

NEWMAR CORPORATION WARRANTY DEPARTMENT

TECHNICAL SERVICE BULLETIN							
DATE ISSUED	MODEL YEAR(S) AFFECTED	MODEL(S) AFFECTED	TSB #				
12/7/92	1992-1993	ALL	68				
BRAND		TYPE					
All <input checked="" type="checkbox"/>	American Star <input type="checkbox"/>	Kountry Star <input type="checkbox"/>	Dutch Star <input type="checkbox"/>	All <input checked="" type="checkbox"/>	T T <input type="checkbox"/>	F W <input type="checkbox"/>	
NewAire <input type="checkbox"/>	Mountain Aire <input type="checkbox"/>	Kountry Aire <input type="checkbox"/>	London Aire <input type="checkbox"/>	C A <input type="checkbox"/>	D P <input type="checkbox"/>	D B <input type="checkbox"/>	
<input type="checkbox"/> Air Conditioning & Heating				<input checked="" type="checkbox"/> Electrical Components			
<input type="checkbox"/> Appliances & Accessories				<input type="checkbox"/> Exterior Components			
<input type="checkbox"/> Cabinets & Furniture				<input type="checkbox"/> Interior Components			
<input type="checkbox"/> Chassis Components				<input type="checkbox"/> Plumbing & Bath Components			
<input type="checkbox"/> Construction Components				<input type="checkbox"/> Windows, Awnings, Vents, & Doors			
DESCRIPTION OF PROBLEM							
Mounting screws too long in TV jack causing a short. Water entering roof area through gear housing.							
RECOMMENDED SOLUTION							
See service bulletin from Winegard.							

NEWMAR CORPORATION

WARRANTY DEPARTMENT

Problems/Solutions

1. Poor reception using RV-0710/0731/0741/7010/7031
2. Water entering the vehicle through Sensar® gear housing

Winegard
F.Y.I.

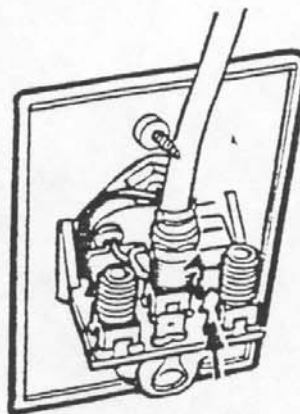
November 1992

SERVICE BULLETIN. If you have any questions regarding the following information, please contact our Customer Service department at 1-800-451-7287 or FAX 1-800-247-8221.

Poor reception

Problem: The customer complains of poor reception when the on/off switch is in the "cable" position. The mounting screws supplied with the RV-0710/0731/0741/7010/7031 may be too long. The mounting screw may have penetrated the coax cable when installing unit in wall. This problem began with a design revision in October 1992 when the fuse was removed and jack configuration changed.

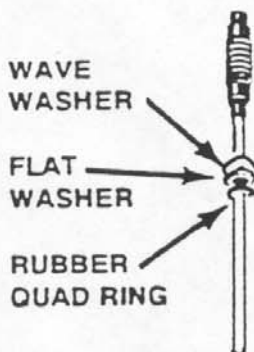
Solution: Back out the 1" top screw and either cut off 3/8" or replace with our part no. 2160145 ivory, 2160146 brown or 2160147 white. These replacement screws are available at no charge upon request. New production (begun 11/23/92) will be using shorter length screws. Cable should be replaced.



Water entering vehicle through gear housing

Problem: The customer complains about water entering the vehicle through the gear housing. There are two possible reasons: 1) The O-ring may be damaged or not pliable due to lack of lubrication, 2) There may be a lack of caulking or a poor seal around edge of baseplate or over screw heads,

Solution: 1) Lubricating the rubber quad ring
- Lubricate rubber quad ring on elevating shaft which is below worm gear with silicone spray lubricant at least twice yearly. This will keep quad ring from becoming brittle which could result in leaks down elevating shaft. Refer to page 6 in installation manual for removing worm gear assembly.



Solution: 2) Lack of caulking - Apply non-hardening sealing compound such as Silicon or Butyl caulking between base plate and roof of vehicle.

CAUTION: Do not get sealing compound on bearing surface between base plate and rotating gear housing. Do not paint top of base plate or around rotating gear housing.

