TECHNICAL SERVICE BULLETIN								
DATE ISSUED MODEL Y		'ear(s) Affected		MODEL(S) AFFECTED		TSB #		
2/24/00	Freightliner Chassis			2000			197	
BRAND					Түре			
All 🗖 Americ	can Star 🛛	Kountry Star	Dut	ch Star 🗖	All 🗖 🕺	ГТ 🗖	FW 🗖	
NewAire 🗖 Mountain Aire 🗖 Kountry Aire 🗖			Lon	don Aire	C A ■ D P ■ D B □			
□ Air Conditioning & Heating				Electrical Components				
Appliances & Accessories				Exterior Components				
Cabinets & Furniture				□ Interior Components				
Chassis Components				Plumbing & Bath Components				
Construction Components				Windows, Awnings, Vents, & Doors				
DESCRIPTION OF PROBLEM Freightliner custom chassis updates.								
RECOMMENDED SOLUTION Please refer to the attached information.								
Please refer to the attac	ned informat	ion.						

If you have any questions regarding this T.S.B., please contact a Warranty Service Representative at Newmar Corporation.

72185 COUNTY ROAD 3 NAPPANEE, IN 46550

## NEWMAR CORPORATION WARRANTY DEPARTMENT

FREIGHTLINER

A Subsidiary of FREIGHTLINER

## PRODUCT INFORMATION BULLETIN

Freightliner Custom Chassis Corporation 552 Hyatt Street Gaffney, South Carolina 29341 864.487.1700 Phone 864.487.1718 Fax

TO: RV OEM's & Shuttle Bus OEM's Date:December 22, 1999Bulletin No.:FRT-RV1299Type:Product BulletinModel:XC, MC, VCL, XB, MBCCN:N/A

SUBJECT: Customer Assistance Center Label

Starting immediately, Freightliner will provide a label in the owner's packet that gives the phone number for the "Freightliner Customer Assistance Center". Freightliner requests that each O.E.M. place this label somewhere on the coach where it is visible from outside the coach such as a lower corner of a windshield, or back by the radiator.

The feedback Freightliner has been receiving from the market is that the retail customer doesn't know who to call with questions about their chassis. By supplying this label, it is our intent to alleviate this confusion.

If you have any questions please contact your Technical Sales Manager.

Sincerely schaper

Dean Schaper Product Manager

PRD10-99.doc

Freightliner Corporation is a DaimlerChrysler Company

800.858.4924 **N** Fax 219.773.2007

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## PRODUCT INFORMATION BULLETIN

Freightliner Custom Chassis Corporation 552 Hyatt Street Gaffney, South Carolina 29341 864.487.1700 Phone 864.487.1718 Fax

TO: RV OEM's

Date:February 4, 2000Bulletin No.:FRT-RV2-00Type:Product BulletinModel:XC, MC, VCLCCN:N/A

SUBJECT: CAT Emblem

Chassis Powered with the CAT 3126 engine are now being shipped with a CAT DIESEL POWER emblem in the owners packet. The emblem like the Freightliner emblems comes with a self adhesive back and is intended to be installed by the coach builder.

Sincerely Deon Schaper

Dean Schaper Product Manager

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