

# NEWMAR CORPORATION WARRANTY DEPARTMENT

TECHNICAL SERVICE BULLETIN			
DATE ISSUED	MODEL YEAR(S) AFFECTED	MODEL(S) AFFECTED	TSB #
8/29/89	1988-1989	All	23
BRAND		TYPE	
All <input checked="" type="checkbox"/> American Star <input type="checkbox"/> Kountry Star <input type="checkbox"/> Dutch Star <input type="checkbox"/>		All <input checked="" type="checkbox"/> T T <input type="checkbox"/> F W <input type="checkbox"/>	
NewAire <input type="checkbox"/> Mountain Aire <input type="checkbox"/> Kountry Aire <input type="checkbox"/> London Aire <input type="checkbox"/>		C A <input type="checkbox"/> D P <input type="checkbox"/> D B <input type="checkbox"/>	
<input type="checkbox"/> Air Conditioning & Heating			
<input type="checkbox"/> Electrical Components			
<input type="checkbox"/> Appliances & Accessories			
<input type="checkbox"/> Exterior Components			
<input type="checkbox"/> Cabinets & Furniture			
<input checked="" type="checkbox"/> Interior Components			
<input type="checkbox"/> Chassis Components			
<input type="checkbox"/> Plumbing & Bath Components			
<input type="checkbox"/> Construction Components			
<input type="checkbox"/> Windows, Awnings, Vents, & Doors			
DESCRIPTION OF PROBLEM			
Dexter deadbolt lock malfunction.			
RECOMMENDED SOLUTION			
See attached information.			

If you have any questions regarding this T.S.B., please contact a Warranty Service Representative at Newmar Corporation.

# NEWMAR CORPORATION WARRANTY DEPARTMENT

For More Information Contact:

Daniel Strittmater  
Executive Vice President and General Manager  
Dexter Lock Company  
205-826-3300

FOR IMMEDIATE RELEASE

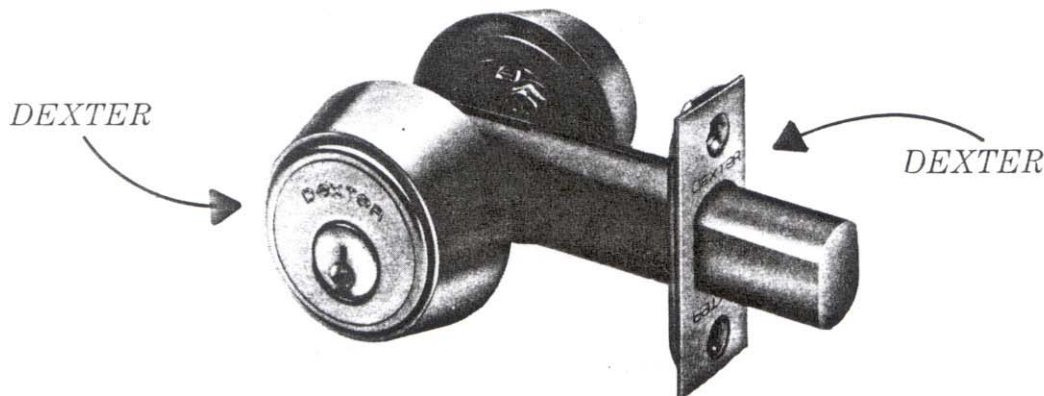
## DEXTER DEADBOLT DOOR LOCKS RECALLED

AUBURN, ALABAMA / commercial news wire / (April 14, 1989) —

The Auburn (AL) based Dexter Lock Company announced today that it is voluntarily recalling certain deadbolt door locks (see graphic below) manufactured between April 1, 1988 and October 31, 1988.

Dexter Lock determined that certain of the deadbolt locks manufactured during this period contain a pin, supplied by a subcontractor, which may be subject to breakage. This pin functions to permit the deadbolt to be moved to an unlocked position. Dexter has determined that, if the pin breaks, the deadbolt MAY REMAIN IN THE LOCKED POSITION once secured and prevent opening the door. Should this occur and an emergency situation follow, the door will not provide an avenue of exit.

The Dexter Lock Company will repair or replace affected deadbolt locks free of charge. Consumers are urged to determine whether their doors contain the affected deadbolt locks by checking the "DEXTER" name on the outside of the deadbolt cylinder into which the key is inserted and, on most of the locks, on the face plate installed on the door's edge. Consumers who have purchased or had Dexter Lock deadbolt locks installed any time after March 31, 1988, should call Dexter toll-free at 1-800-637-3638 to arrange for free repair or replacement of the deadbolt lock. Dexter Lock Company sincerely apologizes for any inconvenience.



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