

# NEWMAR CORPORATION WARRANTY DEPARTMENT

TECHNICAL SERVICE BULLETIN							
DATE ISSUED	MODEL YEAR(S) AFFECTED	MODEL(S) AFFECTED	TSB #				
2/24/00	2000	All Exide Batteries	195				
BRAND		TYPE					
All <input checked="" type="checkbox"/>	American Star <input type="checkbox"/>	Kountry Star <input type="checkbox"/>	Dutch Star <input type="checkbox"/>	All <input checked="" type="checkbox"/>	T T <input type="checkbox"/>	F W <input type="checkbox"/>	
NewAire <input type="checkbox"/>	Mountain Aire <input type="checkbox"/>	Kountry Aire <input type="checkbox"/>	London Aire <input type="checkbox"/>	C A <input type="checkbox"/>	D P <input type="checkbox"/>	D B <input type="checkbox"/>	
<input type="checkbox"/> Air Conditioning & Heating				<input checked="" type="checkbox"/> Electrical Components			
<input type="checkbox"/> Appliances & Accessories				<input type="checkbox"/> Exterior Components			
<input type="checkbox"/> Cabinets & Furniture				<input type="checkbox"/> Interior Components			
<input type="checkbox"/> Chassis Components				<input type="checkbox"/> Plumbing & Bath Components			
<input type="checkbox"/> Construction Components				<input type="checkbox"/> Windows, Awnings, Vents, & Doors			
DESCRIPTION OF PROBLEM							
Exide battery service.							
RECOMMENDED SOLUTION							
See attached information.							

If you have any questions regarding this T.S.B., please contact a Warranty Service Representative at Newmar Corporation.

# NEWMAR CORPORATION WARRANTY DEPARTMENT

**Exide  
Batteries**

**Newmar  
Corp.**

## Limited Warranty Policy and Procedures – Exide Batteries

1. Your Exide battery will be replaced with a free equivalent if it fails due to defective workmanship or materials within 12 months from date of purchase. [ date of purchase for dealer is, the \_\_\_\_\_ date the dealer took delivery from the manufacture. Date of sale for the consumer is the purchase date from the dealer.]
2. Thereafter, a pro-rate adjustment charge for service from date of purchase will be made at the adjusting Exide Dealer or Exide Sales Branch with current blue sheet cost per month. All Newmar batteries carry a 36 month pro-rata warr. [ NC-24,NG-24,GC-5,RV-24, RV-24DC,RV-GC-5.]

## PROCEDURES

### Obtaining Warranty on your Exide Battery

3. If servicing RV dealer sells Exide Batteries, that dealer will replace your defective product[ as stated above]
4. If servicing dealer does not sell Exide contact your local Exide location[see enclosed listing]
5. If you would have problems getting warranty with the local Exide Branch call 1-800-422-6119, we will help you get your warranty or will give you a claim number to submit back to Newmar, this claim number must appear on the form or no warranty will be given.

## TOLL FREE WARRANTY HOT LINE

1-800-START IT

1-800-782-7848

**NOTE:** Before adjusting batteries make sure the battery has been charged with a 10 AMP. or less battery charger for 24 hours.

**Newmar Corp. [ just a few of the fine products]**

*Mountain- Aire  
London-Aire*

*Kountry- Aire   American- Star  
Dutch Star   Kountry- Star*

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