



Spartan Chassis, Inc.  
Customer Service Group

February 18, 2005

Re: Notice of Campaign Service Bulletin: **CSB05-390-001**

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Dear Valued Customer,

A recent decision was made to issue a Campaign Service Bulletin which addresses the condition of a steering wheel circuit board replacement. There is a potential for radio frequency interference with certain 2-way radios and the memory function controller, where activation of the memory options could occur without knowledge or input from the operator.

Your satisfaction with our product is important to us. We are initiating this contact with you so that you will, at your earliest opportunity, take your vehicle in for service. In doing so, we can be certain that you have the best product available for optimal performance.

**Carefully follow the instructions below:**

Contact one of the Spartan Authorized Service Centers described on the attached list to arrange for an appointment. You can also call Spartan Chassis Customer Service 1-800-543-4277 (option 1); have your VIN (Vehicle Identification Number) available (this is listed on the upper left portion of the address label). A Spartan representative will advise you as to what your vehicle requires.

Although **this is not a recall**, Spartan Chassis is committed to serving you with your best interests in mind.

Best Regards,

Wayne Ridge  
Product Improvement Administrator  
Spartan Chassis, Inc.

Should the servicing facility have any billing questions, call Wayne Ridge at 517-543-6400 ext.445



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