

NEWMAR CORPORATION WARRANTY DEPARTMENT

TECHNICAL SERVICE BULLETIN													
DATE ISSUED		MODEL YEAR(S) AFFECTED			MODEL(S) AFFECTED			TSB #					
8/13/99		1998 – CURRENT			DIESEL PUSHERS			176					
BRAND						TYPE							
All	<input type="checkbox"/>	American Star	<input type="checkbox"/>	Kountry Star	<input type="checkbox"/>	Dutch Star	<input checked="" type="checkbox"/>	All	<input type="checkbox"/>	T T	<input type="checkbox"/>	F W	<input type="checkbox"/>
NewAire	<input type="checkbox"/>	Mountain Aire	<input checked="" type="checkbox"/>	Kountry Aire	<input type="checkbox"/>	London Aire	<input checked="" type="checkbox"/>	C A	<input type="checkbox"/>	D P	<input checked="" type="checkbox"/>	D B	<input type="checkbox"/>
<input type="checkbox"/> Air Conditioning & Heating						<input type="checkbox"/> Electrical Components							
<input type="checkbox"/> Appliances & Accessories						<input type="checkbox"/> Exterior Components							
<input type="checkbox"/> Cabinets & Furniture						<input type="checkbox"/> Interior Components							
<input type="checkbox"/> Chassis Components						<input type="checkbox"/> Plumbing & Bath Components							
<input checked="" type="checkbox"/> Construction Components						<input type="checkbox"/> Windows, Awnings, Vents, & Doors							
DESCRIPTION OF PROBLEM													
Delayed warranty start information for Freightliner Chassis.													
RECOMMENDED SOLUTION													
See the attached information.													

If you have any questions regarding this T.S.B., please contact a Warranty Service Representative at Newmar Corporation.

NEWMAR CORPORATION WARRANTY DEPARTMENT



A Subsidiary of **FREIGHTLINER**
CORPORATION

Freightliner Custom
Chassis Corporation
552 Hyatt Street
Gaffney, South Carolina 29341
864.487.1700 Phone
864.487.1718 Fax

RV Dealers and OEM's

September 15, 1998

Dear Dealer:

Customer satisfaction and loyalty is a very important component to the success of both Freightliner and your dealership. A very important factor in assuring that our joint customers are treated properly and receive important information regarding their chassis is the Delayed Warranty Start form or DWS. The information on this form allows us to contact the consumer in the event of a safety recall or service advisory and also registers their vehicle to initiate their warranty. This avoids delays with warranty repairs. Recent discussions with our service and warranty department have revealed that a very small percentage of these forms are being submitted.

A blank DWS form is included in each chassis owners packet. These should be filled out by the selling dealer at the time of retail sale and mailed to Freightliner. Included with this letter is a blank form for your use in the event that the DWS is missing from the owner's packet. If you should need additional forms, please call 864-488-8790.

Sincerely,

A handwritten signature in cursive script that reads "Dean Schaper".

Dean Schaper
Product Manager

cc: Floyd Farabaugh
RV Sales Group
OEM's

Attachments

NEWMAR CORPORATION WARRANTY DEPARTMENT

Delayed Warranty Start Form



A Division of FREIGHTLINER
CORPORATION

Check one of the following:
☐ Freightliner
☐ American LaFrance
☐ Freightliner Custom Chassis
☐ Sterling

Warranty Start Date Information

In-Service Date	Month	Year
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Complete VIN or Chassis Number

VIN or Chassis Number

Coach Manufacturer/Body Builder			
Name			
Address			
City	State	Zip	
Signature			

Selling Dealer			
Name			
Address			
City	State	Zip	
Signature			
Dealer Code (if applicable)			

Retail Customer (end user)			
Name			
Address			
City	State	Zip	
Owner Acknowledgment My signature on the line below represents acknowledgment of receipt of the vehicle herein described. I further acknowledge that I have received and reviewed the Owner's Warranty Information Booklet, containing important warranty information specific to my vehicle.			
Retail Customer Signature			

IMPORTANT: Customer signature MUST be present in order to validate warranty start date.

WAR210 (8/23/98) PF

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