

NEWMAR CORPORATION WARRANTY DEPARTMENT

TECHNICAL SERVICE BULLETIN							
DATE ISSUED	MODEL YEAR(S) AFFECTED	MODEL(S) AFFECTED	TSB #				
2/24/00	2000	Spartan Chassis	198				
BRAND		TYPE					
All <input type="checkbox"/>	American Star <input type="checkbox"/>	Kountry Star <input checked="" type="checkbox"/>	Dutch Star <input checked="" type="checkbox"/>	All <input type="checkbox"/>	T T <input type="checkbox"/>	F W <input type="checkbox"/>	
NewAire <input type="checkbox"/>	Mountain Aire <input checked="" type="checkbox"/>	Kountry Aire <input checked="" type="checkbox"/>	London Aire <input checked="" type="checkbox"/>	C A <input type="checkbox"/>	D P <input checked="" type="checkbox"/>	D B <input checked="" type="checkbox"/>	
<input type="checkbox"/> Air Conditioning & Heating				<input type="checkbox"/> Electrical Components			
<input type="checkbox"/> Appliances & Accessories				<input type="checkbox"/> Exterior Components			
<input type="checkbox"/> Cabinets & Furniture				<input type="checkbox"/> Interior Components			
<input checked="" type="checkbox"/> Chassis Components				<input type="checkbox"/> Plumbing & Bath Components			
<input type="checkbox"/> Construction Components				<input type="checkbox"/> Windows, Awnings, Vents, & Doors			
DESCRIPTION OF PROBLEM							
Spartan technical information.							
RECOMMENDED SOLUTION							
See attached information.							

If you have any questions regarding this T.S.B., please contact a Warranty Service Representative at Newmar Corporation.

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SPARTAN MOTORS CHASSIS

ATTENTION: SERVICE MANAGER/PARTS MANAGER

Telephone numbers for Spartan's customer service department are changing effective Monday, February 28, 2000. Please check the following information for the correct number to use:

- Motor home parts, technical assistance & warranty authorization:
(800) 543-4277
- Fire truck parts, technical assistance & warranty authorization:
(800) 543-5008
- Bus parts, technical assistance & warranty authorization:
(800) 543-4334
- Service Center relations & training, return authorization for parts, warranty registration & other administrative issues:
(800) 393-8861

Returning Failed Parts:

When we require the return of failed parts under warranty, you will be notified in writing and we will provide a return label for which Spartan will pay the shipping costs. Please do not return any failed parts without this documentation. As included in our procedures since 1996 and effective immediately, Spartan will invoice you for the cost of failed parts requested back but not received within 60 days.

If you have any questions, please call me at (517) 543-6400, ext. 231. After 2/28, you can reach me by calling (800) 393-8861 and choosing the "Service Center Relations" option.

Nancy Hoskins

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