72185 County Road 3 Nappanee, IN 46550

Newmar Corporation Warranty Department

	800.858.4924
av	210 773 2007

Technical Service Bulletin								
Date Issued	Model Year(s) Affected		Model(s) Affected		TSB#			
10/20/2006	12/14/04 - 3/23/06		Spartan Chassis with Bendix brake chambers		274			
	Туре							
All	American Star Dutch Star Kountry Star		Mountain Aire Kountry Aire Essex		All □ FW□ DP■	TT□ CA□ DB■		
Scottsdale	Northern Star		London Aire			D D —		
□ Air Conditioning & Heating □ Electrical Components □ Appliances & Accessories □ Exterior Components □ Cabinets & Furniture □ Interior Components □ Chassis Components □ Plumbing & Bath Components □ Construction Components □ Windows, Awnings, Vents, & Doors □ Description of Problem The rear axle brake chambers are installed with the vent hole incorrectly positioned.								
Recommended Solution								
Remove and reinstall brake chambers. See Manufacturers attached repair directions. Contact manufacturer directly for additional information or instructions.								



Spartan Chassis, Inc. Customer Service Group

June 12, 2006

Re: Notice of Campaign Service Bulletin: CSB06-320-001

Dear Valued Customer,

Spartan Chassis has recently decided to issue a Campaign Service Bulletin procedure addressing the rear axle brake chambers. Some were installed with the vent hole incorrectly positioned.

We are initiating contact with the hope that you will, at your earliest opportunity, take your vehicle in for service to have the procedure completed. In doing so, you can be assured of optimal performance from your Spartan chassis.

The labor time to remove and reinstall the brake chambers is 1.0 hour.

Please note:

The (VIN) Vehicle Identification Number affected by this campaign is identified on the address label of the envelope that contained this letter.

Carefully follow the instructions below to have your vehicle serviced:

- Call an authorized service center without delay. **You do not need to call Spartan Chassis, Inc.** to find the facility most convenient to you. A list of authorized Service Centers is located on Spartan's website: http://www.spartanchassis.com. Please call immediately to have this repair completed. If the nearest 'authorized' Service Center is too far away, a service center with licensed mechanics may perform this campaign.
- Please note that unauthorized service centers may require that you pay the invoice. If this is the case Spartan Chassis, Inc. will reimburse you the labor time the bulletin allows.
- Have available the last 5 digits of your VIN, also known as the SO (Sales Order) number (This is listed on the upper left portion of the address label.)
- The Service Center can order parts by contacting Spartan Chassis's Customer Service at 1-800-393-8861 and selecting option #6

Although <u>this is not a recall</u>, Spartan Chassis is committed to serving you with your best interests in mind.

Best Regards,

Wayne Ridge Product Improvement Administrator Spartan Chassis, Inc.

Should the servicing facility have any billing questions, call Wayne Ridge at 517-543-6400 ext.445