbox"/> Air Conditioning & Heating		<input type="checkbox"/> Electrical Components	
<input type="checkbox"/> Appliances & Accessories		<input type="checkbox"/> Exterior Components	
<input type="checkbox"/> Cabinets & Furniture		<input type="checkbox"/> Interior Components	
<input type="checkbox"/> Chassis Components		<input type="checkbox"/> Plumbing & Bath Components	
<input type="checkbox"/> Construction Components		<input type="checkbox"/> Windows, Awnings, Vents, & Doors	
DESCRIPTION OF PROBLEM			
Taking too much time making repairs on Suburban furnaces and water heaters.			
RECOMMENDED SOLUTION			
Please refer to Suburban's flat rate on part replacements. See attached.			

If you have any questions regarding this T.S.B., please contact a Warranty Service Representative at Newmar Corporation.

# NEWMAR CORPORATION WARRANTY DEPARTMENT



Post Office Box 399  
Dayton, Tennessee 37321  
(615) 775-2131  
Fax: (615) 775-7015

## WARRANTY FLAT RATE LABOR SCHEDULES

### FORCED AIR FURNACES (ALL MODELS)

<u>Description of Replacement Part</u>	<u>Set-up Time</u>	<u>Replacement Time</u>
Replace Gas Valve .....	.50	.50
Replace Manual Shut-off Valve .....	.25	.25
Replace Main Burner .....	.50	.50
Replace Microswitch .....	.50	.25
Replace Motor .....	.50	1.00
Replace Time Delay Relay .....	.50	.30
Replace Blower Wheel .....	.50	.40
Replace Combustion Chamber (First Year Only) ...	.50	1.50
Replace Thermostat .....	.25	.20
Replace Transformer .....	.50	.50
Replace Electrode .....	.25	.25
Replace Electrode - "SF" Models .....	.50	.50
Replace Electrode Wire .....	.50	.20
Replace Module Board .....	.50	.25
Replace Limit Switch .....	.50	.20

### RECREATIONAL VEHICLE WATER HEATERS (ALL MODELS)

Replace Gas Control Valve (Pilot Models) .....	1.00
Replace Gas Control Valve (Electronic Models) .....	.50
Replace Thermocouple - Pilot Assembly .....	.50
Replace Pressure Relief Valve .....	.50
Replace Drain Plug .....	.25
Replace Main Burner Orifice and/or Burner Tube .....	.50
Replace Module Board .....	.50
Replace Re-ignitor .....	.20
Replace Door Assembly .....	.30
Replace Element .....	.50
Replace Electric Thermostat .....	.50
Replace Anode Rod .....	.50
Replace ECO and Thermostat .....	.50
Replace On/Off Light Switch .....	.50
Replace Water Heater .....	1.00
Replace Electrode .....	.50

For repairs that are not listed, contact Suburban Factory Service Department for approval and authorization number. All flat rates include diagnostic/set-up time and gas leak test.

NOTE: When more than one component is defective, compute the total of both replacement times but only one set-up time.

Claims for repairs which exceed the published flat rate time schedule will not be covered. Contact the Factory Service Department if assistance is required to diagnose or troubleshoot.

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