

NEWMAR CORPORATION

WARRANTY DEPARTMENT

TECHNICAL SERVICE BULLETIN			
DATE ISSUED	MODEL YEAR(S) AFFECTED	MODEL(S) AFFECTED	TSB #
Reissued 12/21/01	1999-Current	ALL	231
BRAND		TYPE	
All <input checked="" type="checkbox"/> American Star <input type="checkbox"/> Kountry Star <input type="checkbox"/> Dutch Star <input type="checkbox"/>		All <input checked="" type="checkbox"/> T T <input type="checkbox"/> F W <input type="checkbox"/>	
NewAire <input type="checkbox"/> Mountain Aire <input type="checkbox"/> Kountry Aire <input type="checkbox"/> London Aire <input type="checkbox"/>		C A <input type="checkbox"/> D P <input type="checkbox"/> D B <input type="checkbox"/>	
<input type="checkbox"/> Air Conditioning & Heating			
<input type="checkbox"/> Appliances & Accessories			
<input type="checkbox"/> Cabinets & Furniture			
<input type="checkbox"/> Chassis Components			
<input type="checkbox"/> Construction Components			
<input type="checkbox"/> Electrical Components			
<input checked="" type="checkbox"/> Exterior Components			
<input type="checkbox"/> Interior Components			
<input type="checkbox"/> Plumbing & Bath Components			
<input type="checkbox"/> Windows, Awnings, Vents, & Doors			
DESCRIPTION OF PROBLEM			
Procedure to address the issue of a specific number of Newmar RV's that require repair of the OEM installed Sika sealant.			
RECOMMENDED SOLUTION			
<p>On non-full paint units, Newmar requires the sealant to be replaced with SIKAFLEX® 521 UV White. Procedures as per the attached information sheet must be followed. When completing this repair, Newmar requires a photo of the defective area(s), the number of tubes that was used, and an indication that SIKAFLEX® 521 UV White was used to complete the job.</p> <p>All claims received after the receipt of this Technical Service Bulletin not listing proper information will be rejected and no payment will be issued. Please use flat rate code number 25451501 and a maximum of four hours will be allowed to complete this job.</p>			

If you have any questions regarding this T.S.B., please contact a Warranty Service Representative at Newmar Corporation.

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Authorized Repair Procedure: Newmar Products

Scope: This procedure is developed to address the issue of a specific number of Newmar RV's that require repair of the OEM installed Sika sealant.

Limitations:

- 1). All repairs must be completed using **SIKAFLEX® 521 UV White**.
- 2) Documentation: The name of sealant, number of cartridges used, feet of caulk replaced, bead size (1/4") angle of bead (45 degree), also show type of failure – cracking, peeling loose, soft and sticky, uncured – tacky, flaking, crumbling (do not use “bad sealant”)
- 3). Solvents and shop tools are not reimbursable.

Repair Procedure:

- 1) Mask both sides of effected area to prevent paint damage.
- 2) Remove loose SIKAFLEX® particles from body seams with a polystick, dry wipe to remove loose SIKAFLEX®, dust, dirt and debris.
- 3) If material is “gummy” use acetone or “Scrubs in a Bucket” wipes to remove. No other solvent will be approved.

**** DO NOT** use any other solvent based product to clean seams. This can cause softening of 521 UV or can break the bond. Alcohols (IPA, Methanol) will retard or prevent curing of SIKAFLEX®. Lacquer thinner contains alcohol. If the bottom portion of the old sealant is sound and not peeling do not remove. Apply 521 UV directly to old sealant after dry wiping.

- 3) Apply SIKAFLEX® 521 UV material to prepared seam Use a minimum of 3/16" bead across the void at 45 degree angle.
- 4) Allow sealant to become tack free (skinned on top), about one hour, before subjecting to severe movement, racking, dusty conditions and heavy rainfall.

72185 COUNTY ROAD 3
NAPPANEE, IN 46550

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800.858.4924
FAX 219.773.2007

This is an example of correctly applied material that is dirty from road use. This is not approved for repair:



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72185 COUNTY ROAD 3
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The below is an example of a seam approved for repair.



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72185 COUNTY ROAD 3
NAPPANEE, IN 46550

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The below example demonstrates a well applied seam seal:



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If you have any questions regarding this T.S.B., please contact a Warranty Service Representative at Newmar Corporation.