

# NEWMAR CORPORATION

## WARRANTY DEPARTMENT

TECHNICAL SERVICE BULLETIN									
DATE ISSUED		MODEL YEAR(S) AFFECTED			MODEL(S) AFFECTED			TSB #	
4/7/89		ALL			ALL			18	
BRAND						TYPE			
All <input checked="" type="checkbox"/> American Star <input type="checkbox"/> Kountry Star <input type="checkbox"/> Dutch Star <input type="checkbox"/>						All <input checked="" type="checkbox"/> T T <input type="checkbox"/> F W <input type="checkbox"/>			
NewAire <input type="checkbox"/> Mountain Aire <input type="checkbox"/> Kountry Aire <input type="checkbox"/> London Aire <input type="checkbox"/>						C A <input type="checkbox"/> D P <input type="checkbox"/> D B <input type="checkbox"/>			
<input type="checkbox"/> Air Conditioning & Heating						<input type="checkbox"/> Electrical Components			
<input checked="" type="checkbox"/> Appliances & Accessories						<input type="checkbox"/> Exterior Components			
<input type="checkbox"/> Cabinets & Furniture						<input type="checkbox"/> Interior Components			
<input type="checkbox"/> Chassis Components						<input type="checkbox"/> Plumbing & Bath Components			
<input type="checkbox"/> Construction Components						<input type="checkbox"/> Windows, Awnings, Vents, & Doors			
DESCRIPTION OF PROBLEM									
Onan generator setting.									
RECOMMENDED SOLUTION									
<p>It has come to my attention that some dealers have been setting the output on the Onan generators. This is strictly forbidden by Onan unless you are an authorized service center for them. You are only allowed to do tune-ups, plugs, oil changes, etc. Not any output adjustments.</p> <p>Should you adjust the output and there is appliance damage from too high a voltage, you must assume responsibility for repair or replacement of said appliances. Newmar will not honor warranty claims on the appliances that are damaged due to your setting generator output when you are not authorized by Onan for such work.</p> <p>Bud Holewinski Newmar Director of Consumer Affairs</p>									

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If you have any questions regarding this T.S.B., please contact a Warranty Service Representative at Newmar Corporation.