

# NEWMAR CORPORATION WARRANTY DEPARTMENT

TECHNICAL SERVICE BULLETIN							
DATE ISSUED	MODEL YEAR(S) AFFECTED	MODEL(S) AFFECTED	TSB #				
2/1/94	1993-1994	All	89				
BRAND		TYPE					
All <input checked="" type="checkbox"/>	American Star <input type="checkbox"/>	Kountry Star <input type="checkbox"/>	Dutch Star <input type="checkbox"/>	All <input checked="" type="checkbox"/>	T T <input type="checkbox"/>	F W <input type="checkbox"/>	
NewAire <input type="checkbox"/>	Mountain Aire <input type="checkbox"/>	Kountry Aire <input type="checkbox"/>	London Aire <input type="checkbox"/>	C A <input type="checkbox"/>	D P <input type="checkbox"/>	D B <input type="checkbox"/>	
<input checked="" type="checkbox"/> Air Conditioning & Heating				<input type="checkbox"/> Electrical Components			
<input type="checkbox"/> Appliances & Accessories				<input type="checkbox"/> Exterior Components			
<input type="checkbox"/> Cabinets & Furniture				<input type="checkbox"/> Interior Components			
<input type="checkbox"/> Chassis Components				<input type="checkbox"/> Plumbing & Bath Components			
<input type="checkbox"/> Construction Components				<input type="checkbox"/> Windows, Awnings, Vents, & Doors			
DESCRIPTION OF PROBLEM							
Labor time to repair Suburban furnaces and water heaters has been too high.							
RECOMMENDED SOLUTION							
Flat rate times to make repairs on water heaters and furnaces built by Suburban are as follows on enclosed sheet.							

If you have any questions regarding this T.S.B., please contact a Warranty Service Representative at Newmar Corporation.

# NEWMAR CORPORATION

## WARRANTY DEPARTMENT



P. O. Box 389  
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### FLAT RATE LABOR SCHEDULE For In-Warranty Recreational Vehicle Furnaces and Water Heaters

#### All Models Forced Air Furnaces

Description of Labor	Set-Up Time	Replacement Time
Replace Gas Valve .....	.5	.5
Replace Manual Shut-Off Valve .....	.25	.25
Replace Main Burner .....	.5	.5
Replace Main Burner - "K" Models .....	.5	1.0
Replace Microswitch .....	.5	.25
Replace Motor .....	.5	1.0
Replace Time Delay Relay .....	.5	.3
Replace Blower Wheel .....	.5	.4
Replace Combustion Chamber (First Year Only) .....	.5	1.5
Replace Thermostat .....	.25	.2
Replace Transformer .....	.5	.5
Replace Power Converter Model NDP-16/30/45S .....	.5	.3
Replace Electrode .....	.25	.25
Replace Electrode - "SF" Models .....	.5	.5
Replace Electrode Wire .....	.5	.2
Replace Module Board .....	.5	.25
Replace Limit Switch .....	.5	.2

#### Gravity Vented Heaters - Model GT-10D

Replace Gas Valve .....	.25	.75
Replace Pilot Burner .....	.25	.25
Replace Thermocouple .....	.25	.50
Replace Main Burner .....	.25	.50
Replace Combustion Chamber .....	.25	1.25
Replace Limit Switch .....	.25	.2

#### Recreational Vehicle Water Heaters

Replace Gas Control Valve (Pilot Models) .....	1.0
Replace Gas Control Valve (Electronic Models) .....	.5
Replace Thermocouple or Electrode .....	.5
Replace Pressure Relief Valve .....	.5
Replace Drain Cock .....	.5
Replace Main Burner Orifice and/or Burner Tube .....	.5
Replace Module Board .....	.5
Replace Re-Ignitor .....	.2
Replace Door Assembly .....	.3
Replace Element .....	.5
Replace Electric Thermostat .....	.5
Replace Anode Rod .....	.5
Replace ECO and Thermostat .....	.5
Replace On/Off Light Switch .....	.5
Replace Water Heater .....	1.0

All other jobs that are listed, contact Suburban Factory Service Department for approval.  
All flat rates include diagnostic/set-up time and, when applicable, gas leak test.

NOTE: When more than one component is defective, compute the total of both replacement times but only one set-up time.