

NEWMAR CORPORATION WARRANTY DEPARTMENT

TECHNICAL SERVICE BULLETIN							
DATE ISSUED	MODEL YEAR(S) AFFECTED	MODEL(S) AFFECTED	TSB #				
5/16/97	ALL	ALL	141				
BRAND		TYPE					
All <input checked="" type="checkbox"/>	American Star <input type="checkbox"/>	Kountry Star <input type="checkbox"/>	Dutch Star <input type="checkbox"/>	All <input checked="" type="checkbox"/>	T T <input type="checkbox"/>	F W <input type="checkbox"/>	
NewAire <input type="checkbox"/>	Mountain Aire <input type="checkbox"/>	Kountry Aire <input type="checkbox"/>	London Aire <input type="checkbox"/>	C A <input type="checkbox"/>	D P <input type="checkbox"/>	D B <input type="checkbox"/>	
<input type="checkbox"/> Air Conditioning & Heating				<input type="checkbox"/> Electrical Components			
<input type="checkbox"/> Appliances & Accessories				<input type="checkbox"/> Exterior Components			
<input type="checkbox"/> Cabinets & Furniture				<input checked="" type="checkbox"/> Interior Components			
<input type="checkbox"/> Chassis Components				<input type="checkbox"/> Plumbing & Bath Components			
<input type="checkbox"/> Construction Components				<input type="checkbox"/> Windows, Awnings, Vents, & Doors			
DESCRIPTION OF PROBLEM							
Stainless steel sink maintenance.							
RECOMMENDED SOLUTION							
Cleaning and care of sink per recommendation of Elkay. See the attached.							

If you have any questions regarding this T.S.B., please contact a Warranty Service Representative at Newmar Corporation.

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WARRANTY DEPARTMENT

USE AND CARE HINTS

Congratulations on purchasing your new ELKAY sink. Your sink is made from the best nickel bearing stainless steel and with proper care and maintenance will give you a lifetime of service.

Elkay sinks are designed for the demanding use of today's fast paced kitchen environment. The sink is finished through a series of sophisticated processes to develop its unique satin finish that requires minimal maintenance.

What You Should Know About Elkay's Stainless Steel Finish

An Elkay stainless steel sink is made of the finest nickel-bearing stainless steel available. Its mellow satin surface harmonizes with any color scheme . . . any decor. Timeless. Elegant. And, like fine silver, its beautiful finish develops an heirloom patina . . . actually becoming lovelier with use and age. Your Elkay sink is solid stainless steel. There is no coating which will wear off.

Elkay Satin Finish

Elkay's original highlighted satin finish is produced by an abrasive grinding operation which lends a uniform pattern of grain lines to the metal surface. All exposed areas then undergo a series of progressive machine and hand polishing operations. It is this careful polishing that makes an Elkay satin luster finish so beautiful . . . and so easy to clean and maintain! Please remember that a fine Elkay sink is not self cleaning. It will require a small amount of maintenance to retain its lustrous finish.

Reasons For Cleaning Your Stainless Steel Sink

Your stainless steel sink has been produced of the finest material to provide a quality product for many years of service. Like all quality products it does require some maintenance to assure that the finish will continue to look bright and sanitary.

Easy Cleaning Instructions

A rinse and towel drying after each use takes care of most everyday clean-ups. At least once a week the sink should be scoured with a mildly abrasive cleanser, such as Comet. Rubbing back and forth in the direction of the polish or grain lines will not only remove stubborn stains and greasy film buildups, but will blend usage scratches into the satin finish of the sink. After scouring, rinse thoroughly and wipe dry. Your sink will shine like new!

Scratching

Like most metals, your new stainless steel sink will scratch. The feature benefit of the unique satin finish is the ease with which these scratches blend into the uniform finish of the sink. This is accomplished with a periodic scouring with a mildly abrasive kitchen cleanser, such as Comet.

Rubber Mats

The resiliency of stainless steel makes it unnecessary to use rubber mats to protect your sink, dishes and glassware. However, if you do use mats, please remove them after each use. If left in the sink, the water trapped underneath could cause discoloration.

Discoloration, Rust and Possible Pitting

Wet sponges, clothes, cleaning pads and rubber mats left on the sink can lead to discoloration. Steel wool pads should never be used to clean your sink as they leave small iron particles in the grain lines which rust and can damage the sink. Continued usage in this manner may eventually lead to the sink itself rusting and pitting.

Liquid Soap

Do not allow concentrated liquid detergent to dry on your sink. Most brands contain chemical additives which will affect the original high luster finish.

Bleaches

Bleaches contain chlorides which can react with the stainless steel and cause corrosion. They should not come in contact with the surface of the sink for extended periods. When these chemicals are used in your sink, it should be thoroughly rinsed. This is especially noticed when clothes are soaked in a diluted bleach mixture. This mixture can attack the sink at the water line and cause rusting and pitting.

Knives

Your sink is designed to serve as many things but not as a cutting board or chopping block. This type of use will lead to deep scratches in the sink finish and will dull your knives. Elkay does offer various cutting boards to fit over the compartment of your sink that will give you additional work area.

Spotting

The quality of your water can affect your sink's appearance. In areas with hard water, a brown surface stain can form on the sink giving the appearance of rust. This phenomena also occurs in water with high iron content. Additionally, in areas with a high concentration of minerals, or with over-softened water, a white film may develop on the sink. To combat this problem, we suggest that the sink be towel dried after use.

Foods

Heavy salt concentration or foods containing high levels of salt should not be allowed to dry onto the sink surface. Rinse your sink thoroughly after use.

What To Do If You Have A Problem

Elkay Manufacturing Company is proud of the quality of its stainless steel sinks. The sinks are warranted to be free of manufacturing defects for one year from date of installation.

Our experience has shown that any manufacturing defects will become noticeable during this time.

If you feel you have a defective sink, please contact your plumber for the name of your local Elkay factory representative, or contact the Consumer Service Department of Elkay Manufacturing Company. Please provide your sink model number, the date of installation, and a description of the problem.

For a full warranty explanation, and limitations, please consult your warranty sheet.

Accessories

Elkay colander's, drain tray's and vinyl covered rinsing baskets are not designed as "Dishwasher Safe". These products should be hand washed in a mild detergent, rinsed thoroughly and hand dried. Wood cutting boards should never be soaked in water. Rinse after use and then dry. This should be all the care required.



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