

NEWMAR CORPORATION WARRANTY DEPARTMENT

| TECHNICAL SERVICE BULLETIN | | | | | | | |
|--|--|---------------------------------------|--------------------------------------|---|------------------------------|------------------------------|--|
| DATE ISSUED | MODEL YEAR(S) AFFECTED | MODEL(S) AFFECTED | TSB # | | | | |
| 8/31/98 | 1995-1998 | ALL | 160 | | | | |
| BRAND | | TYPE | | | | | |
| All <input checked="" type="checkbox"/> | American Star <input type="checkbox"/> | Kountry Star <input type="checkbox"/> | Dutch Star <input type="checkbox"/> | All <input checked="" type="checkbox"/> | T T <input type="checkbox"/> | F W <input type="checkbox"/> | |
| NewAire <input type="checkbox"/> | Mountain Aire <input type="checkbox"/> | Kountry Aire <input type="checkbox"/> | London Aire <input type="checkbox"/> | C A <input type="checkbox"/> | D P <input type="checkbox"/> | D B <input type="checkbox"/> | |
| <input type="checkbox"/> Air Conditioning & Heating | | | | <input type="checkbox"/> Electrical Components | | | |
| <input checked="" type="checkbox"/> Appliances & Accessories | | | | <input type="checkbox"/> Exterior Components | | | |
| <input type="checkbox"/> Cabinets & Furniture | | | | <input type="checkbox"/> Interior Components | | | |
| <input type="checkbox"/> Chassis Components | | | | <input type="checkbox"/> Plumbing & Bath Components | | | |
| <input type="checkbox"/> Construction Components | | | | <input type="checkbox"/> Windows, Awnings, Vents, & Doors | | | |
| DESCRIPTION OF PROBLEM | | | | | | | |
| Water heater orifice cups are not attached. | | | | | | | |
| RECOMMENDED SOLUTION | | | | | | | |
| Follow the attached guidelines. | | | | | | | |

If you have any questions regarding this T.S.B., please contact a Warranty Service Representative at Newmar Corporation.

NEWMAR CORPORATION WARRANTY DEPARTMENT



Dayton, Tennessee -- Elkhart, Indiana

SERVICE BULLETIN

TECHNICAL SERVICES INFORMATION

WATER HEATERS - MODELS LISTED
"ORIFICE" INFORMATION

FOLLOW UP

TSI: RV97373-1

DATE: 7/7/98

To: Suburban Distributors
Authorized Service Centers
OEM's

From: Neal Stultz

Subject: Water Heaters - Orifice Cups

Orifice cups, which regulate the gas flow into the water heater, are held in place by securing the manifold loxit nut into the burner. If you remove the burner for any reason, be certain that orifice cup is in it's proper position when the burner is reinstalled. The diagram below shows the correct assembly and part numbers. Operating the water heater with the orifice missing can result in serious damage.

In addition, we are attempting to notify all water heater owners as per attached precautionary notice and labels.

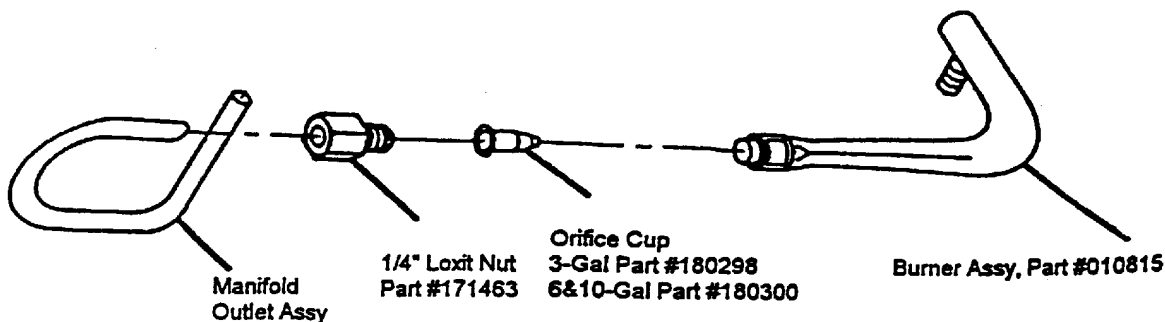
This design applies only to the following models:

SW3 (3 gallon) beginning serial number 953602451, ending 974400950
SW6 (6 gallon) beginning serial number 953401118, ending 974400950
SW10 (10 gallon) beginning serial number 953601021, ending 974400950

If you have any questions, please contact our factory Service Department at 423-775-2131.

A handwritten signature in black ink, appearing to read 'Neal Stultz'.

Neal Stultz
National Service Manager



If you have any questions regarding this T.S.B., please contact a Warranty Service Representative at Newmar Corporation.

NEWMAR CORPORATION WARRANTY DEPARTMENT



Suburban Manufacturing Company
676 Broadway • Post Office Box 399
Dayton, Tennessee 37321
423-775-2131

BULLETIN

July 7, 1998

To: ALL SUBURBAN WATER HEATER OWNERS

The purpose of this bulletin is to alert you to a potential safety hazard that may exist whenever inexperienced personnel perform repairs to your water heater. We have learned that it is possible for the main burner orifice to fall out of the burner when the manifold tubing is removed from the burner. If unnoticed, and the orifice is not in place when the tubing is reinstalled, gas flow will be excessive. This could result in flame damage to your RV or even personal injury. Therefore, it is imperative, following any repairs requiring removal of the manifold tube from the burner, and before reconnecting the manifold tube to the burner, that a visual check be made of the burner by the person performing the repairs to assure that the orifice is in place.

This bulletin is only applicable to Suburban water heaters within the following serial number range: 953401118 to 974400950.

Enclosed is a label repeating this precautionary notice. Please apply this label to the water heater compartment housing where it will be visible when the door is opened.

