72185 COUNTY ROAD 3 NAPPANEE, IN 46550

NEWMAR CORPORATION WARRANTY DEPARTMENT

800.858.4924 Fax 219.773.2007

TECHNICAL SERVICE BULLETIN								
DATE ISSUED MODE		DDEL YEAR(S) AFFECTED		Model(s)	AFFECTED		TSB#	
2/14/01	2000-2001			PAINTED UNITS			210	
Brand					Түре			
All ■ American Star □ Kountry Star □			Dut	ch Star 🛚	All ■ TT□ FW□			
NewAire □ Mount	Kountry Aire	Lon	don Aire□	CA DPD		□ DB□		
☐ Air Conditioning & Heating				☐ Electrical Components				
☐ Appliances & Accessories				Exterior Components				
☐ Cabinets & Furniture				☐ Interior Components				
☐ Chassis Components				l Plumbing & Bath Components				
☐ Construction Components				l Windows, Awnings, Vents, & Doors				
DESCRIPTION OF PROBLEM Sherwin Williams paint information.								
RECOMMENDED SOLUTION Please review the attached technical bulletins that Sherwin Williams has issued. If you have any questions,								
Please review the attach please contact a Newma			n Will	iams has issue	ed. If you hav	ve any	y questions,	

800.858.4924 Fax 219.773.2007

NEWMAR CORPORATION WARRANTY DEPARTMENT



RV TECHNICAL BULLETIN

February 4, 2000 BULLETIN NO. CN100

TO: RV Manufacture Paint Shops RV Paint Shops

Transportation Protective Covering Guide For Sherwin Williams Automotive Finishes

DRYING SCHEDULE FOR BAKING SHOPS:

Times to apply front end protective covering

100 -120° for 40 min. then 15 hour Air dry @ 70 -75° then apply covering 120 -130° for 40 min. 10 hour Air dry @ 70 -75° then apply covering 130 -140° for 40 min. 8 hour Air dry @ 70 -75° then apply covering

NOTE: BAKING TEMPERATURE IS SURFACE TEMPERATURE NOT AIR TEMPERATURE.

DRYING SCHEDULE FOR AIR DRY SHOPS:

80 - 95° 30 hours June, July ,August

65 - 80° 50 hours April, May, September, October

50 - 65° 72 hours January, February, March, November, December

NOTE: URETHANE PAINTS STOP CURING BELOW 50°

Dry times can be shortened with the use of Accelerator but , Sherwin Williams Automotive Technical Personnel <u>must</u> assist you with the proper recommendations.

IMPORTANT: TRANSPORTATION COVERING AND TAPE MUST BE REMOVED IMMEDIATELY AFTER REACHING FINAL DESTINATION. (Refer to tech. Bulletin CN101)

Failure to follow recommendations will void any paint Warranty

FOR TECHNICAL ASSISTANCE OR QUESTIONS CALL SHERWIN WILLIAMS RV TECHNICAL SUPPORT

Chris Nicholson SENIOR RV TECHNICAL REP. (219) 361-6605
Will Brunett RV TECHNICAL REP. (219) 361-6603
Michael Perry ACCOUNT EXECUTIVE (219) 361-6604

NEWMAR CORPORATION WARRANTY DEPARTMENT



RV TECHNICAL BULLETIN

February 4, 2000 BULLETIN NO. CN101

TO: RV Dealers

Transportation Protective Covering Guide For SHERWIN WILLIAMS Automotive Finishes.

APPLIED VEHICLES: All Models arriving with transportation protective covering.

ISSUE

Sherwin Williams Automotive request that all dealers please remove the transportation protective covering that has been attached by the Manufacturer. The protective coverings are usually attached to the front of the RV but sometimes can also be found in other areas. The reason for immediate removal is to prevent trapped moisture and solvent from causing blisters to develop.

ACTION

The protective covering and tape must be removed <u>immediately</u> after arriving to a dealer. Please take great care when removing as not to damage paint. Remove slowly.

NOTE: Failure to follow recommendations will void any paint Warranty.

FOR TECHNICAL ASSISTANCE OR QUESTIONS CALL SHERWIN WILLIAMS RV TECHNICAL SUPPORT

Chris Nicholson Will Brunett Michael Perry SENOR RV TECHNICAL REPRESENTATIVE (219) 361-6605

RV TECHNICAL REPRESENTATIVE

(219) 361-6603

ACCOUNTS EXECUTIVE (219) 361-6604

NEWMAR CORPORATION WARRANTY DEPARTMENT

800.858.4924 FAX 219.773.2007



RV TECHNICAL BULLETIN

BULLETIN NO. CN102 February 4, 2000

> TO: RV Dealers **RV Owners**

Transportation Protective Covering Guide For SHERWIN WILLIAMS Automotive Finishes.

APPLIED VEHICLES: All models equipped with a front transportation protective

covering (bra).

ISSUE

Sherwin Williams Automotive request that the factory-installed bra or, if an aftermarket covering is installed, please follow these protective covering guidelines. The reason for this bulletin is to make you aware of a potential paint failure that could occur when moisture is trapped behind the bra.

ACTION

The protective covering (bra) must be removed if the vehicle sits longer than five days without being driven. Allow the bra to air out any moisture before storing away.

NOTE: Failure to follow recommendations will void any paint Warranty

FOR TECHNICAL ASSISTANCE OR QUESTIONS CALL SHERWIN WILLIAMS RV TECHNICAL SUPPORT

> Chris Nicholson SENOR RV TECHNICAL REPRESENTATIVE (219) 361-6605 RV TECHNICAL REPRESENTATIVE Will Brunett

ACCOUNTS EXECUTIVE Michael Perry

(219) 361-6603

(219) 361-6604

800.858.4924 Fax 219.773.2007

NEWMAR CORPORATION WARRANTY DEPARTMENT



RV TECHNICAL BULLETIN

March 17, 2000 BULLETIN NO. CN104

TO: RV Manufacture Paint Shop RV Paint Shops

Paint Procedure For The Dometic Corp. Plastic Refrigerator Vent

APPLIED VEHICLES:

All Models RV that will be painted using Sherwin-Williams

Automotive Finishes.

ISSUE

As of March 1, 2000, The Dometic Corporation made changes in the composition and manufacturing process of their exterior plastic refrigerator vent. These changes were made to improve long term durability and improve adhesion of graphic tape. This new process changes the current painting procedure. The new painting recommendation is as follows.

ACTION

Identify the part by looking on the back below the bar coding. All parts manufactured after 02/25/00 follow the new recommendations.

- 1. Wash plastic part using a mild liquid dish soap and dry throughly.
- 2. Do not sand or scuff part.
- 3. Mask area around the refrigerator door / vent. UPO-7226 plastic adhesion promoter can not be applied to the fiberglass side wall.
- 4. Apply one medium coat of Sherwin Williams Plastic Adhesion Promoter UPO7226.
- **5.** Allow UPO-7226 to flash for 20 minutes before applying a Sherwin Williams topcoat system.

NOTE: Stir UPO-7226 throughly before using.

For more information refer to UPO7226 Product Data Sheet NO.2159

FOR TECHNICAL ASSISTANCE OR QUESTIONS CALL SHERWIN WILLIAMS RV TECHNICAL SUPPORT

Chris Nicholson Senior RV Technical Representative (219) 361-6605
Will Brunett RV Technical Representative (219) 361-6603
Michael Perry RV Accounts Executive (219) 361-6604

800.858.4924 Fax 219.773.2007

NEWMAR CORPORATION WARRANTY DEPARTMENT



RV TECHNICAL BULLETIN

DECEMBER 7,2000 BULLETIN NO. CN105

TO: RV Manufacture Paint Shop RV Paint Shops

Paint Procedure For The Dometic Corp. Plastic Refer Cap

APPLIED VEHICLES: All Model RV'S that require the Dometic Corporation roof mount plastic refrigerator vent cap and base to be painted using Sherwin Williams Automotive Paint.

ISSUE

Procedure for painting Polypropylene roof mount refrigerator Vent

ACTION

- 1. Identify the part by looking on the back to be sure it is a Dometic Refer cap. If the part cannot be identified, burning of a small sliver may be used to determine if the part is PP. If the part burns relatively clean, it should be PP.
- 2. Wash the part if necessary using Sherwin Williams cleaner W4-K157 then dry throughly.
- 3. Sanding is not required unless necessary to remove imperfections using 320 grit or finer sandpaper.
- 4. Apply two medium coats of Sherwin Williams plastic primer UPO7226. Allow UPO7226 15-20 to flash before applying Sherwin Williams Ultra 7000 Base-Coat / Clear-Coat

NOTE: FOR MORE INFORMATION ON UPO7226 REFER SHERWIN WILLIAMS PRODUCT DATA SHEET #2159

FOR TECHNICAL ASSISTANCE OR QUESTIONS CALL SHERWIN WILLIAMS RV TECHNICAL SUPPORT

Chris Nicholson Senior Technical Representative (219) 361-6605
Will Brunett RV Technical Representative (219) 361-6603
Michael Perry RV Accounts Executive (219) 361-6604

NEWMAR CORPORATION WARRANTY DEPARTMENT



RV TECHNICAL BULLETIN

January 29, 2001 BULLETIN NO. CN106

TO: RV Manufacturer Paint Shop RV Authorized Independent Paint Shops RV Dealer Paint Shops

Paint Procedure For Repairing Cargo Door Frames

APPLIED VEHICLES:

Dutch Star Class A motor-homes that have FRP cargo doors with

aluminum frames, that were painted with Sherwin-Williams

Automotive Finishes.

ISSUE

Aluminum door frames that have a powder coat finish and were refinished with Sherwin Williams Ultra system. The powder coat finish is failing and causing corrosion and blistering due to a loss of adhesion.

ACTION

Cargo door frames that have blistering.

- 1. Mask off center area of the door, leaving only the frame work area exposed.
- 2. DA (dual action orbital sander) with 180 grit to remove any blisters or peeling paint. Following 180 grit with 320 grit and feather area.
- 3. Adhesion test must be conducted after sanding the effected area to determine if the powder coat substrate has good adhesion. If not, it may be necessary to remove all paint from around the door frame.
- 4. After sanding the effected area, solvent wash with Sherwin Williams surface cleaner R7-K158 and immediately dry with a separate clean towel.
- 5. Etch Prime with either Sherwin Williams GBP E2G980 for large areas or for small areas use Sherwin Williams 988 aerosol. (refer to Sherwin Williams product data sheet #892)
- 6. For optimum performance apply and to fill any heavy sand scratches use Sherwin Williams E6H59 color seal. Use the wet on wet procedure (refer to product data sheet #AS1069)
- 7. To ensure a proper color match, spray a test card to hiding and clearcoat. After verifying a good color match, apply 3 coats of Sherwin Williams Ultra 7000 basecoat. (Refer to product data sheet #AS1382VR for the appropriate solvent selection, proper gun settings and dry times.)

8. Chasse the appropriate Showin Williams Ultra 7000 elegrated for you shop conditions (i.e. Air dry. bakir or infra red curing) FYI- Newmar Corp. utilizes the Sherwin Williams CC-633 Clearcoat (product data sheet #AS2084) for their OE finish.

FOR TECHNICAL ASSISTANCE OR QUESTIONS CALL SHERWIN WILLIAMS RV TECHNICAL SUPPORT

Chris Nicholson Will Brunett Michael Perry

Senior RV Technical Representative (219) 361-6605

RV Technical Representative (219) 361-6603

RV Accounts Executive (219) 361-6604