

NEWMAR CORPORATION WARRANTY DEPARTMENT

TECHNICAL SERVICE BULLETIN							
DATE ISSUED	MODEL YEAR(S) AFFECTED	MODEL(S) AFFECTED	TSB #				
5/26/99	1999	ALL	172				
BRAND		TYPE					
All <input checked="" type="checkbox"/>	American Star <input type="checkbox"/>	Kountry Star <input type="checkbox"/>	Dutch Star <input type="checkbox"/>	All <input checked="" type="checkbox"/>	T T <input type="checkbox"/>	F W <input type="checkbox"/>	
NewAire <input type="checkbox"/>	Mountain Aire <input type="checkbox"/>	Kountry Aire <input type="checkbox"/>	London Aire <input type="checkbox"/>	C A <input type="checkbox"/>	D P <input type="checkbox"/>	D B <input type="checkbox"/>	
<input type="checkbox"/> Air Conditioning & Heating				<input checked="" type="checkbox"/> Electrical Components			
<input type="checkbox"/> Appliances & Accessories				<input type="checkbox"/> Exterior Components			
<input type="checkbox"/> Cabinets & Furniture				<input type="checkbox"/> Interior Components			
<input type="checkbox"/> Chassis Components				<input type="checkbox"/> Plumbing & Bath Components			
<input type="checkbox"/> Construction Components				<input type="checkbox"/> Windows, Awnings, Vents, & Doors			
DESCRIPTION OF PROBLEM							
Mounting location and position are a vital part of converter installation on all units with Todd Engineering converters.							
RECOMMENDED SOLUTION							
If the converter fails or if you are hearing complaints, verify converter location and position. See the attached sheet for instructions. Contact Newmar or Todd Engineering, 800.439.8633, if needed.							

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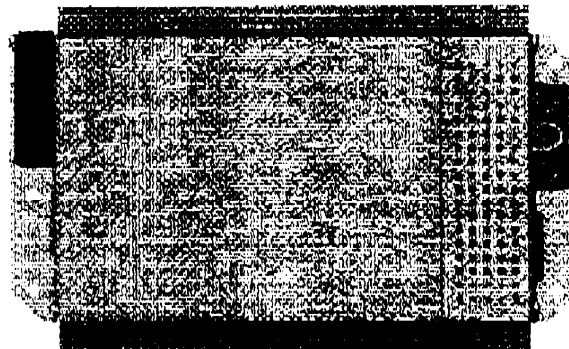
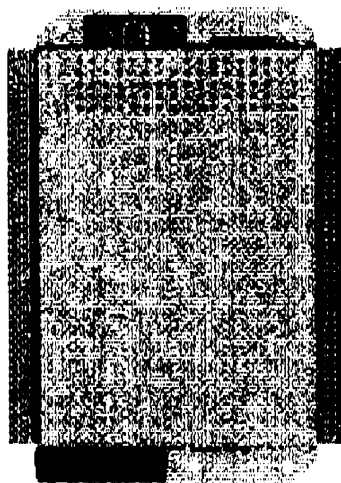


Power Source Converters

Service Bulletin

When servicing a DC power supply problem there are those who believe that if it doesn't work, replace it. With electronic converters, however, that isn't always true. There are some circumstances when a little troubleshooting from a good serviceman can save the customer a lot of time and headache.

The Power Source converters, when exposed to low voltage or elevated temperatures, will go into a "sleep" mode. The red LED light on the end of the converter indicates this. When the red light is on check for low voltage or a warm converter.



Wall Mounted Converter Positioning Note:

Sometimes, when the converter is mounted in a certain position the unit will go into "over temperature" mode even though the converter is still cool. If the converter is mounted on a wall the fan should be pointing to the bottom or to the left as shown above, or it can mount flat on the floor if desired.

If you have a coach on your lot that has the converter mounted on a wall with the fan to the top or the right side, it is very important to change the position to prevent the unit from shutting down.

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If you have any questions regarding this T.S.B., please contact a Warranty Service Representative at Newmar Corporation.